

HMIS Forum

3^d Quarter 2021



September 16, 2021
2:00 – 4:00 p.m.
GoToWebinar

Attendees (63) Staff (3)

Names - Alphabetically

Microphone	Warning	Question	Hand	Name	Dropdown
				Abeer Monem	▼
				Alanah Lavinier	▼
				Allen White	▼
				Andrea Kirkpatrick	▼
				Annette Pieniazek	▼
				Barbara Page	▼
				Bethany Fields	▼
				Candace Duran	▼

Questions

☒ Show Answered Questions

Question	Asker

Type answer here

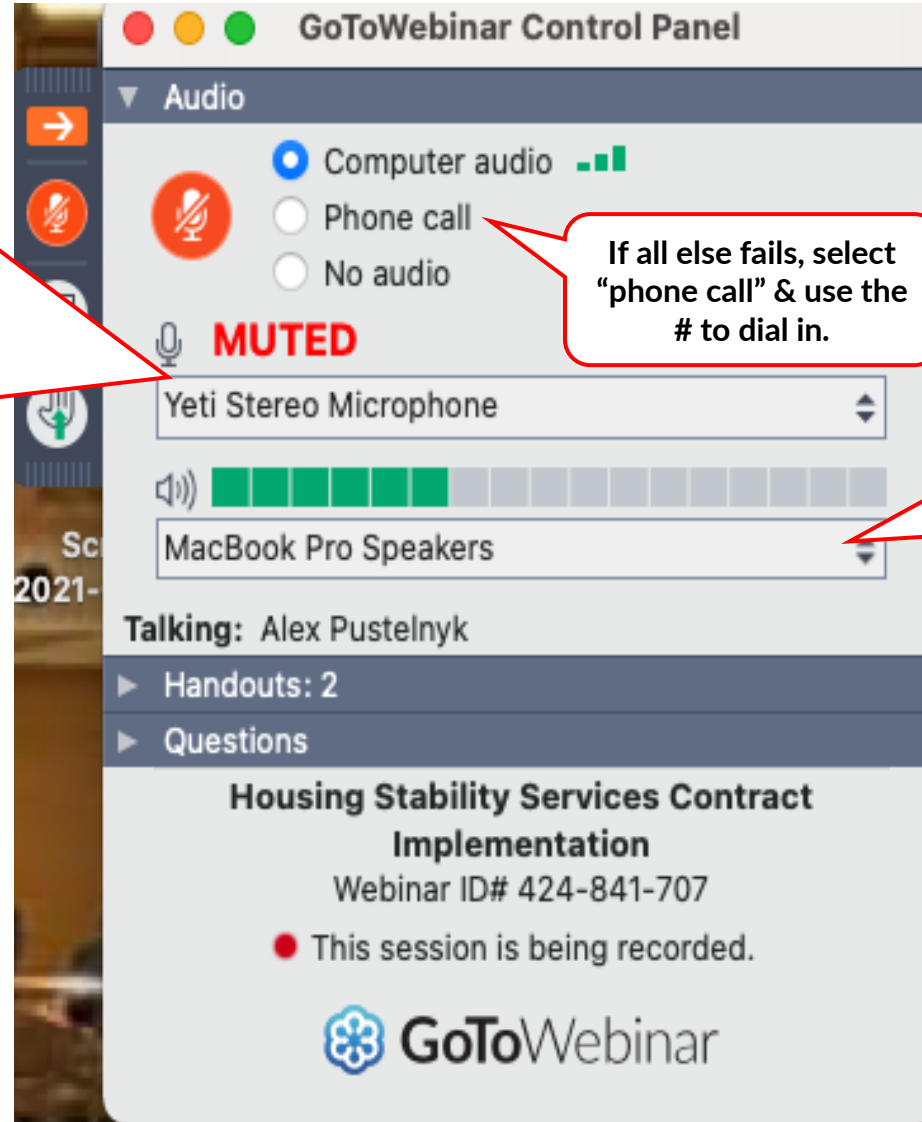
Webinar Reminders

- The webinar is being recorded and the recording along with the slides will be posted on our website.
- All Attendees will be muted so as not to disrupt the webinar.
- If you have a question, either use the “raise your hand” feature or type your question into the question box.
 - Both are available in your webinar control panel.



Thank you for joining us.
Please use the following diagram to check your audio

If we can't hear you, check to make sure that you're not muted & that you have selected the correct mic from your computer.



If all else fails, select "phone call" & use the # to dial in.

If you can't hear us, check to make sure you have the correct speaker selected from your computer.



Agenda

- Welcome & Introductions
- HMIS Data Standards
- Street Outreach Update
- HMIS Support Committee
- CCHP Update
- NOFO Update
- HMIS Trainings
- Q&A

Webinar Housekeeping



- Today's webinar is scheduled to last 2 hours including Q&A
- Participant phone lines will be muted. Please use the "raise hand" or "chat" features to ask questions during the forum. (There will be a series of questions asking during the presentation. The first person to answer the question correctly in the chat box wins.(winner will be announced by a CFTH team member)
- Question and answer session will be held periodically during the forum and at the end of the presentation.
- Slides and recording of this presentation will be available approximately 72 hours after we conclude [The Way Home Partner Portal \(homelesshouston.org\)](http://homelesshouston.org)

- Agnes Asigbey – Data System Specialist
- Ana Rausch – VP of Program Operations
- Erol Fetahagic – Director of Analytics & Evaluation
- Karen Flores – Analyst Analytics & Evaluation
- Kelita Beechum – Data System Manager
- Lindsey Grubbs – Data System Specialist
- Yvette Fuentes – Associate Analytics & Evaluation
- Heady Cassidy – Program Operations Coordinator
- Scot More – Senior Associate



Your Team



Welcome New Agencies

- Fort Bend Transformation Church
- Grace Solutions
- Harris County Veteran Services
Department

HMIS Data Standards

- HMIS data standards have been established by the U.S. Department of Housing and Urban Development (HUD), the U.S. Department of Health and Human Services (HHS), and the U.S. Department of Veterans Affairs (VA) to allow for standardized data collection on homeless individuals and families across systems.

HMIS Data Standards

- The Interactive HMIS Data Standards Tool, the HMIS Data Dictionary, and the HMIS Data Standards Manual are the documentation of requirements for the programming and use of all HMIS systems and comparable database systems. FY 2020 resources are effective October 1, 2019 through September 30, 2021 and FY 2022 resources are effective as of October 1, 2021.

<https://www.hudexchange.info/resource/3824/hmis-data-dictionary/>

HMIS Data Standards – Key Changes

Number	Name	Before	After
3.04	Race	1 - American Indian or Alaska Native 2 - Asian 3 - Black or African American 4 – Native Hawaiian or Other Pacific Islander	1 - American Indian, Alaska Native, or Indigenous 2 - Asian or Asian American 3 – Black, African American, or African 4 – Native Hawaiian or Pacific Islander Descriptions updated
3.05	Ethnicity	1 – Non-Hispanic/Latino 2 - Hispanic/Latino	0 – Non-Hispanic/Latin(a)(o)(x) 1 - Hispanic/Latin(a)(o)(x)
3.06	Gender	0 - Female 1 - Male 2 - Trans Female (MTF or Male to Female) 3 - Trans Male (FTM or Female to Male) 4 - Gender Non-Conforming	(Select as many as apply) 0 - Female 1 - Male 4 - A gender that is not singularly 'Female' or 'Male' 5 - Transgender 6 - Questioning Descriptions, guidance, and System Logic and Other System Issues updated

HMIS Data Standards – Key Changes

Client Information

Ethnicity: *

Race: *


☒ Black, African American, or African Native Hawaiian or Pacific Islander

☒ White

☐ Client doesn't know

☐ Client refused

☐ Data not collected



Gender: *


☒ Male

☒ Transgender

☐ Questioning

☐ Client doesn't know

☐ Client refused



- Race and Gender can have multiple selections
- Client doesn't know, Client refused, and Data not collected must not be combined with the other known responses
- Many reports will combine multi-selections into a single category (Multi-racial or Multiple genders)

HMIS Data Standards – Key Changes

Element Number	Element Name	Change	“Back-entry” requirements
C1	Well-being	New	None – collect as specified collection points occur for existing clients; no need to back enter.
C2	Moving On Assistance Provided	New	None – collect as of occurrence point.
C3	Youth Education Status	New	Collect this field for all clients in any YHDP-funded project that are active as of October 1, 2021. Data collected should reflect the Youth’s education status as of project start. There is no way to map R5 School Status data to this new data element for those projects that collected R5 at project start. However, this information may be useful to assist with completing C3.

- C1 applies to CoC-funded PSH projects; recorded as an entry, annual, or exit assessment
- C2 applies to CoC-funded projects; recorded as services
- C3 applies to YHDP-funded projects (N/A to our CoC)

HMIS Data Standards – Key Changes

Element Number	Element Name	Change	“Back-entry” requirements
W1	Services Provided – HOPWA	12 - Substance use disorder services/treatment	None
W3	Medical Assistance	Add Field 3 "Receiving Ryan White-funded Medical or Dental Assistance" and response options and "Reason" dependency	None – collect as an update if applicable.
W4	T-cell (CD4) and Viral Load	Updated “Data Collected About”	None
W6	Prescribed Anti-Retroviral	New	None – collect as an update if applicable.

- These elements apply to HOPWA-funded projects

HMIS Data Standards – Key Changes

Element Number	Element Name	Change	“Back-entry” requirements
V3	Financial Assistance	12 - General housing stability assistance 16 - Food Assistance	None
V7	HP Targeting Criteria	Significant element revisions	None
R7	General Health Status	Updated “Funder/Component Applicability”	None
R10	Pregnancy Status	Updated “Data Collected About”	None
R13	Family Critical Issues	Updated language	None

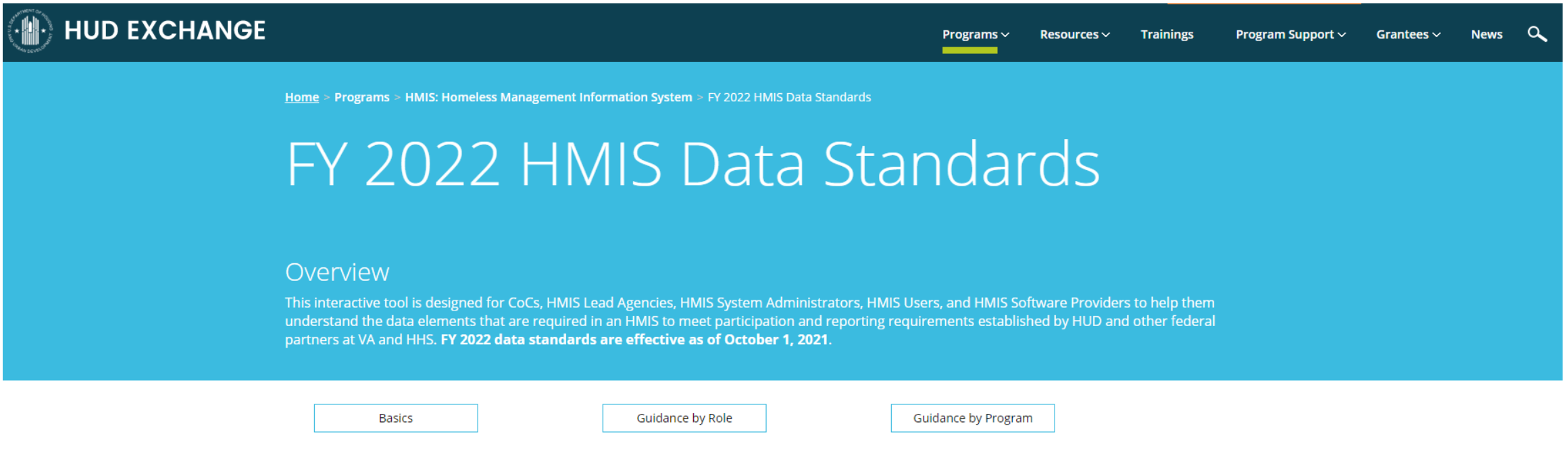
- V3 and V7 elements apply to SSVF-funded projects
- R7, R10, and R13 elements apply to RHY-funded projects

HMIS Data Standards – Reporting Update

The following federal grant report updates will appear at Reports> HMIS Reports as they are programmed by our vendor:

- CoC APR
- ESG CAPER
- HOPWA APR
- PATH Annual Report
- RHY Annual Report (RHY Grants ending by September 30 and not renewing should generate the FY2020 version; renewing grants should use the FY2022 version)
- SSVF Monthly Report

HMIS Data Standards – HUD Exchange



The screenshot shows the HUD Exchange website. The header is dark blue with the HUD Exchange logo and navigation links: Programs (highlighted), Resources, Trainings, Program Support, Grantees, and News. Below the header, a breadcrumb trail reads: Home > Programs > HMIS: Homeless Management Information System > FY 2022 HMIS Data Standards. The main content area has a light blue background with the title 'FY 2022 HMIS Data Standards' in large white text. Below the title is an 'Overview' section with a paragraph: 'This interactive tool is designed for CoCs, HMIS Lead Agencies, HMIS System Administrators, HMIS Users, and HMIS Software Providers to help them understand the data elements that are required in an HMIS to meet participation and reporting requirements established by HUD and other federal partners at VA and HHS. **FY 2022 data standards are effective as of October 1, 2021.**' At the bottom of the page, there are three buttons: 'Basics', 'Guidance by Role', and 'Guidance by Program'.

HUD EXCHANGE

Programs ▾ Resources ▾ Trainings Program Support ▾ Grantees ▾ News 🔍

[Home](#) > [Programs](#) > [HMIS: Homeless Management Information System](#) > [FY 2022 HMIS Data Standards](#)

FY 2022 HMIS Data Standards

Overview

This interactive tool is designed for CoCs, HMIS Lead Agencies, HMIS System Administrators, HMIS Users, and HMIS Software Providers to help them understand the data elements that are required in an HMIS to meet participation and reporting requirements established by HUD and other federal partners at VA and HHS. **FY 2022 data standards are effective as of October 1, 2021.**


Basics Guidance by Role Guidance by Program


- Go to HUD Exchange site to review the 2022 Data Standards
- Search the web for "2022 HMIS Data Standards" or go to:
<https://www.hudexchange.info/programs/hmis/fy-2022-hmis-data-standards/>


Street Outreach Update

- The following is applicable only to the Street Outreach workgroup
- Locally developed Outreach Assessment will be retired and replaced with the Contact & Living Situation assessment on October 1, 2021.
- Custom questions regarding outreach encounters have been moved to the new assessment, but the data remains tied to the old assessment
- Find Client form will include both sets of search questions for the time being
- All street outreach projects need to continue recording encounters in the Contact & Living Situation assessment
- Outreach workers should turn on the location tracking if recording contacts in real time


Street Outreach Update


 Client Dashboard


 Find Client


 Outreach Intake


Outreach


 Outreach Assessment OLD


 Edit Client >

 Assessments >

 Enrollments









 Goals

 Contact & Living Situation

 Services

Find Client

Use the section criteria below to find your client. To narrow the search, fill in more than one criteria. Nickname, Identifying Features, and

Client ID:	<input type="text"/>
Last Name:	<input type="text"/>
First Name:	<input type="text"/>
Nickname:	<input type="text"/> 
Identifying Features OLD:	<input type="text"/> 
Identifying Features NEW:	<input type="text"/> 
Area of Encounter OLD:	<input type="text" value="-- SELECT --"/> 
Area of Encounter NEW:	<input type="text" value="-- SELECT --"/> 
Location of Encounter OLD:	<input type="text"/> 
Location of Encounter NEW:	<input type="text"/> 
Social Security Number:	<input type="text"/> - <input type="text"/> - <input type="text"/>
Birth Date:	<input type="text"/> 

Street Outreach Update

< Current Living Situation

Record the Clients Current Living Situation information below. If desired record a contact by checking the Record Contact and filling out the information for the contact. Also other services can be recorded.

Information Date: * 09/15/2021 

Enrollment: * 09/01/2021 - Mobile Outreach Test ▼


Living Situation Information

Living Situation: * Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside) ▼

Location Detail: 59 & Kirby 

Contact Details

Area of Encounter: Southwest ▼

Identifying Features: Yellow jacket 

Additional Notes: Likes to talk

NEW SECTION

Refresher Training

- Refresher trainings help user's memory and will make sure their knowledge is up to date. It can help users to keep important knowledge fresh in their minds and reinforce more complex processes.
- If the HMIS department should discover users are not using the system correctly the users account will be deactivated and the user will need to attend refresher training.
- We are providing this opportunity to ensure that no important skills or knowledge has been lost.
- <https://www.homelesshouston.org/hmis-v2#HMISUserTrainings>

HMIS Security

- All HMIS users are required to attend the security training annually to maintain their HMIS license.
- Each participating agency must designate a security officer and a backup officer responsible for the oversight of all personnel that generate or have access to client data.
- HMIS passwords should not be shared!! Passwords should only be used by 1 person not a group!!

Data Quality Report

- Every month HMIS will examine a report(s) to help you maintain good data quality. This is important to understand your programs and correctly see your client's story through services.



Data Quality



Data Quality Report Q4

Q4. Income and Housing Data Quality

Data Element	Error Count	% of Error Rate
Destination (3.12)	68	7.85%

The screenshot displays a software interface with a dark blue navigation menu on the left and a list of reports on the right. The navigation menu includes the following items: Home, User Dashboard, Recent, Paused Operations, My ClientTrack, Reports, Client Reports, Program Reports, Service Reports, HMIS Reports, Referral Reports, Provider Reports, User Reports, Paused Operation Reports, Bar List, Current Enrollments, Outreach Enrollments, and Files on Server. The 'Program Reports' item is highlighted with a white border. The list of reports on the right includes: Clients in Programs, Active Client List, Case Assignment, Case Mgmt Services, Client Data report, Co-Enrollment Report, Conf Prog Assistance, Enrollment Demographic, Income at Entry/Exit, Income & Benefits, Employment At Entry/Exit, Employment Summary, Exit Destination Update, Follow Up & Prevention, PH Move-In Date & Chronic Status, Project Outcomes, Race, Gender & Age, and Returns to Homelessness. The 'Exit Destination Update' report is highlighted with a white border.

Data Quality Report Q5

HUD Data Quality Report

9/14/2020 to 9/14/2021



Income and Sources (4.2) at Start	1	1.30%
Income and Sources (4.2) at Annual Assessment	4	100.00%
Income and Sources (4.2) at Exit	4	11.43%

Q5. Chronic Homelessness

Entering into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R /missing	Number of months (3.917.5) DK/R/missing	% of records unable to calculate
ES, SH, Street Outreach	77			0	16	16	24.68%
TH	0	0	0	0	0	0	0.00%
PH (all)	0	0	0	0	0	0	0.00%
Total	77						24.68%

Data Quality Report Q6

Q6. Timeliness

Time for Record Entry	Number of Project Start Records	Number of Project Exit Records
0 days	2	26
1-3 Days	4	0
4-6 days	2	0
7-10 days	5	1
11+ days	33	8

Detailed Data E-Mail

I wanted to bring a few things to your attention regarding your programs and HMIS

1. Clients in program reports are due to Karen at kflores@homelesshouston.org by the 7th of each month
2. When that report is turned in, Karen will send back the Data Quality Report (that will show the number of data issues that need to be corrected (if any))
3. From that quality report the agency is to run the Data Quality Detail report (that will show who needs data corrections)
4. Corrections need to be made by the 15th of each month with a follow up e-mail to Karen that the corrections have been completed
5. We do this on a monthly basis so that mistakes are minimal and data in the system is accurate
6. In addition to data quality HUD also requires anyone enrolled in a project for 365+ days an annual assessment must be completed
7. I just ran the report, and we are showing there are 37 people currently enrolled more than 365 days, so this means
 - a. An annual assessment needs to be completed for them (for example if a client was enrolled 12/07/2018 an annual should have been completed 12/2019 and 12/2020) **OR**
 - b. If you are no longer working with the client, the client needs to be exited using the last date of service as the exit date (for example I see a client enrolled 12/07/2018 and haven't had a service since – if they are no longer receiving services they need to be exit).

The clients listed below need an annual assessment. If you are no longer working with the client, please exit the client using the **last date of service**. To complete an annual

1. Go to enrollments
2. Click on blue action circle next to the enrollment
3. Select Update/Annual
4. 1st page is Program Enrollment – click no changes
5. 2nd page you will select New Assessment
6. 3rd page you will select Annual
7. 4th page you will enter the date that the annual is due (any day in the month the client was enrolled in will be fine – see enrollment date below) as well as complete the question of health insurance & save
8. Next, you will continue with the workflow making sure to answer all questions till the very end.

As stated above, if you are no longer working with the client, you can exit them. **Do not use today's date as an exit date.** Use the last date of service. If you have any questions, feel free to call or e-mail me. All exits and/or annuals should have been cleaned up by June 15th, so it is important to have this data cleaned up ASAP. I'll check back by 06/24 to be sure this was completed – if done sooner please let me know. Thanks!

Detailed Data E-Mail (Continued)

Data Element	ClientID	Assessment Due Date		ProgramName	
Income and Sources (4.2) at Annual Assessment		February	2021		
Income and Sources (4.2) at Annual Assessment		February	2021		
Income and Sources (4.2) at Annual Assessment		June	2020 & 2021		
Income and Sources (4.2) at Annual Assessment		May	2021		
Income and Sources (4.2) at Annual Assessment		February	2021		
Income and Sources (4.2) at Annual Assessment		November	2020		
Income and Sources (4.2) at Annual Assessment		May	2021		
Income and Sources (4.2) at Annual Assessment		May	2021		
Income and Sources (4.2) at Annual Assessment		January	2020 & 2021		
Income and Sources (4.2) at Annual Assessment		December	2020		
Income and Sources (4.2) at Annual Assessment		February	2020 & 2021		
Income and Sources (4.2) at Annual Assessment		October	2020		
Income and Sources (4.2) at Annual Assessment		October	2019, 2020		
Income and Sources (4.2) at Annual Assessment		January	2020 & 2021		
Income and Sources (4.2) at Annual Assessment		March	2020 & 2021		
Income and Sources (4.2) at Annual Assessment		February	2021		
Income and Sources (4.2) at Annual Assessment		August	2020		
Income and Sources (4.2) at Annual Assessment		February	2020 & 2021		

Detailed Data E-Mail (Continued)

From: HMIS User
Sent: Tuesday, May 25, 2021 9:43 AM
To: Yvette Fuentes <yfuentes@homelesshouston.org>
Subject: RE: FW: Data Clean up

Oh ok easy fix no problem I'll make sure it's done today ok..

Thanks for the clarity,

----- Original Message -----

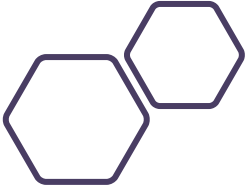
Subject: FW: Data Clean up
From: "Yvette Fuentes" <yfuentes@homelesshouston.org>
Date: 5/25/21 7:22 am
To: HMIS User

Thanks for reaching out. Below is the original e-mail. Step 7 says to use the date attached on the spreadsheet. The date that was used was the date you completed therefore; it is still showing up as needing an annual assessment.

Bed Inventory in HMIS

- If you have housing in HMIS is your bed inventory correct?
 - If not please let HMIS know by sending email to kbeechum@homelesshouston.org, send an email to hmis@homelesshouston.org or submit an Issuetrak ticket.





New Projects not in HMIS

Do you have any new projects that are not showing in HMIS?

Please let HMIS know!! Submit ticket in Issuektrak or end an email to hmis@homelesshouston.org



HMIS Support Committee

- Preston Witt – Harmony House
- Neysa Gavion – West Houston Assistance Ministries
- Shaya Khorsandi – City of Houston Mayor's Office
- Earnest Dyer – The Salvation Army
- Jonathan Danforth – SEARCH Homeless Services
- Yvonne Benamar Gonzales – Avenue 360
- Scot More – Coalition for the Homeless
- Omar Sesay – The Harris Center
- Tamela Olive – Star of Hope
- Susan Keith Broussard – Healthcare for the Homeless
- Morris Cole – Volunteer of America Texas

HMIS Support Committee Meeting

Next Meeting will be on November 16th @ 2:30 p.m.
via Microsoft Teams

<https://irp-cdn.multiscreensite.com/2d521d2c/files/uploaded/HMIS%20Docs%20-%20Support-Committee-Bylaws-Final.pdf>



**Continuum of Care (CoC)
FY21 Notice of Funding Opportunity
(NOFO)**

Continuum of Care Program

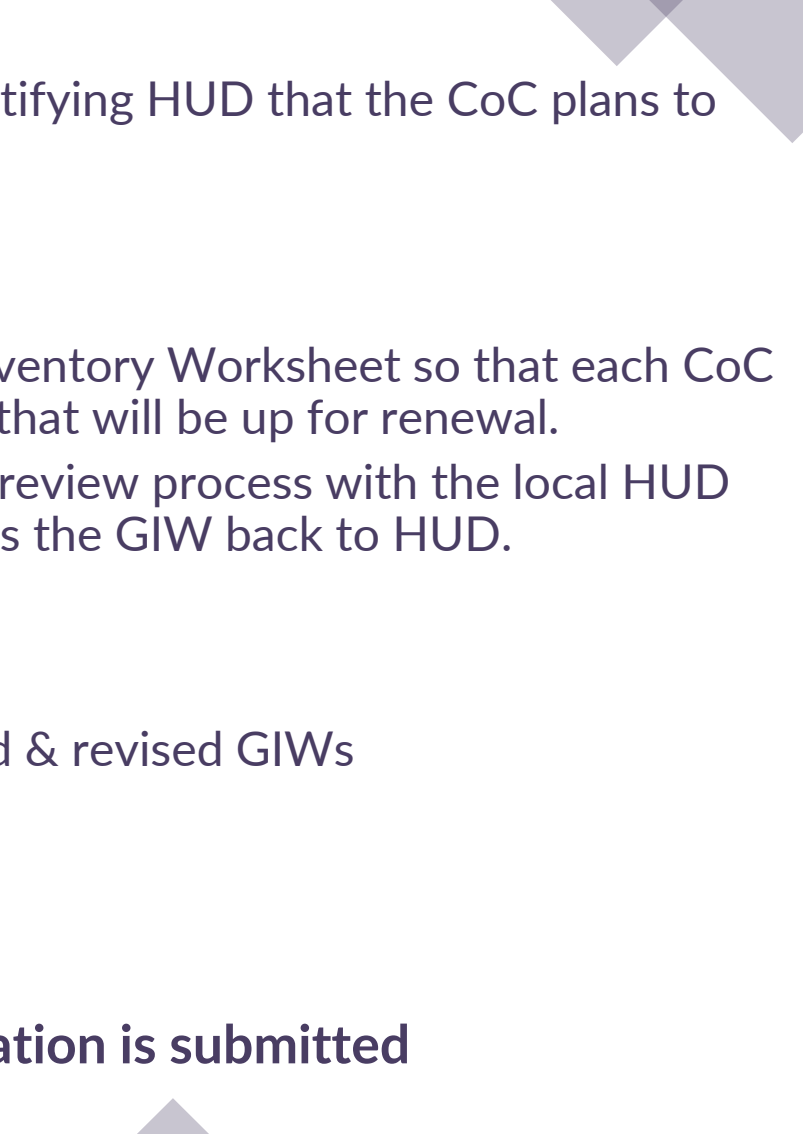
- The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness.

NOFA now NOFO

- Each year, the U.S. Department of Housing & Urban Development (HUD) releases a CoC Program Notice of Funding Opportunity (NOFO) for its homeless assistance programs.
- This process maintains funding for already funded programs.
- It also sometimes provides for bonus funding that will allow new programs to be added to the CoC.
- The NOFO application process is done collaboratively, meaning ALL project applications are submitted as one by the lead agency directly to HUD.
- This is the ONLY way to apply for CoC funding.
- NOFO funding for the entire CoC is approximately \$46 million



CoC Funding Application Process

1. **CoC Registration**
 - a. This is the process of notifying HUD that the CoC plans to apply for funding.
 - b. Usually in late Spring
 2. **GIW Released**
 - a. HUD posts the Grant Inventory Worksheet so that each CoC can review the projects that will be up for renewal.
 - b. The CoC completes the review process with the local HUD Field Office then submits the GIW back to HUD.
 - c. Usually in early Summer
 3. **Revised GIW**
 - a. HUD posts the reviewed & revised GIWs
 - b. Usually in mid Summer
 4. **NOFA drops**
 - a. Usually in late Summer
 5. **CoC Consolidated Application is submitted**
 - a. Usually in early Fall
- 

CoC Application

- In addition to submitting applications for each CoC project, the Lead Agency must also complete a CoC Application Narrative.
- The application scores the entire CoC on several factors including:
 - ✓ Communication
 - ✓ Steering Committee participation
 - ✓ Coordinated Access implementation
 - ✓ Prioritization of the most vulnerable (severity of needs)
 - ✓ Amount of funds reallocated
 - ✓ HMIS bed participation & coverage rate
 - ✓ Submission of all required HUD reports
 - ✓ Number of homeless (PIT)
 - ✓ Number of first-time homeless
 - ✓ Length of time homeless
 - ✓ PH placement, retention, & exits
 - ✓ Returns to homelessness
 - ✓ Increase in income

Impact of poor performance

- Even projects that are NOT CoC funded can impact the overall CoC scoring.
 - HMIS bed participation & coverage rate
 - If organizations have projects that houses individuals experiencing homelessness in any way & choose NOT to enter those projects in HMIS.
 - Number of homeless (PIT)
 - If the PIT goes up instead of down
 - Number of first-time homeless
 - Any residential project in HMIS
 - Length of time homeless
 - Any residential project in HMIS
 - PH placement, retention, & exits
 - Any residential or outreach project in HMIS
 - Returns to homelessness
 - Any residential project in HMIS
 - Increase in income
 - CoC funded projects only
- A low score on any of the above results in a low CoC overall score. This means that no new funding will be awarded & projects in Tier 2 are at risk.

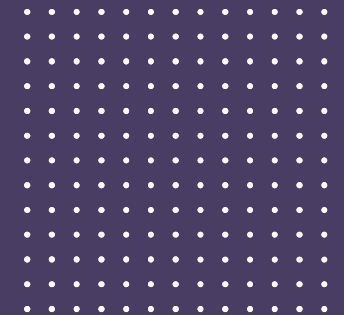
CoC Project Review Process

1. A CoC ranking tool is used to determine how well a project is doing.
2. The tool uses actual HMIS project data, CA & CoC participation, & financial spend-down.
3. Annual Progress Reports (APRs) are pulled from HMIS to populate the scoring tool, as well as the other measures.
4. Projects are then ranked from highest to lowest scoring.
5. Tier 1:
 - Projects are placed in Tier 1 starting with highest until all available Tier 1 funding is used up
 - Projects that are in Tier 1 are usually “safe” as long as they pass eligibility & score high enough.
6. Tier 2:
 - Remaining projects are placed in Tier 2
7. HUD awards go to highest ranked CoC's Tier 1 first until all funds are used up.

New Projects



- ❖ Can only happen if:
 - CoC reallocates funding from a poor performing projects or any that choose not to renew; or
 - If HUD allows for a specific amount of bonus funding.
- ❖ New funding will only go towards permanent supportive housing or rapid rehousing projects.
- ❖ New project applications must go through a committee presentation that will review needs of the CoC, commitment to housing first, ensure funds are not being supplanted, & project has necessary match.
 - New projects must demonstrate the ability to match 25% of awarded grant with non-CoC funds.



FY2021 CoC Grant Application Timeline

Thursday, September 2, 2021: 12 - 2 pm	CoC Grant Conference	*Mandatory for new and renewing*
		Virtual
		Register Here
Tuesday, September 7, 2021	Renewal Project Technical Assistance	Optional – Several Sessions Available
		Virtual
		Register Here
APR Date Range: August 1, 2020 - July 31, 2021		
Tuesday, September 7, 2021 by 11:59:59PM CST	APR Changes in HMIS	Any changes made after this deadline will not be reflected in scored APR. APRs will be pulled on September 8th.
Wednesday, September 8, 2021 by 11:59:59AM CST	DV APRs due to Lead Agency	DV Agencies need to submit Comparable Database APR CSV Files to nofa@homelesshouston.org.
Wednesday, September 8, 2021 by 11:59:59AM CST	Reduction/Reallocation Letters Due	The Lead Agency will evaluate the letters and submit a recommendation for approval to The Steering Committee by Thursday, September 9, 2021.
Friday, September 10, 2021: 8AM-4PM	New Project Technical Assistance	Mandatory – Several Sessions Available
		Virtual
		Register Here
Thursday, September 16, 2021 by 4:59:59PM CST	Renewal Project Applications & Attachments Due	CoC Forms due to nofa@homelesshouston.org
		Completed Application due in ESNAPS.
Monday, September 20, 2021	Renewal Scoring Reports Returned to Agency	Notification via email.
Wednesday, September 22, 2021 by 11:59:59AM CST	New Projects & Attachments Due	CoC Forms due to nofa@homelesshouston.org
		Completed Application due in ESNAPS.
Wednesday, September 22, 2021 by 4:59:59PM CST	Renewal Scoring Reports Issues Due	Should you find any inconsistencies with your scoring report, all requests for changes must be communicated with the Lead Agency by 5PM.
Friday, September 24, 2021 by 11AM	Renewal Scoring Reports Finalized	Scoring reports are finalized to prepare for ranking release. No changes can be made to the renewal scoring after this date.
Monday, September 27, 2021	Renewal Project Applications & Technical Assistance Notes Returned to Agencies	Notification via email, if any feedback/updates required.
Thursday, September 30, 2021: 10AM-2PM	New Project Presentation	Scheduling determined by need.
Tuesday, October 5, 2021 by 11:59:59AM CST	Final Renewal Project Applications Due	Due in ESnaps.
Wednesday, October 6, 2021	New Project Applications & Technical Assistance Notes Returned to Agencies	Notification via email.
Monday, October 11, 2021	Project Ranking Released	Notification via email & posted online.
Wednesday, October 13, 2021 by 11:59:59AM CST	Deadline to Submit Grievances	Submission electronically in accordance with posted Grievance Procedure.
Wednesday, October 13, 2021 by 11:59:59AM CST	Final New Project Applications Due	Due in ESnaps.
Monday, November 1, 2021	CoC Consolidated Application Posted	Per NOFA Regulations. CoC Application and CoC Priority Listing will be available for community feedback until September 12 th .
Monday, November 8, 2021	Submit FY21 CoC NOFO	Official due date is November 16, 2021


HUD Homeless Policy Priorities - 1

Ending homelessness for all persons:

- Identify, engage, & effectively serve all persons experiencing homelessness.
- Measure performance based on local data that consider the challenges faced by all subpopulations experiencing homelessness in the geographic area (e.g., veterans, youth, families, or those experiencing chronic homelessness).
- Partner with housing, health care, and supportive services providers to expand housing options, such as permanent supportive housing, housing subsidies, and rapid rehousing.
- Use local data to determine the characteristics of individuals and families with the highest needs and longest history of homelessness to develop housing & supportive services tailored to their needs.

Housing First:

- Prioritizes rapid placement & stabilization in PH & does not have service participation requirements or preconditions.
- Reduce the length of time people experience homelessness.
- Engage landlords & property owners to identify an inventory of housing available for RRH & PSH participants, remove barriers for entry, & adopt client-centered service methods.



HUD Homeless Policy Priorities - 2

HUD Homeless Policy Priorities - 3

Reduce Unsheltered Homelessness:

- Unsheltered homelessness has increased across the nation.
- People living unsheltered have extremely high rates of physical & mental illness & substance use disorders.
- CoCs should identify PH options for people who are unsheltered.





HUD Homeless Policy Priorities - 4

Improving System Performance:

- Avg length of time homeless
- Returns to homelessness
- Exits to PH
- Participation in Coordinated Access
- Cost effectiveness

HUD Homeless Policy Priorities - 5


Partnering with Housing, Health, & Service Agencies:

- Improve how all available resources are utilized to end homelessness using outcome & cost performance data.
- Work closely with public & private healthcare organizations & assist program participants to obtain medical insurance to address healthcare needs.
- Partner closely with Public Housing Authorities (PHAs) & state & local housing organizations to utilize Coordinated Access, develop housing units & provide housing subsidies to people experiencing homelessness.
- Partner with local workforce development centers to improve employment opportunities.



HUD Homeless Policy Priorities - 6

Racial Equity:

- In nearly every community, Black, Indigenous, & other people of color are substantially overrepresented in the homeless population.
 - HUD is emphasizing system & program changes to address racial equity within CoCs.
 - CoCs should review local policies, procedures, & processes to determine where and how to address racial disparities affecting individuals & families experiencing homelessness.
- 

HUD Homeless Policy Priorities - 7

Persons with Lived Experience:

- Include in the local planning process people who are currently experiencing or have formerly experienced homelessness to address homelessness.
- People with lived experience should determine how local policies may need to be revised & updated, participate in CoC meetings & committees as stakeholders, provide input on decisions, & provide input related to the local competition process (e.g., how rating factors are determined).
- CoCs should seek opportunities to hire people with lived experience

NOFO Changes

- Using the Housing First model to prioritize rapid placement and stabilization in permanent housing without service participation requirements or preconditions has returned.
- HUD will incentivize CoCs that create projects that coordinate with housing providers & healthcare organizations to provide permanent housing & rapid rehousing services.
- HUD increased the number of points in Section VII.B.1.g of the NOFO related to CoC coordination with Public Housing Agencies (PHAs) to:
 - add PHA-funded units to CoC coordinated entry;
 - apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan of 2021 (Pub. L. 117-2) (the "American Rescue Plan");
 - prepare and submit joint applications for funding specifically for individuals & families experiencing homelessness; and
 - established admission preferences for households experiencing homelessness.
- Consolidation and Expansion Processes:
 - Projects can continue to request consolidations & expansions through the project application process; however, the ability to consolidate and expand is not permitted.
- The consolidation and expansion processes have changed.

FY21 Funding Available

PPRN:

- \$40,670,836

ARD:

- \$41,368,707

Tier 1:

- \$ 41,368,707

Reallocation:

- \$694,686

CoC Bonus

- \$2,068,435

DV Bonus

- \$5,000,000

Tier 1

100% of the CoC's ARD

- \$41,368,707 (includes reallocation)

Any type of new or renewal projects

- Our CoC puts renewals in Tier 1 by rank in order to protect local funding

Projects in Tier 1 will be conditionally selected from the highest to the lowest scoring CoC

If insufficient funding is available to award all Tier 1 projects, Tier 1 will be reduced proportionately.

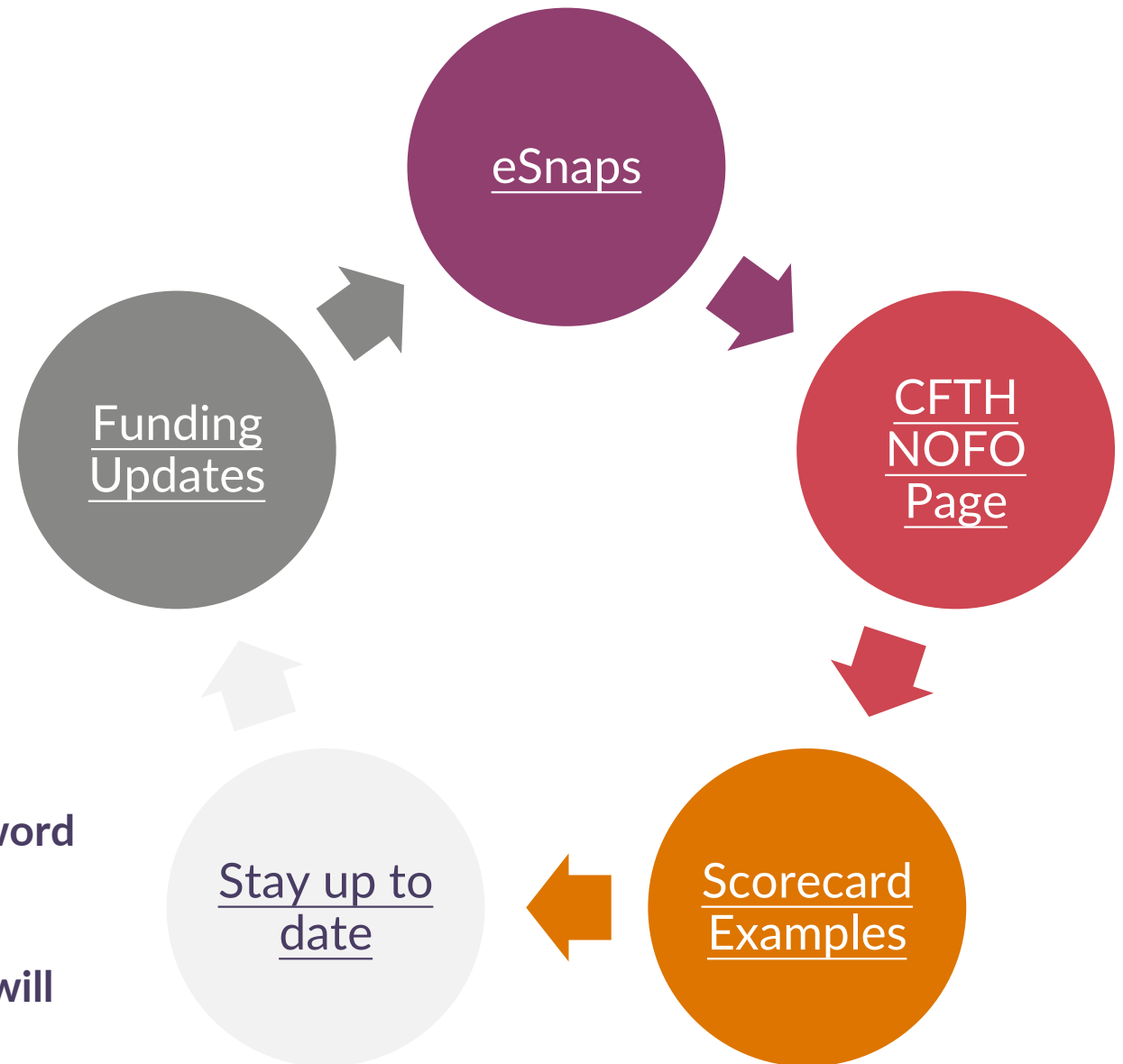
- Some Tier 1 projects would then fall into Tier 2
- This is why local project scoring is important

Tier 2

- Difference between Tier 1 & the maximum amount of renewal, reallocation, & CoC bonus
 - \$2,068,435
- HUD awards a point value to each new & renewal project applications in Tier 2 using a 100-point scale:
 - Up to 50 points in direct proportion to CoC score
 - If CoC receives 81.5 out of 163 points, project receives 25 out of 50
 - Up to 40 points for CoC ranking
 - Points assigned will be 50 times the quantity $(1-x)$ where x is the ratio of all funding requests ranked higher in Tier 2 plus $\frac{1}{2}$ of funding to the total amount in Tier 2
 - Up to 10 points for Housing First
- Projects straddling Tiers
 - HUD will conditionally select the project up to the amount of funding that falls within Tier 1 using factors described above
 - HUD may fund the Tier 2 portion of the project
 - If HUD does not fund the Tier 2 portion of the project, HUD may award the project at the reduced amount, provided the project is still feasible with the reduced funding (e.g., is able to continue serving homeless program participants effectively).

Important Websites & Emails

- ❖ For questions related to the NOFO:
 - Email CoCNOFO@hud.gov
- ❖ For questions related to eSnaps (forgot password or accessing applications):
 - Email e-Snaps@hud.gov
- ❖ Do not use the HUD AAQ desk as questions will not be seen by HUD.

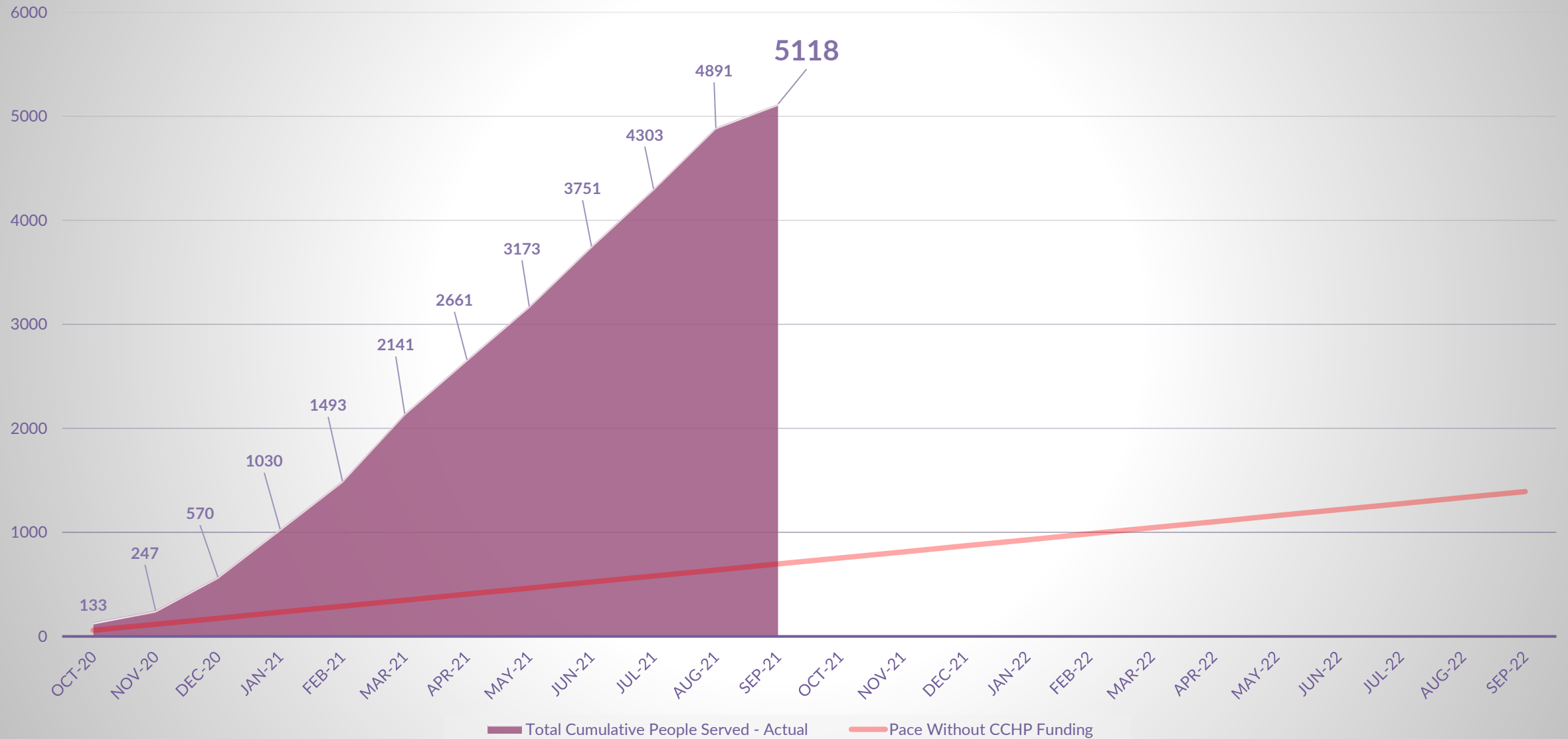




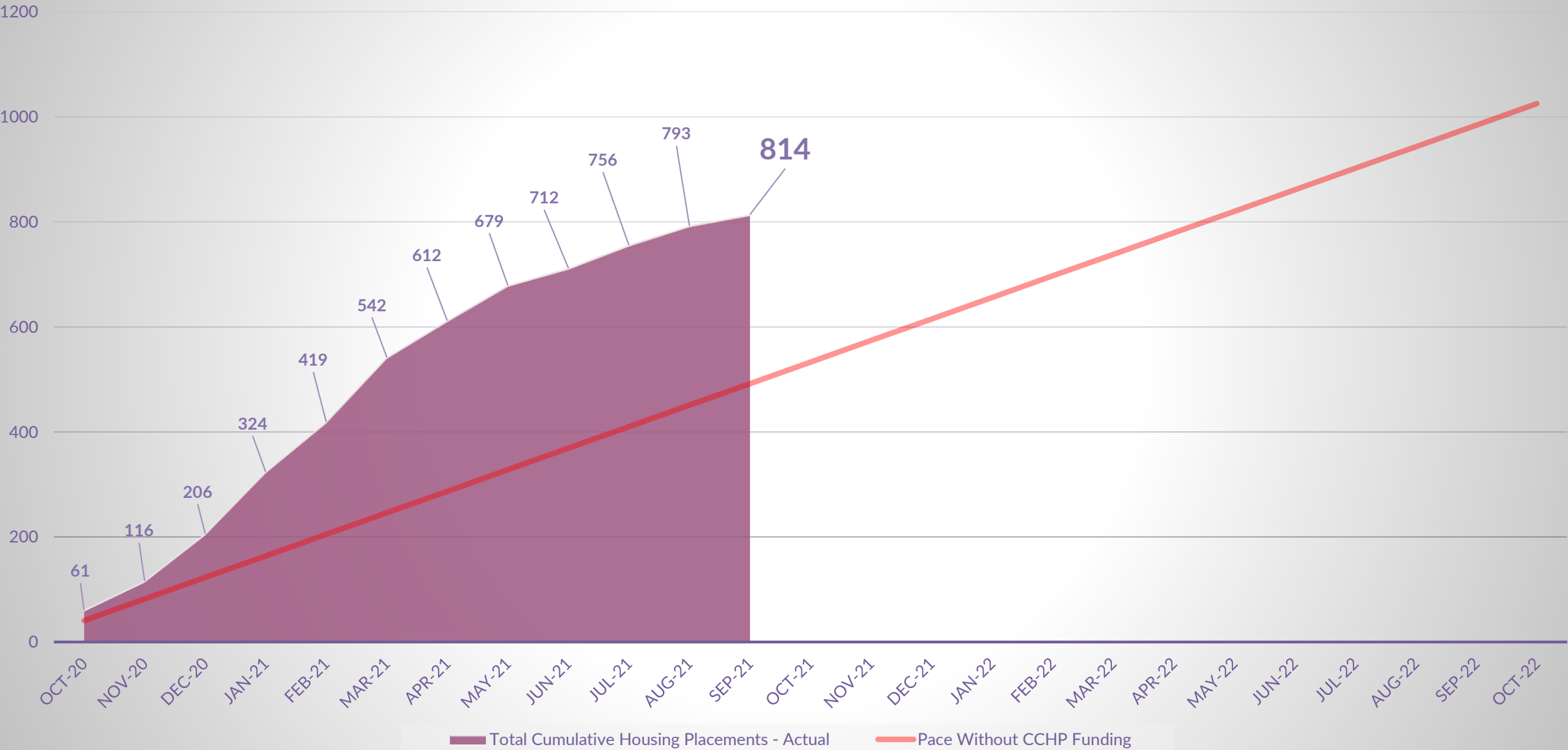
**Updates:
Community COVID Housing
Program (CCHP) & “CCHP 2.0”**

The Way Home System Performance Using CCHP Funding

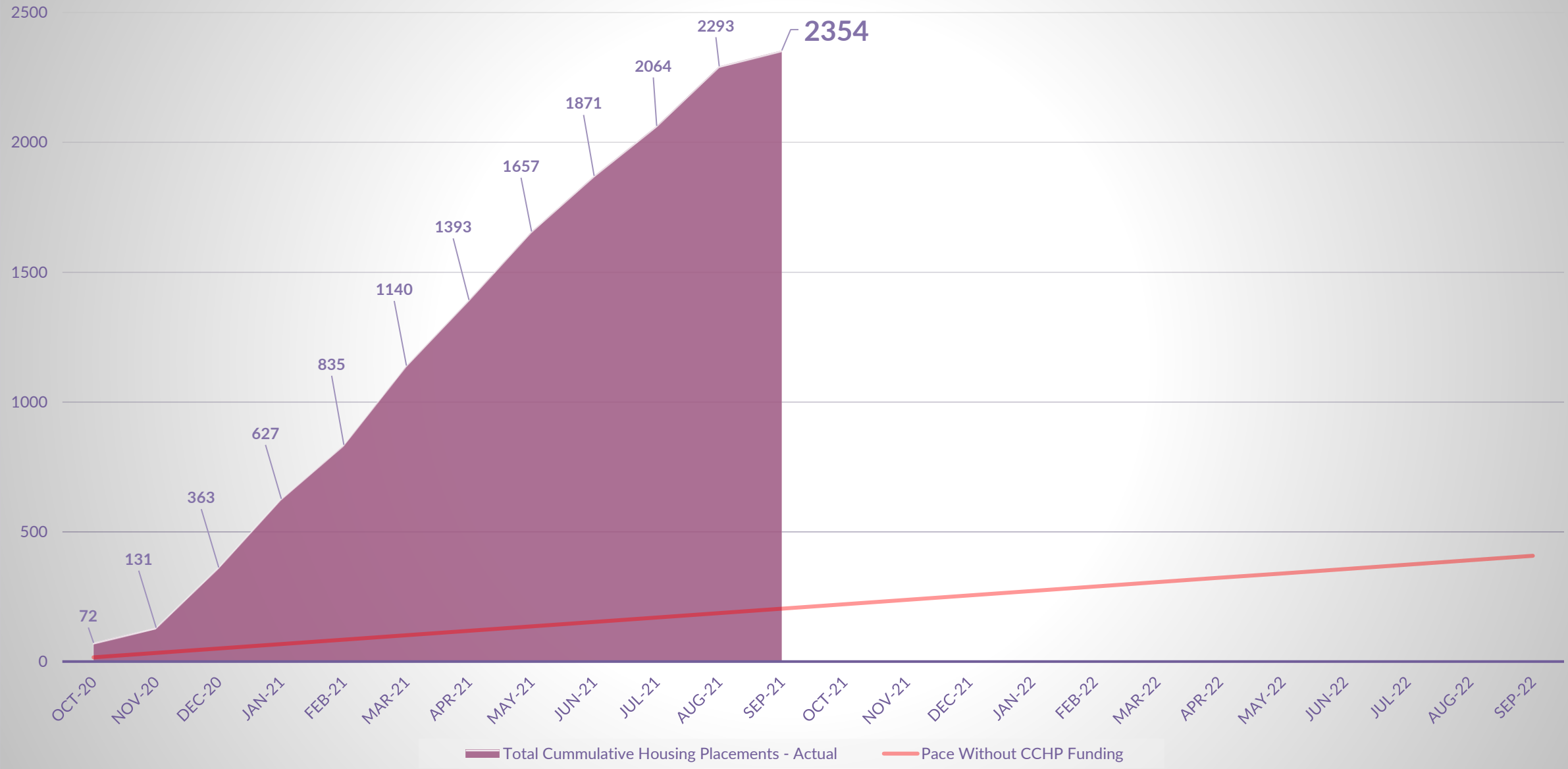
Total Number of People Served (as of 9/16/21)



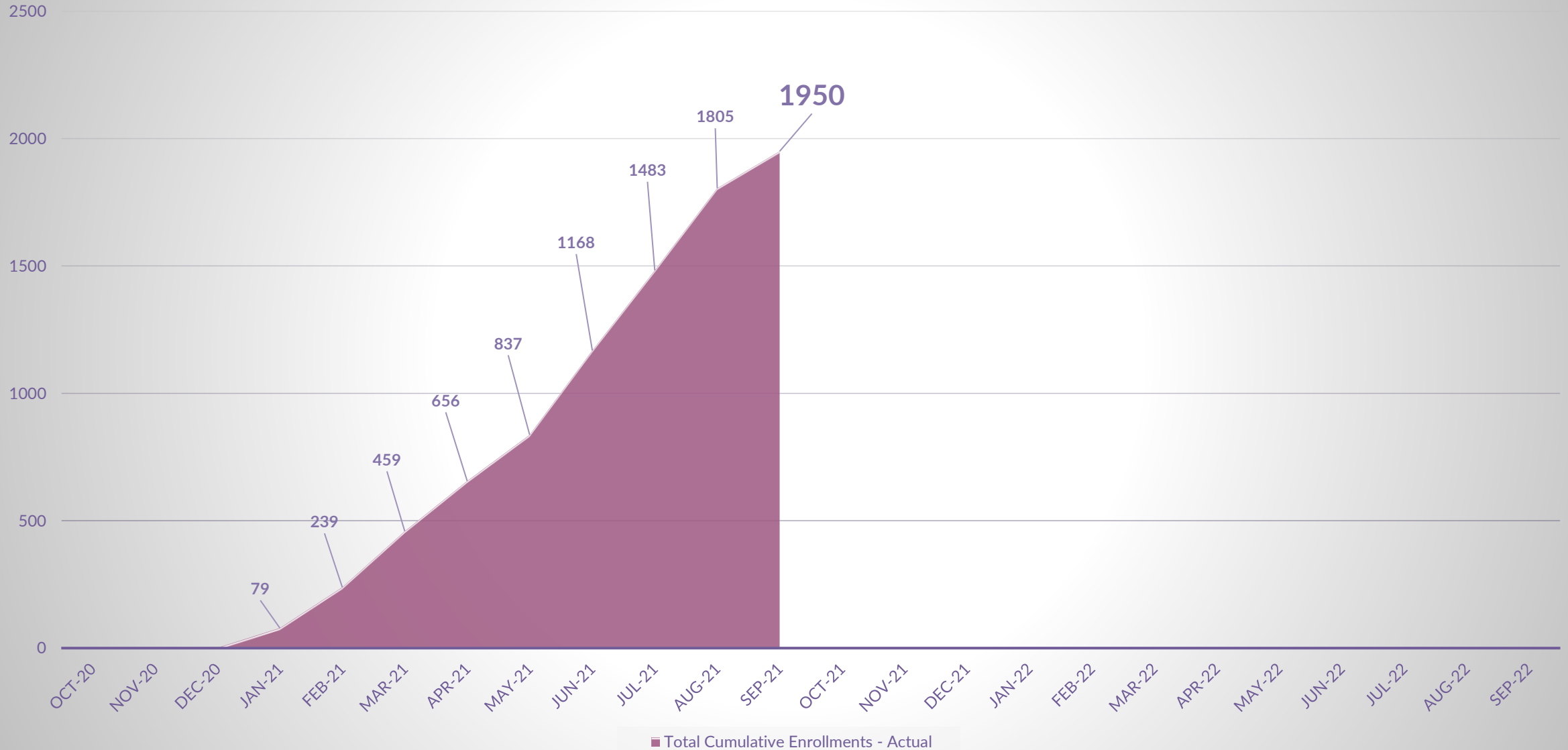
CCHP - PSH Placements Tracker



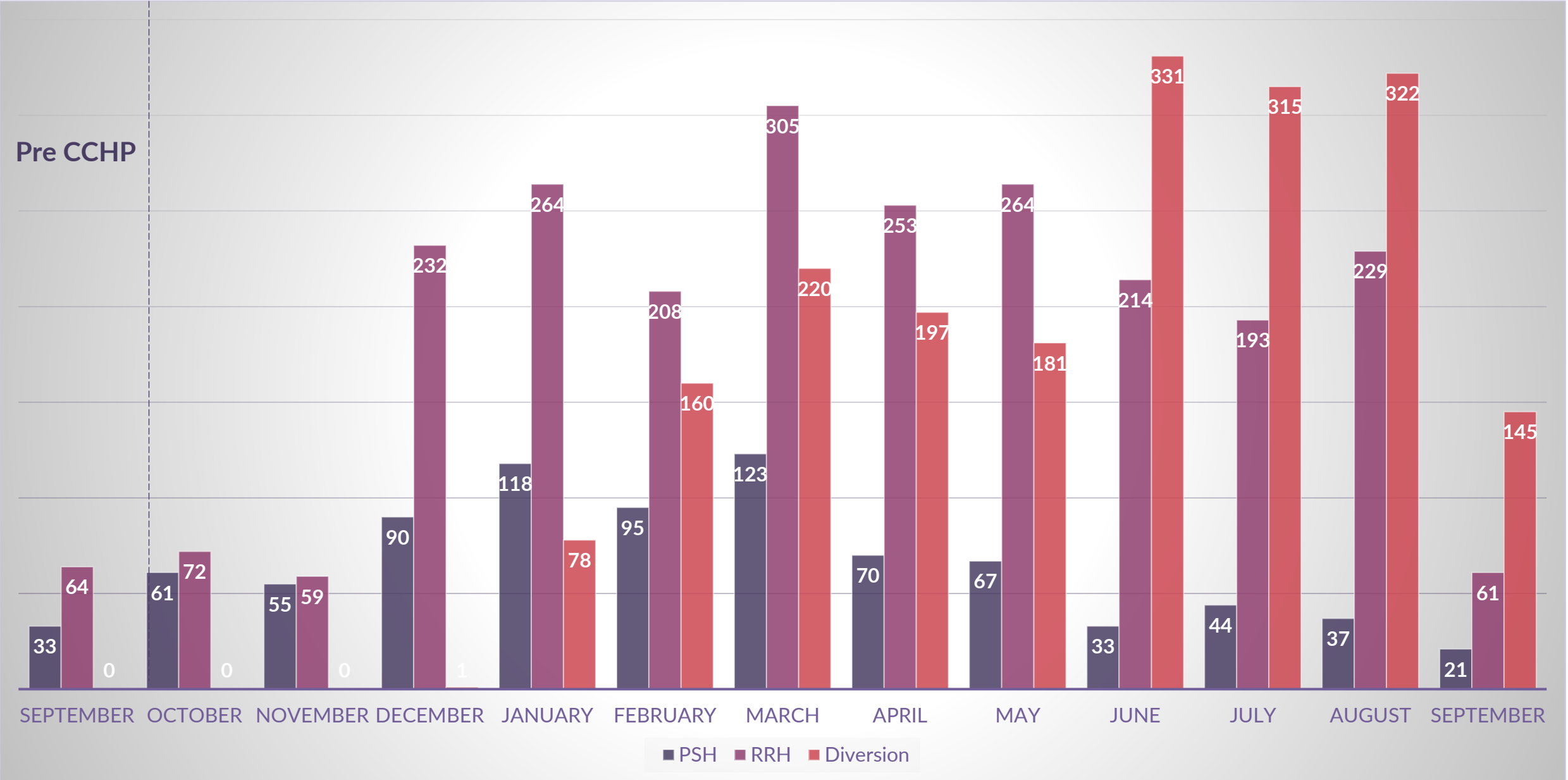
CCHP - RRH Placements Tracker



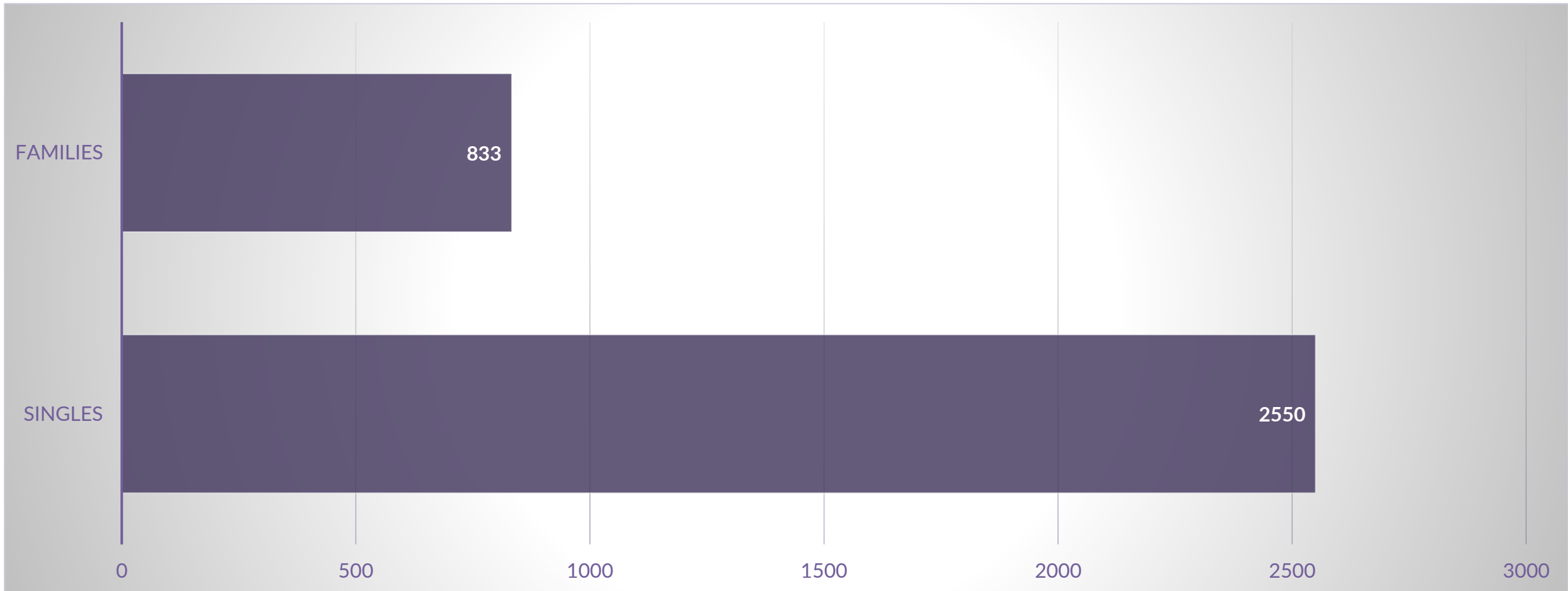
CCHP - Diversion Enrollments Tracker



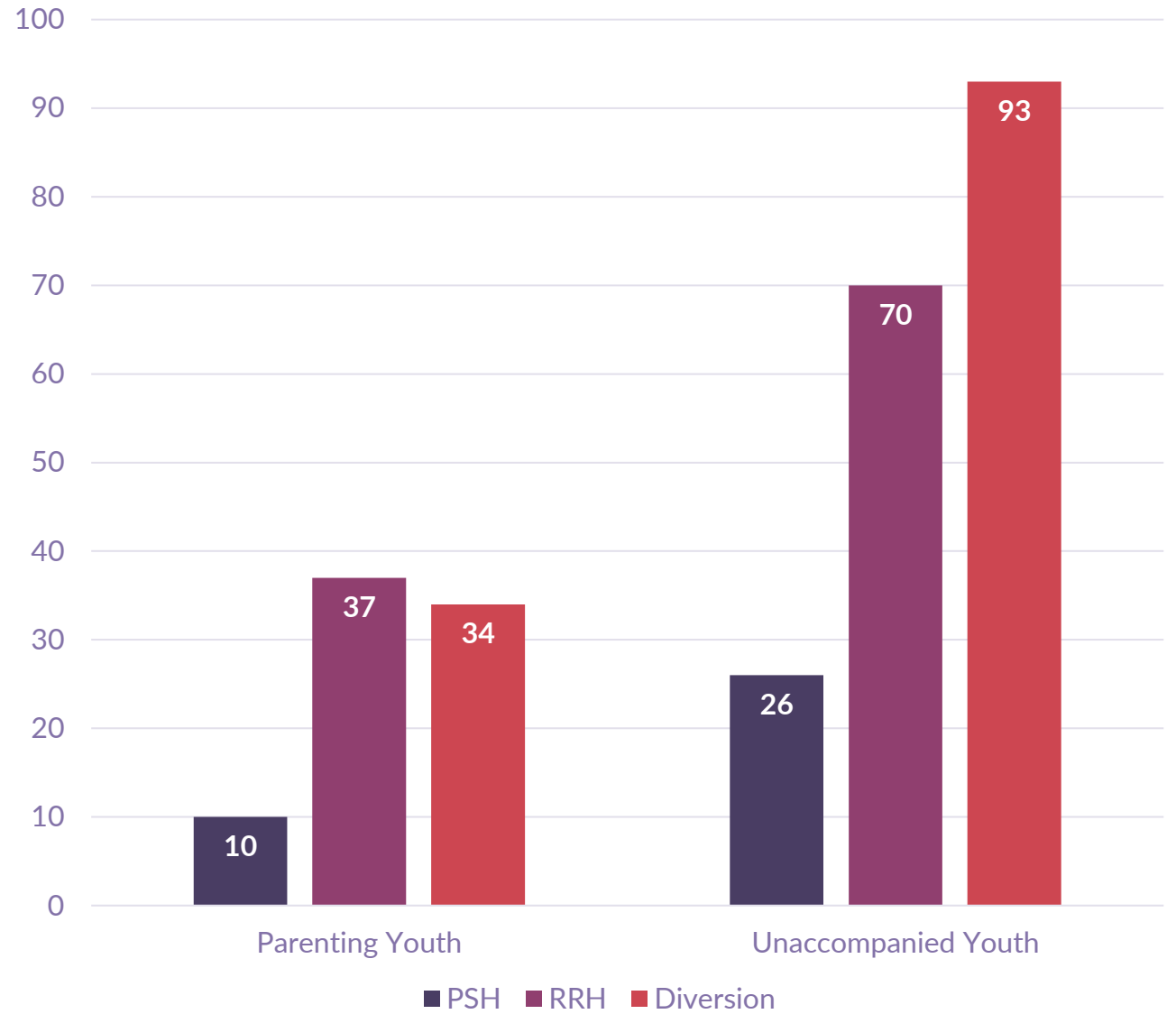
Monthly Placements



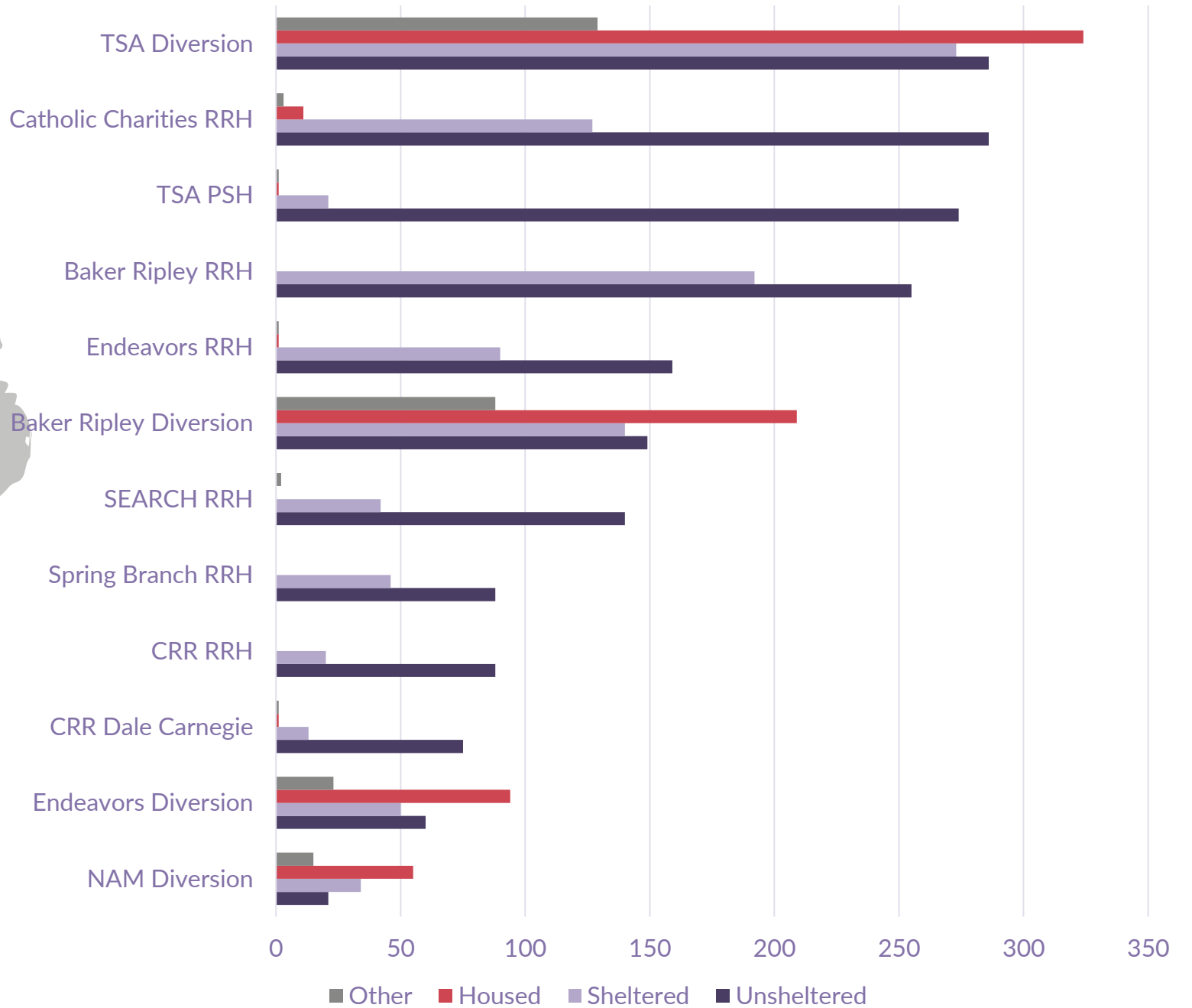
Households



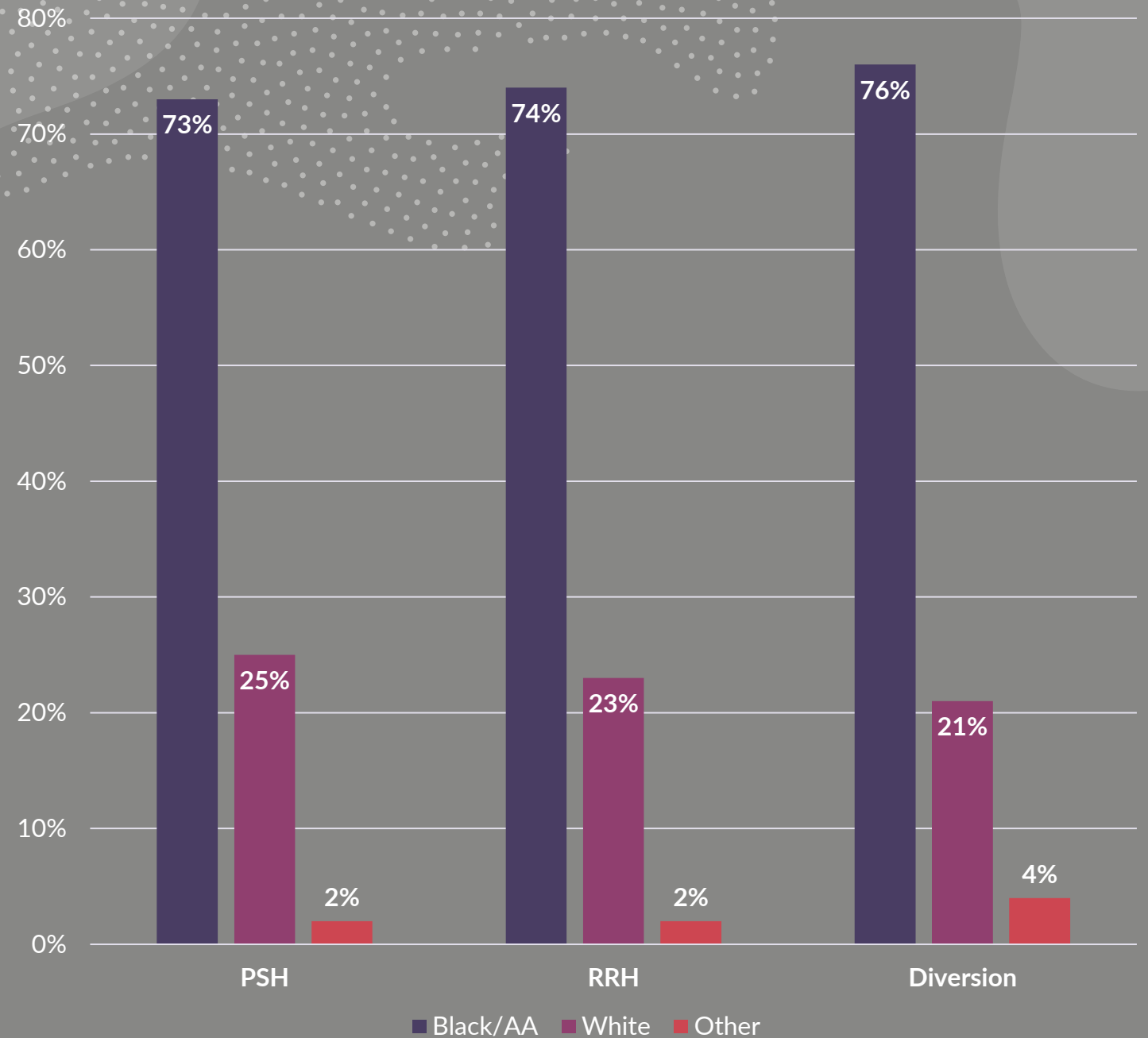
Youth Data



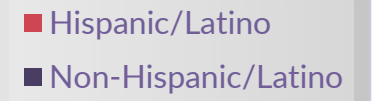
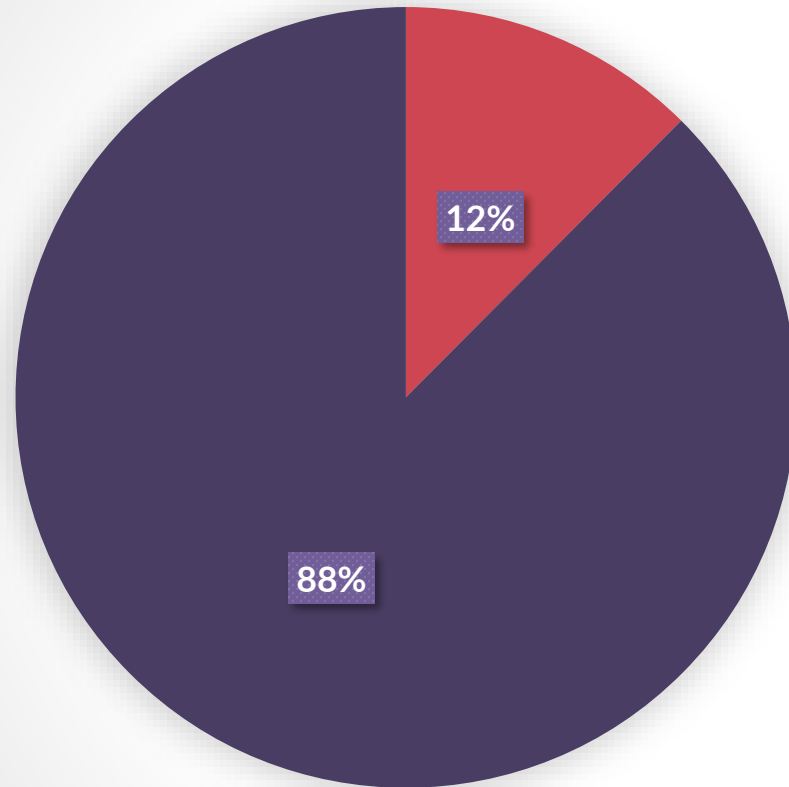
Location prior to enrollment



Race data by program

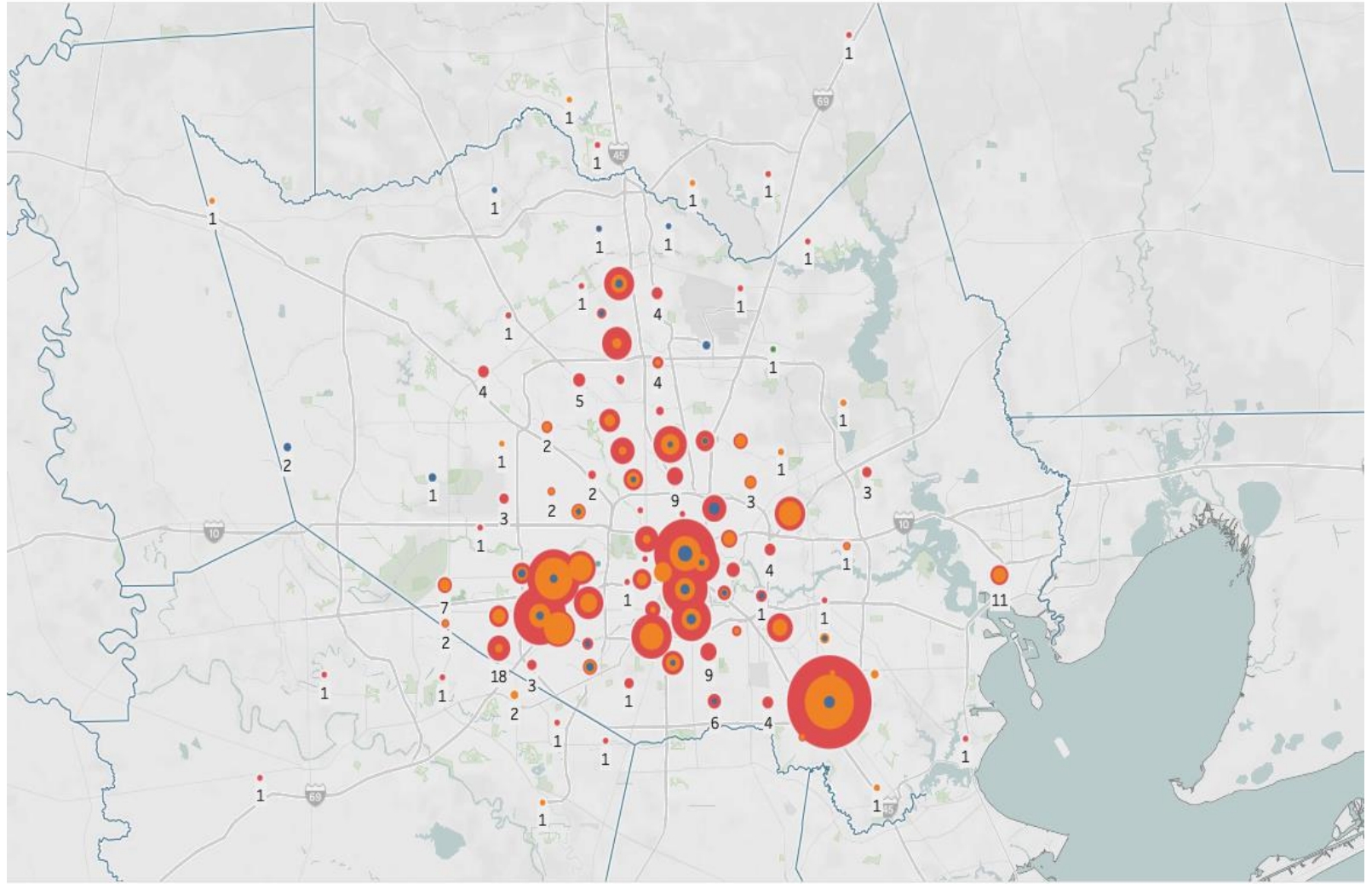


Ethnicity Data

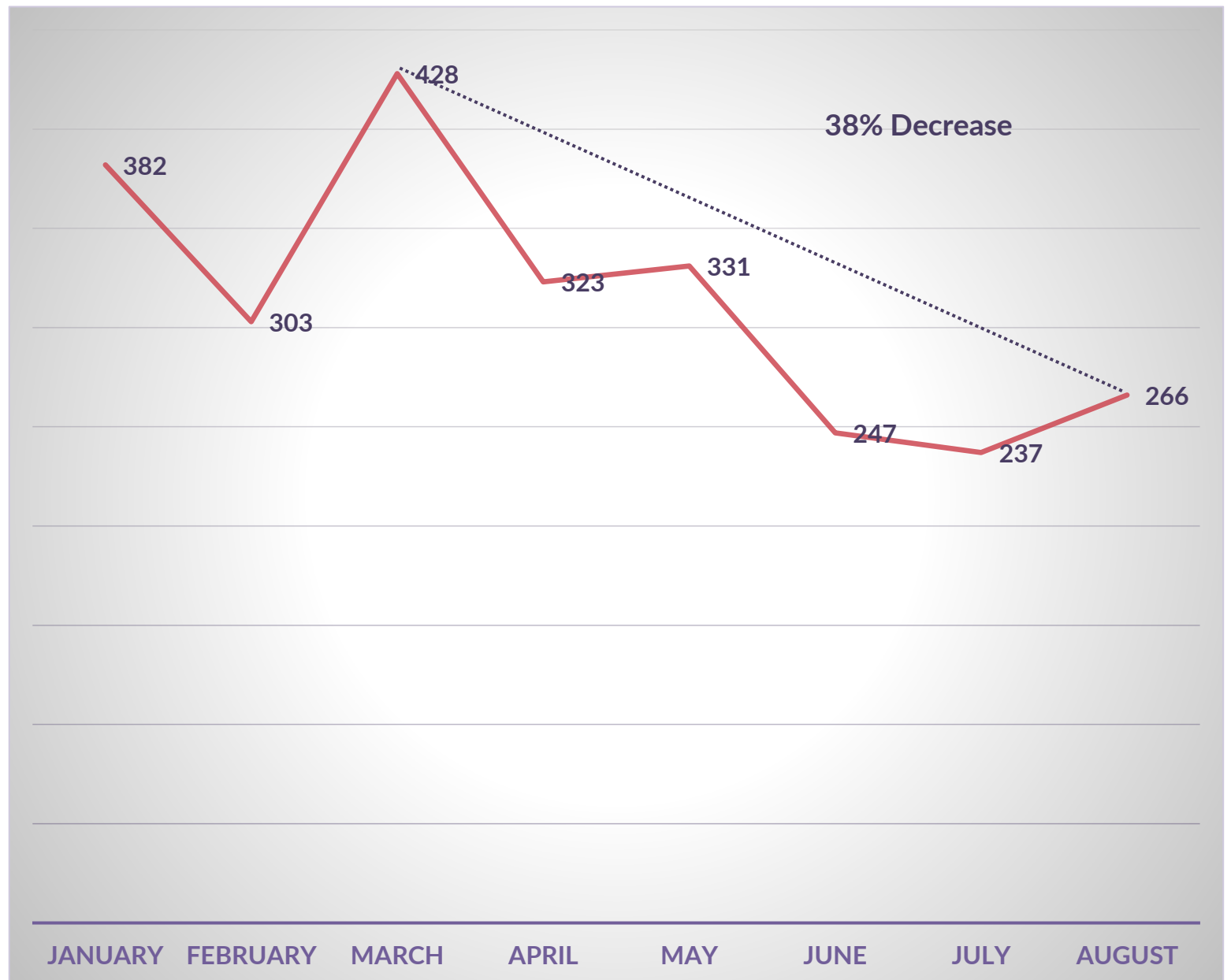


CCHP Placements

CCHP Placements



Lack of 1 Bedrooms



1 BR Barrier Buster Workgroup

Market Apartment Database

- CFTH provided access to www.apartmentdata.com
- New client contacts w/management companies

Socialserve

- Access to free email blasts
- They cannot take on new paid services due to being at capacity

Broker Incentive Program

- Recruit apartment locaters that would get paid per unit
- Marc E. working w/CFTH to identify funding

New LL Engagement Staff

- CFTH received funding from the state for new hires

1 BR Barrier Buster Workgroup

City/County financed projects

- Ray w/City & Renee w/County provided list of funded properties
- New properties coming online soon

Improve connection to owners

- Andy Teas allowing CFTH staff to present at regular HAA meetings

3rd Party Utility Payments

- CFTH has identified funding to pay utilities for properties that are not all bills paid
- Access to Reliant electricity portal
- CFTH to set up internal process

Parent-Leasing Programs

- Pilot with AFH to lease at properties and sub-lease to clients



CCHP 2.0

Advancing our System
with ARPA

Funding Update

Overall Budget	City	County
\$ 107,756,832	\$ 36,765,298	\$ 4,866,433

		9/21-8/22					9/22-8/23						9/23-12/24	
Budget Summary: 9/21 - 12/24	Total Need	County	City				County	City		County	City			
PSH Vouchers	\$ 20,237,378	\$ 2,703,745	\$ 5,375,413					\$ 2,858,972			\$ 2,858,972			
PSH Vouchers - DV	\$ 2,476,389	\$ 1,223,090						\$ 254,903			\$ 254,903			
New PSH Vouchers - Cap. Dev. Pipeline	\$ 10,730,251													
PSH Preservation	\$ 19,075,176													
RRH	\$ 22,452,705					\$ 5,583,472								
Dedicated Outreach & Landlord Team	\$ 5,050,921		\$ 833,236	\$ 264,149	\$ 744,702			\$ 1,231,565			\$ 1,231,564			
Temporary Housing	\$ 6,908,182		\$ 1,926,000											
Client Supports	\$ 15,263,842	\$ 213,950	\$ 5,740,550											
Project/System Management	\$ 5,561,988	\$ 725,648	\$ 542,634		\$ 298,557			\$ 723,974	\$ 89,655		\$ 723,974	\$ 358,783		
Total:	\$ 107,756,832	\$ 4,866,433	\$ 14,417,833	\$ 264,149	\$ 1,043,259	\$ 5,583,472	\$ -	\$ 4,816,726	\$ 2,642,440	\$ -	\$ 4,816,726	\$ 3,180,694		



HMIS Trainings

Types of trainings offered:

- ✓ Refresher Training
- ✓ Reports Training
- ✓ HMIS New User Training
- ✓ HMIS HOPWA
- ✓ Supervisor Training
- ✓ HMIS Outreach/ PATH Training
- ✓ HMIS Emergency Shelter Training
- ✓ Coordinated Access Training

HMIS Trainings

Register for virtual trainings online:

- <https://www.homelesshouston.org/hmis-v2#HMISUserTrainings>
 - COMPLETE User Agreement with you.
- [HMIS ULA.pdf \(multiscreensite.com\)](#)
- Trainers are Lindsey Grubbs, Agnes Asigbey, Scot More

HMIS Issues

- Issues need to be tracked for reporting purposes.
- **Do not email HMIS staff directly unless instructed to do so.**
- Use any of the following methods for assistance:
 - Go to <https://www.homelesshouston.org/hmisv2#HMISUserTrainings>
 - Call the Help Desk
 - (832) 531-6020 or (832) 531-6014
 - Tuesday – Thursday 9AM-11AM and 1PM-2PM
 - Send an email to hmis@homelesshouston.org
- Each user has an username and password

Q & A

Remaining 2021 HMIS Forum Dates

- December 16, 2021, 2 pm



Thank You!!

The Coalition for the Homeless leads in the development, advocacy, and coordination of community strategies to prevent and end homelessness.

The Way Home is the collaborative model to prevent and end homelessness in Houston, Harris, Ft. Bend, & Montgomery Counties.
For more information visit www.thewayhomehouston.org



Coalition for the Homeless
2000 Crawford St., Suite 700
Houston, TX 77002