

REGULATIONS PINETA FOR DOGS - ENGLISH

These regulations govern access to and use of the “Pineta For Dogs” area, managed by OMEGA APS, and supplement the provisions of the municipal and regional regulations currently in force.

Access to the area implies full acceptance of these regulations.

In the event of failure to comply with the rules indicated, the Management reserves the right to remove the user from the facility without any obligation to provide a refund.

ACCESS PROCEDURES:

- Access is permitted to dogs of any size or breed, provided they are identified by microchip and are up to date with the vaccinations required by current legislation.
- The dog's health compliance must be proven by means of a health booklet, veterinary certificate or dog passport, also in digital format.
- The dog must undergo regular internal and external anti-parasitic treatments.
- Animals in poor health or affected by contagious diseases are not allowed.
- Dogs with particular management needs or difficulties in coexisting with other dogs or people must be reported at the time of booking. The Management reserves the right to assess the dog's suitability for access, in the interest of collective safety and welfare.
- Access with female dogs in heat is not permitted.
- The space will be assigned by the staff present according to the needs of the dog and of the other users present. If necessary, the staff may carry out organisational relocations to ensure everyone's welfare and safety.
- Each enclosure may be used by a maximum of 2 adult people and 2 dogs. In the case of small dogs, a maximum of 3 dogs belonging to the same household may be admitted.
- The owner must be covered by civil liability insurance for any damage caused by their dog.

MANDATORY EQUIPMENT:

To access the area, the owner must have with them:

- the dog's vaccination booklet or passport;
- bags for collecting dog waste;
- leash and harness/collar;
- muzzle, to be carried as required by current legislation.

DOG MANAGEMENT WITHIN THE AREA:

- In the common areas, dogs must be kept on a leash.
- Inside their own enclosure, the dog may remain off-leash under the constant supervision of the owner; if the dog attempts to climb over the enclosure fence, it must be kept on a leash.
- Dogs must not be able to reach or disturb the dogs present in the other enclosures.
- The owner may not leave their dog unattended at any time.
- The owner is civilly and criminally liable for any damage caused by their animal.
- The dog keeper is required to constantly monitor the welfare of their animal, always ensuring fresh water, adequate shade and conditions compatible with its physical and emotional state.
- The owner must immediately collect their dog's waste and dispose of it in the designated containers.
- The owner must prevent the dog from causing disturbance through persistent vocalisations or agitated behaviour. It is recommended to provide the dog with adequate outings and moments of movement compatible with its physical and emotional needs.
- It is forbidden to let the dog play with noisy objects, such as toys with squeakers, inside the area.

- In order not to disturb the other guests, running, playing ball or using rackets inside the area is not permitted, except during permitted times in the exercise area.
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BEACH, SHOWER AND SMALL POOLS:

- The beach in front of the facility does not allow access to dogs according to current legislation.
 - Inside the area there is a dog shower and some small pools dedicated to cooling them down. It is recommended to use these spaces one at a time.
 - It is forbidden to allow dogs to urinate inside the small pools.
 - The use of soaps, shampoos or detergents is forbidden.
 - It is forbidden to empty or move the small pools independently.
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ENCLOSURE EQUIPMENT:

- In each enclosure, a deck chair/sun lounger and a water bowl will be available.
 - It is possible to request a maximum of one second deck chair/sun lounger, which must not be intended for the dog.
 - Any damage caused to structures, furnishings or equipment will be charged to the person responsible.
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EXERCISE AREA:

- In the exercise area, the dog may be left free without a leash, ensuring that the gate is properly closed.
 - Use of the exercise area takes place under the sole responsibility of the owner.
 - The area may be used by one dog at a time, except for dogs belonging to the same household.
 - For daily bookings, two uses of 15 minutes each are included.
 - The maximum stay is 15 consecutive minutes per dog or household group, so as to allow all guests to use the service.
 - Any extra time may be requested from the staff and granted subject to bookings and rotation.
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DOG SITTING SERVICE:

- During the agreed period, the dog is entrusted to the staff present and remains within the Pineta For Dogs area according to the organisational arrangements defined by the Management, in compliance with conditions of safety, animal welfare and compatibility with the context.
- Activation of the service is subject to the completion and signing of a handover form, in which the owner must indicate the dog's details, their own contact details, any authorisations for collection, relevant health information, management needs, therapies, allergies, intolerances or particular behavioural conditions already known.
- The owner is required to provide complete and truthful information on the dog's health, physical and emotional condition. OMEGA APS reserves the right not to accept, to suspend or to interrupt the service should conditions emerge that are incompatible with the proper management and welfare of the dog, or with the safety of the people present, other animals or the appointed staff.
- For the entire duration of the service, the owner must be reachable by telephone. In the event of illness, accident, health emergency or need for veterinary intervention, OMEGA APS will contact the owner or the designated contact person. If it is not possible to reach them promptly, the owner authorises OMEGA APS to activate the measures deemed necessary in the interest of the dog, with any costs to be borne by the owner.
- The dog must be collected at the agreed times. Any delays, no-shows or non-agreed extensions will be managed according to the procedures indicated by the Management and the current price list.
- The service is not available for dogs in poor health, dogs affected by contagious diseases, female dogs in heat or subjects that, in the assessment of the appointed staff, are not compatible with the operating context.

GENERAL RULES:

- Pineta For Dogs is a space dedicated exclusively to people accompanied by their dog.
 - As it is a private area immersed in the pinewood, it is not permitted to set up tents, gazebos, hammocks, barbecues, stoves or other flame devices.
 - It is forbidden to throw cigarette butts or waste on the ground.
 - In the areas indicated by current legislation, smoking is prohibited.
 - Each guest is required to check that gates and access points are properly closed.
 - Minors must always be supervised by an adult.
 - Guests are required to respect the natural environment of the pinewood, avoiding behaviours that may damage the vegetation, the dunes or disturb other guests.
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BOOKINGS AND CANCELLATIONS:

Pineta For Dogs operates exclusively by booking. Bookings cannot predict weather conditions; therefore, no total or partial refunds are provided in the event of bad weather.

In the event of voluntary cancellation, delay or early departure, no refund is provided. Any cancellations must be communicated according to the methods indicated by the Management at the time of booking. For further information, please refer to the price list.