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Manendra Bhugra is Manager of Learning and Development at CCA. A gifted presenter with particular expertise in diversity and inclusion training, she is able to impart complex and often difficult information to a wide range of audiences in an engaging style, putting her audiences at ease. She consults on matters that affect performance across the talent life-cycle. Manendra designs and delivers learning programs across a wide-variety of delivery modalities, including Instructor Led Training, blended learning, e-learning, and coaching as a way to further apply skills learned.

Manendra has an expertise in learning programs in the following broad categories: Workplace Effectiveness (communication skills, resiliency, conflict resolution), Manager Development (performance management, feedback, delegation), and HR Compliance (harassment prevention, unconscious bias, diversity and inclusion). She also works on special issues organizations want to address including women in leadership, emerging leaders, conflict, building resilience in highly stressful work environments and creating fair and equitable work environments. Manendra has designed and delivered customized programs for clients in diverse industries including public sector, non-profit, financial, healthcare, media & marketing, legal and sports & entertainment.

Prior to joining CCA, Manendra worked as a clinician helping inmates transition to halfway houses. She also worked in the pharmaceutical industry as an onsite work-life assistance provider at a large multi-national company.

Manendra holds a M.A. in Forensic Psychology from John Jay College of Criminal Justice, a M.S. in Social Work from Columbia University, and qualifications in Instructional Design from New York University.

Company website: <https://ccainc.com/>

