



INTELLIGENT
BUSINESS
APPLICATIONS



Command Voice Communications Systems



British Telecom
**Command
Turret**

BT Command can help your users easily see one another's presence, message or intercom each other, join shared private wires, listen to hoots, share desktops and video-chat – all via a range of devices and apps .



TouchPro

With a large, **15-inch touch screen** and a configurable user interface, TouchPro supports touch features, such as sliding and zoom. Each turret can support up to 32 simultaneous calls and can be equipped with an external microphone two amplified handsets or handset + headset, and one or two side speakers.

- 8 quick access buttons
- 10,000 speed dials (stored locally and centrally)
- 5GB on-board memory
- stalk microphone
- up to 30 speaker channels
- customisation: up to 6 applets (shortcuts, monitoring, call history).



FlexPro

A PC-based turret that provides the same user interface as TouchPro and supports many of the same features. FlexPro can be run minimised on the desktop, with notifications in the system tray.

- can be installed on Microsoft Windows 7, 8 or 10 running on a desktop, laptop or tablet, such as Microsoft Surface Pro.
- with standard PC audio it can handle up to 5 simultaneous audio channels, including 1 or 2 channels for voice recording.
- or more than 5 audio channels, we can provide the XMA docking station, with support for up to 2 handsets, 30 speaker channels, intercom, and active voice recording.

Common user interface

TouchPro and FlexPro share a common user interface, provided by the Unified Communicator (TUC) software, which is licenced per user for 3, 10 or 30 channels. The application screen includes space for “applets”, selected from a menu as part of configuration. Individual user and team profiles are supported so traders can login and access both their own and the team configuration. The touch screen gives visibility of colleague's activities and actions such as call barging.

User devices and applications for more effective collaboration and team-working

We're now used to powerful collaboration applications that let us check someone's availability, move from a message to a call and then start sharing content or use video. But if your systems have been implemented as standalone silos of technology, that's not been possible on the trading floor until now. What if your traders could collaborate more effectively – among themselves and with your clients and counterparties? They could identify new opportunities, provide the best service to your clients and drive revenue.



BT Command offers a full range of options to suit different users across the trading floor

Power User

(e.g. voice broker)

30 channel software license, with choice of device or app.

- TouchPro turret with two speaker modules
- Option to use FlexPro soft turret for DR on PC
- Option to re-use existing Netrix button turret, with 2xVM8 Speakers

Standard User

(e.g. trader)

10 channel software license, with choice of device or app.

- TouchPro turret with one speaker module
- Option to use FlexPro soft turret for DR on PC
- Option to re-use existing Netrix button turret, with 1xVM8 Speaker

Basic User

(e.g. sales trader)

3 channel software license, with choice of device or app.

- Option to use FlexPro soft turret for day-to-day use or DR on PC
- Option to re-use existing Netrix button turret, CM only

Light User

(e.g. analyst/research)

FlexCom software license with existing Cisco or Skype UC endpoint

- Access to PWs, Hoots, Intercom

Appendix

Technical Details

Technical specification of the TouchPro

Physical dimensions (HxWxD)	<ul style="list-style-type: none"> • TouchPro: 230mm x 375mm x 60mm (200mm depth on desk) • TouchPro with one speaker module: 230mm x 430mm x 60mm (200mm depth on desk)
Weight	<ul style="list-style-type: none"> • 4 kg (with stand) • 3.3 kg (without stand)
Tilting angle	<ul style="list-style-type: none"> • From 30 ° to 80
Power requirements	<ul style="list-style-type: none"> • 45W maximum
Networking	<ul style="list-style-type: none"> • 3 switched 10 / 100 / 1000 Ethernet ports • Ethernet redundancy (2 ports pointing at servers)
Voltage	<ul style="list-style-type: none"> • Rated voltage: 100Vac ~ 240Vac • Frequency range: 47 ~ 63 Hz • Conversion efficiency > 85% • AC cable and plug pins 1.2 M length with 2 pins EU plug IEC C13 (Male) AC socket IEC C14 (Female) AC socket and the AC cable in IEC C13 socket
Temperature	<ul style="list-style-type: none"> • Operating temperature: 0 ° C- + 60 ° C • Storage temperature: - 20 ° C- + 85 ° C
EMC specifications	<ul style="list-style-type: none"> • EN60950-1: 2006 • ESD (EN61000-4-2) • EN 55022 EN 55024 • FCC part 15 subpart B Class B
Mean-time between failure	<ul style="list-style-type: none"> • 50,000 hours, life expectancy of backlight is 7 years

What could IBA Trading do for you?

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