### NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 (HIPAA) is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper, or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. HIPPA provides penalties for covered entities that misuse personal health information.

As required by HIPAA, we have prepared this explanation of how we are required to maintain the privacy of your health information and how we may use and disclose your protected health information for purposes of treatment and health care operations. State law requires us to get your authorization to disclose this information for payment purposes.

**Treatment** means providing, coordinating, or managing health care and related services by one or more health care providers. We may provide information to others providing you care. This will help them stay informed about your care.

**Payment** means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. Your health insurance plan may need information from us about your medical care. Information provided to health plans may include your diagnoses, procedures performed, or recommended care.

**Health care operations** include the business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, customer service and accounting, legal, risk management and insurance services.

We may also create and distribute de-indentified health information by removing all references to individually identifiable information.

We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services.

Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization.

## YOUR HEALTH INFORMATION RIGHTS

The health and billing records we create and store are the property of the practice/health care facility. The protected health information in it, however, generally belongs to you. You have a right to:

- Receive, read, and ask questions about his Notice.
- Ask us to restrict certain uses and disclosures. You must deliver this request in writing to us. We are not required to grant the request, but we will comply with any request granted.
- Receive, amend, and get a copy of your protected health information. You may make this request in writing. We have a form available for this type of request.

### **YOUR HEALTH INFORMATION RIGHTS (continued)**

- Have us review a denial of access to your health information except in certain circumstances.
- When you request, we will give you a list of disclosures of your health information. The list will not include disclosures to third-party payers. You may receive this information without charge once every 12 months. We will notify you of the cost involved if you request this information more than once in 12 months.
- Ask that your health information be given to you by another means or at another location. Please sign, date and give us your request in writing.
- Cancel prior authorizations to use or disclose health information by giving us a written revocation. Your revocation does not affect information that has already been released. Sometimes, you can not cancel an authorization if its purpose was to obtain insurance.

#### **OUR RESPONSIBILITIES:**

# We are required to:

- Keep your protected heath information private
- Give you this Notice
- Follow the terms of this Notice.

We have the right to change our practices regarding the protected health information we maintain. If we make changes, we will update this Notice. You may receive the most recent copy of this Notice by asking for it.

### TO ASK FOR HELP OR REPORT A PROBLEM:

If you have questions, want more information, or want to report a problem about the handling of your protected health information, you may contact our office manager, Kim Handy. You may also deliver a written complaint to the office manager. You may also file a complaint with the US Secretary of Health and Human Services. We respect your right to file a complaint and will not retaliate against you.

### OTHER DISCLOSURES AND USES OF PROTEDED HEALTH INFORMATION:

### **Notification of Family and Others**

- Unless you object, we may release health information about you to a friend or family member who is involved in your medical care. We may also give information to someone who helps pay for your care. We may tell your family or friends your condition and that you are in the hospital. In addition, we may disclose health information about you to assist in disaster relief efforts. You have the right to object to this use or disclosure of your information. If you object, we will not use or disclose it.
- Other uses and disclosures will be made only as allowed or required by law or with your written authorization.

This notice is effective as of <u>April 14, 2003</u> and we are required to abide by the terms of the Notice of Privacy Practices currently in effect. We reserve the right to change the terms of our Notice of Privacy Practices and to make the new notice provisions effective for all protected health information that we maintain. We will post and you may request a written copy of a revised Notice of Privacy Practices from our office.