A photograph of three people smiling together. On the left, a man with long blonde hair and a black shirt. In the center, a woman with short grey hair and a colorful patterned shirt. In the foreground, a man with a shaved head, tattoos, and a blue shirt is sitting in a wheelchair. The background is a blurred indoor setting. A large graphic of concentric circles in shades of orange and purple is overlaid on the right side of the image.

# THE JOURNEY BACK TO HOUSING



## COALITION FOR THE HOMELESS STAFF

Michael Nichols, President & CEO

### Operations

Katherine Murray,  
Interim Chief Financial Officer

#### FINANCE

Kristie McCune, Director  
Stephanie Dunnand, Specialist  
Renisha Morales, Specialist

#### GRANTS MANAGEMENT & PROCUREMENT

Sarah Holmes, Director  
Aaron Claypool, Associate  
Bridgette Collins, Associate  
Jose Contreras, Associate  
Floyd Sea, Jr., Associate

#### COMPLIANCE

Krysta Harvey, Director  
Daniel Park, Associate  
Shatwonya Priestley, Associate

#### IT & FACILITIES

Christopher Sapp, Manager

#### HUMAN RESOURCES

Lisa Evans, Interim HR Associate

### Development & Communications

Sara Martinez, Vice President  
Katina Baldwin, Director  
Catherine Villarreal, Director  
Kourtnei Gartman, Associate  
Fryda Ochoa, Specialist

### Programs

Ana Rausch, Vice President  
Heady Cassidy, Coordinator

#### ANALYTICS & EVALUATION

Erol Fetahagic, Director  
Agnes Asigbey, Manager  
Kelita Beechum, Manager  
Yvette Fuentes, Associate

John Slimp, Associate

Karen Flores, Specialist

Sheila Green, Specialist

RaSara Rodriguez, Specialist

#### ADMINISTRATIVE PROCESSING, HOUSING, AND LANDLORD ENGAGEMENT

James Gonzalez, Director

Brandon Lewis, Manager

Ashlie Young, Manager

Gabrielle Baba, Lead Associate

Amiri Scott, Lead Associate

Dawn Williams, Lead Associate

Hernan Aguilar, Associate

Tisha Flint, Associate

Ryan Howard, Associate

Cherrell McKoy, Associate

Ronald Smith, Associate

Sonja Smith, Associate

Briana Witherspoon, Associate

Amelie Dillard, Specialist

Jordan Evans, Specialist

Reginald Hanna, Specialist

Julisia Hutchinson, Specialist

### OUTREACH & COORDINATED ACCESS

Toni Benson-Atkinson, Director

Jessalyn DiManno, Manager

Jordan Jupe, Manager

Milton Toscano, Manager

Carmen Carreon, Associate

Kris Donaldson, Associate

Jack Marsh, Associate

Khena Minor, Associate

Scot More, Associate

Molly Permenter, Associate

Jaclyn Urbina, Associate

Nereyda Uresti, Associate

Tatiana Butler, Coordinator

Glenice Thomas, Coordinator

### CONTINUUM OF CARE

Renee Cavazos, Director

Angel Garmon, Associate

Arielle White, Associate

### Strategic Planning

Jessica Preheim, Vice President

### PROGRAMS

Stefanie Quintela, Director

Omar Martinez, Manager

Quana Smith, Manager

Laura Banks, Associate

Rand Chaqmaqchee, Associate

Miranda Ramos, Specialist

Charles Manning, Coordinator

### CoC AND ADVOCACY

Mark Smith, Director

Caybryn Southern, Manager

Megan Pilgrim, Associate

Myra Syed, Associate

*In addition to our full-time staff, our work wouldn't be possible without the valuable support of our interns and part-time, temporary, and contract staff. We appreciate you! We regret any errors of spelling or omission.*

### OUR MISSION

The Coalition for the Homeless of Houston/Harris County (CFTH) acts as a catalyst, uniting partners and maximizing resources to move people experiencing homelessness into permanent housing with supportive services.

### OUR VISION

Everyone in our community has a safe place to call home.



**“To get through the hardest journey, we need to take only one step at a time, but we must keep on stepping.”** This Chinese Proverb is relevant to the Coalition for the Homeless and the entire homeless response system — and quite meaningful for me personally.

Nearly five years ago, CFTH’s board called and asked me to join the organization as Interim President/CEO. The goal of making homelessness rare, brief and nonrecurring seemed like a huge mountain to climb, but my life experiences taught me that great and difficult tasks all begin by taking that first step. So I accepted their invitation.

Now, as I prepare for my retirement, I would like to share with you the sources of inspiration that have kept me moving forward through what has sometimes been a difficult and complex journey:

**The incredible, hardworking, creative, and committed staff of CFTH.** They have taken so many steps and have been so successful in building collaboration and capacity, remaining optimistic and nimble to overcome various bureaucratic and financial barriers.

**The tenacity of our community’s philanthropic supporters and their commitment to the system.** Their dedication and long-term vision have helped CFTH and The Way Home leverage and increase public funds and build the sustainability of our collective work.

**The partnership of The Way Home’s direct service providers.** Their trust in CFTH and commitment to our shared vision has made it possible to transform the system. And their dedication to helping people and families day in and day out gives me faith that we will continue to make progress.

**And the people who are experiencing — or who have overcome — homelessness, who are putting in the work to move forward** on their journey to stability are at the front of my mind every day. It is because of them that all the rest of us put one foot in front of the other.

Although I will be leaving the organization at the end of 2023, I am excited to continue to follow CFTH’s journey. I know that the leadership of our board, the dedication of our partners, and the commitment to helping people will allow our staff to turn our vision — of a greater Houston community where everyone has a safe place to call home — into a reality.

Michael Nichols, President and CEO  
Coalition for the Homeless of Houston/Harris County



**THE WAY HOME** is the collective effort to prevent and end homelessness in Harris, Fort Bend, and Montgomery counties, Texas. It’s a public-private partnership made up of more than 100 partners, including homeless service agencies, local governments, public housing authorities, the local Veterans Affairs office, and other nonprofits and community stakeholders. The partners of The Way Home work together to make homelessness rare, brief, and non-recurring in our region.

CFTH is Lead Agency to The Way Home.





## WHO WE ARE AND WHAT WE DO

For people experiencing homelessness, the journey back to a safe place to call home is often full of obstacles. In most cases, **no one agency working alone can help someone overcome homelessness; it takes many partners working together.** CFTH, an independent nonprofit, helps bring the right partners — public and private, government and nonprofit — and sources of funding together to help individuals and families find The Way Home.

**We improve the homeless response system so direct service providers can improve the lives of people experiencing homelessness.**

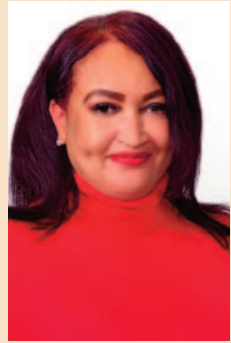
What does that journey entail? And where does CFTH help along the way? Let's take a look.

PASTOR RUDY RASMUS  
FOUNDER/EXECUTIVE DIRECTOR, BREAD OF LIFE INC.  
AND FORMER CFTH BOARD MEMBER



"FROM MY EARLIEST INVOLVEMENT IN ENDING HOMELESSNESS IN THE HOUSTON AREA, I HAVE ALWAYS BEEN ABLE TO RELY ON THE GUIDANCE AND SUPPORT OF CFTH. THEIR EFFECTIVE COORDINATION OF SCORES OF SERVICE PROVIDERS AND RESOURCES HAS SET HOUSTON APART AS A LEADING NATIONAL MODEL FOR MOVING PEOPLE EXPERIENCING HOMELESSNESS INTO PERMANENT AND INNOVATIVE HOUSING SOLUTIONS WITH AMAZING SUCCESS."

NEYSA L. GAVION  
SENIOR CASE MANAGER, WEST HOUSTON  
ASSISTANCE MINISTRIES (WHAM)



“OUR WORK WITH CFTH AND IN HMIS HAS SHAPED HOW WE DELIVER SERVICES, TO MAKE SURE WE ARE BEING INTENTIONAL IN MOVING CLIENTS FROM CRISIS TO STABILITY TO SELF-SUFFICIENCY. OUR COLLABORATION HAS ENSURED THAT OUR AGENCY REMAINS DATA-DRIVEN WHILE FIGHTING TO ERADICATE HOMELESSNESS.”

## PLANNING FOR THE JOURNEY

### LEADING WITH DATA

Before we can begin the work to solve homelessness, we must first understand the scope of the problem.

To that end, we lead the annual **Point-in-Time Homeless Count & Survey**, also known as the “PIT” Count. Each year, hundreds of partners and volunteers survey people experiencing unsheltered homelessness throughout Harris, Fort Bend, and Montgomery counties. We use the results of the PIT Count to show us changes in homelessness trends year to year, and even over longer periods of time. The 2023 Count showed a **17% decrease in unsheltered homelessness from 2022 and a 21% reduction in overall homelessness since 2018.**

On our journey, we must also have a tool to track our progress. The **Homeless Management Information System** (HMIS) is an online database managed by CFTH that allows client data sharing between partners. It also measures and tracks the performance of our programs so that we can continue to fine-tune them to meet clients’ needs. Our partners rely on our access to data and macro view of homelessness.

This year, we trained **nearly 500 new users** on HMIS and **added more than 50 new projects** to the database. Our leadership **helped more than 110 organizations track data for more than 23,000 people who accessed a homeless assistance project.**



FOR EVERY **\$1** SPENT ON GENERAL OPERATING IN FY 23, CFTH SECURED MORE THAN **\$91** IN PUBLIC FUNDING FOR OUR COMMUNITY TO ADDRESS HOMELESSNESS. UNDER CFTH'S LEADERSHIP, THERE HAS BEEN A MORE THAN 20% DECREASE IN HOMELESSNESS SINCE 2018, AND MORE THAN 30,000 PEOPLE HAVE BEEN PLACED INTO PERMANENT HOUSING SINCE 2012.



JONATHAN SPEARS  
OUTREACH/HOUSING ASSESSOR/  
CASE MANAGER, H.O.P.E HAVEN



“THE CFTH OUTREACH TEAM HAS ALWAYS BEEN MORE THAN WILLING TO ASSIST OUR AGENCY ANY TIME WE’VE WORKED TOGETHER. IN THIS LINE OF WORK, HAVING THE RIGHT KIND OF HEART CAN MAKE OR BREAK WHAT YOU DO. SO, IT’S BEEN NICE WORKING WITH AN AGENCY AND STAFF THAT HAS JUST THAT.”

## THE JOURNEY HOME BEGINS



### PROJECT MANAGEMENT

For some people, like Sheri, their journey back to housing begins when the encampment they have been staying in is selected to be decommissioned. Our outreach team has been a crucial partner to the City of Houston and Harris County in leading the on-the-ground efforts and **coordinating our partners to holistically decommission encampments through housing.**

Working together, from February to June 2023, we **decommissioned close to 50 encampments at 17 sites** around Houston and Harris County. Along the way, we **helped 194 people begin their journey to housing directly from encampments.** This brings our total to **more than 100 encampments decommissioned since 2021.**

Other people’s journey back to housing might begin with a phone call to the **Coordinated Access intake line.** People who cannot or don’t want to complete a housing assessment in person can call this phone number to determine their eligibility for permanent housing programs and get on the centralized waitlist. This year, our Coordinated Access team supported the completion of **more than 5,400 housing assessments over the phone.**



“IN A COLLABORATIVE PARTNERSHIP, IT IS ESSENTIAL TO HAVE A LEAD AGENCY THAT SETS THE TONE FOR LEADERSHIP AND ACTION, AND CFTH HAS FILLED THAT ROLE FOR THE BEACON AND SO MANY PARTNER ORGANIZATIONS WITHIN THE WAY HOME.”

BECKY LANDES CEO, THE BEACON



# NEXT STEPS

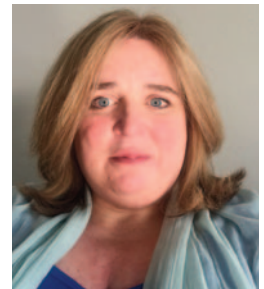
## MANAGING THE HOUSING TRANSITION

Sheri's next step was the **housing navigation center**. The opening of this City of Houston facility in Jan. 2023 was made possible by the **project management** of CFTH. We managed renovations, procured a direct service agency (Hamony House) to run day-to-day operations, and built relationships with the surrounding Fifth Ward community. The navigation center is a "pit stop" — a safe and low-barrier place where people can stay on their journey back to permanent housing. Onsite medical and mental health services are available for both residents and community members. From its opening through June 2023, **177 clients moved into the navigation center, and 72 of them have moved onto permanent housing!**

## BUMPS IN THE ROAD

One of the main barriers to helping people to regain housing is lack of official government identification. And if someone has any outstanding warrants, they can't get an ID. **Homeless Court** within the City of Houston Municipal Court helps people experiencing homelessness to address and resolve minor offenses. CFTH manages referrals and prepares dockets for Homeless Court, and this year, we **helped resolve 2,508 cases for 360 clients.**

"CFTH CONTINUES TO BE A THOUGHT PARTNER TO US FOR PEOPLE WHO ARE EXPERIENCING VIOLENCE. HAVING A PARTNER THAT IS OPEN TO POSSIBILITY CAN LEAD TO SOLUTIONS THAT WORK FOR ALL — FOR INDIVIDUALS AND THE SYSTEM OVERALL. WE SEE LIVES BEING IMPROVED AND HOPE BEING RESTORED. I AM SO PROUD OF THIS COLLABORATION."



BARBIE BRASHEAR, MSW

EXECUTIVE DIRECTOR, HARRIS COUNTY DOMESTIC VIOLENCE COORDINATING COUNCIL  
CHAIR, THE WAY HOME STEERING COMMITTEE



Sheri



## FUEL FOR THE VOYAGE

### SECURING KEY SUPPORT

To help thousands of people each year complete the arduous journey from homelessness back to housing, the system needs plenty of fuel to keep going. CFTH builds positive reputational capital for the homeless response system, educates key stakeholders about the real causes of and solutions to homelessness, advocates with elected officials, and ensures that both our own organization and the system have sustainable funding.

ERIC SAMUELS  
PRESIDENT/CEO  
TEXAS HOMELESS NETWORK



“WE RELY ON CFTH TO HELP US ORGANIZE TEXAS ADVOCATES' VISITS WITH CONGRESSIONAL OFFICES IN WASHINGTON, D.C. THIS YEAR, OUR PARTNERSHIP WAS ALSO INTEGRAL TO HELPING PREVENT THE PASSAGE OF SEVERAL PIECES OF STATE LEGISLATION THAT WOULD HAVE HARMED THE ABILITY OF TEXAS COMMUNITIES TO PREVENT AND END HOMELESSNESS.”

This year, our **communications** team engaged **more than 60 different local, regional, national, and international media outlets**, including CNN.com, the Wall Street Journal, and Vox; podcasts like Fixing Our City from The San Francisco Chronicle, The Majority Report with Sam Seder, and “Notes from America with Kai Wright” and “The Takeaway” from WNYC; industry-specific publications like Smart Cities Dive; international media in the Netherlands, New Zealand, France, and Canada; and a production company working on a forthcoming feature-length documentary.

Our **advocacy** team directly engages elected officials and government entities to advocate for policies that prevent and end homelessness. This year, during the 88th Texas Legislature, we **met with more than 20 legislators' offices** and partnered with other homeless service agencies from across the state to support or oppose legislation and provide testimony on key bills. Our efforts helped bring **an additional \$5.5M annually in state funding for homeless service programs**.





Our advocacy work also supported the renewal of **\$2.6 million in general revenue** from Harris County to **support 300 people in permanent supportive housing (PSH)** and the commitment of **an additional \$3.3 million for supportive services**, which will be awarded to a partner service provider. Harris County also awarded **\$2.2 million in new general revenue** via Harris County Public Health for coordinated care **for at least 150 people**. This represents progress in leveraging healthcare funds to address homelessness.

Furthermore, the Houston Housing Authority committed to a one-time allocation of **450 new homeless preference vouchers**. The annual rental assistance value of this commitment is **\$5.9 million!**

This year, our **development** team raised funds not only for our own organization, but also for the homeless response system. Through efforts including our first major donor event on World Homeless Day, a Corporate Cocktail Reception, and our first-ever “Driving Home” Charity Golf Tournament, as well as an extraordinary \$10 million grant from Houston Endowment, we raised **nearly \$12.4 million in general operating funds for CFTH**. In addition, we secured **a \$5 million grant from the Bezos Day 1 Families Fund**, which will be regranted to local direct service providers for supportive services that keep families housed over the long term, and we raised money to support the implementation of the Youth Homelessness Demonstration Program (read more on page 12).

BARBIE L. ROBINSON  
EXECUTIVE DIRECTOR  
HARRIS COUNTY PUBLIC HEALTH  
VICE CHAIR, THE WAY HOME  
STEERING COMMITTEE



“ACCESS HARRIS COUNTY IS EXCITED TO BEGIN THE PARTNERSHIP WITH CFTH TO PROVIDE INTENSIVE WRAPAROUND SERVICES TO COMMUNITY MEMBERS IN NEED OF MULTIPLE SERVICES ACROSS THE COUNTY’S SAFETY NET SYSTEM THROUGH A NO-WRONG-DOOR APPROACH. THIS PARTNERSHIP WILL HELP ELIMINATE THE SILOED AND FRAGMENTED SERVICE DELIVERY EXPERIENCE BY WORKING COLLABORATIVELY TO PROVIDE SERVICES TO THESE SHARED VULNERABLE POPULATIONS.”



## NEARING THEIR DESTINATION

### BUILDING SYSTEM CAPACITY

For our clients, their new home isn't only an apartment. It's **an apartment, funding for the rent, and a case manager and supportive services to help them stay successfully housed.** So before they can move into their new home, CFTH works behind-the-scenes to make sure all three pieces are in place for people in need now — and those who will be in the future. In total, CFTH and our partners in The Way Home **housed more than 2,900 people this year ...** including Curtis!

### APARTMENTS

We work with local governments and housing developers to advocate for the creation of additional Permanent Supportive Housing (PSH) apartment units. Thanks to our work this year, **99 new PSH units opened, and another 316 units are in development.**

Our **landlord engagement** team builds and fosters relationships with property managers in the private rental market who are willing to support our efforts by renting apartments to people exiting homelessness. This year, the team identified **864 new units and onboarded 122 new landlords.**



DAVINA HOLLIN  
ASSOCIATE PROGRAM MANAGER  
SEARCH HOMELESS SERVICES



"AS WE STRIVE TO HELP PEOPLE MOVE FROM HOMELESSNESS BACK INTO STABLE HOMES OF THEIR OWN, CFTH HELPS TO STREAMLINE THAT PROCESS. THEIR EFFICIENT COORDINATION HAS HELPED TO SHORTEN THE DURATION OF THE HOMELESS EXPERIENCE FOR CLIENTS. CFTH HAS HELPED TO OPTIMIZE THE EFFECTIVENESS OF OUR RAPID REHOUSING TEAM, LEADING TO HIGHER SUCCESS RATES AND IMPROVED OUTCOMES FOR THE CLIENTS THAT WE SERVE."



“WE HAVE GREATLY BENEFITED FROM OUR PARTNERSHIP WITH CFTH. THEY HAVE PROVIDED TECHNICAL ASSISTANCE, GUIDANCE, AND GREATER ACCOUNTABILITY FOR OUR HOUSING PROGRAMS. THIS COLLABORATIVE PROBLEM-SOLVING APPROACH HAS STRENGTHENED OUR CASE MANAGEMENT SERVICES AND QUALITY OF CARE FOR ALL CLIENTS.”



KENNETH DEVON EAKINS  
DIRECTOR OF HOUSING AND NAVIGATION SERVICES  
THE SALVATION ARMY OF GREATER HOUSTON

## FUNDING

A crucial function of CFTH is to build capacity – not just for ourselves, but for the entire homeless response system. We increase the capacity of the system and individual partners to get people back into permanent housing.

Thanks to CFTH’s work as the funding application organizer, this year, our homeless response system was awarded **over \$46 million in federal funding** by the U.S. Department of Housing and Urban Development, which allows us to sustain existing permanent housing slots.

In FY23, **we secured more than \$179 million in public funding** for homelessness response to the Houston region. (To read more about our efforts to help secure this funding, see pages 8-9.)

## SUPPORTIVE SERVICES

This year, CFTH rolled out **case management practice standards** for our homeless response system. This collaborative process involved gathering feedback from more than 40 partner agencies – and The Way Home’s **Consumer Advisory Council** (CAC), a leadership group for people with current or past lived experience of homelessness. These standards will help clients receive the same quality of supportive services in housing, no matter which agency or program they are referred to.

The story doesn’t end once someone is housed. We help them stabilize in their new home by helping them increase their income. This year, our income team managed **more than 1,600 employment referrals and over 1,000 social security outreach and recovery referrals**.



1,100

Sets of furniture provided for people moving into their new apartments including sofas, mattresses, and dining tables



1,200

Welcome baskets provided with essential items like toiletries, laundry and cleaning supplies, bed linens, and cookware



\$765,000

paid in landlord incentives to help secure approximately  
**535**  
apartments for clients of The Way Home

RHONDA ADAMS  
YHDP PROGRAM MANAGER  
SPRING BRANCH COMMUNITY HEALTH CENTER



"I APPRECIATE THE HANDS-ON APPROACH AND LEADERSHIP PROVIDED BY THE CFTH YOUTH TEAM, WHICH HAS BEEN VITAL FOR SUCCESSFUL PROGRAM IMPLEMENTATION AND SWIFT STABILIZATION OF YOUTH AND YOUNG ADULTS EXPERIENCING HOMELESSNESS. TOGETHER WITH OUR COMMUNITY PARTNERS, REACHING OUR GOAL OF ENDING YOUTH HOMELESSNESS IN OUR COMMUNITY IS ATTAINABLE!"

## WALKING ALONGSIDE YOUTH

Youth Action Board



### ADDRESSING THE NEEDS OF YOUTH AND YOUNG ADULTS

Youth and young adults experiencing homelessness face unique challenges. Our youth team oversees Houston's Youth Homelessness Demonstration Program (YHDP), which successfully launched its first programs in February 2023. Since then, the partners of the YHDP have **served more than 200 youth and young adults**. At the time of publication, **83 were enrolled in permanent housing programs, and 53 youth and young adults** have been connected to job search and employment placement programs.



"GRACE PLACE IS A YOUNG, SMALL, GRASSROOTS ORGANIZATION. THE RESOURCES AND PARTNERSHIPS PROVIDED BY CFTH HAVE BEEN VITAL IN HELPING US REACH OUR GOALS, INCLUDING RECEIVING FEDERAL FUNDING FOR THE FIRST TIME. THEY HAVE HELPED US TO PROVIDE SERVICES — AND HOPE FOR THE FUTURE — TO YOUNG PEOPLE OF ALL SEXUALITIES AND GENDERS WHO ARE EXPERIENCING HOMELESSNESS, IN A WAY WE'D NEVER IMAGINED POSSIBLE."

COURTNEY SELLERS EXECUTIVE DIRECTOR, GRACE PLACE



# THANK YOU DONORS

We at CFTH are continually inspired by the dedication and generosity of our donors. Your support plays a key roll in our success.

## \$5,000+

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Drew Wiley  
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Your Part-Time  
Controller  
Sharon L. Zachary  
Gustavo Zapata

\*40th Anniversary Giving Society Member

We are grateful to all our donors and regret any error of omission or spelling.

Houston's rising reputation as a model for effectively applying the "Housing First" approach has prompted elected officials, media outlets, and other groups from across the country — and the world — to reach out **to see what they could learn from us to address homelessness in their own communities.**

They often want to learn about our unique role as the lead agency of our homeless response system — how we unite partners and maximize resources to end homelessness for thousands of individuals and families every year.

In the past year, in one form or another, we have shared knowledge with people from all the places listed below. In this way, **we are mapping out the journey back to housing, not only for people in the Houston area, but for people across the country and the world!**

### Domestic

Albuquerque and Santa Fe, New Mexico  
Anchorage, Alaska  
Aurora and Denver, Colorado  
Austin, Texas  
Charlotte, North Carolina  
Chicago, Illinois  
Detroit, Michigan  
Eugene and Portland, Oregon  
Kansas City, Kansas  
Los Angeles, Sacramento, and San Francisco, California  
Las Vegas, Nevada  
Miami, Orange County, and West Palm Beach, Florida  
Nashville, Tennessee  
New York, New York  
Phoenix, Arizona  
Pittsburgh, Pennsylvania  
Princeton, New Jersey  
Spokane and Tacoma, Washington  
St. Louis, Missouri  
Tulsa, Oklahoma  
Washington, DC

### International

France  
Luxembourg  
New Zealand  
Ontario and Winnipeg, Canada

# JOURNEYS NEAR AND FAR

SHARING OUR EXPERTISE







As we look ahead to the retirement of our President & CEO Mike Nichols at the end of 2023, I want to celebrate the journey he has led us on.

Mike was asked to join CFTH in 2019 when the organization was going through significant challenges. Throughout his tenure, **he has exemplified exceptional leadership.**



He led an organizational restructuring that required some tough decisions but resulted in an organization that is more efficient and effective. He also restored community confidence in CFTH, repairing relationships with partners and funders.

This in turn put us in a position to lead the implementation of the Community COVID Housing Program, which brought in more than \$160 million in public and private resources to address homelessness through permanent housing.

During Mike's tenure, the partners of The Way Home have **housed more than 12,000 people**, reestablishing our community as a leader on addressing homelessness (as widely reported upon)! Mike has shared that he judges himself not on factors beyond his control (e.g., a lack of affordable housing, poverty), but by the number of people

we house. I'd say this number is something he should be proud of.

Our next CEO certainly has big shoes to fill, but we are looking forward to the next chapter in CFTH's journey!

**WE THANK YOU FOR YOUR PARTNERSHIP WITH CFTH AND YOUR DEDICATION TO MAKING HOMELESSNESS RARE, BRIEF, AND NON-RECURRING.**

Troi Taylor, Board Chair  
Coalition for the Homeless of Houston/Harris County

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