The webinar will start momentarily....

- Please keep your line on mute
- Time has been allotted for follow-up Q and A throughout the presentation
- If you have a question, either use the “raise your hand” feature or type your question into the question box.
- The Session will be recorded
- Mute/Unmute button can be found on the bottom of the screen or by your name
Hello and Welcome!
The Way Home

Coordinated Access 101
Let’s Take a Poll

How much do you know about Coordinated Access?
Access to Housing Today

Assessment (Housing Prioritization Tool)

Matching

Referral

Waitlist

Navigation/Housing

Circles represent access points:
- Call Center
- Hospitals
- County Jail
- Outreach Teams
- VA
- Targeted Hubs

County Jail

Circles represent access points
Coordinated Access – What is it?

A centralized, standardized process designed to:

- Coordinate program participant intake, assessment & referrals
- Cover the CoC geographic area
- Be easily accessible by individuals/families seeking housing or services
- Identify the most vulnerable in the CoC using a standardized assessment tool

The only way to access housing in our CoC
My, how big you are!!

TX-700 CoC = 3,739 sq miles
How to access Coordinated Access

At one of several CA Assessment Hubs

- [https://www.homelesshouston.org/help-card](https://www.homelesshouston.org/help-card)
- Scroll down to Coordinated Access

CA Intake Line

- M-F, 9 am – 1 pm
- 832-531-6041

211

- If unsure what resources to point to – 211 can guide clients

Who can access?

- Any individual in the CoC that meets one of the eligible HUD homeless definitions can access CA
- Housing is available in all 3 counties; however, units must meet FMR
Interventions through Coordinated Access

• **Permanent Supportive Services (PSH)**
  - A housing intervention for singles or heads of households with disabilities that combines rental assistance paired with intensive supportive services.
  - Is permanent and designed to serve the most vulnerable in a community.
  - In order to be eligible for PSH an individual or family must be chronically homeless.

• **Rapid Rehousing (RRH)**
  - A housing intervention designed to provide rental assistance & case management to help singles and families that don’t need intensive and ongoing supports to quickly exit homelessness & return to permanent housing.
  - Is a temporary intervention.
  - In order to be eligible for RRH an individual or family must be literally homeless, even if it’s just one day.

• **Diversion**
  - Short-term intervention focused on identifying immediate safe housing arrangements, often using conflict resolution & mediation skills to reconnect individuals to their support system.
The Way Home Continuum of Care uses the U.S. Department of Housing & Urban Development’s (HUD) definitions of homelessness into the three categories on the following slides.

- Individuals who are couch surfing or paying for a hotel are unstably housed, but do not qualify as someone experiencing literal homelessness.

- YHDP (Youth and Young Adults) have an exception.
Category 1: Literal Homelessness (includes chronic homelessness)

• Individual who lacks a fixed, regular, & adequate nighttime residence meaning:
  1. Has a primary nighttime residence that is a public or private place not meant for human habitation;
  2. Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, and local government programs; or
  3. Is existing in an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.

• This information must be documented.
• **Individual with a disability who is experiencing literal homelessness and:**
  1. Has a primary nighttime residence that is a public or private place not meant for human habitation, a save haven, or an emergency shelter; **AND**
  2. Has been literally homeless (as defined above) continuously for at least 12 months; **OR**
  3. Has had a least 4 separate occasions of the above in the past 3 years where the combined length of the occasions total at least 12 months

• **This information must be documented.**
Category 2: Imminent Risk of Homelessness

• **Individual or family who will imminently lose their primary nighttime residence, provided that:**
  1. Residence will be lost within 14 days of the date of application for homeless assistance;
  2. No subsequent residence has been identified; and
  3. The individual or family lacks the resources or support networks needed to obtain other permanent housing.

• **This information must be documented.**
Category 4: Fleeing/Attempting to Flee Domestic Violence

- Individual or family who:
  1. Is fleeing, or is attempting to flee, domestic violence;
  2. Has no other residence; and
  3. Lacks the resources or support networks needed to obtain other permanent housing.

- This information must be documented
Housing Prioritization Tool

- **28+ = Chronic PSH**
- **10-27 = RRH + Dedicated Plus**
- **<=9 = Diversion**

### Housing Prioritization Tool

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<td>1b Why?</td>
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<td>1c Shelter Logic?</td>
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</table>

- PSH: 28+  
- Non C: 27-18  
- RRH: 17-10  
- RRH light: 11-10  
- Diversion: 9.8 below  
- Income: 9 & below
What happens after my client is assessed?

Client is placed on the waitlist
- Immediately referral rarely happens

Slot opens
- This can be any of the interventions previously mentioned

Client with the highest HPT score gets referred

Navigator works with client to gather documents & secure unit

Client moves in or receives assistance
Monthly referrals - 2022

JANUARY: 357
FEBRUARY: 177
MARCH: 165
APRIL: 170
MAY: 148
JUNE: 157
JULY: 98
AUGUST: 76
SEPTEMBER: 2
OCTOBER: 68

PSH Avg: 221
RRH Avg: 126
Diversion Avg: 184
Let’s retake the Poll

How much do you know about Coordinated Access?
Questions?