

# REGNUM BANSKO

FACTS AND INFORMATION

  
**REGNUM**  
BANSKO

  
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# Welcome to Regnum Bansko Mountain Resort

## Location

Regnum Bansko Mountain Resort is nestled at the foot of the Pirin Mountains, in the popular town of Bansko; one of Bulgaria's top year-round destinations for nature, adventure and relaxation.

## Distance

The hotel is 170 km from Plovdiv Airport, 160 km from Sofia Airport, 5 km from Bansko Ski Resort and 7 km from the natural thermal springs of Dobrinishte.

## Airport Transportation Options

Transportation can be arranged via VIP transfer, private car or taxi services.

## Check-in and Check-out Time

Check-in time: 15:00 | Check-out time: 11:00

## Early Check-in / Late Check-out Policy

Early arrivals before 08:00 or late departures after 18:00 are subject to a charge of 100% of the daily room rate (subject to availability).

## Spoken Languages

Bulgarian, Turkish, English, Russian, Greek.

## Currency

The official currency is the Bulgarian Lev (BGN) accepted in cash.

## Accepted Credit Cards

Visa, MasterCard, Eurocard, American Express

## Climate

The region experiences a continental climate with hot summers and cold winters.

## Voltage

The hotel operates on 220 volts / 50 hertz electricity.

## Wireless Internet Access

Complimentary wireless internet service is available for all guests in their rooms and throughout the hotel premises.

## Pet Policy

We love and respect our animal friends; however, to ensure the comfort, hygiene, and safety of all our guests, pets are not allowed in guest rooms or any public areas of the hotel.

## Smoking Policy

Smoking is strictly prohibited in all indoor areas and guest rooms. It is only permitted in designated outdoor areas, such as balconies or the terrace.

## Responsible Drinking Policy

Alcoholic beverages are only served to guests aged 18 and above. If a guest appears underage, valid photo identification will be requested. Guests who appear to be intoxicated will not be served alcohol or allowed in public hotel areas.

## Age Requirement Policy

Guests must be at least 18 years old and provide valid identification to make a reservation or check in independently.

## Non-Hotel Services

Except for Regnum's official business partners, any product or service purchased or rented from outside is not permitted to be used or served within the hotel premises.

## Other Policies

The use of bicycles, rollerblades, skateboards, scooters, or similar devices is prohibited in all indoor hotel areas. The use of drones or camera drones within hotel grounds is also strictly forbidden.





# Welcome to Regnum Bansko Mountain Resort

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## **Welcome Services**

- Traditional sweet treats served at check-in
- Personal escort to guest rooms upon arrival
- In-room welcome amenities on the day of arrival
- Luggage assistance service
- Complimentary bottled water for the guest's vehicle upon departure

## **Guest Services & Facilities**

- Access to general hotel areas for early check-in and late check-out guests
- 24/7 Regnum Hospitality Assist Call Center support
- Multilingual and experienced staff
- Daily housekeeping and evening turn-down service
- Daily replenishment of the minibar
- Complimentary birthday cake for two for guests celebrating their birthday
- Luggage storage service
- Umbrella provision on rainy days
- Complimentary high-speed wireless internet throughout the property

## **Transportation & Activities**

- Seasonal shuttle service to Bansko Ski Resort
- On-site restaurants and bars
- Daily entertainment programs and social activities

## **Thera SPA by Regnum**

- Outdoor swimming pools & aquapark
- SPA center featuring steam room, sauna and Turkish hammam

## **Business Services**

- Photocopying, printing and scanning services available at the front desk

## **Extra Charge Guest Services**

- Massage and therapy treatments
- Beauty centre applications
- Special massage packages and personalized wellness programs

## **Housekeeping & Room Services**

- Laundry, dry cleaning, and ironing services
- In-room breakfast service
- In-room dining service

## **Food & Beverage**

- Premium wine and whisky menu
- Restaurant and bar services
- Packed meal service
- À la carte and open buffet dining options
- Seasonal tasting menus and chef's specials
- Local and international cuisine selections
- Private dining and celebration arrangements
- Outdoor terrace or garden dining experiences

## **Activities & Entertainment**

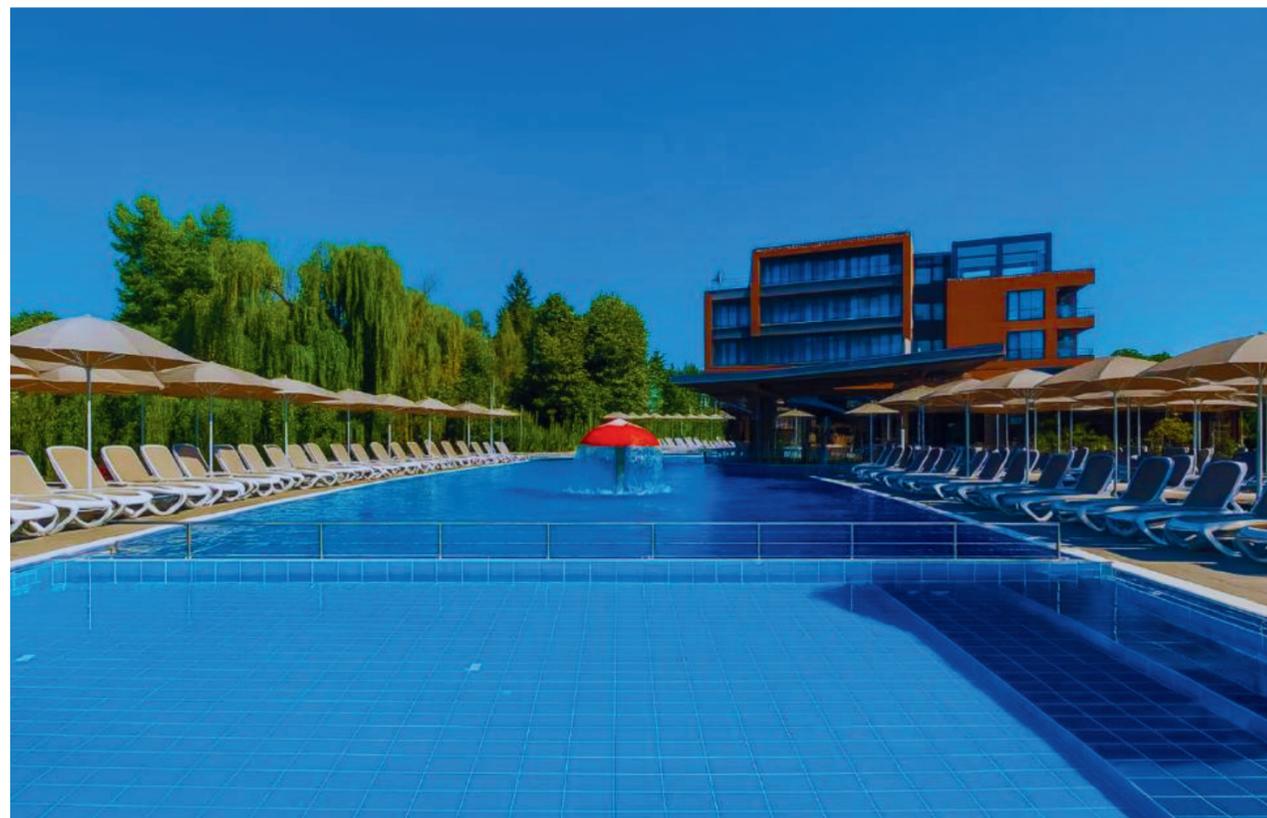
- Bicycle and vehicle rental services
- Nature walks, horseback riding.
- Ski lessons (seasonal availability)
- Guided hiking and mountain trekking tours
- ATV and off-road safari adventures
- Cultural tours to nearby villages and historical sites

## **Other Services**

- Meeting and event room usage
- Electric vehicle charging station
- Photography and florist services
- Private medical services and pharmacy access
- Hosting of outside visitors in designated areas and during specified times (subject to an additional fee)
- Coffee lounge featuring local blends

## Privilege Services

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### **Regnum Banya Thermal Complex**

Regnum Banya Thermal Complex is offered with a 50% discount to our guests staying at Regnum Bansko Mountain Resort throughout the entire season. Renowned for its healing thermal waters and tranquil mountain setting, this exclusive wellness retreat offers a rejuvenating escape with indoor and outdoor thermal pools, steam rooms, saunas, and relaxation areas.



### **Transfer to the Ski Gondola Station**

Enjoy completely free of charge and scheduled shuttle service from Regnum Bansko Mountain Resort to the Bansko Ski Gondola Station throughout the winter season. Our comfortable and timely transfers ensure a smooth start to your ski day, allowing you to reach the slopes without the hassle of driving or parking. Simply focus on the adventure ahead, while we take care of the rest.



# STAY

Regnum Banskó

# Rooms Essentials and Amenities

## Room Features

- Panoramic mountain or town view
- Floor-to-ceiling windows with blackout curtains
- Sheer and blackout curtains
- Seating area
- Comfortable bedroom ceiling fan
- Bedside table with reading lamp
- Custom-designed wooden flooring
- Balcony or terrace with outdoor seating
- Functional work desk
- Ergonomic desk chair
- Central AC and individual climate control
- Carpet flooring

## Dressing Area

- Full-length wardrobe
- Wooden hangers
- Full-length mirror
- Luggage rack
- Iron and ironing board (on request)
- Electronic safe box
- Laundry bag
- Bathrobe and slippers
- Kids' bathrobe and slippers (on request)
- Shoehorn and shoe brush
- Digital scale (on request)
- Shoe shine sponge (in selected room types)
- Plush pouf seat or bench
- Pool Towel

## Bedding Comfort

- Signature Regnum bed
- King or full-size single bed
- Premium quality orthopedic mattress
- Hypoallergenic pillows
- 100% cotton linen set
- Extensive pillow menu (available upon request)
- Anti-allergenic bedding options
- Extra blankets and pillows available on request

## Bathroom Amenities

- Bathroom with rain shower
- Separate toilet
- Sink vanity
- Lighted makeup mirror
- Hairdryer
- Dental kit and liquid soap
- Signature hand and foot towels
- Signature bath towel for Banya use
- Full amenities set
- Vanity and shaving kits (on request)

## Technology

- Multi-split type AC with individual climate control
- 50" IP TV with international channels
- 1 IP phone with direct dial
- Complimentary wireless internet access
- Media hub with HDMI, USB, Type-C
- Minibar (Refreshed daily)
- Kettle with complimentary tea selection
- Coffee machine (Daily capsule replenishment)

## Additional Services & Amenities

- Welcome amenities upon arrival
- Daily housekeeping service
- Turn-down service with evening setup
- Fresh flower decoration in-room
- Laundry service (upon request)
- Dry-cleaning service (upon request)
- 12-hours room service (select menu items)
- Wake-up call service
- Concierge and guest relations support
- Pillow and linen replacement upon request
- Scheduled shuttle service to the Bansko Ski Gondola Station, ensuring a smooth and timely journey to the slopes (Winter Season)
- Shuttle service to Regnum Banya Thermal, along with 50% exclusive discount on entrance for hotel guests





## Rooms Essentials and Amenities

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### **Superior Double Room**

24-35 sqm | Town View | Main Building  
Max Occupany: 2 Adults

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### **Superior Suite**

46-59 sqm | Town View | Main Building | One Bedroom  
Max Occupany: 2 Adults + 1 Child

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### **Superior Suite with Mountain View**

46-59 sqm | Mountain View | Main Building | One Bedroom  
Max Occupany: 2 Adults + 1 Child

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### **Deluxe Suite**

55-62 sqm | Town View | Main Building | One Bedroom  
Max Occupany: 3 Adults or 2 Adults + 2 Children

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### **Deluxe Suite with Mountain View**

55-62 sqm | Mountain View | Main Building | One Bedroom  
Max Occupany: 3 Adults or 2 Adults + 2 Children

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### **Grand Suite**

71-108 sqm | Town View | Main Building | Two Bedrooms  
Max Occupany: 5 Adults or 4 Adults + 1 Child

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### **Grand Suite with Mountain View**

71-108 sqm | Mountain View | Main Building | Two Bedrooms  
Max Occupany: 5 Adults or 4 Adults + 1 Child

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### **Presidential Suite**

134 sqm | Mountain View | Main Building | Two Bedrooms + Terrace  
Max Occupany: 4 Adults



# ROOMS

Regnum Bansko



## Room Comparison

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Rooms	 Size	 View	 Bedroom	 Max. Occupancy	 Beds	 Shower / Bathtub	 Location
Superior Double Room	24-35 sqm	Town	1	2	King or Twin	Shower	Main Building
Superior Suite	46-59 sqm	Town	1	2+1	King or Twin	Shower	Main Building
Superior Suite with Mountain View	46-59 sqm	Mountain	1	2+1	King or Twin	Shower	Main Building
Deluxe Suite	55-62 sqm	Town	1	3 or 2+2	King or Twin	Shower	Main Building
Deluxe Suite with Mountain View	55-62 sqm	Mountain	1	3 or 2+2	King or Twin	Shower	Main Building
Grand Suite	71-108 sqm	Town	2	5 or 4+1	King or Twin	Shower	Main Building
Grand Suite with Mountain View	71-108 sqm	Mountain	2	5 or 4+1	King or Twin	Shower	Main Building
Presidential Suite	134 sqm	Mountain	2	4	Kings	Shower	Main Building

# Room Benefits

## Services & Amenities

	Superior Double Room	Superior Suite	Superior Suite with Mountain View	Deluxe Suite	Deluxe Suite with Mountain View	Grand Suite	Grand Suite with Mountain View	Presidential Suite
Full access to all Regnum Bansko	●	●	●	●	●	●	●	●
Restaurant Tarchin ( Breakfast )	●	●	●	●	●	●	●	●
Indoor Pools, Outdoor Pools, Aquapark	●	●	●	●	●	●	●	●
Turkish Hammam, Sauna and Steam Bath	●	●	●	●	●	●	●	●
Complimentary Tea, Coffee and Bottled Water	●	●	●	●	●	●	●	●
50" IP Smart TV with International Channels	●	●	●	●	●	●	●	●
High-Speed Wireless Internet Access	●	●	●	●	●	●	●	●
Media hub with HDMI, USB, Type-C Ports	●	●	●	●	●	●	●	●
Kettle and Coffee Machine	●	●	●	●	●	●	●	●
Daily Housekeeping	●	●	●	●	●	●	●	●
24-Hour Reception and Luggage Storage	●	●	●	●	●	●	●	●
Free on-site Parking	●	●	●	●	●	●	●	●
Complimentary Shuttle to Banya Thermal Complex	●	●	●	●	●	●	●	●
Complimentary Shuttle to Bansko Ski Center	●	●	●	●	●	●	●	●
Complimentary SKI Storage Usage	●	●	●	●	●	●	●	●



# CULINARY

Regnum Banskó



## Restaurant & Bar

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### **Tarchin Restaurant**

Tarchin Restaurant offers a cozy yet refined dining experience where local charm meets international flavor. Located on the Ground Floor of our hotel, this inviting venue welcomes guests every evening from 18:00 to 22:30.

Our menu blends the rich culinary heritage of the region with international delicacies, prepared by talented Turkish chefs using locally sourced ingredients.

Guests can enjoy both buffet-style service and à la carte options, offering flexibility to suit every taste and occasion.

Tarchin's rustic-elegant setting makes it ideal for family dinners, cultural explorations, or a relaxed evening. Dining is subject to extra charge based on the selected menu or service type.

At Tarchin, every dish is a tribute to tradition; prepared with care, served with heart, and enjoyed in good company.

### **Lobby Bistro & Bar**

Lobby Bistro & Bar invites guests to unwind in a relaxed yet elegant atmosphere, offering the perfect setting for a casual drink or friendly gathering. Conveniently located in the hotel lobby, it is open daily from 08:00 to 23:30.

Our talented bartenders and baristas are dedicated to crafting the perfect drink for any taste from freshly brewed coffee and premium teas to classic cocktails and creative seasonal blends, served with flair and attention to detail.

Stylishly designed with cozy seating, ambient lighting, and subtle music, it provides the ideal ambiance for both leisure and informal business meetings. Whether you're starting your day with an energizing espresso or ending it with a refined cocktail, Lobby Bistro & Bar adapts effortlessly to your rhythm.

The elegant interior, framed by panoramic windows and warm natural textures, invites moments of pause, conversation, and inspiration.

Live music evenings, signature drinks, and an ever-evolving drink list add a touch of sophistication and surprise to your experience.

At Lobby Bistro & Bar, each visit is a blend of comfort, style and genuine hospitality; where great conversations begin, senses are awakened, and lasting memories are made.



## Restaurant & Bar

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### Jazz Bar

Jazz Bar invites guests into an intimate and stylish setting where music, ambiance, and fine drinks come together in perfect harmony. Tucked away in a cozy corner of the resort, this elegant venue opens in the evening hours, offering a refined escape for those seeking sophistication and soul.

Designed for lovers of smooth tunes and warm conversations, Jazz Bar features a curated selection of live music performances from jazz classics to soulful acoustic sets creating an atmosphere that is both vibrant and relaxing.

The bar menu includes expertly crafted cocktails, premium spirits, fine wines, and a variety of non-alcoholic beverages, all served with attention to detail and flair. Whether you're enjoying a quiet drink alone or celebrating a special moment with friends, Jazz Bar provides a setting that elevates every experience.

Velvet seating, ambient lighting, and tasteful décor inspired by timeless jazz culture create a space that feels both exclusive and welcoming. It's an ideal location for late-night lounging, pre-dinner drinks, or winding down the evening in style.

### Mountain Grill Garden

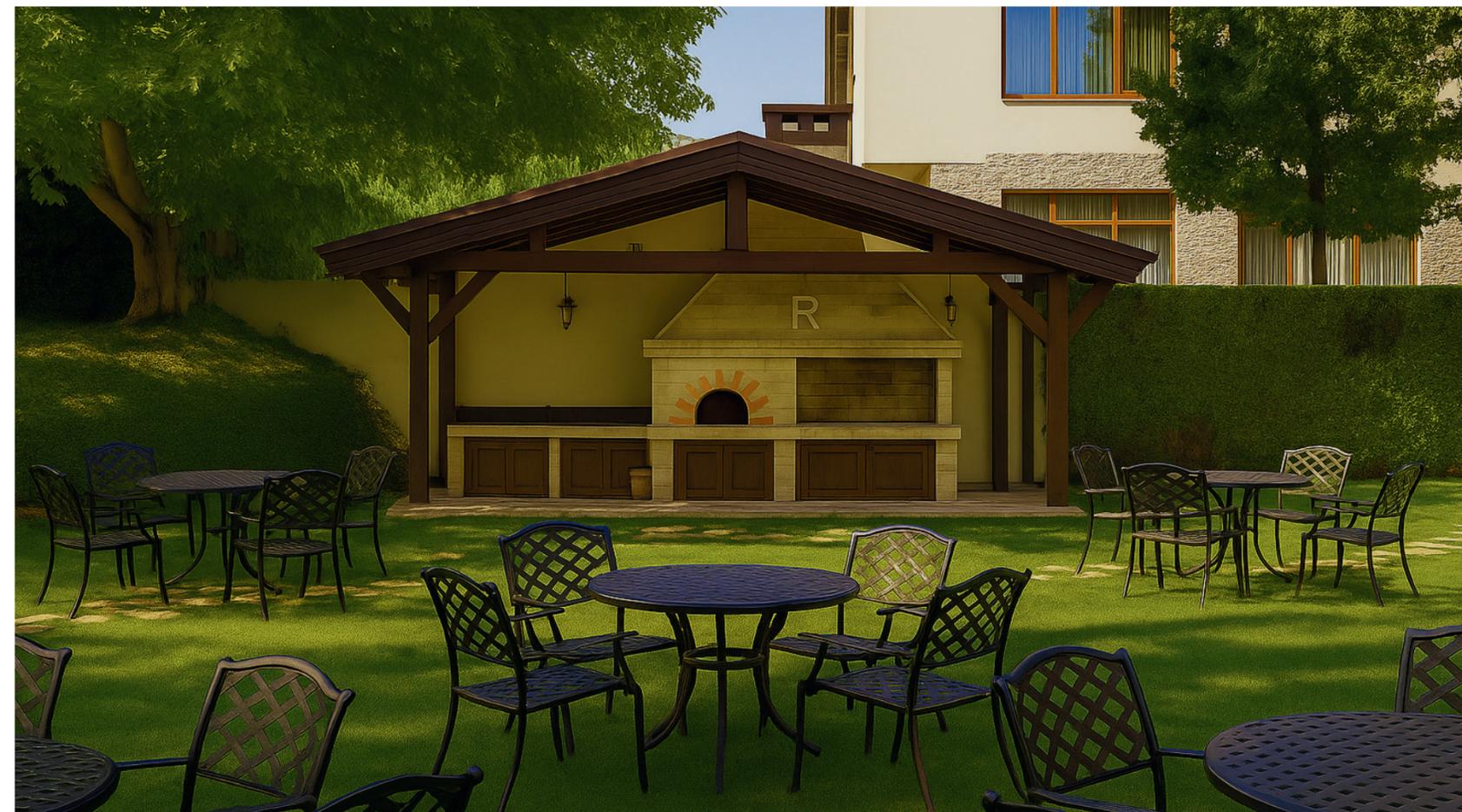
Mountain Grill Garden invites guests to enjoy a relaxed open-air dining experience in the heart of nature, where the scent of grilled delicacies blends with the fresh mountain breeze. Nestled in the garden area of the resort, this charming space is open during the summer season and on special event days.

Set against the backdrop of the Pirin Mountains, the venue offers a unique opportunity to dine under the sky; surrounded by greenery, birdsong, and the comforting crackle of the grill. It's the perfect spot for afternoon barbecues, evening gatherings, or family-style dinners in a laid-back yet scenic setting.

Our chefs prepare a variety of grilled meats, vegetables, and seasonal sides over an open flame, combining simplicity with rich, smoky flavor. Meals are served in a buffet-style format or as part of a pre-arranged menu for private groups and events.

Mountain Grill Garden's rustic wooden pavilion, stone oven, and casual seating create a welcoming ambiance for guests of all ages. The area can also be reserved for private celebrations, themed dinners, or outdoor corporate events.

At Mountain Grill Garden, each meal is a celebration of summer; grilled to perfection, shared with joy, and served with a view that stays in your memory.



# WELLBEING

Regnum Banskó





## Thera SPA by Regnum

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Nestled in the serene heart of Bulgaria's renowned Bansko region, Thera SPA by Regnum offers a unique wellness journey inspired by the ancient, healing powers of natural thermal waters. Rich in minerals such as calcium, magnesium, and sulfur, these therapeutic waters emerge from deep beneath the Earth's surface, delivering centuries-old energy that has revitalized and healed generations. The Bansko area has long been celebrated as a destination for those seeking both physical renewal and inner peace.

Surrounded by lush forests and majestic mountain views, Thera SPA by Regnum is a true sanctuary of calm and natural beauty. Here, guests are invited to disconnect from daily stress and reconnect with nature and their inner balance. The soothing sounds of the forest and the crisp alpine air enhance an atmosphere designed for holistic rejuvenation and deep relaxation.

This tranquil setting is home to a collection of thoughtfully designed wellness facilities that nurture both body and soul. The sauna, promoting detoxification through deep perspiration, works in perfect synergy with the steam room, which soothes the respiratory system and deeply hydrates the skin. Both experiences are enriched by the essence of the region's thermal energy, offering authentic and restorative benefits.

Guests can indulge in personalized massage therapies delivered by highly skilled professionals. A wide array of treatments from timeless classics to modern, globally inspired techniques is carefully tailored to each individual's needs, ensuring profound relaxation, pain relief, and muscle recovery. Every touch is designed to harmonize body and mind.

Complementing this therapeutic experience, the Thera SPA boutique features a curated selection of premium wellness products. These globally recognized brands represent the pinnacle of skincare, aromatherapy, and wellness innovation, allowing guests to continue their self-care rituals with the same quality and excellence experienced during their stay.

Every element of Thera SPA by Regnum has been crafted with the highest standards of luxury, comfort, and wellbeing in mind. The seamless blend of nature's gifts, expert care, and a peaceful ambiance positions Regnum Bansko Mountain Resort's spa center as a one-of-a-kind destination for those in pursuit of deep renewal and lasting balance.

Whether you seek detoxification, stress relief, improved vitality, or simply a moment of calm amidst nature, Thera SPA by Regnum offers a complete sanctuary where every visit restores your inner harmony and inspires enduring wellbeing. This transformative experience allows you to carry the healing power of nature into your daily life.

Give yourself the care you deserve and open the door to a healthier, more balanced you, at Regnum Bansko Mountain Resort.

Let your senses rest, your body renew and your spirit rise.

# Thera SPA by Regnum

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## Jacuzzi Experience

Step into a world of bubbles, warmth, and serenity where the therapeutic power of water meets the ultimate in relaxation. Our Jacuzzi experience offers more than just comfort; it's a restorative escape designed to ease tension, awaken the senses, and rejuvenate the body.

Heated to the ideal temperature, the swirling waters create a gentle hydro-massage that targets stress points, relieves muscular fatigue, and enhances circulation. The combination of warmth and pressure stimulates the release of endorphins, promoting both physical ease and mental calm.

Let your body surrender to the rhythm of the jets as the bubbling embrace soothes away daily fatigue. Whether shared or savored in peaceful solitude, the Jacuzzi becomes your private haven of comfort and care.

Perfect before or after any wellness treatment, this hydrotherapy ritual amplifies the benefits of your spa journey, preparing you for deeper relaxation and inner harmony. From the first ripple to the final breath, our Jacuzzi experience invites you to pause, exhale and simply be.

## Therapeutic Massage

Reconnect with yourself through our therapeutic massage experiences, carefully designed to support deep healing, release tension, and renew inner balance. Each session begins with a personalized consultation to understand your needs whether physical discomfort, mental fatigue, or the simple desire to unwind.

Our experienced therapists apply a range of techniques, from deep tissue to lymphatic drainage, myofascial release, or gentle relaxation methods, ensuring every movement aligns with your body's rhythm and goals. High-quality oils and targeted pressure work in harmony to relieve chronic tension, improve circulation, and activate the body's natural self-healing processes.

But the benefits go beyond the physical. As tension dissolves, the nervous system rebalances, the breath deepens, and mental clarity returns. Aromatherapy and ambient touch further elevate the sensory experience, making each massage a space of emotional renewal and quiet transformation.

Whether as part of a wider wellness ritual or simply to reclaim a moment of calm, our therapeutic massages offer more than relief; they invite restoration, presence, and complete connection with self.

This is not just care for the body. It is attention to the whole being. In every stroke, a sense of peace is restored, and the journey inward gently begins.





## Thera SPA by Regnum

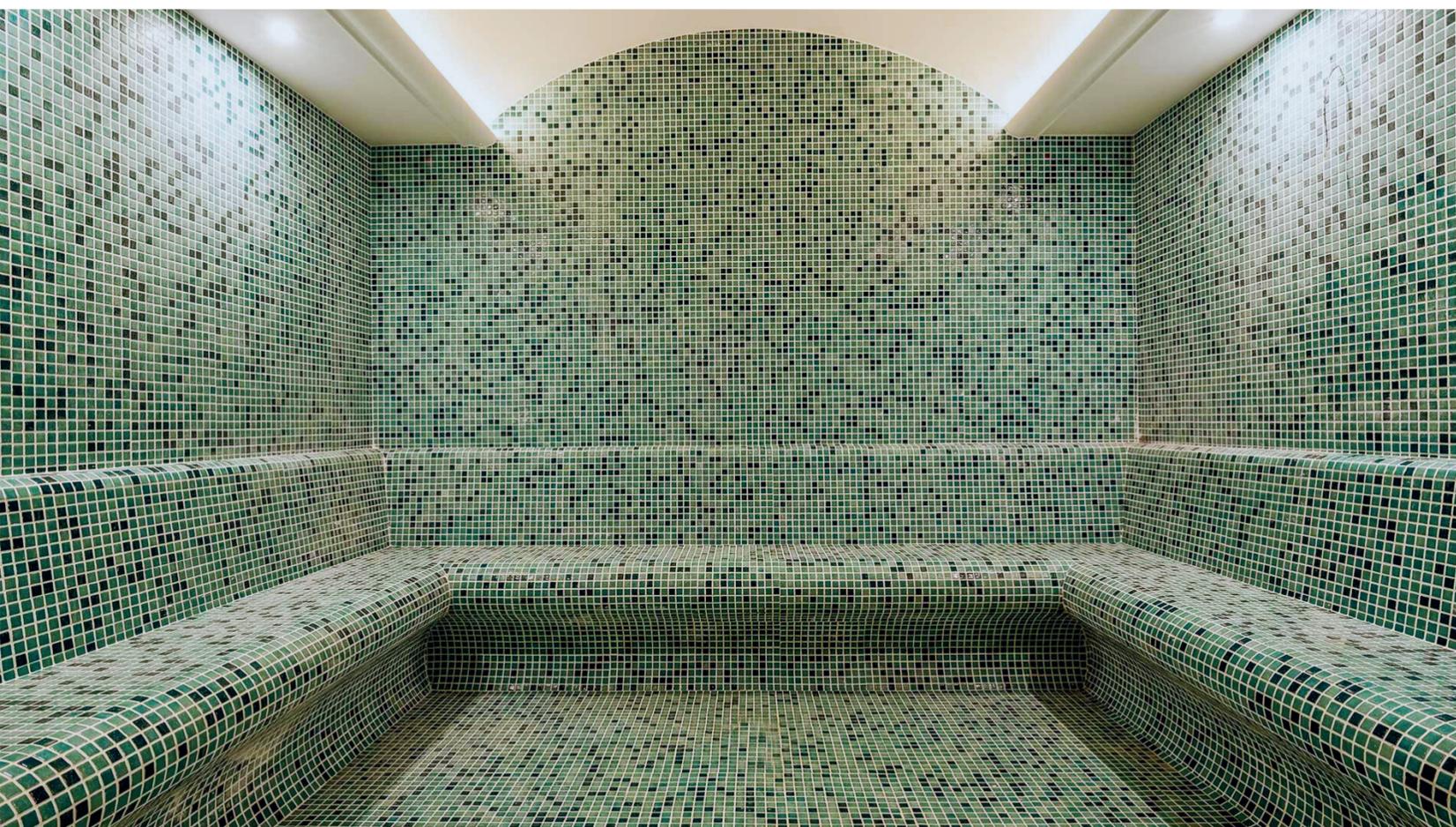
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### **Finnish Sauna**

Step into the authentic warmth of our Finnish sauna – a tranquil space inspired by centuries-old Nordic wellness rituals. Designed to promote deep physical and mental restoration, this dry-heat experience gently raises your body temperature to encourage healthy perspiration, helping eliminate toxins while purifying the skin and supporting metabolic balance.

As your body begins to relax, blood circulation improves and muscle tension melts away. The soothing warmth also stimulates endorphin release, promoting mental clarity, emotional calm, and deeper sleep. Crafted with natural materials and a serene aesthetic, our sauna invites you to disconnect from the outside world and reconnect with your inner rhythm. Whether you are looking to unwind after a day of adventure or prepare your body for a rejuvenating massage, our Finnish sauna provides a sanctuary of peace, balance, and timeless wellness.

This revitalizing ritual not only restores your body, but also renews your inner sense of harmony. It's a quiet luxury that lingers long after you leave.



### **Steam Room Ritual**

Enter a cocoon of warmth and mist where time slows and the senses awaken. Our steam room ritual combines enveloping humidity with therapeutic heat to open the pores, detoxify the body and soothe the respiratory system; creating the ideal foundation for relaxation and renewal.

As the moist heat surrounds you, your skin softens, circulation improves, and tension begins to dissolve. The warmth helps to ease muscle stiffness and joint discomfort, while the steam gently hydrates the lungs and nasal passages, supporting easier breathing and inner calm.

Infused with subtle natural aromas, this tranquil space becomes more than a wellness amenity, it becomes a place of pause and presence. Inhaling deeply, you invite clarity into the mind, while the body rests in a state of openness and receptivity.

Perfect before any body or facial treatment, the steam room enhances the efficacy of therapies by preparing the skin and relaxing the muscles. Whether used on its own or as part of a larger ritual, it is a powerful sensory experience that aligns body, breath, and emotion in a single, quiet moment of well-being.

It's a return to simplicity to breath, warmth, and silence. A space where you can truly let go and allow stillness to restore you.

# Thera SPA by Regnum

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## Turkish Hammam

Discover the ancient art of renewal through the Turkish Hammam – a centuries-old cleansing ritual where steam, exfoliation, and serenity come together in perfect harmony. Rooted in rich tradition and culture, the hammam offers a holistic journey that purifies the body, quiets the mind, and awakens the spirit.

Bathed in warm, enveloping steam, the body begins to relax as pores open and muscles soften. This gentle heat promotes circulation, eases tension, and prepares the skin for the deep-cleansing ritual ahead.

A traditional kese exfoliation follows, sloughing off impurities and reviving the skin's natural glow. Then, a luxurious foam massage soothes the body from head to toe, washing away fatigue and restoring vitality.

Perfect before any spa ritual, the Turkish Hammam primes the body for deeper therapeutic benefits. Whether experienced alone or as part of your wellness journey, it is a sacred ritual of cleansing, connection, and complete renewal.



## Relax Center

Step into the calming embrace of our Relax Center – a tranquil space dedicated to rest, reflection, and quiet renewal. Designed as a transition between treatment and daily life, this sanctuary invites you to pause, breathe, and allow the benefits of your wellness experience to fully settle into body and mind.

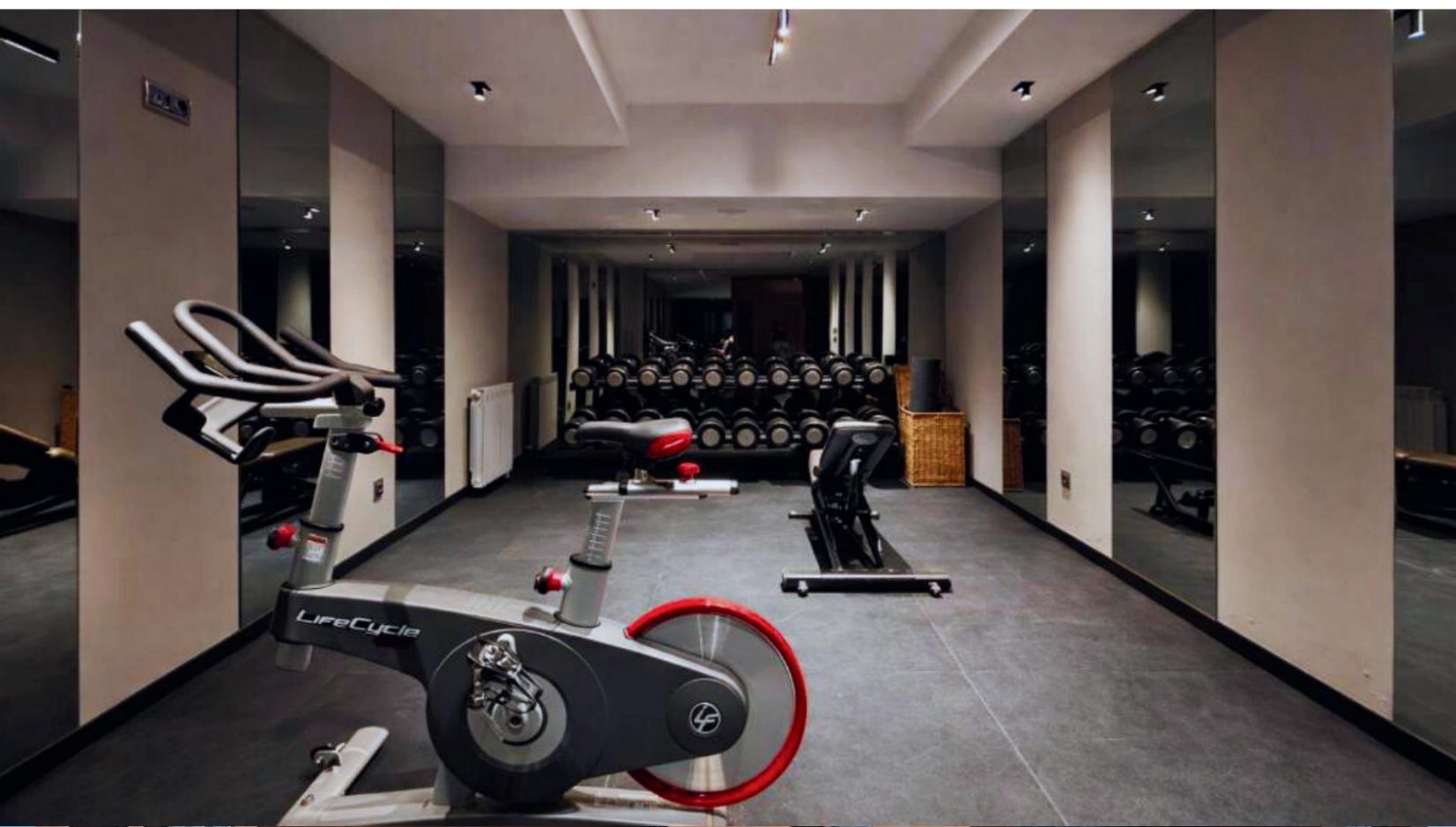
Soft lighting, ambient sounds, and subtle aromatherapy create an atmosphere where stillness becomes effortless. Whether you've just completed a spa ritual or simply seek a moment away from the pace of the world, this space offers comfort without distraction – a haven of peace that encourages deep grounding and presence.

Reclining loungers support full-body relaxation, while warm herbal teas and mineral-infused waters gently rehydrate and nourish from within. Wrapped in soft textiles and surrounded by natural tones, your senses gradually recalibrate and return to a state of inner harmony.

Here, time slows. The nervous system shifts into rest mode. Thoughts quiet. And in that stillness, healing deepens. It is a space not only to unwind—but to integrate, reflect, and reconnect with your inner self.

More than a waiting area, our Relax Center is a sacred pause: a mindful end to your wellness journey, or the perfect beginning of one yet to come.





## Fitness Center

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Nestled within the serene landscape of Regnum Bansko Mountain Resort, the Fitness Center at Thera SPA by Regnum invites you to elevate your well-being through movement, strength, and balance. Designed as an essential part of your wellness journey, our gym combines modern equipment, expert design, and a calming ambiance to support both physical vitality and mental clarity.

Whether you're looking to maintain your workout routine while away from home or begin a new chapter in your wellness lifestyle, our Fitness Center is thoughtfully equipped to meet your needs. From state-of-the-art cardio machines—such as treadmills, elliptical trainers, and stationary bikes—to comprehensive strength-training stations and free weights, every corner is created to motivate and inspire.

The atmosphere is open and uplifting, enhanced by full-length mirrors, warm lighting, and soft interior accents that mirror the natural calm of the surrounding mountains. Each workout becomes more than an exercise—it becomes an act of care and connection with your body.

Our space caters to all levels of experience, offering both intensity and ease depending on your personal goals. Guests may enjoy solo training, gentle stretching, or combine gym time with Thera SPA's full range of therapies for a holistic approach to health.

Beyond equipment, our team is always available to assist with proper use and guidance, ensuring that your time in the gym is safe, productive, and aligned with your wellness intentions.

After your workout, you're welcome to transition into relaxation mode with a visit to our saunas, steam room, or massage suites—all within reach inside Thera SPA. This fluid connection between movement and recovery creates the perfect foundation for full-body renewal.

At Thera SPA by Regnum, we believe that physical wellness is the key to overall balance. Our Fitness Center is more than a room—it's a retreat where strength is cultivated, stress is released, and energy is restored.

Reconnect with your power, reawaken your vitality, and rediscover the joy of movement in a space where your well-being always comes first.

Let your body move, your breath flow, and your mind settle—in the heart of Bansko, where fitness meets serenity.

Whether you're starting your morning with an energizing cardio session or ending the day with focused resistance training, every visit to our gym is an investment in your health, clarity, and resilience.

Commit to yourself. Stay active. And embrace the transformative power of movement—at Thera SPA by Regnum.

A photograph of a swimming pool with a wooden deck and metal handrails. The water is a deep blue color. The text 'POOL' is written in large white letters, and 'Regnum Banskó' is written in smaller white letters below it.

# POOL

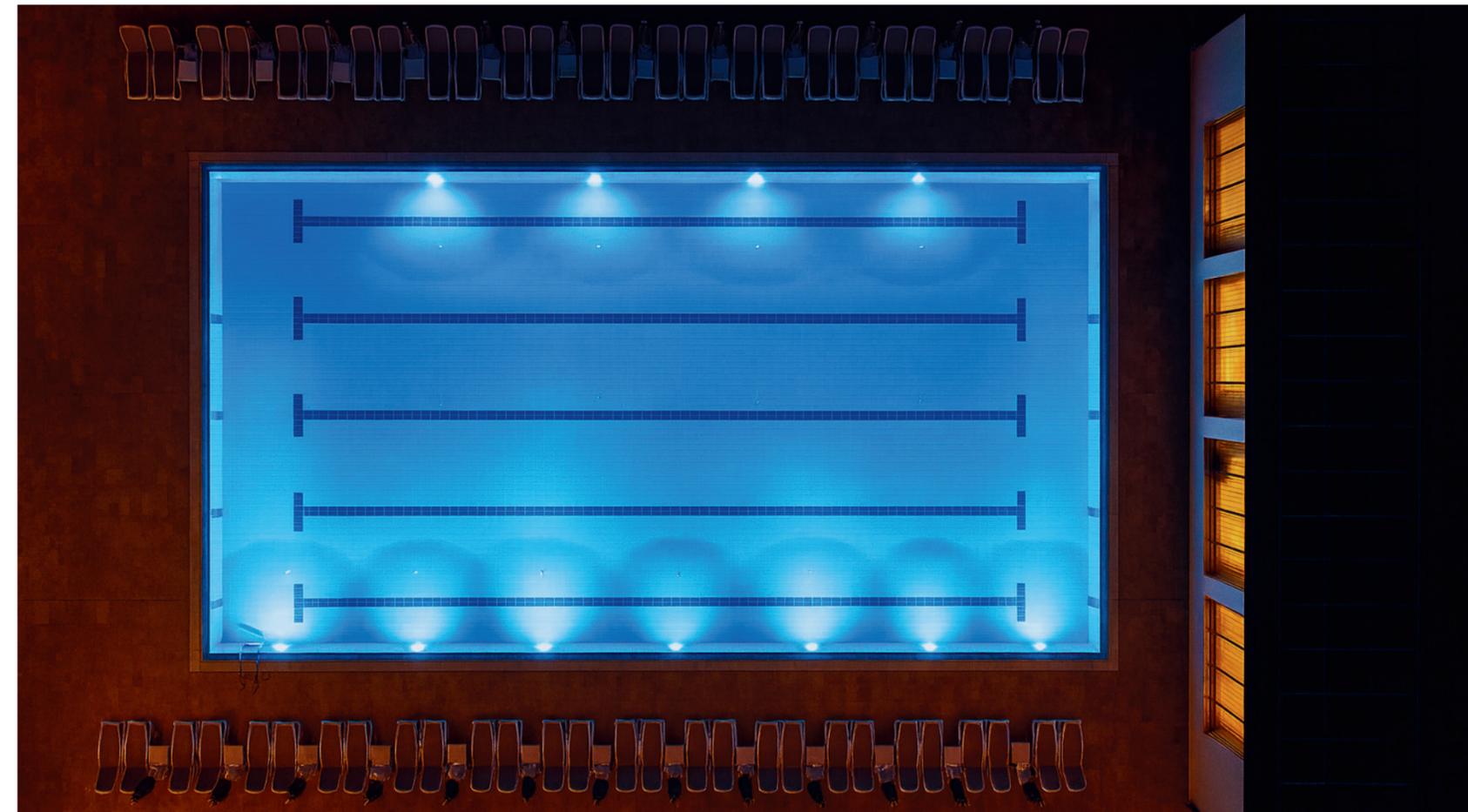
Regnum Banskó

# Pools & Aquapark

Pools	Heating System	Temperature Degree	Fresh Water	Jacuzzi	Depth (cm)	Size (m2)
1st Pool   Semi-Olympyc Sizes	●	29 C	●		1.60	300
2nd Pool   Kids Pool	●	30 C	●		0.70	75
3rd Pool   Water Slides	●	30 C	●		1.40	75

**Outdoor**

Regnum Bansko Aquapark Complex may, on certain days, reduce or switch off pool heating systems depending on guest numbers, weather conditions, or operational needs. For reasons such as adverse weather, hygiene procedures, guest safety, or technical maintenance, some pools may also be temporarily closed. These measures are implemented with the comfort and safety of our guests as our highest priority, and we kindly ask for your understanding. Our team will always strive to ensure alternative facilities remain available and to minimize any inconvenience. Thank you for your cooperation and trust. We look forward to welcoming you for a safe and enjoyable experience.





## Pools & SPA

	Pools	Heating System	Temperature Degree	Fresh Water	Jacuzzi	Depth (cm)	Size (m2)
<b>Outdoor</b>	1st Pool	●	30 C			1.60	66
	2nd Pool   Kids Pool	●	30 C			0.50	5
	3rd Pool   Jacuzzi	●	36 C		●	0.97	16
	4th Pool   Jacuzzi	●	36 C		●	0.97	16
	<p>Thera SPA may, on certain days, reduce or switch off pool heating systems depending on guest numbers, weather conditions, or operational needs. Some pools may also be temporarily closed due to adverse weather, hygiene procedures, guest safety, or technical maintenance. These measures are taken with our guests' comfort and safety as the highest priority, and we kindly ask for your understanding. Thank you for your cooperation, and we look forward to welcoming you for a safe and relaxing spa experience.</p>						



# KIDS & FAMILY

Regnum Bansko



# Kids Club

## Kids Club by Regnum: A World of Fun, Connection and Discovery

Nestled within the vibrant heart of Regnum Bansko Mountain Resort, the Kids Club is designed as an imaginative and joyful haven exclusively for our youngest guests. This dedicated space brings together playful energy, creative engagement, and nurturing care to offer a memorable experience for children of all ages.

Our thoughtfully curated facilities include colorful indoor playrooms, interactive games, and themed zones that encourage learning through play, all under the supervision of experienced and friendly staff. Designed to stimulate both the body and the mind, every corner of the Kids Club invites discovery, collaboration, and laughter in a safe and inspiring environment.

Children can enjoy a variety of guided activities including arts and crafts, storytelling sessions, mini-sports, and team games—all tailored to different age groups and developmental stages. The focus is on meaningful, screen-free entertainment that nurtures creativity, confidence, and imagination. Whether they're building, drawing, exploring, or making new friends, your children will be immersed in joy.

Beyond the indoor fun, the experience expands to outdoor playgrounds and seasonal programs, ensuring that every day is filled with wonder and excitement. Kids can participate in poolside games, aquapark adventures, and energetic group activities, creating memories that stay long after the holiday ends.

For parents, the Kids Club provides the peace of mind that comes with knowing their children are in a safe, enriching, and joyful environment—allowing the entire family to relax and recharge.

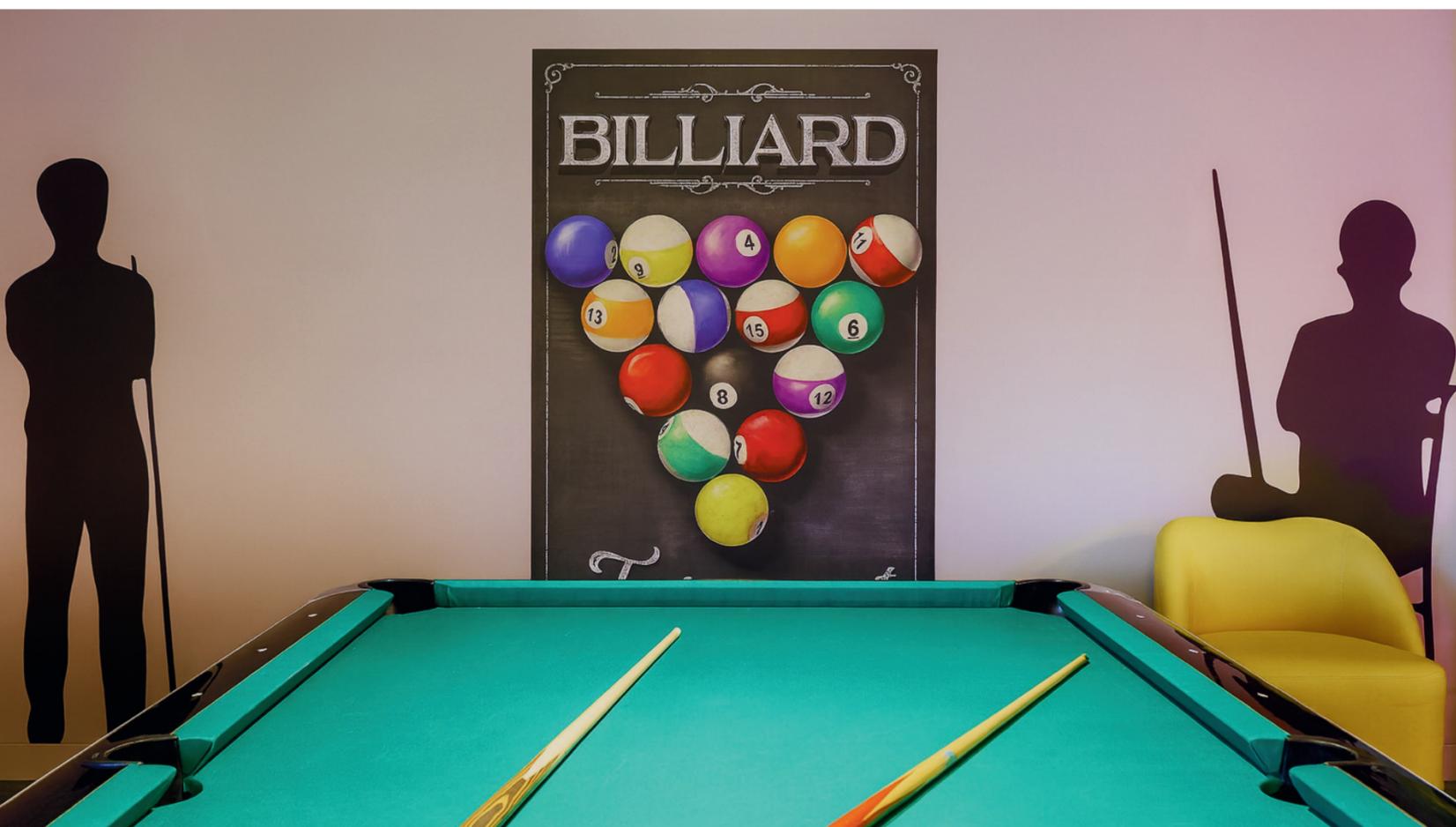
All activities are thoughtfully developed around our core values: joy, safety, creativity, and inclusivity. We proudly welcome children from all backgrounds, offering culturally diverse and engaging programs in a warm and welcoming setting.

At Regnum Bansko Mountain Resort, we are proud to be home to Bulgaria's first-ever Kids Relations Team—a passionate group of professionals fully dedicated to the happiness and comfort of our youngest guests. From themed activities in the Kids Club to fun-filled moments by the pool and aquapark, our team creates a full day of adventure, care, and delight, ensuring that every child leaves with unforgettable memories and a big smile.

Let your children play, grow, and thrive in a setting crafted with care. At Regnum Bansko, every laugh echoes with meaning, and every moment becomes a part of their happiest stories.

Because every childhood deserves to be magical, joyful, and free.. And at Regnum, we make that magic happen—day after day.





## Family Club

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### Family Club by Regnum: Where Good Times Become Memories

At the heart of Regnum Bansko Mountain Resort, the Family Club is thoughtfully designed as a shared sanctuary where families can connect, unwind, and enjoy meaningful time together. Blending comfort, entertainment, and togetherness, this vibrant space invites guests of all ages to slow down, play freely, and create unforgettable memories—side by side.

Our Family Club brings parents, children, and even grandparents into a setting that encourages bonding through joyful experiences. With cozy lounge areas, classic board games, console zones, interactive corners, and creative stations, it's a space where every family finds their own rhythm—be it active, playful, or restful.

From indoor games and movie nights to collaborative arts and family quizzes, every detail has been considered to foster genuine connection. Themed evenings, seasonal celebrations, and hands-on workshops invite families to laugh, learn, and share in new adventures together, all while making every moment count.

The space is equally ideal for relaxing conversations as it is for playful activities. Designed with flexibility in mind, the Family Club features open areas for group games, quiet reading nooks, and dedicated zones for family-style interactions—providing something for every mood and moment.

Outside, the experience continues with shared adventures across the resort—family hikes, aquapark fun, lawn games, and chill-out zones under the mountain sky. At every turn, families are encouraged to reconnect with each other and with the natural surroundings.

Parents will find comfort in knowing their time together is enhanced by thoughtful service, while children revel in the joy of being included in every aspect of the journey. It's a setting that celebrates unity and the simple, powerful joy of being present with one another.

At Regnum Bansko Mountain Resort, we believe that family time is the essence of a truly fulfilling vacation. That's why our Family Club is more than just a facility—it's a heartwarming, interactive environment created with care, love, and a deep understanding of what matters most.

Here, every game played, every laugh shared, and every story told becomes part of your family's legacy—crafted with intention, lived with joy, and remembered for years to come.

Because at Regnum, the best memories are the ones made together. And when families feel seen, valued, and inspired—something truly timeless is created.

At Family Club, we don't just host moments—we help you live them deeply.

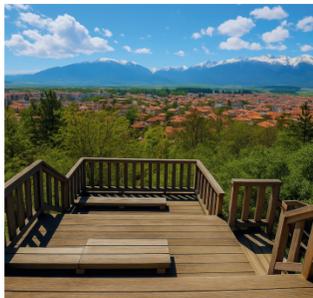
## Local Attractions

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### House of Neofit Rilski & Nikola Vaptsarov

Just beside the church, these beautifully preserved historic homes offer fascinating insight into the lives of two prominent Bulgarian cultural figures – Neofit Rilski, a key educator, and Nikola Vaptsarov, a celebrated poet.



### Golak Hills

Stretching with rolling green landscapes and panoramic views, Golak Hills is perfect for leisurely hikes, nature walks, and photography. The area's tranquility and fresh mountain air offer a rejuvenating escape from the hustle and bustle of everyday life.



### Hiking in Pirin Mountain

The majestic Pirin Mountain, a UNESCO World Heritage Site, offers hiking trails from easy paths to challenging climbs. Trekking reveals stunning alpine views, rare flora and fauna, and clear mountain streams — perfect for adventure seekers and nature lovers.



### Skiing

During winter, the nearby ski resorts offer excellent slopes suitable for skiers and snowboarders of all skill levels. Modern facilities, ski schools, and cozy mountain lodges make the area a favorite destination for winter sports enthusiasts.

### Old Town & Holy Trinity Church

Step back in time wandering Bansko's cobbled streets, historic Revival-era homes and charming mehanas (traditional taverns). Don't miss the beautifully ornate Holy Trinity Church, completed in 1835 a key symbol of Bulgaria's National Revival era.



### Horse Riding

Experience the stunning surroundings on horseback with guided tours for all skill levels. Whether beginner or experienced, explore trails through forests and meadows for a unique, peaceful connection with nature.



### Mountain Biking

The region's rugged terrain and well-marked trails create an exhilarating playground for mountain bikers. Routes vary from easy scenic rides to demanding downhill tracks, all surrounded by breathtaking natural beauty.



### ATV Tours

For those seeking excitement, guided ATV tours explore rugged paths and forest trails, offering an adrenaline-filled way to discover off-the-beaten-track spots. Perfect for individuals and groups wanting a thrilling outdoor adventure.



# Health & Safety

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## Our Safety Commitment

At Regnum Bansko Mountain Resort, ensuring the safety, health and comfort of our guests and staff is paramount. We strictly follow international hospitality standards to maintain a secure and welcoming environment throughout the property.

## Emergency & Facility Safety

The hotel is equipped with advanced fire detection systems, 24/7 security personnel, comprehensive CCTV coverage and multilingual evacuation plans. Regular emergency drills and staff training sessions are conducted to maintain optimal preparedness.

## Guest Room Hygiene

Guest rooms are cleaned according to WHO and ECDC guidelines, with hospital-grade disinfectants used on bedding and surfaces. We implement rigorous sanitation protocols to guarantee the highest level of hygiene and guest safety.

## Staff Readiness

Our personnel receive continuous training focused on hygiene standards, emergency response and child safety. This commitment ensures professional service delivery and immediate, effective reactions during critical situations.

## Food Safety Standards

All food preparation and service processes comply with EU regulations and Bulgarian health laws. Our in-house food engineers continuously monitor these processes and independent audits reinforce our stringent hygiene practices.

## HACCP Compliance

We strictly apply HACCP risk analysis and controls in all food processes. Transparent records and audits ensure compliance with EU food safety standards.

## Pool & Thermal Safety

Certified lifeguards are present during operating hours to ensure guest safety at our pools and thermal areas. Water quality is rigorously tested daily, including Legionella monitoring, to meet EU public health standards.

## Wellbeing Club Hygiene

Wet zones such as saunas, steam rooms and massage rooms are disinfected regularly following independent audit protocols. Shared equipment and common areas undergo multiple cleanings daily to uphold the highest hygiene levels.

## Laundry & Textile Hygiene

Our onsite laundry employs advanced thermochemical disinfection methods using internationally recognized products. This guarantees hospital-level cleanliness for all textiles, including towels, robes, and bedding.

## Power & Energy Systems

Operating on a 230V/50Hz electrical system, the hotel uses emergency generators to ensure uninterrupted power during outages. Solar energy systems also contribute to sustainable, eco-friendly electricity production.

## Water Quality Control

All water supplied in the hotel meets WHO drinking water standards, with continuous quality monitoring and a minimum 48-hour reserve capacity. Routine Legionella tests and official inspections secure the safety of all water facilities.

## Emergency Medical Services

We offers 24/7 ambulance service availability. Our staff are fully trained in first aid to provide rapid emergency response.





# Sustainability & Environment

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At Regnum Hospitality Bulgaria, sustainability is not just a corporate responsibility, it is a strategic priority embedded into every aspect of our operations. At Regnum Bansko Mountain Resort, we are proud to implement a comprehensive sustainability framework that prioritizes environmental stewardship, community engagement, and long-term ecological balance.

One of our flagship achievements is our investment in renewable energy infrastructure. A significant portion of our energy needs is met through privately owned solar panels installed on-site, significantly reducing our carbon footprint and reliance on non-renewable resources.

We maintain transparent monitoring of our carbon and water footprint, aligning with globally recognized sustainability standards to ensure consistent improvement in resource efficiency and environmental performance.

In the realm of sustainable food practices, we work with cutting-edge food waste mapping technologies to minimize waste at its source. These systems allow us to optimize kitchen operations and prevent overproduction, contributing to both environmental protection and operational excellence.

Our commitment to the local economy is demonstrated through a strict local sourcing policy:  
We procure 100% of our food and beverage products from regional suppliers, supporting small businesses, reducing transportation emissions, and ensuring the freshness and authenticity of everything we serve.

As part of our mobility and emissions strategy, we actively promote the use of public transportation among staff and guests, and continuously explore innovative solutions to reduce dependence on private vehicles.

The well-being of animals in our natural surroundings is also of utmost importance. All animals residing within or near our premises receive routine veterinary care and are treated with the compassion and respect they deserve.

Sustainability is not confined to operational metrics alone, it is a shared culture. Through initiatives such as “ReGreen” and “Move-On Regnum – Take Action for the Future Today,” our team members and guests are encouraged to participate in meaningful environmental projects that reinforce our shared responsibility toward the planet.

By integrating renewable energy, circular food practices, local economic empowerment, animal welfare, and low-emission mobility, RRegnum Bansko Mountain Resort exemplifies what it means to offer hospitality with purpose.

At Regnum Hospitality Bulgaria, we do not simply adapt to the future! We actively shape it.

# Privilege Services Terms & Conditions

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**Special privilege services are exclusive offerings provided by Regnum as a gesture of hospitality. These services are not included in the standard accommodation package.**

**They are non-transferable, have no cash value, and are valid only during the guest's stay.**

**Availability may vary depending on the season and operational conditions.**

**For the most accurate and up-to-date information, please visit our official website or contact the Guest Relations team.**

**Scope of Services:**

Privilege services are exclusive, courtesy offerings by Regnum Bansko Mountain Resort to enhance the guest experience. These privileges are not considered part of any room rate, package, or accommodation plan.

**Eligibility:**

These services are exclusively available to guests with a valid and active reservation at Regnum Bansko Mountain Resort during their period of stay. Services cannot be extended to friends, visitors, or third parties not registered as guests.

**Non-Transferability & Cash Value:**

All privilege services are non-transferable, non-exchangeable, and hold no monetary value. They cannot be refunded, accumulated, or redeemed for cash in part or full under any circumstances.

**Validity Period:**

The privileges are strictly valid only within the guest's official check-in and check-out dates. Any unused services expire upon departure and cannot be carried over to a future stay.

**Availability & Scheduling:**

Certain services may require advance booking due to limited availability. Shuttle schedules, seasonal operating hours (e.g., Aquapark access), or service availability may vary depending on weather conditions, operational capacity, or local regulations.

**Changes & Cancellation:**

Regnum Bansko Mountain Resort reserves the right to change, suspend, or cancel any privilege service at any time without prior notice due to operational, safety, or force majeure reasons.

**Misuse & Policy Breach:**

Misuse of privilege services, including unauthorized transfer or commercial use, may result in cancellation of services and/or charges applied to the guest account. The hotel also reserves the right to take necessary legal or administrative actions.

**Guest Responsibility:**

Guests are responsible for following all guidelines related to the use of each complimentary service. The hotel shall not be held liable for missed opportunities arising from guest negligence, late arrival, or failure to reserve in advance.

**Updates & Further Information:**

Terms and conditions are subject to periodic updates. Guests are encouraged to consult the official website or contact the Guest Relations Desk for the most current information.



## Key Information

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**Ownership**

Regnum EOOD

**Investor**

Ufuk Öztürk

**Chairman**

Ufuk Öztürk

**Multi-Property General Manager**

Kenan Özkan

**Property Name**

Regnum Bansko Mountain Resort

**Property Address**

Regnum Bansko Mountain Resort  
3 Banski Suhodol Street 2770 Bansko, Bulgaria

**GPS Coordinates**

41°82'48.80"N 23°47'26.04"E

**Category**

5\* Hotel

**Concept**

Luxury Mountain Resort

**Accommodation**

132 Rooms

**Regnum Banya Thermal Hotel**

9 KM

**Sofia Vasil Levski International Airport (SOF)**

160 KM

**Plovdiv Airport (PDV)**

170 KM

**Operation**

12 Months

**Summer Season**

April 01 - November 30

**Winter Season**

December 1 - March 31

**Website**

regnum.bg

**Email**

info.bansko@regnum.bg

**Social Media**

@regnumbansko

**Telephone**

+359 7498 4000

**Sales Office**

+ 359 88 449 3924



# REGNUM BANSKO

Mountain Resort of the Year

**TWA**

TRAVEL & HOSPITALITY  
AWARDS



Regnum Hospitality Bulgaria reserves the right to make changes to visuals and services at any time without prior notice.