



CLUB RULES

General Terms and Conditions

1. Objectives of the Club

The Club is established to provide members with facilities for social interaction, recreational activities, and the playing of games, including lawful gaming in accordance with the provisions of the Gambling Act 2005, and relevant Statutory Instruments. The Club may also host functions and entertainments as determined by the Club and its Proprietor.

2. Proprietary Status

The Club is a proprietary establishment operated by Fraser Capital Management Limited, trading as Club 3000 Bingo, with its registered office at:

Fraser Capital Management Ltd

Club 3000 Bingo

Poplar Bank

Huyton

L36 9US

2.1 Responsibilities of the Proprietor

The Proprietor shall:

- Provide a Manager and suitable Club premises at locations of its choosing.
- Supply all necessary resources to operate the Club in alignment with its objectives and these Terms and Conditions.

2.2 Delegation of Management

The Proprietor may delegate the management and operations of the Club to appointed officers or employees. Such delegation shall confer all powers of the Proprietor, whether expressed or implied, as outlined in these Terms and Conditions.

3. Membership Eligibility and Application

- Applicants must be 18 years of age or older.
- Individuals appearing under the age of 25 will be required to present valid physical photographic identification.
- Membership applications must be submitted in the format prescribed by the Proprietor.
- The Proprietor reserves the right to reject any application without providing a reason.
- All members agree to abide by these Terms and Conditions and the Bingo Rules.

4. Membership Cards

- Each approved applicant will receive a non-transferable membership card.
- Members must present their card upon entry to any Club 3000 Bingo premises.

5. Member Register

An electronic register of members shall be maintained at designated locations as determined by the Proprietor.

6. Conduct and Disciplinary Action

The Manager, or acting Manager, may:

- Refuse admission,



CLUB RULES

- Exclude individuals from the premises,
- Issue cautions,
- Suspend or terminate membership,

without obligation to provide justification. Members shall have no claim against the Proprietor in such cases.

Zero Tolerance Policy:

The Club enforces a strict zero tolerance policy regarding both recreational drug use and unacceptable behaviour. Any member found to be in possession of, or using, illegal substances will have their membership immediately revoked.

Similarly, behaviour that is deemed abusive, threatening, discriminatory, or disruptive towards staff, other members, or the general operation of the Club will not be tolerated. Such conduct may result in immediate suspension or termination of membership, at our discretion.

Liability – The Club will not be responsible to you or any third party in anyway for any conduct of a third party or customer, including anything said or done by them which may be discriminatory, defamatory, abusive or obscene or which could cause offence.

7. Gaming Regulations

At all Club premises where lawful gaming is conducted:

- Gaming shall occur on days, times, and in a manner determined by the Proprietor. These details will be prominently displayed on-site.
- Admission and participation charges shall be set in accordance with the Gambling Act 2005.
- All monies staked by players, less any participation fees and/or retained stakes, shall be returned as winnings. The Proprietor shall bear no legal liability for the payment of winnings.
- Only gaming authorised by the Proprietor is permitted.
- Members must be physically present to participate. Gaming by proxy is strictly prohibited. Staff will remove any tickets or Bees being played on behalf of absent members.

8. Gratuities and Loans

Members must not:

- Offer gratuities to employees in relation to games or machine play.
- Request loans or advances for gambling purposes within Club premises from staff or other customers.

9. Membership Rights

Members are entitled to the benefits and privileges of the Club but hold no proprietary interest in the Club's property or premises.

10. Liability

The Proprietor, its employees, and agents shall not be liable for any loss, damage, or injury to members or their property, except in cases of negligence.

11. Dissolution

The Proprietor reserves the right to dissolve the Club or close any premises at any time. Members shall have no claim against the Proprietor or its representatives in such events.

12. Game Integrity

While the Proprietor will take all reasonable steps to ensure games are conducted in accordance with the Rules for Playing Bingo, it shall not be held responsible for:



CLUB RULES

- Equipment failure (including Bingo Bees),
- Misprinted or incorrectly issued cards/tickets,
- Employee errors,
- Essential emergency evacuations,
- Actions of third parties.

All prizes are subject to re-scrutiny, and the Proprietor's decision is final.

13. Jackpot Games

Jackpots and associated games are awarded in accordance with Club rules. The Duty Manager's decision is final.

14. Unexpected Events and System Integrity

In the event of unforeseen incidents including, but not limited to, inclement weather, strikes, flooding, power outages, bomb threats, or other emergencies, the Proprietor reserves the right to amend, modify, or withdraw any guaranteed prize money without prior notice.

Furthermore, the Proprietor shall not be held liable for any unverified losses resulting from such incidents, particularly where Club systems are affected. This includes, but is not limited to:

- Slot machines,
- Bingo Bees,
- Debit card terminals,
- ATM terminals,
- Club office computers.

Losses must be verifiable via Club computer systems once power or operations are restored. The Proprietor's decision in such matters is final.

15. Complaints Procedure

The Proprietor operates a fully compliant complaints procedure, which is clearly displayed on the Members Noticeboard at each Club location.

Members are encouraged to follow this procedure in the event of any dispute or complaint at the Club premises where they hold membership. All complaints will be handled in accordance with the Club's internal policies and applicable regulations.

16. Interpretation and Final Authority

The Proprietor shall be the sole authority for the interpretation of these Terms and Conditions. All decisions made by the Proprietor in relation to the Rules, disputes, or Club operations shall be final and binding.

17. Amendments to Terms

The Proprietor may amend, repeal, or add to these Terms and Conditions at any time. Notice of changes will be displayed and/or distributed within Club premises.

Rules for Playing Bingo

1. Pre-Game Preparation

Before the start of any session, players must ensure they:

- Have their membership card with them.
- Possess the correct Bingo tickets and, if applicable, a valid receipt for their Bingo Bee.
- Check that all paper tickets are intact and undamaged.



CLUB RULES

2. Game Instructions

At the beginning of each game, players will be informed:

- Which ticket/game is in play.
- Which line(s) or combinations must be completed to win.

3. Fees and Charges

Admission and participation fees are outlined in the daily Charges to Play Notice, which is displayed prominently in the Club.

4. Number Calling

The Caller (either a person or electronic system) will:

- Select numbers using a random number generator (RNG), blower motor, or similar device.
- Announce each number clearly. A number is considered called as soon as the Caller begins to speak it, whether using descriptive words or stating the digits.

5. Marking Numbers

Players must:

- Mark called numbers on their ticket if they appear on the line(s) in play.
- Ensure numbers remain legible for verification.
- Use Bingo Bees in accordance with their instructions for use.

6. Display Discrepancies

If there is a discrepancy between the number announced and the number shown on the indicator board:

- The number displayed on the RNG/indicator board, in the case of a blower, the ball itself, shall take precedence.

7. Claiming a Prize

To claim a prize:

- In the Main Hall the player must alert the Caller before the next number is called by making an audible call out.
- In a separate room or annexe such as a "Loud Lounge" or "Bar Area" where a table-top claim button is operational which generates an audible sound, players must use this method to generate an audible alert to stop the game. This button should only be pressed once to notify the caller of your claim. If all claim buttons are malfunctioning prior to the game, the caller will announce and advise that you must shout to stop the game, in this instance a Team Member will be allocated to the area to assist in stopping the game and confirming any claims.
- A winning card must contain the last number called.
- A number is deemed called once the Caller begins the first syllable.
- It is the Players responsibility to make themselves heard by the Caller.
- In the event of a dispute, no other person's testimony will be considered.

8. Prize Verification

Players claiming a prize must:

- Present their book or card for inspection.
- Show their membership card.
- Use Bingo Bees in accordance with their instructions for prize claiming.

Failure to produce the required documentation will result in forfeiture of the prize.

9. Multiple Winners

If more than one player claims a prize correctly:

- The prize money will be equally divided.
- If the prize includes a non-monetary item, it may:
 - Be carried forward to another game,
 - Be subject to a play-off,
 - Be substituted with a cash/prize alternative, at the Proprietor's discretion.



CLUB RULES

10. Prize Money Display

All prize money advertised or displayed during bingo sessions is subject to verification.

In the event of a human or system error in the information shown (including but not limited to prize amounts displayed on boards or screens), the club reserves the right to amend and payout the prize value to the correct amount. The manager's decision in such circumstances will be final.

11. Multi-Stage Games

For games involving multiple stages (e.g., one line, two lines, full house):

- Each stage must be completed before the next begins.
- Claims for interim prizes will not be accepted after the first number of the next stage has been called.
- No claims will be accepted after the Caller declares the game closed or the indicator board is cleared.

12. Equipment Failure

In the event of equipment failure:

- All numbers called prior to the breakdown will remain valid.
- The game may be restarted from the first number, depending on the nature of the fault and at the discretion of the Duty Manager.

13. Special Games

Certain special games (e.g., National, Cashpot, Link Games) operate under separate rules, which are displayed individually and are not governed by these general rules.

14. Duplicate Tickets / Electronic Bingo

In the event that duplicate tickets are issued during a game, either paper or electronic, resulting in duplicate claims, the prize money will be divided equally among all the claimants.

In the case of any dispute, the Duty Manager's decision is final, except in matters specifically addressed in the General Disclaimer, which is displayed on the Club Notice Board.

Rules of Play – Prize Bingo (Cash & Non-Cash Prizes)

1. Applicability of Club Rules

The general Club Rules for Playing Bingo apply to Prize Bingo, except where specifically modified by the rules outlined below.

2. Payment and Activation

Players must insert the appropriate coin(s) into the designated slots or, in the case of Bingo Bees, top up credit by designated staff or via coin/note slots.

- The activation of the visual indicator light at each playing position confirms payment and is a prerequisite for any prize claim.
- For Bingo Bees, players must select and light up the boards they wish to play.

3. Number Calling

The Caller (person or electronic system) will:

- Select numbers using a random selector, blower motor, or similar device.
- Announce each number along with its associated colour.
- A number is considered called as soon as the Caller begins to speak, even if only partially descriptive.
- The Caller will complete the call before accepting any claims.

4. Claiming a Prize

Players must:

- Close the shutter or cover the number with a disc if it appears on their board. In the case of Bingo Bees use the "auto dab" or tap the board to mark off the numbers.
- Be the first to complete a valid winning combination (e.g., line across, down, diagonal, or other specified pattern).
- Promptly press the claim button or call out to alert the Caller. The claim button will be either on your table top board (centre or side) and in the case of Bingo Bees on the actual Bingo Bee itself.
- Ensure their claim is clearly heard and verified.

5. Prize Allocation

Prizes will be:

Club 3000 Bingo

CLUB RULES – Revised December 2025



CLUB RULES

- Advertised and announced by the Caller.
- May consist of cash or non-cash items (e.g., vouchers, goods).
- In the event of multiple winners:
 - Cash prizes will be equally divided.
 - Non-cash prizes will be substituted with equivalent lower-value items, as determined by the Club.

6. Disputes

In the event of any dispute, the Duty Manager's decision is final.

Rules of Play – Cash & Linked Cash Bingo

1. Applicability of Club Rules

The general Club Rules for Playing Bingo apply to Cash Bingo, except where specifically modified by the rules outlined below.

2. Participation Fee

A participation fee, as indicated on the Charges to Play Notice, will be applied to each game.

3. Payment and Activation

Players must insert the appropriate coin(s) into the designated slots or, in the case of Bingo Bees, top up credit via designated staff, or via coin/note slots.

- The activation of the visual indicator light at each playing position confirms payment and is a prerequisite for any prize claim.
- For Bingo Bees, players must select and light up the boards they wish to play.

4. Prize Money

Prize money for each game is determined by the number of players participating.

- In Linked Cash Bingo, the Caller will announce the total number of boards/positions in play and the prize money available.

5. Number Calling

The Caller (person or electronic system) will:

- Select numbers using a random selector, blower motor, or similar device.
- Announce each number along with its associated colour.
- A number is considered called as soon as the Caller begins to speak, even if only partially descriptive.
- The Caller will complete the call before accepting any claims.

6. Claiming a Prize

Players must:

- Close the shutter or cover the number with a disc if it appears on their board. In the case of Bingo Bees use the "auto dab" or tap the board to mark off the numbers.
- Be the first to complete a valid winning combination (e.g., line across, down, diagonal, or other specified pattern).
- Promptly press the claim button or call out to alert the Caller. The claim button will be either on your table top board (centre or side) and in the case of Bingo Bees on the actual Bingo Bee itself.
- Ensure their claim is clearly heard and verified.

7. Prize Allocation

- The cash prize will be announced by the Caller.
- If multiple players claim a prize correctly, the prize money will be equally divided among the winners.
- All winning boards will be checked and verified by the Caller before the prize is awarded.
- Should any Linked MCB game lose players due to any malfunction or error, the prize money will be adjusted proportionately to reflect the number of players that complete the game.
- If the club is required to withdraw from any Linked MCB game due to malfunction or error, the game will revert to an in-house game, and the prize money will be adjusted based on the number of participating players completing the game.

8. Disputes

In the event of any dispute, the Duty Manager's decision is final.



CLUB RULES

Rules of Play – Link Bingo Games

1. General Application

The Club's standard Bingo rules apply to Link Games, except where specifically modified by the rules below.

2. Control Club

The Link Game will be conducted by a designated Control Club, which will be identified prior to the start of the game.

3. Local Games

In addition to the Link Game, each participating Club may run separate local Bingo games. These may be played:

- On separate tickets or pages within a Bingo book,
- On the reverse side of the Link Game card, or
- Using Bingo Bees.

4. Prize Allocation

Stake money is distributed by the Control Club between the Link Game and local games based on the number of cards sold at each participating venue. This determines the prize pool for the Link Game.

5. Technical Faults

In the event of a technical issue:

- **Option A:** The Link Game will be terminated, and each Club will continue with its local game(s) using the relevant cards and stakes collected locally.
- **Option B:** Clubs unaffected by the fault will continue the Link Game (with adjusted stake money), while affected Clubs will revert to local games.
- Any Link Game prizes awarded before the fault occurred will remain valid.

6. Claiming a Win

It is the player's responsibility to ensure their win is heard:

- **Control Club:** Notify the Caller directly.
- **Receiving Club:** Notify the Caller or Duty Manager via the microphone.
- **Separate Room/Annexe:** Notify the designated employee in charge of that area.

7. Disputes

In the event of a dispute regarding the Link Game, the decision of the Control Club is final, except for matters covered by the General Disclaimer displayed on the Club's Notice Board.

Rules of Play - Cashpot Game

1. General Information

- The game is officially known as the Cashpot Game (CPG).
- It is conducted under the Gambling Act 2005 and played via a Wide Area Gaming System.
- The game may include a Jackpot Game, with specific conditions displayed in participating clubs.

2. Game Format

- The CPG consists of:
 - One Line Prize – the first prize awarded.
 - Two Line Prize – awarded after a valid One Line win.
 - Full House Prize – awarded after a valid Two-Line win.
- If a Jackpot is declared, its conditions will be displayed prior to ticket sales.

3. Participation

- Only customers of participating clubs are eligible to play.
- Players must be 18 years or older. Proof of age may be requested.

4. Tickets and Equipment

- Tickets may be:
 - Paper-based
 - Electronic, played via a Bingo Bee terminal
- All tickets must be authorised by the Organiser.



CLUB RULES

- References to "CPG Ticket" include both paper and electronic formats.

5. Game Operation

- The game is played live across clubs at a scheduled time.
- Numbers are called in a random sequence, transmitted via the Digital Link System.
- Each number is called three times (e.g., "twenty-one", "two and one", "twenty-one").

6. Player Responsibilities

- Before the game:
 - Check ticket legibility.
 - Ensure Bingo Bee terminals are functioning properly.
- During the game:
 - Mark numbers clearly for verification.
 - Maintain legibility of Serial, Plate, and Pattern numbers.
 - Operate Bingo Bee terminals correctly to mark numbers.
- Winning:
 - The player must stop the game upon completing a winning pattern.
 - Claims must be made before the next number is called.
 - Staff are not responsible for stopping the game.

7. Prize Claims

- Claims are subject to validation and adjustment by the Organiser.
- If a player completes multiple patterns (e.g., One Line and Full House), only the lower prize is awarded unless an additional number is called.
- In the case of multiple winners, prizes are equally divided.
- The caller will confirm claims and make a final enquiry before closing the game.

8. Non-Participation & Disputes

- If a club cannot participate after ticket sales, a House Game will be played under local rules.
- All winning tickets and proof of prize payment must be retained.
- Disputes will be handled our Complaints Procedure, available from the Club Notice Board.

9. Governance

- The distribution of prizes is determined by Meeron Ltd.
- If the game is abandoned, clubs will revert to in-house games.
- These rules override any house rules during CPG play.
- Effective from February 2009, these rules supersede all previous versions.

Safer Gambling Policy

Club 3000 Bingo is committed to promoting a safe, responsible, and supportive environment for all members. If you have concerns about your gambling, please speak to a member of staff or collect a Safer Gambling leaflet, which outlines the tools and support available to help you play responsibly.

If you have self-excluded from a Club 3000 Bingo venue either directly with the Club or via a national self-exclusion scheme – (Bingo Industry Self-Exclusion Scheme) you will be excluded from all Club 3000 Bingo venues, and you have agreed to comply with the terms of the self-exclusion agreement.

During any period of self-exclusion, you must not enter or attempt to enter any Club 3000 Bingo premises. If, despite our reasonable efforts to uphold your exclusion, you gain entry and participate in gaming, Club 3000 Bingo will not be liable for any losses incurred, and any prizes or winnings will not be honoured.