The Way Home

CoC Steering Committee Meeting
Thursday, June 10, 2021
Agenda

1. Meeting Introduction
   - Call to order
   - Roll call
   - Public Comment Guidelines

2. Discussion & Approval of:
   - April Minutes

3. Implementation Update:
   - Community COVID Housing Program (CCHP) & Encampment Update
   - System Performance Measurement
   - System Dashboards

4. Meeting Wrap-Up:
   - Public Comment
   - Meeting Adjourn
     - Next Meeting: Thursday, July 8, 2021 at 1:00pm
### Attendance

<table>
<thead>
<tr>
<th>Name</th>
<th>Representation</th>
<th>Category</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Tom McCasland, Chair</td>
<td>Houston Housing &amp; Community Development</td>
<td>Fixed Position</td>
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</tr>
<tr>
<td>Rebecca Ansley</td>
<td>Montgomery County Community Development</td>
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<td>Melissa Quijano</td>
<td>Pasadena Community Development</td>
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• **Duration of comment: 3 minutes.** This time limit will be identified with a visible timer shared on the screen, followed by the speaker being muted when the 3 minutes is complete.

• **Timing of comments:**
  • A speaker whose subject matter relates to an identifiable action item of business (i.e., action item and/or resolution) on the agenda will have the opportunity to speak during the course of the meeting, when it is time for the steering committee to deliberate on that item.
  • A speaker whose subject matter does not relate to an identifiable action item of business will have an opportunity to speak during the Open Public Comment portion at the end of the meeting.

• **Signing up to make a public comment:**
  • Speakers may request to make a public comment prior to the meeting. All requests must be submitted to the lead agency at SCquestions@homelesshouston.org by 12:00 PM (Noon), the day of the meeting.
  • Speakers may also request to make a public comment during the meeting by using the Q&A feature or chat function in the virtual meeting software.
  • In either case, in their request, the speaker must inform the lead agency of which action item they wish to speak about by citing the resolution number, if applicable. **If a specific resolution number is not cited, comments will be saved for the Open Public Comment portion of the meeting.**

• **Authority of the Chair (or Vice Chair):** The Chair will call upon the lead agency to assist with public comments. The Chair has the authority to open and close the public speaking portion of each action item on the agenda to ensure the meeting continues to move along at a reasonable pace.
Minutes

☐ 1. Meeting Introduction
   ☐ Call to order – 3:32 p.m.
   ☐ Roll call – 13/18 members present (quorum approved)
   ☐ Public Comment Guidelines

☐ 2. Discussion & Approval of:
   ☐ March Minutes
      • Pg. 5 – 6 of the meeting packet
      • Moved by Mark Thiele, seconded by Daphne Lemelle, all members were in favor and the minutes passed.
   ☐ April Agenda
      • Pg. 2 of the meeting packet
      • Moved by Barbie Brashear, seconded by Becky Landes, all members were in favor and the agenda passed.

☐ 3. New Business:
   ☐ 2021. Resolution 3 – NOFA Scoring Tool
      • Pg. 7 – 13 of the meeting packet
      • Topic presentation begins at 07:17 of the meeting recording.
      • Public comment on NOFA Scoring Tool – no comments were made on the scoring tool.
      • Motion to approve the NOFA Scoring Tool moved by Kelly Opot, seconded by Gregory Dread, all members were in favor and the resolution passed.

☐ 4. Implementation Update:
   ☐ Community COVID Housing Program (CCHP) Update
      • Pg. 14 – 23 of the meeting packet
      • Topic presentation begins at 30:15 of the meeting recording.
   ☐ Point-In-Time (PIT) Homeless Count Results
      • Pg. 24 – 35 of the meeting packet
      • Topic presentation begins at 41:44 of the meeting recording.

☐ 5. Meeting Wrap-Up:
   ☐ Public Comment
      • Public comment begins at 57:15 of the meeting recording.
   ☐ Meeting Adjourn
      • Closing discussion begins at 1:15:01 of the meeting recording.
      • Motion to adjourn the meeting was moved by Barbie Brashear, seconded by Don Titcombe, all members were in favor and the meeting was approved to adjourn.

☐ Next Meeting: Thursday, May 13, 2021 at 3:30pm – VIRTUAL
## Attendance

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Community COVID Housing Program (CCHP)
The Way Home System Performance Using CCHP Funding

Total Number of People Served (as of 5/31/21)

- Total Cumulative People Served - Actual
- Total Cumulative People Served - Projected based on Current Pipeline
- CCHP Surge Pace
- Pace Without CCHP Funding
CCHP - PSH Placements Tracker

- **Total Cumulative Housing Placements - Actual**
- **Total Cumulative Housing Placements - Projected based on Current Pipeline**
- **Pace Without CCHP Funding**
- **CCHP Surge Pace**
CCHP - RRH Placements Tracker

- Total Cumulative Housing Placements - Actual
- Total Cumulative Projected Housing Placements based on Current Performance
- CCHP Surge Pace
- Pace Without CCHP Funding
CCHP - Diversion Enrollments Tracker

- Total Cumulative Enrollments - Actual
- Total Cumulative Enrollments - Projected based on Current Pipeline
- CCHP Surge Pace
Households

- Families: 449
- Singles: 1653
Youth Households

<table>
<thead>
<tr>
<th>Category</th>
<th>HHWOC</th>
<th>HHWC</th>
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<tr>
<td>DIVERSION</td>
<td>64</td>
<td>0</td>
</tr>
<tr>
<td>RRH</td>
<td>49</td>
<td>27</td>
</tr>
<tr>
<td>PSH</td>
<td>20</td>
<td>9</td>
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Location prior to Enrollment

- Unsheltered: 58%
- Sheltered: 26%
- Housed: 16%
Race & Ethnicity Data

- Black or African American: 67%
- Hispanic/Latino: 19%
- White, Non-Hispanic/Latino: 10%
- Other: 4%
Encampment Response Strategy
The Coalition for the Homeless, City of Houston, & Harris County partners worked together to decommission four encampments so far in 2021:

- At 500 Fannin
- A four-block area from Main to San Jacinto and Texas to Preston
- “The Triangle” area between the I-45 on/off ramps and University of Houston Downtown
- Allen Parkway (on-ramp from I-45)
- Crosstimbers

These encampments were able to be closed due to the CCHP and the additional housing resources that have been made available.
Encampment Success!

At 500 Fannin

- 11 people were residing at this encampment. As of today, 7 are housed, 2 are in the housing process, and the area has been cleared.

A four-block area from Main to San Jacinto and Texas to Preston

- 81 people were residing at this encampment. As of today, 34 are housed, the remaining have left the area, and the area has been cleared.

“The Triangle” area between the I-45 on/off ramps and University of Houston Downtown

- 3 people were residing at this encampment. As of today, all 3 have been housed and the area has been cleared.

Allen Parkway (on-ramp from I-45)

- 54 people were residing at this encampment: 27 PSH eligible clients and 26 RRH eligible clients. As of today, 46 are housed, 2 are in the housing process, 3 refused, 3 self-resolved, and the area has been cleared.

I-45 & Crosstimbers/Victory/Airline

- 28 people were residing within 3 hot spots: 12 PSH eligible clients and 16 RRH eligible clients. As of today, 25 are housed, 1 is pending and at R3, 1 refused, and 1 self-resolved. In addition, 6 additional clients were served through Diversion (these clients were separate from the original list).
There is no “I” in Team!
Client Move-In’s!
Lessons Learned: Phase 1

Unit Acquisition Team

• A Unit Acquisition Team and held units is the only way this is possible.

Partners in the Field

• Bringing the team (CMs, Outreach, navigation, team leads, storage, MH assessment, etc.) to the field expedites the process and makes clients more comfortable and willing to act quickly.

Keeping Our Word

• The notice arrived when we said it would, clean up happened when we said it would, and enforcement began when we said it would. **If enforcement doesn’t continue, we lose the value of encouraging people to take us up on housing when it is offered.**

Consistent, Supportive Pressure

• Consistent, supportive pressure to drive the team to house everyone on the list as quickly as possible is critical to moving this many people into housing directly from the street quickly; identifying every roadblock they encounter the minute they hit it, not an hour or a day later.

Accessible and Visible

• Being as accessible and visible to engage all day everyday for 2 straight weeks changes the dynamic. Constant presence gives space to change their mind back and forth, ask lots of questions, and get more comfortable with the team. Constant presence also reinforces the push towards housing and the impending enforcement.

Continued Encampment Response

• We need to keep doing encampment response and will be planning the next one in the next couple of weeks. Its an efficient and effective response strategy.
Building on Phase 1 Lessons Learned

- 4 diverse properties identified for immediate move-in
- Structured teams with assignments
- Structured timeline and daily schedule
- Longer planning phase
Phase 2, Part 2
5/3/21 – 5/7/21

I-45/Crosstimbers

Crosstimbers/Airline

Crosstimbers/Fulton

Victoria
CCHP Encampment Response Next Steps

Activating Next Triggers
• City reviewing request to fund dedicated response team & motel leases; if approved likely May/June

Joint City/County Encampment Response Planning
• Prioritized lists of encampments in City/County
• Developing shared practices
• Designing Phase 2

Phase 2 - May/June
• Crosstimbers
• Fountain View
• Encampment/Outreach Workgroup

Phase 3 - June
• Temporary Navigation Center
• Target larger encampment with more complex issues
Product: Encampment Response Practice Standards

- Document effective encampment decommissioning results as a national best practice.
- Define strategy for ongoing encampment work
  - Values and Guiding Principles
  - Roles and partnership expectations
  - Planning process leading up to decommissioning
- Practice standards for effective outreach, engagement, housing-focused case management
FY2020 System Performance Measures
We are using the following System Performance Measures as adopted by the U.S. Department of Housing & Urban Development (HUD) to measure progress in ending homelessness in The Way Home CoC. Changes in green represent desired improvements while those in red represent undesired changes.

<table>
<thead>
<tr>
<th>Measure</th>
<th>Goal</th>
<th>Change</th>
<th>Percentage change</th>
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<tr>
<td>Total Experiencing Homelessness</td>
<td>Reduce the total number of people experiencing homelessness in the CoC per the annual point in time count</td>
<td>PIT</td>
<td>1% increase</td>
</tr>
<tr>
<td>Length of Time People Remain Homeless</td>
<td>Reduce the average length of time people remain homeless from the time people seek services</td>
<td>Days</td>
<td>15% increase</td>
</tr>
<tr>
<td>Returns to Homelessness</td>
<td>Reduce the percent of persons who return to homelessness in 2 years</td>
<td>Returns</td>
<td>No change</td>
</tr>
<tr>
<td>Number of Newly Homeless</td>
<td>Reduce the number of persons who become homeless for the first time</td>
<td>Newly Homeless</td>
<td>30% decrease</td>
</tr>
<tr>
<td>Successful Housing Placements</td>
<td>Increase the number of persons with successful exits and/or retention in permanent supportive housing programs</td>
<td>Exits/Retention</td>
<td>2% increase</td>
</tr>
<tr>
<td>Income growth</td>
<td>Increase the percent of adults served who increased their income</td>
<td>Adults w/Income</td>
<td>2% decrease</td>
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</tbody>
</table>
Public Comment

• Speakers will be called upon in the order in which they signed up. Others will be offered an opportunity to speak following.

• Please use the “Raise Hand” function and wait to be called upon if you did not sign up to speak prior to the meeting.

• When called upon please introduce yourself and your organization (if applicable).
Meeting Adjourn

Next Meeting: Thursday, July 8, 2021