

Terms & Conditions – Exchange Email Hosting

1. Service Provision

Core Computers (“the Provider”) offers Exchange Email Hosting (“the Service”) on a subscription basis, payable monthly in advance.

2. Payment Terms

- Payment for the Service must be received on or before the due date each month.
- Failure to make payment will result in immediate suspension of the Service without further notice.

3. Service Withdrawal

- If the monthly payment for the Exchange Email Hosting is cancelled or not received, email services will be withdrawn forthwith (immediately).
- Upon withdrawal, access to email accounts, mailboxes, and associated services will cease.
- The Provider is under no obligation to store, retain, or recover any data after the service is withdrawn.

4. Customer Responsibility

- It is the Customer’s responsibility to ensure that payment details are up-to-date to prevent service interruption.
- The Customer is advised to back up all email data prior to service cancellation or termination.

5. Data Retention & Recovery

- Once the service has been withdrawn, email data may be permanently deleted.
- The Provider may, at its discretion, offer data recovery for an additional fee, subject to availability.

6. Amendments to Terms

The Provider reserves the right to amend these Terms & Conditions with reasonable notice. Continued use of the Service constitutes acceptance of any updated terms.

7. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of England and Wales.