

# ANNUAL REPORT

2025

COMMUNITY CONNECT YYC





# community connect *yyc*

## Impact Snapshot (2020-2025)



**391,015**

Website Visits



**68,447**

Available  
Appointments



**24,129**

Booked  
Appointments



**18,381**

Attended  
Appointments



**29%**

of bookings  
happen after hours  
(8 pm - 6 am)



**6**

days average between  
appointment booked and  
attended

## Who We Are

Community Connect YYC is a collaborative platform connecting individuals and families to affordable, timely, and culturally responsive mental health and social support services across Calgary.

## Who We Serve



Individuals and families facing barriers to accessing mental health care



Newcomers and immigrant communities



Clients seeking timely, short-term, and affordable support

**40**

External  
Referral  
Partners

**14**

Inventory  
Partners

**39**

Services  
Offered



## Impact in Action

“

The service was exceptional. I went from feeling hopeless to hopeful and relieved. I felt supported. Being able to book as needed is perfect for me

”

“

I appreciate how quickly I was seen

”

“

As an individual that is on a extremely tight budget it is nice to be able to do a program without having to pay, because I would not be able to otherwise.

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