CoC Steering Committee  
Thursday, June 8, 2023

The Way Home

Business Meeting Agenda

1. Meeting Introduction
   - Call to order
   - Thank you, Steering Committee members:
     - Dr. Martin Negron, Harris County Fixed Representative
     - Sara Rogers, City of Pasadena Fixed Representative
   - Welcome, Steering Committee members:
     - Kelly Young, Provider Representative
     - Kristine Singleton, City of Pasadena Fixed Representative
     - Samantha Maggiani, Harris County Fixed Representative
   - Roll call

2. Meeting Business:
   - April 2023 Minutes
   - 2023.Resolution 4: At-Large Representative Recommendation

3. CoC System Updates:
   - FY22 NOFO debrief

4. Meeting Wrap-Up:
   - Public Comment Guidelines Reminder & Public Comment
   - Next Meeting: Thursday, July 13, 2023
   - Meeting Adjourn
## Attendance

<table>
<thead>
<tr>
<th>Name</th>
<th>Representation</th>
<th>Category</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barbie Brashear, Chair</td>
<td>Harris County Domestic Violence Coordinating Council</td>
<td>Fixed Position</td>
<td>Oct. 2019 – in perpetuity</td>
</tr>
<tr>
<td>Barbie Robinson, Vice Chair</td>
<td>Harris County Public Health</td>
<td>At Large Position</td>
<td>Term 1: Jan. 2022 – Dec. 2023</td>
</tr>
<tr>
<td>Samantha Maggiani</td>
<td>Harris County Office of Administration</td>
<td>Fixed Position</td>
<td>June 2023 – in perpetuity Sec.: Acting Jun. 2023</td>
</tr>
<tr>
<td>Carol Borrego</td>
<td>Fort Bend County Community Development</td>
<td>Fixed Position</td>
<td>Jan. 2021 – in perpetuity</td>
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<td>Fixed Position</td>
<td>Aug. 2022 – in perpetuity</td>
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<td>VACANT</td>
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<td>Provider Representative</td>
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<td>Youth &amp; Young Adult Consumer Representative</td>
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<td>Gregory Dread</td>
<td>Lived Experience &amp; Advocacy</td>
<td>Consumer Representative</td>
<td>Term 2: Nov. 2022 – Oct. 2024</td>
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<td>Lived Experience &amp; Advocacy</td>
<td>Consumer Representative</td>
<td>Term 1: Nov. 2022 – Oct. 2024</td>
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Steering Committee

Updates
Thank you!

- **Dr. Martin Negron**, Chief Community Services Officer, Harris County Community Services Department
  - Harris County Fixed Representative
  - Served on the Steering Committee since October 2021
  - Served as an Officer for the Steering Committee as well as a member of the Nominating Committee

- **Sara Rogers**, Director of Housing & Community Development, City of Pasadena
  - City of Pasadena Fixed Representative
  - Served on the Steering Committee since October 2021
• **Kelly Young**, CEO, Career and Recovery Resources, Inc.
  - Provider Representative
  - Joins the Steering Committee in June 2023

• **Kristine Singleton**, Program Coordinator - Housing & Community Development, City of Pasadena
  - City of Pasadena Fixed Representative
  - Joins the Steering Committee in June 2023

• **Samantha Maggiani**, Assistant Director of Homelessness Strategy & Response, Harris County Office of County Administration
  - Harris County Fixed Representative
  - Joins the Steering Committee in June 2023
  - Serves as a member of Nominating Committee
Meeting
Business
CoC Steering Committee
Thursday, April 13, 2023

Strategy Oversight Meeting Minutes

0. Meeting Materials
☐ Click here to view the meeting packet.
☐ Click here to view the meeting recording.

1. Meeting Introduction
☐ Call to order
☐ Roll call
  • 13/18 members present – quorum reached

2. Meeting Business:
  ☐ March 2023 Minutes
    • Pg. 4 – 6 of the meeting packet.
    • Begins at 2:50 of the meeting recording.
    • Motion to approve the meeting minutes was moved by Bob Eury, seconded by Alan Watkins, and all members in favor – the motion passed unanimously.
  ☐ CoC Practice Standards Overview
    • Pg. 7 – 23 of the meeting packet
    • Begins at 3:48 of the meeting recording.
    • Committee discussion begins at 33:08 of the meeting recording.
  ☐ 2023.Resolution 3: Adoption of CoC Practice Standards
    • Pg. 24 – 25 of the meeting packet
    • Overview of the proposed resolution begins at 41:41 of the meeting recording.
    • Public comment begins at 42:25 of the meeting recording; however, no public comments were made on this resolution.
    • The committee’s decision takes place at 43:50 of the meeting recording.
    • Motioned to approve Resolution 3.2023: Adoption of CoC Practice Standards was moved by Bob, seconded by Barbie Robinson, and all members were in favor – the motion passed unanimously.
    • Requested committee action begins at 44:50 of the meeting recording:
      • The committee asked the CFTH to lead and convene a standing CQI committee.
      • Provide an overview of the committee, roles & responsibilities, and reporting schedule at the next Steering Committee meeting.

3. System Updates:
  ☐ FY22 NOFO Awards
    • Pg. 26 – 27 of the meeting packet.
    • Begins at 48:24 of the meeting recording.
    • Committee discussion begins at 52:05 of the meeting recording.
  ☐ YHDP Update
    • Pg. 28 – 30 of the meeting packet.
    • Begins at 52:58 of the meeting recording.
CoC Steering Committee
Thursday, April 13, 2023

- Committee discussion begins at 56:15 of the meeting recording.
- Steering Committee Vacancies
  - Pg. 31 – 39 of the meeting packet.
  - Begins at 58:39 of the meeting recording.
- Advocacy
  - Pg. 40 – 42 of the meeting packet.
  - Begins at 1:08:45 of the meeting recording.
  - Committee discussion begins at 1:27:36 of the meeting recording.
- Encampment Decommissioning & Navigation Center Update
  - Pg. 43 – 46 of the meeting packet.
  - Begins at 1:43:08 of the meeting recording.

4. Meeting Wrap-Up:
- Public Comment Guidelines Reminder & Public Comment
  - Pg. 47 of the meeting packet.
  - Begins at 1:52:21 of the meeting recording.
- Next Meeting: Thursday, May 11, 2023, at 3 PM – Business Meeting
- Meeting Adjourn
  - Motion to adjourn moved by Preston Witt, seconded by Marc Eichenbaum, all members were in favor and the meeting adjourned.
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Thursday, April 13, 2023
Resolution 4.2023: At-Large Representative Recommendation
At-Large Representative

At-Large representatives are professionals who work in systems that interact with the homeless response system (e.g., funding, philanthropy, health, mental health, Veterans Administration, school districts, child welfare, workforce development, university, criminal justice, business, faith community, victims service providers, etc.).

The role of At-Large Representatives is to assist the CoC in leveraging mainstream funding from — and making positive changes within — those systems for the benefit of people experiencing homelessness in our region.

Currently, The Way Home Steering Committee is prioritizing representation from the following systems: child welfare, workforce development, and criminal/juvenile justice.
How are At-Large Representatives Selected?

- At-Large Representatives are recommended by the Lead Agency and Nominating Committee and then selected by a vote of the members of the entire Steering Committee.

- All recommendations, nominations, and letters of interest for At-Large Representative candidates will be reviewed by the Nominations Committee and Lead Agency during an open call period.

- The open call provides members of The Way Home CoC, community stakeholders, and cross-system partners, the opportunity to submit a letter of interest & resume and/or nomination to join The Way Home Steering Committee.

- Strong applicants will be selected for interviews with members of the Nominating Committee and the Lead Agency, and recommendations for representatives will be made to the full Steering Committee for approval at an upcoming Steering Committee meeting or via email vote.

- To learn more view The Way Home Charter.
1. **Brief Description of Proposed Item:**
   The Nominations Committee and Lead Agency recommends approving the following candidate to become At-Large Representative The Way Home Steering Committee:
   
   - Juliet Stipeche (expertise: workforce development)

   If approved, their first term will begin July 2023 and end June 2025. They may serve up to three consecutive terms if interested/able, as well as if re-elected by the Nominating Committee and Lead Agency and then approved by vote of the Steering Committee.

2. **Date of Steering Committee Meeting:**
   Thursday, June 8, 2023

3. **Proposed Committee Resolution:**
   Approval of the recommended candidate to serve as At-Large representative on The Way Home Steering Committee.

4. **Approval of Steering Committee Chair**

   Name: ________________________________________

   Signature: ________________________________ Date: ________________


CoC Updates
Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) FY2022 Debrief
FY2022 National Funding Overview

HUD Awarded over $2.8 billion

- $166 million awarded to new PH projects through reallocation, DV Bonus, and CoC Bonus
  - $71 million in PSH
  - $62 million in RRH
  - $18 million in Joint TH-RRH
  - $10 million in SSO-Coordinated Entry
  - $5 million in HMIS
## Our CoC Funding

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<th></th>
<th>FY2021</th>
<th>FY2022</th>
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<tr>
<td></td>
<td>$44,002,733</td>
<td>$46,204,617</td>
</tr>
<tr>
<td></td>
<td>✓ 6% increase</td>
<td>✓ 5% increase</td>
</tr>
<tr>
<td></td>
<td>✓ 1 DV Bonus</td>
<td>✓ 1 CoC Bonus</td>
</tr>
<tr>
<td></td>
<td>✓ 76% increase since 2012</td>
<td>✓ 85% increase since 2012</td>
</tr>
</tbody>
</table>
Tier 1 Overview

• 95% of CoC’s ARD

• Projects are safe, as long as they pass eligibility & quality threshold review

• The consequence of this is that, once all Tier 1 is funded, there is very little money left over for other things.
Tier 2 Overview

HUD awarded points to each new & renewal project application in Tier 2 using a 100-point scale:

- **CoC Score** – Up to 50 points
  - For FY22, max CoC score was 200 points which is divided by 4.
  - Example, if we score 100 then we get 25 points in this section.

- **CoC Project Ranking** – Up to 40 points
  - Gives points on how highly CoC ranks the projects
  - Projects ranked at top of Tier 2 get more points vs those on the bottom

- **Commitment to Housing First** – Up to 10 points
  - Several questions in application about this
Tier 2 HUD Illustration
DV Bonus: Selection & Ranking

- HUD used a 100-point scale
- Rapid Rehousing/Joint TH & PH-RRH
  - CoC Score – Up to 50 points
  - CoC Collaboration w/Victim Service Providers – Up to 10 points
  - Need for Project – Up to 10 points
  - Quality of Project Application Experience – Up to 15 points
  - Demonstration of inclusion of victim-centered practices – Up to 8 points
  - Demonstration of plan to include survivors with lived expertise – Up to 7 points
DV Bonus – What HUD Awarded

- $3 million – SSO CE Projects
  - $4 million last year

- $12 million – Joint TH-RRH Projects
  - $34 million last year

- $39 million – RRH Projects
  - $65 million last year

121 CoCs in 42 states
CoCs with higher CoC Application scores:

• Reduced homelessness in their communities
• Used performance criteria to rank projects
• Used Housing First practices
• Increased RRH units
• Reallocated lower-performing projects
When Scores are Below Average

• On average for any given question, 74% of CoCs got full points
• A few reasons why CoCs score lower for any given question:
  o CoC responses are not clear or are not relevant to the question asked; or
  o Responses do not meet the criteria to receive full points
  o The question itself is unclear
• HUD reviews questions where the majority of CoCs score low to determine if the question could be improved.
  o They will make clarifying changes to questions, detailed instructions, or both.
  o Unclear questions impact all CoCs, so they have not found this to impact the overall score.
Below Average: CoCs Do Not Meet the Criteria

HUD must ask some questions where they know the overall score will be lower due to realities on the ground.

- These questions are statutory & can’t be changed
- Most common with questions based on performance & data

Examples:

- 2A-5 Bed Coverage Rate
  - Only 55% of CoCs actually have the 85% needed to get full points.
- 1C-7d Submitting CoC & PHA joint applications for funding for people experiencing homelessness.

The HUD Reform Act prohibits HUD staff from using any outside resources to review applications.

- If something isn’t included in the application, they can’t use it, even if they know about it
- Why it’s important to address every element in the application
Where Applicants Can Improve

There was a noticeable difference in how CoCs responded to questions:

• Use the detailed instructions provided when responding to questions – they explain “how” to successfully respond to the questions.

• Respond to all elements of multipart questions – do not refer to other questions, attachments, websites, or other resources.

• Ensure each response addresses the specific elements of the question – If we don’t understand the question, submit a question to COCNOF@HUD.gov.

• Label the answers to match the questions.

• Attachments must contain the requested content.
  • Example: Actual dates on screenshots, not manually entered dates.
Reallocations

• The ability to either partially or fully reallocate a lower-performing CoC Renewal & only use those funds to support a new project.
• Makes a CoC more competitive
• Cannot reallocate first-year renewals
• When a project is reduced, a corresponding new project needs to be added so ARD is not lost.
• Must be documented in the Priority Listing
FMRs

- The FMR adjustment is dependent on when a competition closes.
- The adjustment will be based on official FMRs that are effective the date the competition closes.
  - Example: If a competition closes between October 1, 2021 & September 30, 2022, the FMR that applies will be the FY22 FMRs.
- BOTH the FY21 & FY22 CoC Competitions closed during the same timeframe.
  - HUD therefore increased the FY21 awards to reflect the FY22 FMRs & the FY22 awards were awarded with the same FY22 FMRs.
- For FY23, HUD is expecting the grants that are eligible to be adjusted to get FMR bumps again.
  - HUD is getting awards back on schedule to have annual increases.
## FY2022 CoC Score Summary

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<tr>
<th>Scoring Category</th>
<th>Our Points</th>
<th>Max Points</th>
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<tbody>
<tr>
<td><strong>1B. CoC Coordination and Engagement - Inclusive Structure &amp; Participation</strong></td>
<td>4.5</td>
<td>5</td>
</tr>
<tr>
<td><strong>1C. CoC Coordination – Coordination w/Federal, State, Local, Private, etc.</strong></td>
<td>19</td>
<td>29</td>
</tr>
<tr>
<td><strong>1D. CoC Coordination – Coordination w/Federal, State, Local, Private, cont.</strong></td>
<td>46</td>
<td>49</td>
</tr>
<tr>
<td><strong>1E. Project Capacity, Review, and Ranking – Local Competition</strong></td>
<td>25.5</td>
<td>49</td>
</tr>
<tr>
<td><strong>2A. Homeless Management Information System (HMIS)</strong></td>
<td>7</td>
<td>9</td>
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<tr>
<td><strong>2B. Point-in-Time Count</strong></td>
<td>5</td>
<td>5</td>
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<tr>
<td><strong>2C. System Performance</strong></td>
<td>41</td>
<td>59</td>
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<tr>
<td><strong>3A. Coordination with Housing &amp; Healthcare</strong></td>
<td>6</td>
<td>14</td>
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<tr>
<td><strong>Total CoC Application Score</strong></td>
<td>154</td>
<td>200</td>
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### Overall Scores for all CoCs

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<th>Score Type</th>
<th>Value</th>
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<tr>
<td>Highest Score for any CoC</td>
<td>188.75</td>
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<tr>
<td>Lowest Score for any CoC</td>
<td>53.5</td>
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<tr>
<td>Median Score for all CoCs</td>
<td>154.5</td>
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<tr>
<td>Weighted Mean Score for all CoCs</td>
<td>162.25</td>
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## Areas to Improve

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### Areas for Improvement:
- Open Invitation to New Members
- Solicitation/Consider Opinions on Preventing Homelessness
- Public Notification for Proposals from Orgs not previously Funded

### Plan to Improve:
- Collaborate with the Strategic Planning and Communications team to ensure the recruitment of new partner agencies within the Continuum of Care (CoC).
- Facilitate effective communication with the CoC region concerning the open competition designed and targeted specifically at agencies that have not previously received funding.
Areas to Improve

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Areas for Improvement:
- CoC Consultation with ESG Program Recipients
- Ensuring Families are not separated
- Formal Partnerships with Youth Education Providers-SEAs, LEAs, Schools
- Informing Individuals and Families Experiencing Homelessness about Eligibility for Education Services
- Addressing Needs of DV;SA;VSP Providers
- Communicating Emergency Transfer Plans
- Including Safety, Planning and Confidentiality protocols in CE to address Victims
- Anti Discrimination Policies
- Coordination and Policies with PHA's

Plan to Improve:
- Facilitate the activation of workgroups and ensure that working Memorandums of Understanding (MOUs) are appropriately documented.
- Collaborate with HCDVCC to guarantee effective service coordination and protocol implementation. This effort will be aligned with the work on the Continuum of Care (CoC) Standards.
## Areas to Improve

### Application Question

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### Areas for Improvement:
- Shelter response – 1
- Promoting racial equity – 1
- Involving individuals with lived experience - 1

### Plan to Improve:
- In addition to our ongoing work with shelter systems, the Coalition is actively involved in conducting shelter assessments to gain a deeper understanding of the issues & challenges faced by those experiencing homelessness.
- Our aim is to identify areas where we can improve our understanding of the needs of our target population, and to develop effective strategies to address those needs.
- To achieve this goal, we continue to engage in ongoing collaboration with consumers to ensure that all of our work, both within and outside of the shelter system, is informed by their experiences and perspectives.
- By prioritizing the voices of those we serve, we aim to develop interventions that are both effective and responsive to the unique needs of the people we serve.
- Through our continued collaboration with consumers and our ongoing shelter assessments, we are confident that we will be able to make meaningful progress towards our goal of ending homelessness.
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Areas for Improvement:
• Project review & ranking process used in the local competition – 4.5

Plan to Improve:
• The CFTH recognizes the critical importance of conducting a thorough & rigorous review of our Ranking and Review Process.
• To that end, we are committed to working closely with the NOFO Review Committee and our partners to ensure that our process aligns with best practices and is responsive to the needs of our stakeholders.
• This review will include a careful examination of our CoC scoring card, as well as an assessment of our reallocation process.
• By engaging in this collaborative effort, we will be better positioned to identify areas for improvement and to implement changes that will enhance the effectiveness and efficiency of our Ranking and Review Process.
• We also have to have tough conversations around reallocating funds away from low performing projects so that our CoC is more competitive.
Areas to Improve

<table>
<thead>
<tr>
<th>Application Question</th>
<th>Our Score</th>
<th>Max Score</th>
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<tbody>
<tr>
<td>2A. HMIS</td>
<td>7</td>
<td>9</td>
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</tbody>
</table>

**Areas for Improvement:**
- How we collect data from victim service provider (VSP) comparable database
- Bed coverage rate

**Plan to Improve:**
- The CFTH recognizes the vital importance of collecting accurate and reliable data from VSPs to inform our efforts to address the needs of survivors.
- Our data collection process moving forward will include regular engagement with VSPs to ensure that they understand the importance of data collection and to provide them with the support and resources they need to collect and report data in a timely and accurate manner.
- We also provide ongoing training and technical assistance to help VSPs navigate the data collection process and to ensure that they are able to provide us with the information we need to make informed decisions about our programming and service delivery.
Areas to Improve

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<tr>
<th>Application Question</th>
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<th>Max Score</th>
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<tbody>
<tr>
<td><strong>2C. System Performance</strong></td>
<td>41</td>
<td>59</td>
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**Areas for Improvement:**
- Reduction in the # of First Time Homeless- Risk Factors your CoC Uses
- Length of Time Homeless-CoC Strategy to Reduce
- Exits to PSH Destinations/Retention
- Returns to Homelessness- Strategy to Reduce
- Increasing Income both employment/non employment

**Plan to Improve:**
- The Coalition remains committed to conducting regular reviews of our System Performance Measures (SPMs) to ensure that we are able to accurately & effectively measure the success of our programs & services.
- While the rollout of quarterly scorecards has been a valuable tool in this effort, we recognize that there is still work to be done to ensure that the CoC fully understands their role in achieving these outcomes and the importance of these measures.
- To address this need, we are developing a range of strategies designed to improve our communication and engagement with CoC partners around the SPMs.
- This includes regular training and technical assistance to help CoC partners better understand the measures and how they can contribute to achieving them.
## Areas to Improve

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<th>Application Question</th>
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<tr>
<td>3A. Coordination with Housing &amp; Healthcare</td>
<td>6</td>
<td>14</td>
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### Areas for Improvement:
- Agreements with PHAs & Healthcare

### Plan to Improve:
- This is something where we also scored low in the Special NOFO.
- Need to include high level bullets in new project MOUs that aim to provide our partners with clear & concise understanding of the partnership.
- Ensure that the nature & scope of the the work that will be undertaken is outlined.
- Clearly state number of units, dollar amount, & services to be provided.
Questions?
• Speakers will be called upon in the order in which they signed up. Others will be offered an opportunity to speak following.

• Please use the “Raise Hand” function and wait to be called upon if you did not sign up to speak prior to the meeting.

• When called upon, please introduce yourself and your organization (if applicable).

• **Duration of comment: 1 minute.** This time limit will be identified with a visible timer shared on the screen, followed by the speaker being muted when the time is complete.
Thank you!

See you next month on Thursday, July 13, 2023.