



Big or Small, We fix it All



THANK YOU FOR TRUSTING US IN HELPING YOU WITH YOUR APPLIANCES.

Sharing our results with you

Stocker Appliances was great. Same day service, came ahead of time. Took his time to diagnose the issue, explaining step by step what he was doing. All with a smile. Great service, great attitude. I would definitely use this company again for future appliance repair needs.

- MEHDI C.



Ryan came to my house and diagnosed problem quickly and when the part came in a couple of days later he came back that day, installed it, double checked it, cleaned up, and called back to make sure that my wife and I were happy. He is a bright guy, had all the tools, was clean, and dependable. He got it done. He was the 1st company to call me back and had the problem diagnosed before anyone else called me back

- JOHN T.



Ryan does excellent work! He was quick to diagnose the problem and was quick and efficient on getting the work done!

- BILL V.



Looking forward to meeting you

Call us at 781-666-8940 to arrange for professional service
stockerappliancerepairllc.com



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WE WANT TO BE TRANSPARENT & UP FRONT WITH OUR FRIENDLY TERMS & CONDITIONS

Please review policy and procedures to better understand how we help our customers when they need us the most.

Step 1. Schedule your Appliance Xray (fee based)

Our on site Xray Service will allow us to examine the issue(s) and resolve them in a timely manner or recommend an alternative solution.

Terms: Xray Fee \$125 (variations may occur, example: wall oven or stackable washer/dryer)

Please provide us a major credit card prior to your scheduled appointment. Your credit card will not be charged until the day of the set appointment.

Conditions:

Cancellations are accepted with a minimum of 24 hours notice of the set appointment.

Appointments canceled within 24 hours of the set appointment will incur a \$125 cancelation fee

Step 2 Day of the Schedule Appointment

Homeowner Check List

1. Prepare your appliance(s) for the Xray
 - a. Empty your appliance(s) when possible
 - b. Provide a clean and clutter free work zone
 - c. Treat insect infestation prior to the set appointment (\$20 charge will incur to return if this issue is not resolved)
 - d. If the issue(s) cannot be repair during the Xray visit the technician can order the parts and schedule an appointment to resolve the issue(s)
 - e. Upon arriving to your home the technician will charge your credit card \$125 for the Xray Service. In the event there the technician cannot gain access to your home or apartment the Xray fee will be charged to your credit card. This charge will engage the terms and conditions for the services rendered on the set appointment only.

Step 3. Xray Results / Ordering Parts

1. Our technician will review the results of your appliance(s) Xray and provide a solution to resolve the issues. Please feel free to ask questions you may have to ensure all parties are on the same page.
2. In the event your appliances(s) require parts to be replaced, including special order parts we required all parts to be paid in full prior to ordering the parts . A fixed cost of repair will be emailed to you for approval.
3. The technician will schedule your next appointment based on the availability of the parts needed. During the process of ordering special order parts we will update according to tracking Information in order to schedule the next appointment.

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**ONE
SMILE AT
A TIME**

Our goal is clear... get your appliance(s) back up and running ASAP!

The success of our business is based on satisfied customers! We would like to ask you in advance to review us and share your experience with your family and friends at the appropriate time.

How to share:

Google: Stocker Appliance Repair

Website: stockerappliancerepairllc.com

Phone/Text: 781-666-8940

Please inquire about appliance
Health Check Up Plan

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