

FEROX SMS ALERT TERMS & CONDITIONS

Last Updated: January 27, 2026

1. Program Description

Ferox Consulting ("Ferox," "we," "us") offers an SMS alert service to notify key client contacts of critical incidents, service disruptions, and urgent operational updates affecting their organization.

2. Opt-In & Enrollment

By texting START to 1-888-243-3769 or by providing your mobile number to your Ferox account representative, you consent to receive SMS alerts from Ferox related to incident notifications and service updates.

3. Message Frequency

Message frequency varies. Messages are sent only when necessary to communicate critical incidents or urgent updates. You may receive multiple messages during an active incident.

4. Message & Data Rates

Message and data rates may apply. Ferox does not charge for SMS alerts, but your mobile carrier's standard messaging rates apply. Contact your carrier for details about your plan.

5. Opt-Out

You may opt out at any time by texting **STOP** to 1-888-243-3769. You will receive a confirmation message and no further alerts will be sent. To re-subscribe, text **START** to the same number.

6. Help

For assistance, text **HELP** to 1-888-243-3769 or contact us at sms-terms@ferox-consulting.com or (888) 24-FEROX.

7. Supported Carriers

Service is available on most major U.S. carriers including AT&T, Verizon, T-Mobile, and others. Carrier participation may change without notice.

8. Privacy

Your phone number and contact information are used solely for delivering SMS alerts and related communications. We do not sell, rent, or share your mobile number with third parties for marketing purposes.

9. Disclaimer

SMS alerts are provided as a supplemental notification method. Ferox is not responsible for delays or failures in message delivery due to carrier issues, network outages, or device incompatibility. SMS alerts do not replace other communication channels or emergency services.

10. Changes to Terms

We may update these terms at any time. Continued participation in the SMS alert program after changes constitutes acceptance of the revised terms.

11. Contact Us

Ferox Consulting | (888) 24-FEROX | sms-terms@ferox-consulting.com