



doof

ACCESSIBILITY STATEMENT

IN THE PARK





DOOF IN THE PARK IS HELD AT CAMPERDOWN PARK,
DUNDEE, DD2 4TF.

PLEASE READ THE INFORMATION BELOW FOR ALL
ACCESSIBLE INFORMATION ON THE EVENT.
IF YOU HAVE ANY FURTHER QUESTIONS, PLEASE
CONTACT ACCESSIBILITY@DOOFINTHEPARK.COM.

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»» TICKETS »»

TICKETS CAN BE PURCHASED AT
DOOFINTHEPARK.COM

IF YOU REQUIRE A COMPANION TICKET, PLEASE
PURCHASE YOUR OWN ADMISSION TICKET FIRST,
THEN CONTACT SKIDDLE AT CUSTCARE@SKIDDLE.COM
TO ARRANGE THIS.



» GETTING HERE »

ACCESSIBLE CAR PARKING

AN ACCESSIBLE CAR PARK IS AVAILABLE, WITH A DEDICATED ENTRANCE INTO THE EVENT SITE DIRECTLY FROM THE CAR PARK. TO USE THIS FACILITY, YOU MUST HOLD A VALID BLUE BADGE.

IF YOU WOULD LIKE TO RESERVE AN ACCESSIBLE PARKING SPACE, PLEASE EMAIL ACCESSIBILITY@DOOFINTHEPARK.COM IN ADVANCE WITH PROOF OF YOUR BLUE BADGE AND YOUR CAR REGISTRATION. PRE BOOKING IS ESSENTIAL, SPACES ARE LIMITED AND WILL BE ALLOCATED ON A FIRST COME FIRST SERVE BASIS

PICK UP/DROP OFF

THE GENERAL PICK-UP AND DROP-OFF POINT IS APPROXIMATELY 1.4KM FROM THE EVENT ENTRANCE.

THE ROUTE IS MOSTLY STONE PAVED, HOWEVER THERE IS A SECTION THAT REQUIRES CROSSING GRASS AND THERE IS A HILL TO NAVIGATE. PLEASE NOTE THAT ON EXITING THE EVENT, YOU WILL NEED TO TRAVEL UPHILL TO REACH THE PICK-UP/DROP-OFF AREA.



SHUTTLE BUS

SHUTTLE BUSES WILL BE RUNNING BETWEEN SLESSOR GARDENS IN DUNDEE CITY CENTRE AND THE EVENT SITE. BOOKINGS CAN BE MADE VIA HAPPYBUS.CO.UK

PLEASE NOTE THAT NOT ALL SHUTTLE BUSES ARE WHEELCHAIR ACCESSIBLE, HOWEVER DRIVERS WILL PRIORITISE ACCESS CUSTOMERS WHERE POSSIBLE.

AT THE EVENT SITE, THE SHUTTLE BUS STOP IS APPROXIMATELY 800M FROM THE ENTRANCE. THE ROUTE IS MOSTLY STONE PAVED, BUT INCLUDES A GRASS SECTION AND A HILL. PLEASE BE AWARE THAT THE RETURN JOURNEY TO THE BUS STOP AFTER THE EVENT WILL INVOLVE TRAVELLING UPHILL.

PUBLIC BUS

REGULAR PUBLIC BUS SERVICES OPERATE TO DUNDEE FROM MAJOR CITIES ACROSS SCOTLAND VIA PROVIDERS INCLUDING MEGABUS AND CITYLINK.

FROM DUNDEE CITY CENTRE, ONWARD TRAVEL TO CAMPERDOWN PARK WILL BE REQUIRED.



HAPPY BUS

DEDICATED COACH TRAVEL IS AVAILABLE FROM MULTIPLE LOCATIONS ACROSS THE UK THROUGH HAPPY BUS.

PLEASE VISIT HAPPYBUS.CO.UK FOR FULL ROUTE INFORMATION AND TICKET BOOKINGS.

TRAIN TRAVEL

DUNDEE RAILWAY STATION IS LOCATED IN THE CITY CENTRE, APPROXIMATELY 3 MILES FROM CAMPERDOWN PARK.

REGULAR RAIL SERVICES OPERATE TO DUNDEE FROM MAJOR CITIES INCLUDING EDINBURGH, GLASGOW, AND ABERDEEN.

FROM THE STATION, CAMPERDOWN PARK IS APPROXIMATELY A 10-15 MINUTE DRIVE.

FROM THE STATION, SLESSOR GARDENS (WHERE THE SHUTTLE BUSES DEPART FROM) IS APPROXIMATELY 5 MINUTES WALKING DISTANCE.



AIR TRAVEL

DUNDEE AIRPORT IS LOCATED APPROXIMATELY 10 MINUTES BY CAR FROM CAMPERDOWN PARK.

THE AIRPORT OFFERS DIRECT FLIGHTS FROM LONDON AND SELECTED OTHER UK DESTINATIONS.



»» FACILITIES »»

TOILETS

ACCESSIBLE TOILETS WILL BE AVAILABLE BOTH OUTSIDE AND WITHIN THE EVENT SITE.

BEFORE ENTERING THE EVENT, ACCESSIBLE TOILET FACILITIES WILL BE LOCATED BESIDE THE WELFARE MARQUEE NEAR THE ENTRANCE LANES.

INSIDE THE EVENT, ACCESSIBLE TOILETS WILL BE AVAILABLE BESIDE THE ACCESSIBLE VIEWING PLATFORM AT THE MAIN STAGE, AS WELL AS BEHIND THE MAIN WELFARE AREA WITHIN THE EVENT SITE. STANDARD TOILET FACILITIES WILL ALSO BE LOCATED THROUGHOUT THE PARK.



ACCESSIBLE VIEWING PLATFORMS

A DEDICATED ACCESSIBLE VIEWING PLATFORM IS AVAILABLE AT THE MAIN STAGE FOR CUSTOMERS WHO REQUIRE THIS FACILITY.

SPACES ARE LIMITED AND MUST BE PRE-BOOKED IN ADVANCE BY CONTACTING ACCESSIBILITY@DOOFINTHEPARK.COM. EACH BOOKING INCLUDES SPACE FOR THE CUSTOMER PLUS ONE ESSENTIAL COMPANION WHERE REQUIRED.

DUE TO CAPACITY RESTRICTIONS, WE CAN ONLY ACCOMMODATE CUSTOMERS WHO HAVE ARRANGED ACCESS IN ADVANCE.

CALM SPACE

A DEDICATED CALM SPACE WILL BE AVAILABLE FOR ANYONE WHO MAY NEED TIME AWAY FROM THE BUSY EVENT ENVIRONMENT.

THIS AREA WILL INCLUDE SOFTER FURNISHINGS, LOWER LIGHTING, AND EAR DEFENDERS TO HELP CREATE A QUIETER AND MORE COMFORTABLE ENVIRONMENT.



MEDICAL AND WELFARE FACILITIES

MEDICAL AND WELFARE FACILITIES WILL BE AVAILABLE THROUGHOUT THE EVENT SHOULD YOU REQUIRE SUPPORT OR ASSISTANCE.

OUR WELFARE TEAM CAN ASSIST WITH A RANGE OF NEEDS, INCLUDING ACCESS TO PHONE CHARGING, SANITARY PRODUCTS, SUNSCREEN, AND GENERAL EVENT SUPPORT.

STROBE LIGHTING

PLEASE BE AWARE THAT STROBE LIGHTING AND OTHER FLASHING LIGHTING EFFECTS WILL BE USED ACROSS ALL STAGES THROUGHOUT THE EVENT.



BAR5

ALL FOUR MAIN BARS, ALONG WITH THE VIP BAR, WILL INCLUDE LOWERED SERVING SECTIONS TO IMPROVE ACCESSIBILITY.

PLEASE NOTE THAT THE SMALLER CONTAINER BARS ACROSS THE SITE WILL NOT HAVE LOWERED SERVING AREAS, HOWEVER EVENT STAFF WILL BE AVAILABLE TO ASSIST IF REQUIRED.

SEATING AREAS

FOR HEALTH AND SAFETY REASONS, CUSTOMERS ARE UNABLE TO BRING PERSONAL FOLDABLE CHAIRS OR SEATING ONTO THE FESTIVAL SITE.

SEATING WILL BE AVAILABLE THROUGHOUT THE EVENT SITE, INCLUDING ACCESSIBLE BENCH SEATING SUITABLE FOR WHEELCHAIR USERS AND THOSE WHO MAY REQUIRE REGULAR REST BREAKS.



GUIDE DOGS / ASSISTANCE DOGS

REGISTERED GUIDE DOGS AND RECOGNISED ASSISTANCE DOGS ARE PERMITTED AT THE EVENT.

IF YOU ARE ATTENDING WITH AN ASSISTANCE DOG, WE KINDLY ASK THAT YOU LET THE EVENT TEAM KNOW IN ADVANCE WHERE POSSIBLE BY CONTACTING ACCESSIBILITY@DOOFINTHEPARK.COM, SO WE CAN ENSURE THE BEST POSSIBLE SUPPORT ON THE DAY.

BRINGING MEDICATION AND FOOD TO THE EVENT

ESSENTIAL MEDICATION CAN BE BROUGHT INTO THE EVENT, PROVIDED IT IS IN ITS ORIGINAL PACKAGING AND YOU CAN PROVIDE PROOF OF PRESCRIPTION IF REQUESTED.

FOOD REQUIRED FOR MEDICAL OR DIETARY REASONS WILL ALSO BE PERMITTED. IF YOU HAVE ANY CONCERNS OR SPECIFIC REQUIREMENTS, PLEASE CONTACT THE ACCESSIBILITY TEAM IN ADVANCE.



ACCESSIBLE WRISTBANDS

PRE-BOOKED ACCESSIBLE PARKING

IF YOU HAVE PRE-BOOKED ACCESSIBLE PARKING, THERE IS A DEDICATED ACCESSIBLE ENTRANCE LOCATED WITHIN THE ACCESSIBLE CAR PARK. PLEASE ENTER THE EVENT THROUGH THIS ENTRANCE USING YOUR EVENT TICKET, THEN MAKE YOUR WAY TO THE WELFARE TENT TO COLLECT YOUR ACCESSIBLE WRISTBANDS.

THE WELFARE TENT IS LOCATED BESIDE THE BIG TOP TENT AND WILL BE ON YOUR ROUTE FROM THE ACCESSIBLE ENTRANCE TO THE BIG TOP TENT.

ALL OTHER ENTRY

IF YOU ARE NOT USING THE ACCESSIBLE CAR PARK, PLEASE ENTER THE FESTIVAL VIA THE DEDICATED VIP/ACCESSIBLE LANE AT THE MAIN ENTRANCE USING YOUR EVENT TICKET. ONCE INSIDE, PLEASE MAKE YOUR WAY TO THE INTERNAL WELFARE TENT TO COLLECT YOUR ACCESSIBLE WRISTBANDS.

THE INTERNAL WELFARE TENT IS LOCATED BESIDE THE BIG TOP TENT AND WILL BE ON YOUR ROUTE FROM THE ENTRANCE TO THE BIG TOP TENT.



»»» THE VENUE »»»

THE EVENT TAKES PLACE IN A LARGE OUTDOOR PARK WITH UNEVEN GROUND AND SOME GENTLE INCLINES THROUGHOUT. AS THIS IS A GRASS BASED SITE, WHEELCHAIR USERS OR THOSE USING MOBILITY SCOOTERS MAY FIND CERTAIN AREAS MORE DIFFICULT TO NAVIGATE, PARTICULARLY IN POOR WEATHER CONDITIONS OR IF THE GROUND BECOMES SOFT/MUDDY.

OUR WELFARE TEAM WILL BE ON SITE THROUGHOUT THE EVENT AND AVAILABLE TO ASSIST SHOULD YOU ENCOUNTER ANY ISSUES.

VIP AREA

THE VIP AREA IS A PORTIONED-OFF AREA OF THE EVENT WITH DEDICATED TOILETS AND A BAR FOR THOSE WITH VIP ACCESS ONLY.



STAGES

DOOF FOR LIFE

DOOF FOR LIFE IS LOCATED UNDER THE BIG TOP TENT AND INCLUDES A DEDICATED ACCESSIBLE VIEWING PLATFORM FOR CUSTOMERS WHO HAVE PRE-BOOKED ACCESS.

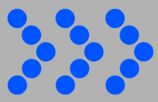
UP THE DOOF

UP THE DOOF IS LOCATED UNDER A CLEAR-SPAN MARQUEE. WHILE THERE IS NO DEDICATED ACCESSIBLE VIEWING PLATFORM AT THIS STAGE, THE STAGE PLATFORM ITSELF CAN BE ACCESSED VIA A RAMP IF REQUIRED.

THE HIGHLANDER

THE HIGHLANDER IS LOCATED WITHIN A TENT STRUCTURE AND IS ACCESSIBLE TO CUSTOMERS WITH MOBILITY REQUIREMENTS, HOWEVER THERE IS NO DEDICATED ACCESSIBLE VIEWING PLATFORM AT THIS STAGE.





KEY ACCESSIBLE AREAS

