

*Family First*  
Funeral & Cremation Services



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**These prices are effective as of July 24<sup>th</sup>, 2026, and are subject to change without notice.**

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy an item you did not specifically ask for, we will explain the reason in writing on the statement we provide to you describing the funeral goods and services you selected.

### **Basic Services of Funeral Director & Staff \$2100.00**

Our fee for basic services of funeral director and staff includes, but is not limited to, essential tasks such as consultations with family and necessary parties, planning the funeral, recording vital statistics and coordination with those providing other portions of the funeral, e.g., cemetery, crematory, vault company, and others, preparation and filing of legal documents, care of the deceased, and all administrative work. This fee for basic services and overhead ensures 24-hour availability and is added to the total cost of your chosen arrangements. It is included in the costs for direct cremations, immediate burials, and forwarding or receiving remains.

### **Embalming (Standard or Autopsy) \$650.00**

Embalming is not legally required unless specific conditions apply, such as for public viewings or certain transfers. Embalming may be necessary, however, if you select certain funeral arrangements, such as funerals with viewing. It is the policy of Family First Funeral & Cremation Services that any time there is a public viewing of the body, embalming is required. We also require embalming for private viewing if the viewing occurs past 48 hours from the time of death. **Gift of Life repair will be an additional \$350.**

### **Transfer of Remains \$300.00**

Within a radius of 80 miles. Anything outside of this covered radius will be an additional \$1.25 per mile one way. If more than two staff members are required to safely remove decedent an additional \$50 per staff member will be added.

## Other Preparation of the Deceased

- Cosmetology, Grooming, Dressing, Casketing: **\$250.00**
- Alternative Care (*Unembalmed Body*): **\$175.00**
- Refrigeration (*Unembalmed Body*) and Storage after 5 days: **\$50.00** per day
- Private ID Viewing prior to cremation or burial (*Unembalmed*) limited to 20 or less for a maximum of 30 minutes: **\$100.00**
- Shipping of Cremated Remains: **\$150 & Up**
- Obtaining Death Certificates: **\$15** (This is our charge to obtain the death certificates requested by the family)

Private ID Viewing is no additional charge if viewing occurs within 48 hours of passing, if no Autopsy or Gift of Life donation has been performed. Additionally, an individual 300 or more pounds (based on weight given by facility) will be an additional charge based on type of container required by the crematory

## Visitation

### Use of facilities and staff for visitation

- The first two hours: **\$300.00**
- Additional hours after two: **\$50/hour**

## Services

No services or visitations shall be performed on **New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day.**

- Funeral or Memorial Service in Our Chapel or other facility: **\$375.00**
- Evening Service (after 4pm): **\$350.00**
- Sunday or Holiday Service additional charge: **\$400**

## Use of Staff for Graveside Service

- Immediately preceding or following a service at the funeral home or other facility: **\$200.00**
- All other graveside services: **\$300.00**

## Vehicles and Staff

- Use of Funeral Coach: **\$300.00**
- Use of Service Vehicle: **\$150.00**
- Funeral Director for Onset of Cremation: **\$100/hour**

## Funeral Merchandise

- Caskets: **\$800.00 to \$10,000.00** (A complete price list will be provided at the funeral home)
- Outer Burial Containers from: **\$900.00 to \$10,000.00** (A complete price list will be provided at the funeral home)
- Cremation Containers from: **\$55.00 and Up** (A complete price list will be provided at the funeral home)
- Rental Caskets from: **\$900.00 to \$1200.00** (A complete price list will be provided at the funeral home)

## Miscellaneous Merchandise

- Register Book: **\$35 & Up**
- Service Folders and Prayer Cards: **Basic: \$1/piece Deluxe: \$2/piece**
- Laminated Bookmarks: **\$2.50/piece**
- Personalized Video Tribute: **\$100 with 1 USB, each additional USB \$3**
- Filling of Urns or Keepsake Jewelry not purchased with us: **\$25/per piece/item**
- Shipping of Cremated Remains: **\$150 & Up**
- Obtaining Death Certificates: **\$15 (This is our charge to obtain the death certificates requested by the family)**

## Forwarding of Remains to Another Funeral Home: \$2800.00

This charge includes basic services of funeral director and staff, transfer of remains to the funeral home (within 80-mile radius, \$1.25 for each additional mile after 80 miles), temporary shelter and care of the remains, obtaining necessary authorizations and transportation of remains to airport or receiving funeral home. ***Does not include other preparation, use of facilities and staff for any viewing or services after receiving the remains; nor does it include merchandise, airfare, or transportation beyond 80 miles***

## Receiving Remains from Another Funeral Home: \$2800.00

This charge includes basic services of funeral director and staff, transfer of remains to the funeral home (within 80-mile radius, \$1.25 for each additional mile after 80 miles) temporary shelter and care of the remains, obtaining necessary authorizations and transportation of remains to cemetery or crematory. ***Does not include other preparation, use of facilities and staff for any viewing or services after receiving the remains; nor does it include merchandise, airfare, or transportation beyond 80 miles***

## Direct Cremation: \$1099.00

### Includes:

- A proportionate amount of our basic services of funeral director and staff
- Transfer of your loved one into our care within our 80-mile radius
- Shelter and care while required authorizations are obtained.
- Filing and processing of required documentation, including the cremation permit
- Minimum required rigid cremation container
- The crematory fees
- Obituary on our website and our Facebook page

**This option does not include cost of an upgraded cremation container if needed, cost of death certificates, cost of cremation permit, urns or other merchandise:**

You are not required to purchase a casket for direct cremation, but you may do so if you wish. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials such as fiberboard or composition materials. The containers we provide are cardboard. Private ID Viewing is no additional charge if viewing occurs within 48 hours of passing, if no Autopsy or Gift of Life donation has been performed. Additionally, an individual 300 or more pounds (based on weight given by facility) will be an additional charge based on type of container required by the crematory

## **Immediate Burial: \$2900.00**

### **Includes:**

Our charge for an immediate burial without funeral services includes a proportionate amount of our basic services of funeral director and staff, transfer of remains to the funeral home, temporary shelter and care of remains, securing necessary documents and transportation to local cemetery within 80-mile radius. This charge does not include the use of facilities or staff for any viewing or funeral services, cemetery charges, casket, outer burial container or cash advance items, such as death certificates, or sales tax.

Family provided casket: **\$2900.00**

Casket selected from Family First (*plus cost of casket & tax*): **\$2900.00**

## **Anatomical Donation: \$1099.00**

### **Includes:**

This charge includes a proportionate amount of basic services of the funeral director and staff, transfer of remains to the funeral home, temporary care of remains, all necessary paperwork, and transfer to Medical School being used within our 80-mile radius. An additional \$1.25/per mile over the 80 miles plus if out of state, cost of tolls or other fees associated with transportation.

## **Memorial Service with Cremation Package: \$2775.00**

### **Includes:**

- Basic Services of Funeral Director & Staff: **\$2100.00**
- Transfer of Remains to Funeral Home (within 80 miles): **\$300.00**
- Use of Facilities for Memorial Service (without body present): **\$375.00**
- Use of Facilities for 1 hour of visitation prior to service: **Included**
- Crematory Fee

**Does not include upgraded cremation container, sales tax, cremation permit, additional death certificates, obituaries in the newspaper, urns or other merchandise.**

## **Cremation with Memorial Gathering (without body present): \$2700.00**

### **Includes:**

- Basic Services of Funeral Director & Staff: **\$2100.00**
- Transfer of Remains to Funeral Home (within 80 miles): **\$300.00**
- Use of facilities for Memorial Gathering 2 hours: **\$300.00**
- Crematory Fee

**Does not include upgraded cremation container if needed, sales tax, cremation permit, additional death certificates, obituaries in newspapers, urns or other merchandise.**

## **Traditional Funeral with Cremation Package: \$4275.00**

### **Includes:**

- Basic Services of Funeral Director & Staff: **\$2100.00**
- Transfer of Remains to Funeral Home (within 80 miles): **\$300.00**
- Embalming: **\$650.00**
- Casketing, Cosmetology, Dressing: **\$250.00**
- Use of Facilities for Viewing the Evening Before Service: **\$300.00**
- Funeral Service the Following Day: **\$375.00**
- Funeral Coach: (if needed to transport to another location for service) **\$300**

**Does not include casket, sales tax, cremation permit, obituary in the newspaper, additional death certificates or other cash advance items, urns or merchandise.**

## **Traditional Funeral Service: \$4475.00**

### **Includes:**

- Basic Services of Funeral Director & Staff: **\$2100.00**
- Transfer of Remains to Funeral Home (within 80 miles): **\$300.00**
- Embalming: **\$650.00**
- Dressing, Casketing, and Cosmetics: **\$250.00**
- Use of facilities for visitation 2 hours: **\$300.00**
- Use of facilities for service next day: **\$375.00**
- Graveside service: **\$300.00**
- Funeral Coach: **\$300.00**

**Does not include outer burial container, sales tax, cemetery and vault company fees, obituary in newspapers, additional death certificates and other cash advance items or merchandise.**

## **Visitation with Graveside Service: \$4100.00**

### **Includes:**

- Basic Services of Funeral Director and Staff: **\$2100.00**
- Transfer of Remains to the Funeral Home (within 80 miles): **\$300.00**
- Embalming: **\$650.00**
- Dressing, Casketing, and Cosmetics: **\$250.00**
- Use of facilities for visitation: **\$300.00**
- Graveside Service: **\$200.00**
- Funeral Coach: **\$300.00**

**Does not include outer burial container, sales tax, cemetery and vault company fees, obituary in newspapers, additional death certificates and other cash advance items or merchandise.**

## **Cremation with Graveside Service: \$1549.00**

### **Includes:**

- Direct Cremation Package: **\$1099.00**
- Graveside Service: **\$300.00**
- Service Vehicle: **\$150.00**

**This option does not include cost of an upgraded cremation container if needed, cost of death certificates, cost of cremation permit, urns or other merchandise, outer burial container (If required by cemetery) and other cash advance or merchandise items.**

## **OUR COMMITMENT TO FAMILIES**

At Family First Funeral & Cremation Services, we are committed to providing compassionate care, honest guidance, and transparent pricing. We believe every family deserves meaningful service at a fair price without hidden costs or unnecessary pressure.

### **Best Price Guarantee**

Family First Funeral & Cremation Services is committed to providing exceptional service at the best possible value. Prior to the arrangement conference, we will match any total price for identical services and merchandise quoted by any local full-service funeral home within an 80-mile radius of our funeral home. To qualify, the family must provide a current published General Price List (GPL) together with a signed and dated written price quote from the competing funeral home. The services and merchandise being compared must be identical and available on the Family First Funeral & Cremation Services General Price List. If these requirements are met, Family First Funeral & Cremation Services will match the competitor's total price and provide an additional discount equal to five percent (5%) of the price difference.

### **Veteran & Spouse Appreciation Discount**

In addition to benefits available through the United States Department of Veterans Affairs, Family First Funeral & Cremation Services proudly offers a \$300 discount on any qualifying burial or cremation package for eligible veterans and their spouse. This discount applies to qualifying burial and cremation packages only and does not apply to Direct Cremation or Immediate Burial services. This discount may not be combined with other promotional pricing or discounts unless otherwise approved by management.

## **PAYMENT POLICIES & CONSUMER DISCLOSURES**

Our goal is to make funeral planning as straightforward and transparent as possible. The following policies help ensure timely service, responsible financial management, and continued affordability for every family we have the privilege of serving.

### **Life Insurance Assignments**

As a courtesy to the families we serve, Family First Funeral & Cremation Services prepares and submits eligible life insurance assignments at no additional charge. To be accepted as payment, the assignment of life insurance proceeds must be initiated through Family First Funeral & Cremation Services. If a beneficiary or family member has already submitted or initiated a claim directly with the insurance company, the policy proceeds cannot be accepted as an assignment of benefits and will not be considered an acceptable form of payment. Acceptance of any life insurance assignment is contingent upon verification by the insurance carrier and approval by Family First Funeral & Cremation Services. The funeral home reserves the right to decline any assignment that cannot be reasonably verified or presents an unacceptable risk of nonpayment. Life insurance assignments are not accepted as payment for Direct Cremation services. All cash advance items, including but not limited to cemetery charges, clergy honorariums, certified copies of death certificates, permits, newspaper obituary charges, flowers, acknowledgments, luncheon expenses, and any other third-party expenses, must be paid in full at the arrangement conference and prior to services being scheduled or merchandise being ordered. Services, merchandise orders, scheduling, and third-party purchases may be delayed until all required payments, approved financing, or verified life insurance assignment documentation have been received and accepted.

## **Accepted Forms of Payment**

Payment is due at the time arrangements are made unless other written arrangements have been approved by management.

For your convenience, Family First Funeral & Cremation Services accepts.

- Cash
- Personal Checks
- Cashier's Checks
- Major Credit Cards
- Major Debit Cards
- Affirm Financing (subject to applicant approval)
- CareCredit Financing (subject to applicant approval)

Financing options are provided through independent third-party financial institutions. Approval decisions, interest charges, payment schedules, finance charges, late fees, and other applicable costs are determined solely by those institutions and are subject to their individual terms and conditions.

Electronic payments may be processed through an independent third-party payment processor. Any applicable processing, service, convenience, financing, or similar fees are determined by and payable to the payment processor or financial institution in accordance with its terms, applicable law, and payment network requirements. Any applicable fees will be disclosed prior to completing the transaction. Family First Funeral & Cremation Services does not retain processing or financing fees charged by third-party providers. Such fees are separate from the funeral home's charges for services and merchandise. Returned checks, non-sufficient funds (NSF) checks, chargebacks, payment reversals, declined electronic payments, or other failed payment transactions may be subject to the maximum fee permitted by applicable law, together with any fees assessed by the issuing bank, payment processor, financing company, or other financial institution. Following any returned or disputed payment, Family First Funeral & Cremation Services reserves the right to require future payments be made by cash, certified funds, cashier's check, or another guaranteed form of payment. Family First Funeral & Cremation Services reserves the right to require payment in full before services are performed, merchandise is ordered, or third-party expenses are incurred. Payment arrangements that have not been verified or approved may delay the scheduling of services or the processing of merchandise orders. The funeral home reserves the right to modify accepted payment methods, financing options, payment processing procedures, and payment requirements as necessary to comply with applicable federal and Michigan law, payment network requirements, financial institution policies, or third-party payment processor agreements.

## **Our Commitment to Affordability**

Every policy contained within this General Price List has been developed with one purpose in mind: to continue providing compassionate, professional, and affordable funeral care to every family who chooses Family First Funeral & Cremation Services. By maintaining transparent pricing, responsibly managing third-party expenses, and clearly communicating payment expectations, we are able to keep our prices competitive while maintaining the high standard of care our families deserve. We understand that every family's financial situation is unique. Whenever possible, we are committed to helping families explore available financing options, assisting with eligible life insurance assignments, and explaining every cost before decisions are made so there are no unexpected surprises.

## **OUR MISSION**

At Family First Funeral & Cremation Services, we believe every life deserves to be honored with dignity, warmth, and transparency. Proudly serving Southern, Central, and West Michigan—including Kalamazoo, Grand Rapids, Battle Creek, and surrounding communities—we offer affordable funeral and cremation services that reflect your values and respect your budget.

**Family First isn't just our name—it's our commitment to you.**

Whether you are planning ahead or honoring the life of someone you love, our promise is to provide compassionate guidance, honest communication, transparent pricing, and exceptional care every step of the way.

Thank you for allowing Family First Funeral & Cremation Services the privilege of serving your family. It is an honor we will never take for granted.