HMIS Forum
2nd Quarter 2021

June 17, 2021
2:00 – 4:00 p.m.
GoToWebinar
Agenda

- Welcome & Introductions
- HMIS Data Standards
- 2021 Homeless Count Results
- Community COVID Housing Program Update
- CCHP 2.0
- SPMs
- Income
- Reports
- Coordinated Access
- HMIS Support Committee
- HMIS Trainings
- New Dashboards
- Q&A
➢ Agnes Asigbey – Data System Specialist
➢ Ana Rausch – VP of Program Operations
➢ Erol Fetahagic – Director of Analytics & Evaluation
➢ Karen Flores – Analyst Analytics & Evaluation
➢ Kelita Beechum – Data System Manager
➢ Lindsey Grubbs – Data System Specialist
➢ Yvette Fuentes – Associate Analytics & Evaluation
➢ Heady Cassidy – Program Operations Coordinator
➢ Scot More – Senior Associate
Welcome New Agencies

- Harris County District Attorney’s Office
HMIS Data Standards

• HMIS data standards have been established by the U.S. Department of Housing and Urban Development (HUD), the U.S. Department of Health and Human Services (HHS), and the U.S. Department of Veterans Affairs (VA) to allow for standardized data collection on homeless individuals and families across systems.
The Interactive HMIS Data Standards Tool, the HMIS Data Dictionary, and the HMIS Data Standards Manual are the documentation of requirements for the programming and use of all HMIS systems and comparable database systems. FY 2020 resources are effective October 1, 2019 through September 30, 2021 and FY 2022 resources are effective as of October 1, 2021.

2021 Homeless Count & Survey Results
2021 PIT Count

• Where:
  ➢ All of Houston, Harris, Fort Bend, & Montgomery Counties

• When:
  ➢ Official sheltered count (night of the count) for HUD January 19, 2021
  ➢ Unsheltered Count – January 20 – 29, 2021

• How:
  ➢ Assign map area
  ➢ Drive
  ➢ Walk areas with likelihood of find homeless persons
  ➢ Survey with mobile app, Counting Us
Changes due to COVID

• No community volunteers.
• Outreach teams and staff from the Coalition and other partner agencies of The Way Home counted.
• No staging locations.
• No physical maps; conducted counting and assessments on a phone app.
• PPE, social distancing.
• Conducted the sheltered Count over a longer period.
Why do we count?

• Report an accurate number of homeless persons in the Houston, Harris, Fort Bend, & Montgomery counties
• These numbers are reported to the U.S. Department of Housing and Urban Development in order to:
  • Determine progress/success (are the numbers decreasing?)
  • Determine the amount of federal, state, & local funding that will come into our community
  • Determine sub-populations among the homeless (i.e. youth, veterans, domestic violence, etc.)
  • Identify areas with a dense homeless presence (encampments, etc.)
  • Improve services & housing
  • Determine what additional services are needed
Why did we go ahead this year?

• To know how COVID has impacted homelessness.
• To measure the progress of our programs, e.g., the Community COVID Housing Program.
• So that those most vulnerable know we care and are still fighting to end their homelessness.
**Sheltered Homelessness**

- A person or family who lacks a fixed, regular, & adequate nighttime residence, and are living in a publicly or privately operated shelter designed to provide temporary living arrangements.

**Unsheltered Homelessness**

- A person or family who lacks a fixed, regular, & adequate nighttime residence, and are living in a place not meant for human habitation.

**Chronic Homelessness**

- A person with a disability that has either (1) been continually homeless for a year or more OR (2) had 4 or more occasions of homelessness in the last 3 years.
The results of the 2021 Count are not directly comparable to those of years past.

Why?

- Methodology changes enacted to protect the health and safety of all parties involved in the Count during COVID
- Because of the unique circumstances created by the pandemic itself.
• 3,055 persons experiencing homeless were counted
  ❖ 1,510 (49%) staying place not meant for human habitation
  ❖ 1,545 (51%) staying in emergency shelters, transitional housing, or safe haven that evening.
Characteristics

Of those Counted in 2021:
• 18% were experiencing chronic homeless
• 38% self-reported serious mental illness
• 28% self-reported substance use disorder
• 15% experienced domestic violence
• 6% were Veterans

Of those experiencing unsheltered homelessness in 2021:
• 20% were also experiencing homelessness for the 1st time
• 14% were experiencing unsheltered homelessness due to a natural disaster
• 15% were experiencing homelessness due to COVID, primarily due to job loss and/or eviction
Total Number of those Experiencing Homelessness by Interview Location, N = 3,055

- Sheltered, Harris Co.: 1,439
- Unsheltered, Harris County: 1,454
- Sheltered, Montgomery Co.: 58
- Unsheltered, Montgomery Co.: 44
- Sheltered, Ft. Bend Co.: 48
- Unsheltered, Ft. Bend Co: 12
Individuals placed in permanent housing

![Bar chart showing the number of individuals placed in permanent housing from 2012 to 2020. The chart includes data for both PSH (Permanent Supportive Housing) and RRH (Residential Recovery Housing). The number of individuals placed each year is as follows:

- 2012: 735 PSH, 4 RRH (Total: 739)
- 2013: 849 PSH, 34 RRH (Total: 883)
- 2014: 1243 PSH, 951 RRH (Total: 2194)
- 2015: 2117 PSH, 979 RRH (Total: 3096)
- 2016: 2091 PSH, 1120 RRH (Total: 3211)
- 2017: 2222 PSH, 1498 RRH (Total: 3720)
- 2018: 1862 PSH, 1786 RRH (Total: 3648)
- 2019: 1212 PSH, 1013 RRH (Total: 2225)
- 2020: 945 PSH, 890 RRH (Total: 1835)

The chart indicates a trend of increasing placements in both PSH and RRH categories over the years.]}
Racial/Ethnicity Breakdown of those Experiencing Homelessness

- White
- Black/African American
- Asian
- Nat Am/Al Nat/Nat HI/OPI
- Multiple
- Hispanic

The chart shows the percentage breakdown of racial/ethnic groups experiencing homelessness, categorized by sheltered and unsheltered status.
### Population Data – Race/Ethnicity Comparison

<table>
<thead>
<tr>
<th>Race/Ethnicity*</th>
<th>Harris County population 7/1/2019</th>
<th>Total population experiencing homelessness</th>
<th>Sheltered people experiencing homelessness</th>
<th>Unsheltered people experiencing homelessness</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>69.6%</td>
<td>39.6%</td>
<td>34.6%</td>
<td>44.8%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>19.9%</td>
<td>56.4%</td>
<td>60.2%</td>
<td>52.5%</td>
</tr>
<tr>
<td>Asian</td>
<td>7.4%</td>
<td>1.1%</td>
<td>1.6%</td>
<td>0.7%</td>
</tr>
<tr>
<td>American Indian/Alaska Native/Native Hawaiian/Pacific Islander</td>
<td>1.2%</td>
<td>1.1%</td>
<td>1.3%</td>
<td>0.9%</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>1.9%</td>
<td>1.4%</td>
<td>1.9%</td>
<td>0.8%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>43.3%</td>
<td>13.5%</td>
<td>15.8%</td>
<td>11.1%</td>
</tr>
</tbody>
</table>

*https://www.census.gov/quickfacts/fact/table/harriscountytexas
Population Data – National Race/Ethnicity Comparison

*HUD 2020 AHAR Part 1*

<table>
<thead>
<tr>
<th>Race/Ethnicity*</th>
<th>US Population</th>
<th>Total population experiencing homelessness</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>74%</td>
<td>48%</td>
</tr>
<tr>
<td>Black/African American</td>
<td>12%</td>
<td>39%</td>
</tr>
<tr>
<td>American Indian/Alaska Native/Native Hawaiian/Pacific Islander</td>
<td>1%</td>
<td>5%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>16%</td>
<td>23%</td>
</tr>
</tbody>
</table>
In the US, more than half of all people experiencing homelessness did so in 1 of 5 states*

*HUD 2020 AHAR Part 1
Homelessness in Texas has increased by 15% since 2016*

*HUD 2020 AHAR Part 1
Texas Comparison – Homeless Population Trends

- Austin
- San Antonio
- Dallas/Ft. Worth
- Houston

Homelessness Individuals

Year

2011

2020
In the US, unsheltered homelessness has increased by 23% since 2015*

*HUD 2020 AHAR Part 1
Analysis
Sheltered Count May Have Been Higher Except:

- Bed availability was limited due to social distancing protocols
- Potential reluctance of those experiencing homelessness to stay in a shelter due to fear of contracting the virus.
CCHP

• On July 1, Houston, Harris County, Coalition announced the Community COVID Housing Program (CCHP), a $65M plan to serve 5,000 people by October 2022

• “Housing is healthcare”
Results Suggest Housing-Focused Pandemic Response Kept Numbers Down

• 10/1/2020-1/19/2021 = almost 800 people were permanently housed through the CCHP.
Key take-aways

• The number of people experiencing homelessness would likely have been higher, if not for the Community COVID Housing Program (CCHP)

• One in seven people experiencing unsheltered homelessness cited the Coronavirus as the reason for their homelessness

• The number of people in shelter might have been higher if not for COVID-related reasons

• The ongoing eviction moratorium has likely prevented more people in the region from falling into homelessness
Proposed Strategy

- Bridge to Permanent Supportive Housing
- 12-Month Rapid Re-housing
- Diversion
- Auxiliary/ Social Distancing
- Emergency Shelter
- Mental Health Case Management
- Enhanced Street Outreach
- PSH Housing Preservation
CCHP 1.0

- 1,700 Served in RRH: 6 agencies
- 1,000 Served in Bridge to PSH: 4 agencies
- 2,000 Served in Diversion: 4 Agencies
CCHP Funding

- 90% of Funding = Federal
- 70% of Funding = COVID related (federal)

City
- HOME TBRA: $8M
- HUD-COVID: $6.5M
- ESG-CV I: $6.5M
- ESG-CV II: $9M
- CDBG-CV: $11.7M
- CARES-T: $4.8M

County
- CDBG: $5.6M
- HUD-COVID: $3.5M
- ESG-CV I: $3.5M
- ESG-CV II: $6.9M
- CDBG-CV: $1.8M

State
- ESG-CV: $300K

Private
- Private: $8M
The Way Home System Performance Using CCHP Funding
Total Number of People Served (as of 6/16/21)
CCHP - PSH Placements Tracker

Total Cumulative Housing Placements - Actual
Pace Without CCHP Funding
COVID-19 Community Homeless Housing Program

Move in day! Housed through CCHHP in March 2021.

Stayed at GRB Warming Shelter. Homeless off & on for nearly 20 years. 60 years old. Living in White Oak Bayou.

Donna Sue
How long does it take?

• Good News!!! Our time from referral to lease-up (pipeline) has dropped substantially, so while behind in adding capacity we can gain/make up ground due to improved performance.

<table>
<thead>
<tr>
<th></th>
<th>Before CCHP</th>
<th>After CCHP</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRH</td>
<td>60</td>
<td>32</td>
</tr>
<tr>
<td>PSH</td>
<td>80</td>
<td>34</td>
</tr>
</tbody>
</table>
Households

- Families: 516
- Singles: 1792
Youth Households

Bar chart showing the distribution of youth households by diversion status:

- **DIVERSION**:
  - HHWOC: 17
  - HHWC: 68

- **RRH**:
  - HHWOC: 31
  - HHWC: 54

- **PSH**:
  - HHWOC: 20
  - HHWC: 10
Location prior to enrollment

- Unsheltered: 56%
- Sheltered: 25%
- Housed: 19%
Race Data

74% Black or African American
22% White
4% Other
Ethnicity Data

- Hispanic/Latino: 12%
- Non-Hispanic/Latino: 88%
The Coalition led coordination with the City of Houston and other partners of The Way Home to decommission five encampments so far in 2021:

- At 500 Fannin
- A four-block area from Main to San Jacinto and Texas to Preston
- "The Triangle" area between the I-45 on/off ramps and University of Houston Downtown
- Allen Parkway and 45 North
- I-45 & Crosstimbers/Victory/Airline

These encampments were able to be closed due to the CCHP and the additional housing resources that have been made available.
Downtown Locations

Before

After
“The Triangle” area between the I-45 on/off ramps and University of Houston Downtown

Before

After
Allen Parkway and 45 North

Before

After
The Timbers

Before

After
Integrated Assistance

**Homeless?**
Currently living in a shelter or place not meant for human habitation (streets, car, etc.)

- **Yes**
  - CCHP
    - Bridge to PSH or Rapid Rehousing

- **No**
  - Evicted or facing eviction (including doubled up)?
    - **Evicted**
      - CCHP
        - Diversion
    - **Facing Eviction**
      - Rental Assistance Program
CCHP Impact

CCHP is helping us lead the country in reducing homelessness

Harris County is setting best practices for effective solutions to deal with encampments

Set a record, 3,000 served in only 6 months
Next Big Thing

Advancing our System with ARPA
Austin:
• City: $84M Treasury, $11M HOME, $11M Gen Revenue, $30M ERA
• County: $100M ARPA
• Private Business District Match: $100M
• Total: $336

Dallas:
• County: $100M ARPA
• City: TBD
Vision for an Advanced Homelessness Response System

CCHP 2.0 2021/2022– Sep 2025 (3 yrs)

• Continue the transformation of the homelessness response system
• Work to end unsheltered homelessness
• Address all large encampments
• Become an investor in permanent housing infrastructure for persons exiting homelessness
## Goals of CCHP 2.0

<table>
<thead>
<tr>
<th>System Metrics</th>
<th>Pre-CCHP Before 2020 Actual</th>
<th>CCHP 2020 Actual</th>
<th>CCHP 2.0 2021-2025 Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>PIT Total Count</td>
<td>4,000</td>
<td>3,000</td>
<td>1,000</td>
</tr>
<tr>
<td>PIT Chronic</td>
<td>800</td>
<td>287</td>
<td>0</td>
</tr>
<tr>
<td>PIT Unsheltered</td>
<td>1,650</td>
<td>1,500</td>
<td>250</td>
</tr>
<tr>
<td>PIT in Large Encampments</td>
<td>~650</td>
<td>~500</td>
<td>0</td>
</tr>
<tr>
<td>Annual Count of Persons</td>
<td>~12,500</td>
<td>~8,500</td>
<td>~5,000</td>
</tr>
<tr>
<td>Annual Exits from Streets to PH</td>
<td>315 (9%)</td>
<td>445 (15%)</td>
<td>250</td>
</tr>
<tr>
<td>Ave. Time from Referral to PH Move-in</td>
<td>63 days</td>
<td>31 days</td>
<td>&lt; 30 days</td>
</tr>
<tr>
<td>Annual inflow of newly homeless</td>
<td>8,750 (70%)</td>
<td>6,150 (72%)</td>
<td>&lt; 5,000 (100%)</td>
</tr>
</tbody>
</table>
Impact of CCHP 2.0

✓ No chronic homelessness
✓ No large encampments
✓ Substantially reduced inflow
✓ Short lengths of time homeless
✓ Annual homeless count reduced by half
✓ All homeless households receive housing strategy
# Funding Analysis Guiding Planning

<table>
<thead>
<tr>
<th></th>
<th>CCHP 1.0</th>
<th>CCHP 2.0</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Timeline</strong></td>
<td>&lt;2 Years</td>
<td>5 Years</td>
</tr>
<tr>
<td><strong>Spending Deadlines</strong></td>
<td>Strict</td>
<td>Looser/Longer timeline</td>
</tr>
<tr>
<td><strong>Subsidy Type</strong></td>
<td>Temporary</td>
<td>Permanent and Temporary</td>
</tr>
<tr>
<td><strong>Purpose</strong></td>
<td>Crisis Response</td>
<td>Recovery and Infrastructure</td>
</tr>
<tr>
<td><strong>Resulting Plan</strong></td>
<td>House as many as possible to shield from COVID</td>
<td></td>
</tr>
<tr>
<td></td>
<td>No New PSH</td>
<td>Invest in infrastructure to achieve and sustain</td>
</tr>
<tr>
<td></td>
<td>Some Bridge to PSH</td>
<td>reductions in homelessness</td>
</tr>
<tr>
<td></td>
<td>Lots of RRH</td>
<td>New PSH</td>
</tr>
<tr>
<td></td>
<td>Lots of Diversion</td>
<td>Preserve and Enhance Existing PSH</td>
</tr>
<tr>
<td></td>
<td>5,000+ Housed</td>
<td>Sustain RRH</td>
</tr>
<tr>
<td></td>
<td>100+ Bed R3(6160) Facility</td>
<td>Enhance MH/SUD/Income/DV Services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Encampment Response Infrastructure</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(Navigation Center &amp; Outreach)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4,100+ Housed</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1,450 Scattered Site PSH Units</td>
</tr>
<tr>
<td></td>
<td></td>
<td>482 Developed PSH Units</td>
</tr>
<tr>
<td></td>
<td></td>
<td>391 PSH Units Preserved/Enhanced</td>
</tr>
<tr>
<td></td>
<td></td>
<td>100+ Bed Navigation Center</td>
</tr>
<tr>
<td>Measure</td>
<td>Goal</td>
<td>Change</td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>----------------------------------------------------------------------</td>
<td>-----------------</td>
</tr>
<tr>
<td>Total Experiencing Homelessness</td>
<td>Reduce the total number of people experiencing homelessness in the CoC per the annual point in time count</td>
<td>PIT: 3938-3974</td>
</tr>
<tr>
<td>Length of Time People Remain Homeless</td>
<td>Reduce the average length of time people remain homeless from the time people seek services</td>
<td>Days: 97-112</td>
</tr>
<tr>
<td>Returns to Homelessness</td>
<td>Reduce the percent of persons who return to homelessness in 2 years</td>
<td>Returns: 24%</td>
</tr>
</tbody>
</table>

To review the full SPM report, go to the Coalition website (homelesshouston.org) and navigate to The Way Home > Performance Measurement.
### System Performance Measurement (SPM), cont.

<table>
<thead>
<tr>
<th>Measure</th>
<th>Goal</th>
<th>Change</th>
<th>Percentage change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Newly Homeless</td>
<td>Reduce the number of persons who become homeless for the first time</td>
<td>Newly Homeless</td>
<td>30% decrease</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2019: 6141, 2020: 8752</td>
<td></td>
</tr>
<tr>
<td>Successful Housing Placements</td>
<td>Increase the number of persons with successful exits and/or retention in permanent supportive housing programs</td>
<td>Exits/Retention</td>
<td>2% increase</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2019: 51%, 2020: 53%</td>
<td></td>
</tr>
<tr>
<td>Income growth</td>
<td>Increase the percent of adults served who increased their income</td>
<td>Adults w/Income</td>
<td>2% decrease</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2019: 37%, 2020: 35%</td>
<td></td>
</tr>
</tbody>
</table>

To review the full SPM report, go to the Coalition website (homelesshouston.org) and navigate to The Way Home > Performance Measurement.
CCHP CRR Income

• Planned start date: July 1, 2021
• Operated by Career & Recovery Resources
• Available to all CCHP RRH clients
• Referrals will be made by CCHP case managers
• Referral button has been set up in the HMIS Programs workgroup – do not use it until the project start is announced
# Missing Income at Start

## HMIS Enrollments

<table>
<thead>
<tr>
<th>Case Name</th>
<th>Start Date</th>
<th>Exit Date</th>
<th>Case Members</th>
<th>Case Manager</th>
<th>Project Name</th>
<th>Project Type</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>12/26/2020</td>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td>Homelessness Prevention</td>
</tr>
<tr>
<td></td>
<td>9/14/2017</td>
<td>5/23/2019</td>
<td>1</td>
<td></td>
<td></td>
<td>Homelessness Prevention</td>
</tr>
</tbody>
</table>

## Master Assessments

Below is a list of Master Assessments that have been created for this client. To edit an existing assessment, click Legacy.

Do not delete an assessment unless it was created in error.

<table>
<thead>
<tr>
<th>Date</th>
<th>Assessment Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/25/2020</td>
<td>Entry</td>
</tr>
</tbody>
</table>
Missing Income at Start
### Missing Income at Annual Assessment

Below is a list of Master Assessments that have been created for this client:

**Do not delete an assessment unless it was created in error.**

<table>
<thead>
<tr>
<th>Date</th>
<th>Assessment Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/14/2020</td>
<td>Annual</td>
</tr>
<tr>
<td>04/16/2021</td>
<td>Annual</td>
</tr>
<tr>
<td>12/01/2019</td>
<td>Entry</td>
</tr>
</tbody>
</table>
Often, we will receive an e-mail stating corrections are completed.

When we double check, sometimes it isn’t.

Q2. Personally Identifiable Information (PII)

<table>
<thead>
<tr>
<th>Data Element</th>
<th>Client Doesn’t Know / Refused</th>
<th>Information Missing</th>
<th>Data Issues</th>
<th>% of Error Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name (3.1)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Social Security Number (3.2)</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>0.36%</td>
</tr>
<tr>
<td>Date of Birth (3.3)</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>0.36%</td>
</tr>
<tr>
<td>Race (3.4)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Ethnicity (3.5)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Gender (3.6)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Overall Score</td>
<td></td>
<td></td>
<td>0</td>
<td>0.75%</td>
</tr>
</tbody>
</table>

Q3. Universal Data Elements

<table>
<thead>
<tr>
<th>Data Element</th>
<th>Error Count</th>
<th>% of Error Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veteran Status (3.7)</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Project Entry Date (3.10)</td>
<td>1</td>
<td>0.08%</td>
</tr>
<tr>
<td>Relationship to Head of Household (3.15)</td>
<td>1</td>
<td>0.08%</td>
</tr>
<tr>
<td>Client Location (3.16)</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Disabling Condition (3.8)</td>
<td>4</td>
<td>0.30%</td>
</tr>
</tbody>
</table>
Coordinated Access – What is it?

• A centralized, standardized process designed to:
  • Coordinate program participant intake, assessment, & referrals
  • Cover the CoC geographic area
  • Be easily accessible by individuals/families seeking housing or services
  • Identify the most vulnerable in the CoC using a standardized assessment tool
How to access Coordinated Access

At one of several CA Assessment Hubs

- https://www.homelesshouston.org/help-card
- Scroll down to Coordinated Access

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CA Intake Line

- M-F, 9 am – 1 pm
- 832-531-6041

Who can access?

- Any client living in the CoC can access CA
- Housing is available in all 3 counties; however, units must meet FMR
HMIS Support Committee

• Preston Witt – Harmony House
• Neysa Gavion – West Houston Assistance Ministries
• Shaya Khorsandi – City of Houston Mayor’s Office
• Earnest Dyer – The Salvation Army
• Jonathan Danforth – SEARCH Homeless Services
• Yvonne Benamar Gonzales – Avenue 360
• Scot More – Coalition for the Homeless
• Omar Sesay – The Harris Center
• Tamela Olive – Star of Hope
• Susan Keith Broussard – Healthcare for the Homeless
• Morris Cole – Volunteer of America Texas
HMIS Support Committee Meeting

August 17th 2:30; Microsoft Teams; invitation will be posted on the Bulletin Board.
Types of trainings offered:

- Refresher Training
- Reports Training
- HMIS New User Training
- HMIS HOPWA Training
- Supervisor Training
- HMIS Outreach/PATH Training
- HMIS Emergency Shelter Training
- Coordinated Access Training
Register for virtual trainings online:

- [https://www.homelesshouston.org/hmis-v2#HMISUserTrainings](https://www.homelesshouston.org/hmis-v2#HMISUserTrainings)
  - COMPLETE User Agreement with you.
- [HMIS ULA.pdf (multiscreensite.com)](https://multiscreensite.com)
- Trainers are Lindsey Grubbs, Agnes Asigbey, Scot More
Homeless Court

Up and running at 100% capacity
Issues need to be tracked for reporting purposes.

Do not email HMIS staff directly unless instructed to do so.

Use any of the following methods for assistance:

- Go to https://www.homelesshouston.org/hmisv2#HMISUserTrainings
- Call the Help Desk
  - (832) 531-6020 or (832) 531-6014
  - Tuesday – Thursday 9AM-11AM and 1PM-2PM
- Send an email to hmis@homelesshouston.org
- Each user has an username and password
New Dashboards

https://homelessdata.com/dashboard/houston/houston-dashboards/
Q & A
Remaining 2021 HMIS Forum Dates

• September 16, 2021, 2 pm
• December 16, 2021, 2 pm
Thank You!!

The Coalition for the Homeless leads in the development, advocacy, and coordination of community strategies to prevent and end homelessness.

The Way Home is the collaborative model to prevent and end homelessness in Houston, Harris, Ft. Bend, & Montgomery Counties. For more information visit www.thewayhomehouston.org