



2026 Agenda

DAY ONE - MONDAY, MAY 18

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|-------|---|---|--|---|---|
| 9:00 | Keynote: Erin Jones | | | | |
| | NEMT/ Business Management | ADA/ Public Transit | Travel Training | Mobility Management | Field Trip! |
| 10:00 | Certification to Serve Unhoused People: Poverty, Housing, and Why the System Feels Broken | Trip Link | Assistive Devices for Travel Training | Key Peninsula Project | |
| 11:00 | Certification to Serve Unhoused People: The Scarcity Mindset, Why Stress Changes Behavior | Inclusive Emergency Planning | Easter Seal Project Action | Mobility Management and Coalition Building | |
| 12:00 | LUNCH | | | | |
| 1:00 | Certification to Serve Unhoused People: Professional Boundaries and Confidentiality- | Bus Stop Accessibility | Youth Summer Riding Program: The Tale of 2 Counties | Breakout Session with Erin Jones, TBD | Two Hour Tour Link Transit's New Bus Barn |
| 2:00 | Marketing | Eligibility Roundtable | Buspitality | WSDOT PTD Consolidated Grant Program: A Deep Dive into Funding, Eligibility, and Evaluation | |
| 3:00 | Broker/Provider Relationships | Consolidated Grant Program Technical Assistance: FAQs and Application Readiness | Certification to Serve Unhoused People: Building Community Through Understanding | Informal Mobility Management Networking | |
| 4:00 | VENDOR FAIR | | | | |
| 6:00 | AWARDS BANQUET | | | | |



2026 Agenda

DAY TWO - TUESDAY, MAY 19

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|-------|---|--|---|---|
| 9:00 | Keynote: Parfait Bassale | | | |
| | NEMT/ Business Management | ADA/ Public Transit | Travel Training | Mobility Management |
| 10:00 | Finding Software Panel | FTA Drug & Alcohol 101: Navigating Parts 40 & 655 | Serving the Spanish Speaking Community (In Spanish w/ translation) | The Way of Befriending: Application and a Deeper Dive |
| 11:00 | Certification to Serve Unhoused People: De-Escalation Skills for Transportation Settings | Breakout Session with Erin Jones - TBD | Community Transit Youth Rider Program | Yakima Court Project |
| 12:00 | Lunch | | | |
| 1:00 | Vendor Fair | | | |
| 2:00 | Certification to Serve Unhoused People: Self-Care for real People | Human Trafficking | TT Roundtable: A hands on review of compairing program Travel Training toolkits | Developing the HSTP: Engagement Practices, Emerging Findings, and Partner Perspectives |
| 3:00 | Certification to Serve Unhoused People: Safety, Dignity, and Your Role in the Bigger Organization | Transit Voices on Transit Boards | Marketing the Journey to Independence: Expanding Access to Transit Training | Language Access Analysis: Tools, Training, and Support Using WSDOT PTD's New GIS Mapping Tool |
| 4:00 | Insurance and Loss Prevention | Certification to Serve Unhoused People: Trauma-Informed Interactions on Public Transit | Growth Ethos | Flex-Routes: Lessons Learned |



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