



PARISH DATABASE & CAR PARK SYSTEM

FAQ'S

Q: Why do I need to register?

A: Registering with the parish through our new system helps us keep parishioner details up to date and ensures you receive important parish news, events and opportunities to become more involved in parish life, see booklet.

Q: What if I don't register?

A: If you choose not to register as a parishioner, unfortunately we will not be able to contact you with parish information such as newsletters and parish updates and you will not be able to use the car park facilities between 07:00-19:00.

Q: What do I need to do to access parking?

A: To use the parish car park, you must register using our simple online form. During registration, you'll choose the parking option that best suits your needs, whether that's obligatory Mass-only parking or anytime parking, see booklet.

**Q: I'm not good with technology.
Can you help?**

A: Registration is completed via a simple online form. If you don't have access to a computer or smartphone, or simply need some help, assistance will be available after Mass on selected Sundays and at the parish office during opening hours (09:00–14:30).

Q: Can I register more than one car?

A: Moving forward, parishioners may register up to two vehicles. However, only one registered vehicle may be parked at any one time to ensure parking remains available and fair for all parishioners.

Q: When do the changes start?

A: We aim to launch the new system in November this year.

Q: Can I park for free to attend weekday Mass?

A: Yes, if you're a Registered Parishioner on Option A, you can park free for up to 90 minutes (one entry per day) to attend weekday church services, including Saturdays up to 17:00.

Q: Can I park in the evening?

A: Between 19:00–07:00, non-registered members of the public can pay to park via the "pay-as-you-go" app managed by Euro Car Parks; registered Parishioners on Option B (Anytime parking) can also park during these hours for up to 4 hours, with no return within one hour.

**Q: I'm visiting for a funeral, wedding or baptism.
What should I do?**

A: The Priest can authorise special parking arrangements at his discretion for events like these, so please contact the Parish Office in advance to arrange access.

Q: What about Hall use and volunteers?

A: Parish meetings offer free parking via a tablet sign-in on-site. Other parish-organised events can also access free parking if arranged with the Parish Office in advance. Hall hirers are not eligible for free parking, but may use pay-as-you-go parking after 19:00.

Q: What if I receive a Parking Charge Notice by mistake?

A: Contact the parish office as soon as possible and we'll help resolve any genuine errors.

Q: Is the church making money from parking fines?

A: No. Parking charges for infringements are managed by Euro Car Parks. However, any income from pay-as-you-go parking or the annual subscription (Option B Anytime Parking) will support the parish mission.

OPTION A

FREE MASS AND PARISH LIFE
PARKING (LIMITED TIMES*)

3 hrs - Saturday Vigil,
Sundays, and other Holy
Days of Obligation
90 mins - during the week

OPTION B

ANYTIME PARKING
OPTION, 24/7*

£135 per year for up to
4 hrs parking anytime
daytime and evenings, no
return within one hour.*

REGISTER HERE

[www.stjohnshorsham.com/
car-parking-info](http://www.stjohnshorsham.com/car-parking-info)

*See Car Park User Guide for more details