

Terms and Conditions – Orange Tenpin Bowl

1. Introduction

Welcome to Orange Tenpin Bowl. By entering our premises or using our facilities, you agree to comply with these Terms and Conditions. These are designed to ensure a safe, respectful, and enjoyable environment for all guests, staff, and visitors.

2. Respectful Conduct

All patrons are expected to behave in a respectful, kind, and considerate manner always. This includes:

- Treating staff and other guests with courtesy and respect
- Refraining from abusive, aggressive, discriminatory, or inappropriate language or behaviour
- Following all reasonable directions given by staff

Orange Tenpin Bowl maintains a zero-tolerance policy for harassment, bullying, or any form of intimidation.

3. Lawful Behaviour

All guests must comply with applicable local, state, and federal laws. Any illegal activity will result in immediate removal and may be reported to authorities.

We have the right to request any person or persons to immediately leave the premises and or refusal of entry.

This includes, but is not limited to:

- Theft or damage to property
 - Possession or use of illegal substances
 - Disorderly or unsafe conduct
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4. Safety Requirements

For the safety of all:

- Proper bowling footwear must be worn when using lanes
- Children must be always supervised by a responsible adult
- Running, rough play, or unsafe use of equipment is not permitted
- Food and drinks must be kept away from bowling lanes and equipment unless otherwise permitted

Guests must follow all posted signage and staff instructions regarding safety.

5. Use of Facilities

By using Orange Tenpin Bowl facilities, you agree to:

- Use all equipment responsibly and for its intended purpose
- Pay for (if requested) any damage caused by misuse or negligence
- Respect booking times and lane allocations

Management reserves the right to refuse service or remove any individual who fails to comply with these terms.

6. Bookings and Payments

- All bookings are subject to availability
- Payment may be required in advance for group or event bookings
- Cancellations or changes may be subject to fees depending on notice provided

7. Alcohol and Substances

Where alcohol is permitted:

- Responsible service of alcohol laws apply
- Intoxicated persons will not be served and may be asked to leave
- No illegal substances to be carried or consumed on the premises

8. Personal Belongings

Orange Tenpin Bowl is not responsible for lost, stolen, or damaged personal items. Guests are encouraged to keep their belongings secure at all times.

9. Photography and Media

Photography and video recording may occur on the premise. By entering, you consent to being included unless you notify staff otherwise.

10. Changes to Terms

Orange Tenpin Bowl reserves the right to update these Terms and Conditions at any time. Continued use of the facilities constitutes acceptance of any changes.

11. Acceptance

By entering Orange Tenpin Bowl and using its facilities, you acknowledge that you have read, understood, and agree to abide by these Terms and Conditions.

12. Equipment and Damage

Whilst care and maintenance are performed regularly on the lanes and pin setter machines, bowlers who choose to use their own bowling gear (balls, shoes, bags etc) do so at their own risk.

If a bowler's personal ball gets damaged during use at the centre, Orange Tenpin Bowl will attempt to repair or resurface the ball at no cost to the customer. There is no liability to Orange Tenpin Bowl to replace the damaged ball with a new one.

13. Contact

For any questions or concerns regarding these Terms and Conditions, please contact management at Orange Tenpin Bowl.
