HMIS Forum
4th Quarter 2021

December 16, 2021
2:00 – 4:00 p.m.
GoToWebinar
Thank you for joining us.
Please use the following diagram to check your audio.

If we can’t hear you, check to make sure that you’re not muted & that you have selected the correct mic from your computer.

If you can’t hear us, check to make sure you have the correct speaker selected from your computer.

If all else fails, select “phone call” & use the # to dial in.
This webinar is being recorded and the recording along with the slides will be posted on our website.

All Attendees will be muted so as not to disrupt the webinar.

If you have a question, either use the “raise your hand” feature or type your question into the question box.

Both are available in your webinar control panel.
Webinar Reminders

- The webinar is being recorded and the recording along with the slides will be posted on our website.
- All Attendees will be muted so as not to disrupt the webinar.
- If you have a question, either use the “raise your hand” feature or type your question into the question box.
  - Both are available in your webinar control panel.
Today's webinar is scheduled to last 2 hours including Q&A

Participant phone lines will be muted. Please use the "raise hand" or "chat" features to ask questions during the forum. (There will be a series of questions asking during the presentation. The first person to answer the question correctly in the chat box wins. The winner will be announced by a CFTH team member)

Question and answer session will be held periodically during the forum and at the end of the presentation.

Slides and recording of this presentation will be available approximately 72 hours after we conclude The Way Home Partner Portal (homelesshouston.org)
Your HMIS Team

- Ana Rausch – VP of Program Operations
- Scot More – Associate Coordinated Access
- Heady Cassidy – Program Operations Coordinator
- Erol Fetahagic – Director of Analytics & Evaluation
- Karen Flores – Analyst Analytics & Evaluation
- Yvette Fuentes – Associate Analytics & Evaluation
- Kelita Beechum – Data System Manager
- Agnes Asigbey – Data System Specialist
- Lindsey Grubbs – Data System Specialist
Welcome & Introductions
LSA
PIT/HIC
Homeless Court
Providers and Referrals
HMIS Monthly Reporting
HMIS Site Visits
HMIS Training Updates
Q&A
Welcome and Introductions
Thank you!!!

<table>
<thead>
<tr>
<th>Thank you</th>
<th>to everyone for all your hard work!!</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thank you</td>
<td>for reviewing your data and making corrections this year.</td>
</tr>
<tr>
<td>Thank you</td>
<td>for helping with the 2021 HIC and PIT.</td>
</tr>
<tr>
<td>Thank you</td>
<td>for all your feedback!! We are looking forward to seeing your suggestions and/or feedback so we can make necessary improvements. Please e-mail to <a href="mailto:hmis@homelesshouston.org">hmis@homelesshouston.org</a></td>
</tr>
</tbody>
</table>
Longitudinal System Analysis (LSA)

• HMIS-based housing report, part of the Annual Homeless Assessment Report (AHAR) to Congress

• Includes the following project types, regardless of funding source:
  • Emergency Shelter
  • Safe Haven
  • Transitional Housing
  • Rapid Re-Housing
  • Permanent Supportive Housing

• Domestic violence providers not included

• Reporting deadline: February 15, 2022
LSA Common Issues

- Households do not have only one Head of Household
- Households not associated with the CoC (client location – Q3)
- Bed utilization
  - ES entry/exit, SH, TH: based on entry and exit
  - ES night-by-night: based on entry, bed check-in, and exit
  - RRH & PSH: based on housing move-in date and exit
- Bed inventory
  - Inventory set up in HMIS does not match annual HIC inventory
  - Household types served (AC, AO, CO) do not match bed inventory
- Various client Data Quality issues
  - Fake/missing SSN, impossible/missing DOB, missing Gender, Race, Ethnicity, etc. (Q2)
  - Living Situation, Date of Homelessness, Times Homeless (Q5)
  - Exit Destination (Q4)
Did you know?

Do not input test clients in the Live database. If you need to practice, please let the HMIS team know, and you can practice in the training system. Feel free to sign up and attend refresher training.

**Refresher Training:**

Helps to refresh the skills of active users, as well as review any issues users may have with navigating through the system or the data collection process. **Refresher training is required of all new users three months after initial training.** *Accounts will be deactivated if the refresher is not attended.*
A safe haven is a form of supportive housing that serves hard-to-reach homeless persons with severe mental illness who are on the street and have been unable or unwilling to participate in supportive services.
2022 Point-In-Time (PIT) Count
Why do we count?

• Report an accurate number of persons experiencing homelessness in the Houston, Harris, Fort Bend, & Montgomery Counties
• These numbers are reported to the U.S. Department of Housing and Urban Development in order to:
  ✓ Determine progress/success (are the numbers decreasing?)
  ✓ Determine the amount of federal, state, & local funding that will come into our community
  ✓ Determine sub-populations among those experiencing homelessness (i.e. youth, veterans, domestic violence, etc.)
  ✓ Identify areas with a dense presence of those experiencing homelessness (encampments, etc.)
  ✓ Improve services & housing
  ✓ Determine what additional services are needed
Unsheltered Count

Where:
- All of Houston, Harris, Fort Bend, & Montgomery Counties
- Day 1 – Inner 610 loop
- Day 2 – East of I-45 & 288, East Montgomery County
- Day 3 – West of I-45 & 288, West MoCo, all Fort Bend County

When:
- Official sheltered count (night of the count) for HUD will be January 24, 2021
- Unsheltered Count – January 25th, 26th, & 27th
- January 28th will be held for inclement weather or if needing more time

How:
- Drive around assigned map areas
- Walk areas with likelihood of find homeless persons
- Survey with phone/tablet app
## Changes from 2021 - 2022

<table>
<thead>
<tr>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count will occur during the last 13 days of January</td>
<td>Count will occur during the last 10 days of January per HUD requirements</td>
</tr>
<tr>
<td>No community volunteers &amp; only select partner staff will be used</td>
<td>Community volunteers &amp; partner staff are used, however will not be assigned to ride in vehicles</td>
</tr>
<tr>
<td>8 days for the unsheltered count</td>
<td>3 (maybe 4 days) for the unsheltered count</td>
</tr>
<tr>
<td>No staging locations will be utilized</td>
<td>Staging locations will be virtual &amp; hosted by Coalition staff</td>
</tr>
<tr>
<td>No physical maps will be used, regions will be assigned via the app</td>
<td>No change</td>
</tr>
<tr>
<td>Staff will have to follow each other unless they are cleared to work together</td>
<td>Volunteers must follow in their own vehicles unless all parties are OK riding in the same vehicle</td>
</tr>
<tr>
<td>Volunteers can conduct surveys anytime between those 8 days</td>
<td>Certain regions for certain days</td>
</tr>
<tr>
<td>CoC partner participation not mandatory</td>
<td>Mandatory participation &amp; part of scoring for CoC funded &amp; HMIS agencies</td>
</tr>
</tbody>
</table>
Virtual training is mandatory

Volunteers must check into a Virtual Staging Location the morning of each day

App code will not be provided unless a volunteer has attended training

Register Online
# Houston/Harris County Homeless Housing Inventory

Please review this form carefully to be sure that the information is accurate. Please make any necessary changes, addition or corrections (including the date the changes went into effect). Thank you for taking the time to complete this form. **INCOMPLETE FORMS WILL NOT BE ACCEPTED.**

## Agency, Project/Program, and Address Info

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization Name</td>
<td></td>
</tr>
<tr>
<td>Project Name</td>
<td></td>
</tr>
<tr>
<td>Organization Mailing Address</td>
<td></td>
</tr>
<tr>
<td>Geocode</td>
<td>Select</td>
</tr>
<tr>
<td>Physical Address of Project</td>
<td></td>
</tr>
</tbody>
</table>

## Project/Program funding and reporting requirements

- Does this project receive ongoing McKinney-Vento Funds (ESG or CoC Renewal)? (Y/N)
- Does this project receive McKinney-Vento Funds (CoC) for Construction, Acquisition, or Building Rehabilitation? (Y/N)
- Does this project receive other Federal funding? (Y/N) If so, what kind? (i.e. HOPWA, GPD, SSVF, etc)
- Must all residents of this project meet the HUD definition of Homelessness at time of admission? (Y/N)
- Does your project have to file an APR?
- If you have to file an APR for this project, what is the project's operating year (start date, end date)?

## Project/Program operating status, project type, housing type and (where applicable) voucher type

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Status (check one only):</td>
<td></td>
</tr>
<tr>
<td>Currently Operating</td>
<td></td>
</tr>
<tr>
<td>Newly Opened/Date of opening</td>
<td></td>
</tr>
<tr>
<td>Under Development/Anticipated Occupancy Date</td>
<td></td>
</tr>
<tr>
<td>Project has Closed/Date of Closure</td>
<td></td>
</tr>
<tr>
<td>Project Type (check one only):</td>
<td></td>
</tr>
<tr>
<td>Housing Type (check one only):</td>
<td></td>
</tr>
<tr>
<td>Mass shelter/barracks</td>
<td></td>
</tr>
<tr>
<td>Dormitory/hotel/motel</td>
<td></td>
</tr>
<tr>
<td>Shared Housing</td>
<td></td>
</tr>
<tr>
<td>Single Room Occupancy (SRO) units</td>
<td></td>
</tr>
<tr>
<td>Emergency Shelter (ES)</td>
<td></td>
</tr>
<tr>
<td>Transitional Housing (TH)</td>
<td></td>
</tr>
<tr>
<td>Safe Haven (SH)</td>
<td></td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH)—DISABILITY REQUIRED</td>
<td></td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH)—DISABILITY NOT REQUIRED</td>
<td></td>
</tr>
<tr>
<td>Single Apartment (non-SRO) units</td>
<td></td>
</tr>
<tr>
<td>Single homes/townhouses/duplexes</td>
<td></td>
</tr>
<tr>
<td>FOR PROGRAMS THAT ADMINISTER VOUCHERS (i.e. BRAP, S+C, etc.), please select the type of voucher administered by the program (please choose only one type of voucher per grant):</td>
<td></td>
</tr>
</tbody>
</table>
Providers and Referrals

• ClientTrack referrals are sent from one provider to another provider
• A provider is different than a project, a person, or an organization, but any of these can be set up as a provider
• A provider must be associated with a specific referral service
• A provider must be set up with an email address in order to receive referral emails
• Some referrals are customized for specific referrals (Coordinated Access, The Harris Center, Income, SOAR)
• HMIS users should send referrals only to established partner providers
Referral Options

• HMIS Programs workgroup:

[Image of HMIS Programs workgroup referral options]

• Coordinated Access workgroup:

[Image of Coordinated Access workgroup referral options]
Sample Referral

Incoming Coordinated Access Navigation Referral

Erol Fetahagic <no-reply@clienttrack.com> < Add to safe sender
To Erol Fetahagic

This email is to inform you that Coordinated Access is referring mechanics, quantum (HMIS ID - 1177) to you for assistance with housing navigation.

The client provided the contact information listed below:

Home phone -
Cell phone -
Email address -

Please log into HMIS, and update the referral outcome.

Thank you,

Erol Fetahagic

If you’d like to unsubscribe and stop receiving these emails, click here. <NO!!!}
Common Referral Issues

• Baseline referrals must be released to the provider's parent organization; otherwise, they won't be visible

• After receiving a referral, the provider should acknowledge it and accept or deny it in ClientTrack without delay

• Referral email checkbox must be checked to generate an email; the user needs to allow email popup and send it after the referral is saved

• Receiving providers should add clienttrack.com to their safe sender list; please check with your organization's IT team to make sure that these emails are not marked as spam

• If your emails are still not being received, you may want to copy the message and send it from your regular email account

• Receiving providers should frequently run incoming referral reports
Data Quality
What is Data Quality

- Accuracy
- Completeness
- Timeliness
- Relevancy
- Consistency
Why is Data Quality Important

• Make informed decisions
• Find Solutions to Problems
• System Advocacy (back up your arguments)
• Improve client’s lives (data tells the clients story)
Benefits of Good Data Quality

More Informed Decision Making

Improved Relationships with agencies and clients

Good data is easier to use than poor data. This quality data increases your agencies efficiency. If your information is not complete or consistent you have to spend time fixing the data.
Examples of good data quality

- Make sure move in date is entered
  - Bed check in for all case members enrolled
- Exit not only the HoH but case members as well
- Using real SSN and not all the same numbers
- Make sure project start date is the same date throughout the HMIS standard intake
- If you answered yes to disabling condition on the UDA then a barrier needs to be selected
- On the UDA be sure to answer ALL Prior living situation responses
Data Quality Report

• Every month HMIS will examine a report(s) to help you maintain good data quality. This is important to understand your programs and correctly see your client’s story through services.
Common Data Entry Errors

Prior Living Situation

- Prior Living Situation: *
- Length of stay in prior living situation: *
- Approximate date homelessness started: *
- Number of times the client has been on SH in the past three years including today: *
- Number of times the client has been in ES, or SH in the past three years: *

Place not meant for habitation (e.g., a vehicle, an abandoned building,"

90 days or more, but less than one year

04/01/2021

Four or more times

Client doesn't know
Common Data Entry Errors

Missing Income at Start
Common Exit Errors

Client Dashboard

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Project Type</th>
<th>Members</th>
<th>Enroll Date</th>
<th>Move-in Date</th>
<th>Exit Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>CoH RRH</td>
<td>PH - Rapid Re-Housing</td>
<td>1</td>
<td>10/22/2021</td>
<td>10/22/2021</td>
<td></td>
</tr>
<tr>
<td>CoH Navigation</td>
<td>Services Only</td>
<td>1</td>
<td>06/17/2021</td>
<td></td>
<td>10/22/2021</td>
</tr>
</tbody>
</table>

Enrollment Exit

To exit the client from the Enrollment, enter the Exit Date and Destination.

Exit Date: 10/22/2021
Destination: No exit interview completed
Exit Reason: Completed Program
Common Exit Errors

**HoH exit Destination**

- **Exit Date:** 04/30/2021
- **Destination:** Rental by client with RRH or equivalent subsidy
- **Exit Reason:** Completed Program

**Family member's exit Destination**

- **Exit Date:** 04/30/2021
- **Destination:** Emergency shelter, including hotel or motel paid for with emerg
- **Exit Reason:** Completed Program

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Project Type</th>
<th>Members</th>
<th>Enroll Date</th>
<th>Move-In Date</th>
<th>Exit Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>CoH RRH</td>
<td>PH - Rapid Re-Housing</td>
<td>2</td>
<td>04/30/2021</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CoH Navigation</td>
<td>Services Only</td>
<td>2</td>
<td>03/23/2021</td>
<td>04/30/2021</td>
<td></td>
</tr>
</tbody>
</table>
Common Exit Errors

To exit the client from the Enrollment, enter the **Exit Date** and **Destination**.

- **Exit Date**: 02/11/2021
- **Destination**: Other
- **Exit Reason**: Other
- **Other Exit Reason**: exit cut
- **Other Destination**: Moved to Dale Carnegie

**Case Manager Assignment**: 

**End Case Assignment**: 

Exit Destination Update Report
Exit Destination Report

Exit Destination Update

Use this report to see if any clients, who were exited during the reporting period to destinations other than permanent housing, were actually housed in the final month of the project.

- Select the report date range (e.g., last month, last quarter, or annual grant period)
- Select your project
- Run the report
- If the report shows client names, please review the subsequent PH placement information
- To update the exit information, go to the client record, select Enrollments> Exit the Enrollment, and change the Exit Destination according to the PH Project for RRH choose "Rental by client, with RRH or equivalent subsidy"; save the form and quit the workflow

Begin Date:  *

End Date:  *

Project:  * -- SELECT --
# Exit Destination Report

**Exit Destination Update**

**12/13/2021 11:39 AM**

**Report Criteria:**

<table>
<thead>
<tr>
<th>Begin Date:</th>
<th>10/1/2020 12:00:00 AM</th>
</tr>
</thead>
<tbody>
<tr>
<td>End Date:</td>
<td>12/31/2021 12:00:00 AM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Client ID</th>
<th>Client Name</th>
<th>Exit Date</th>
<th>Exit Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>1/8/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CRR Dale Carnegie CoC</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/1/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CRR Dale Carnegie CoC</td>
<td>3/1/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/23/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/24/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/2/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/19/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>1/7/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/3/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/9/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/13/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>1/5/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/30/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>1/5/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
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</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>3/30/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
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<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/8/2021</td>
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</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>1/26/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCHP Salvation Army HC Bridge</td>
<td>2/4/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CRR Dale Carnegie CoC</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CRR Dale Carnegie CoC</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCRP Salvation Army CoC</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
<tr>
<td>CCRP Salvation Army CoC</td>
<td>2/12/2021</td>
<td>Place not meant for habitation (e.g., a vehicle, an emergency shelter, etc.)</td>
<td></td>
</tr>
</tbody>
</table>
Bed Inventory in HMIS

- If you have housing in HMIS, is your bed inventory correct?
  - If not correct, please let HMIS know by sending an email to hmis@homelesshouston.org or submit an Issuetrak ticket.
New Projects not in HMIS

Do you have any new projects that are not showing in HMIS?

Please let HMIS know!! Submit ticket in Issuetrak or send an email to hmis@homelesshouston.org
Site Visits: The HMIS department conducts site visits for all agencies participating in HMIS. An HMIS representative reviews various aspects of data entry and data quality requirements. They are also available to answer agency-specific questions.
HMIS Support Committee

• Preston Witt – Harmony House
• Neysa Gavion – West Houston Assistance Ministries
• Shaya Khorsandi – City of Houston Mayor’s Office
• Earnest Dyer – The Salvation Army
• Jonathan Danforth – SEARCH Homeless Services
• Yvonne Benamar Gonzales – Avenue 360
• Scot More – Coalition for the Homeless
• Omar Sesay – The Harris Center
• Tamela Olive – Star of Hope
• Susan Keith Broussard – Healthcare for the Homeless
• Morris Cole – Volunteer of America Texas
2022 HMIS Support Committee Meetings

- February 15
- May 17
- August 16
- November 15
Types of trainings offered:

- Refresher Training
- Reports Training
- HMIS New User Training
- HMIS HOPWA
- Supervisor Training
- HMIS Outreach/ PATH Training
- HMIS Emergency Shelter Training
- Coordinated Access Training
HMIS Security Training

• All HMIS users are required to attend the security training annually to maintain their HMIS license. The trainings will begin in February 2022. If you do not attend this training your account will be deactivated.

• Trainings have been added to the HMIS Training calendar that can be found here: https://www.homelesshouston.org/hmis-v2#HMISUserTrainings
HMIS Training Survey

Give us feedback

- Surveys will help maintain the quality of the HMIS trainings
- Improves future training sessions
- Inspires creativity
2021 IssueTrak

2021 IssueTrak Issues
01/01/2021-12/14/2021

Open in Period  Closed in period
Register for virtual trainings online:

- [https://www.homelesshouston.org/hmis-v2#HMISUserTrainings](https://www.homelesshouston.org/hmis-v2#HMISUserTrainings)
  - COMPLETE User Agreement [HMIS ULA.pdf (multiscreensite.com)](https://multiscreensite.com)
- Trainers are Lindsey Grubbs, Agnes Asigbey, Scot More
HMIS Issues

- Issues need to be tracked for reporting purposes. (please use IssueTrak or send email to hmis@homelesshouston.org)
- Do not email HMIS staff directly unless instructed to do so.
- Use any of the following methods for assistance:
  - Go to https://hmissupport.homelesshouston.org
    - Each user has IssueTrak-specific username and password
  - Call the Help Desk
    - (832) 531-6020 or (832) 531-6014
    - Tuesday – Thursday 9AM-11AM and 1PM-2PM
Homeless Court
Homeless Court

- Judge Steven Kirkland, founding Judge
- Inspired by the first HC in San Diego. Steve Binder, founding attorney
- Steering Committee developed in 2005
- Pilot began in 2006
- Presented to City Council in 2007, MOU signed
- Current sitting Judges:
  - Judge Leigh Saint-Germain
  - Judge Grant Coleman
  - Judge Imelda Castile
Why Homeless Court?

• In the State of Texas, if you have a warrant, delinquent tickets, or owe DPS fees to the State, you can not obtain or renew your TXDL or TXID.
Homeless Definition

- HC has an expanded homeless definition than HUD.
- We do accept homeless prevention agencies, TH, sober living, jail diversion, all veterans and those living in PSH, RRH or Diversion.
- A referral must come from a case worker of a program they have completed or are currently enrolled.
- Self referrals are not accepted.
Email these two documents to smore@homelesshouston.org
Court date will be assigned within 24 hours.
• This is 100% voluntary, only submit a referral if they are ready to resolve their cases.

• All client calls will be redirected back to you. We allow you to CM your clients.

• Once a court date is set, we cannot reschedule. If they do not show, resubmit their paperwork for a new court date.

• Your attendance is not mandatory. However, you are encouraged to attend a docket as it is open to the public, to understand what your clients experience.

• Remember to Celebrate all the hard work that they are doing and remind them that NO ONE goes to jail.

• We are not attorneys nor Judges. Do not get bogged down with ticket details. The courts will dismiss everything filed with the COH.

• For all other tickets/cases in other jurisdictions, refer to; https://www.beaconhomeless.org/beaconlaw to speak with an attorney for FREE.
2022 HMIS Forum Dates

March 17
June 16
September 15
December 15
2022 Support Committee Dates

- February 15
- May 17
- August 16
- November 15

2:30 PM - 3:45PM
Thank You!!

The Coalition for the Homeless leads in the development, advocacy, and coordination of community strategies to prevent and end homelessness.

The Way Home is the collaborative model to prevent and end homelessness in Houston, Harris, Ft. Bend, & Montgomery Counties. For more information visit www.thewayhomehouston.org