



Spring into New National RTAP Resources

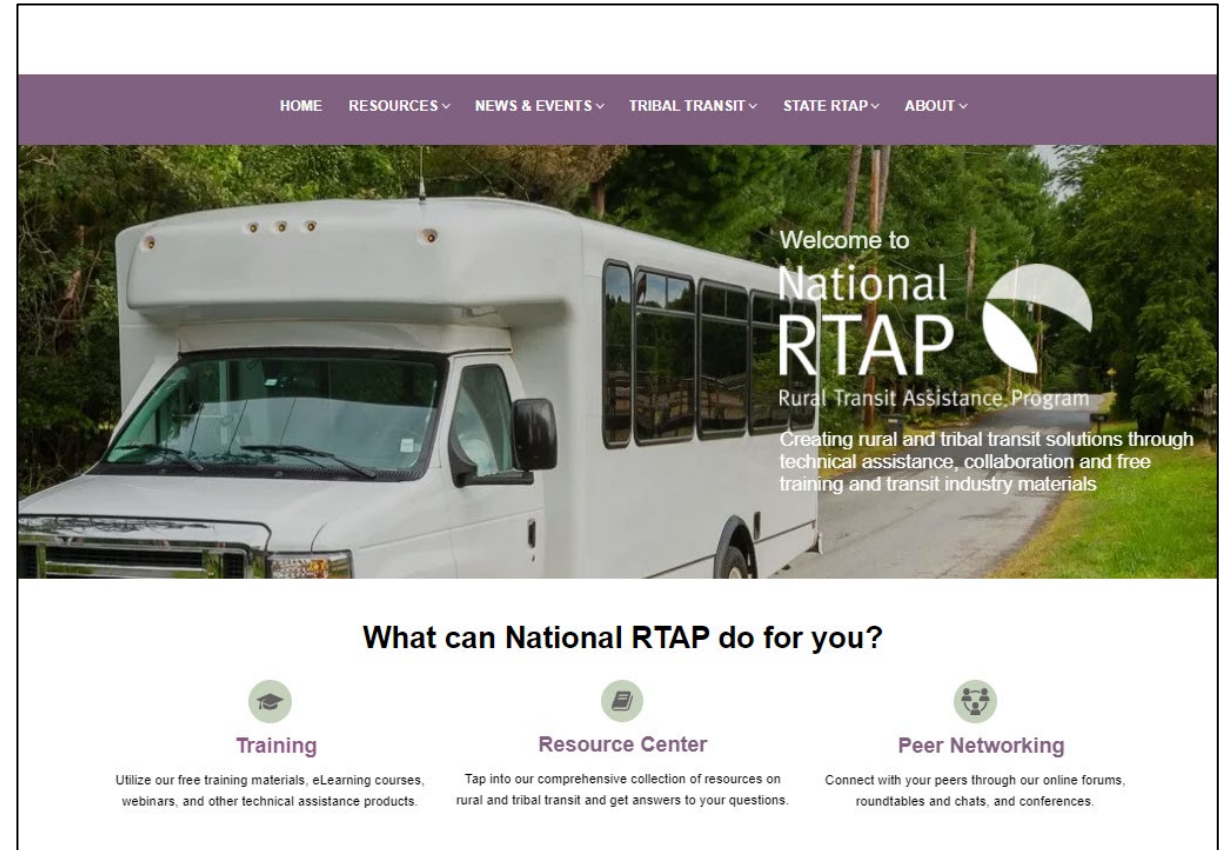
June 2, 2025, 2:00-3:00 PM ET



U.S. Department of Transportation
Federal Transit Administration

National Rural Transit Assistance Program

- Technical assistance center funded by FTA through the Section 5311 Program
- Provides free training materials and technical assistance to rural and tribal transit providers and State RTAPs
- Review Board – 14 State DOT and rural and tribal transit agency managers from across the country
- Learn more at nationalrtap.org



National RTAP Resources and Services

Training

manuals, videos, slides,
and eLearning for front-
line staff and
management

Information

and best practices via
tech briefs, toolkits,
topic guides, articles,
and news

Technology Tools

for procurement, cost
allocation, website
building, and GTFS

Peer Networking

and training via webinars,
conferences, roundtables,
and online forums

Assistance

through reference services
and tech support – bring us
your questions!

What is TACL?



<http://transportation-tacl.org>

Note: NADTC, N-CATT, and NCMM are not currently operating. Their resources are still in TACL, and many can be found on the CCAM-TAC website.

The Transportation Technical Assistance Coordination Library (TACL) provides a sustainable methodology and platform for access and findability of rural and tribal transit coordination resources across a range of transportation technical assistance centers and the Federal Transit Administration (FTA).

The FTA-funded technical assistance centers participating in this ongoing work are:

- Coordinating Council on Access and Mobility Technical Assistance Center (CCAM TAC)
- National Aging and Disability Transportation Center (NADTC)
- National Center for Applied Transit Technology (N-CATT)
- National Center for Mobility Management (NCMM)
- National Rural Transit Assistance Program (National RTAP)
- Shared-Use Mobility Center (SUMC)
- Transit Workforce Center (TWC)

Presenter

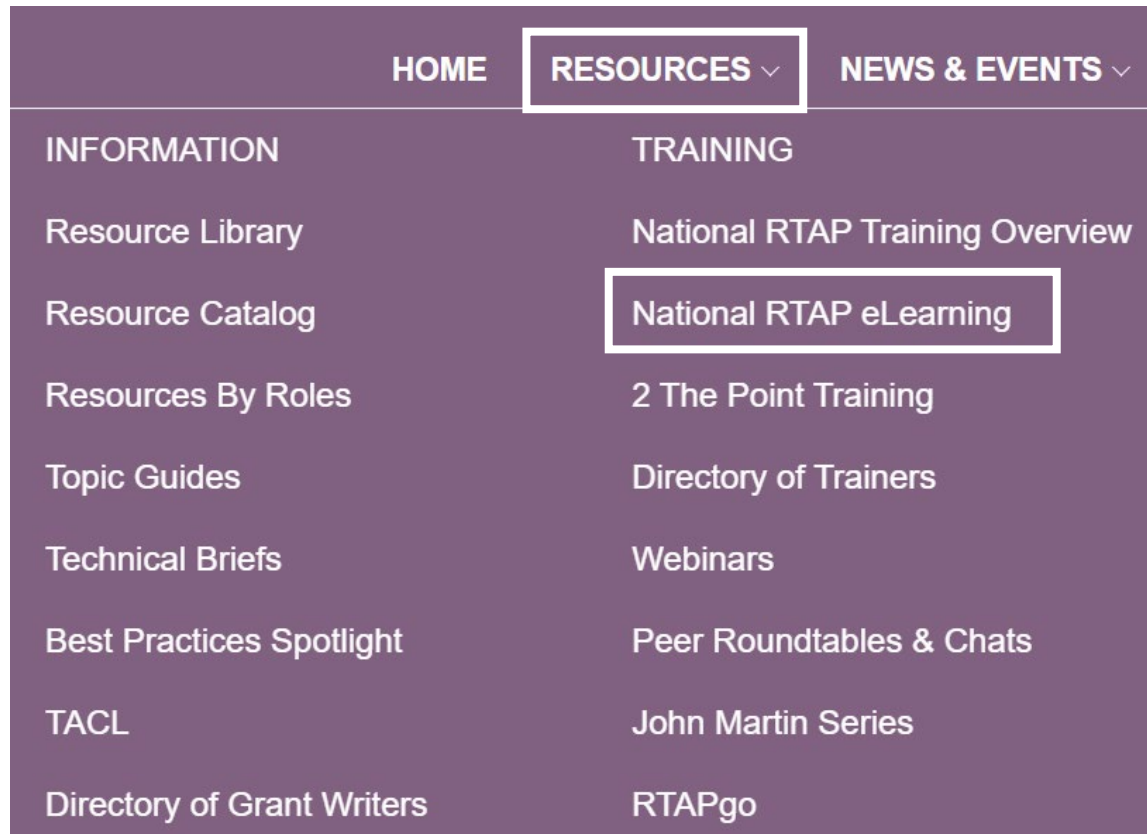


Cara Marcus
Knowledge and Resource Manager
National RTAP

Procurement 101 and Beyond

Accessing Procurement 101 and Beyond

1. Go to <https://www.nationalrtap.org/>. Mouse over the Resources Megamenu



2. Click on National RTAP eLearning <https://elearning.nationalrtap.org/>. Log in or create an account.

Accessing Procurement 101 and Beyond


3. Click on Procurement 101 and Beyond.

A grid of 10 course cards. The 'Procurement 101 and Beyond' course card is highlighted with a black border. The other courses are: '2 The Point Training' (39% progress), 'Active Shooter Preparedness Training for Rural Transit Systems' (0% progress), 'ADA Driver Training' (0% progress), 'Cybersecurity for Transit: What You Need to Know' (Not Started), 'Delivering Excellent Customer Service in Rural Transit' (Not Started), 'Dispatching and Scheduling Training for Rural Transit Systems' (Not Started), 'Emergency Procedures for Rural Transit Drivers' (0% progress), 'Learn About TACL' (Not Started), 'Problem Passengers: Managing Difficult Passengers & Situations' (Not Started), and 'Procurement 101 and Beyond' (Not Started).

4. Click on Launch

The course page for 'Procurement 101 and Beyond' shows a 'Not Attempted' status. Below the course title, there is a description: 'Recipients and subrecipients of federal funding will learn how to create FTA-compliant procurements, general steps to take before making a purchase or awarding a contract.' Below the description, there is a 'view Less' link. At the bottom of the page, there is a 'Launch' button with a right arrow, which is highlighted with a black arrow.

If you need technical support for eLearning, contact elearning@nationalrtap.org

 Not Attempted

Launch >

About Procurement 101 and Beyond

- Launched in February 2026.
- Recipients/subrecipients will learn how to create FTA-compliant procurements.
- Offers an introduction to the FTA requirements and general steps to take before making a purchase or awarding a contract.
- Largely based on National RTAP's [Procurement 101](#) and [Procurement - Beyond 101](#) sections of the Transit Manager's Toolkit.
- Contains training and a video on National RTAP's [ProcurementPRO](#) technology tool.
- After you complete the course and pass the quiz, you will receive a certificate of completion (not a certification).
- Thank you to Review Board members John Andoh, Redding Area Bus Authority (RABA); Dion Knipp, OATS Transit; Katy Miller, Virginia DRPT; Tom Nutter, Oklahoma DOT; Kevin Wassom, Michigan DOT; and Diana White, Fairfield County Transit System.

Procurement 101 and Beyond Course Contents

01. Procurement Process & Methods

Establish need, select method, develop and execute solicitation

03. Contract Administration

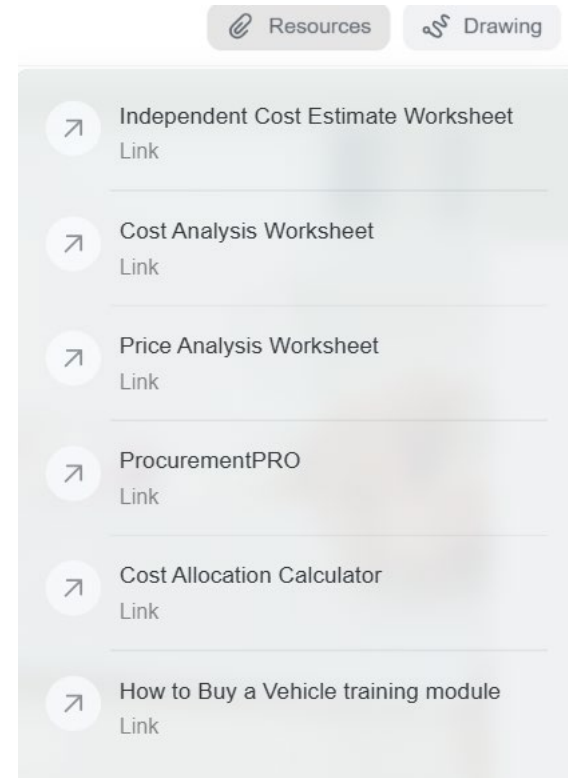
Maintain contract files and records, develop protest procedures

02. Special Situations

Large purchase methods, joint procurements, sole source procurements, piggybacking, and more

04. National RTAP ProcurementPRO

Training on how to access and utilize the tool



You can access course resources from every section of the course.

Procurement Introduction and FTA Requirements

First Things First

Who in the organization or community needs this new product or service?

What needs does it fulfill that cannot be met with existing resources?

When will this initiative be launched and completed and is it needed now or in the future?

Where will this product or service fill a need or gap and where will it be used?

Why is this product or service needed?

How will this be funded, implemented, and sustained? Note that federal funds are not always available for every project.



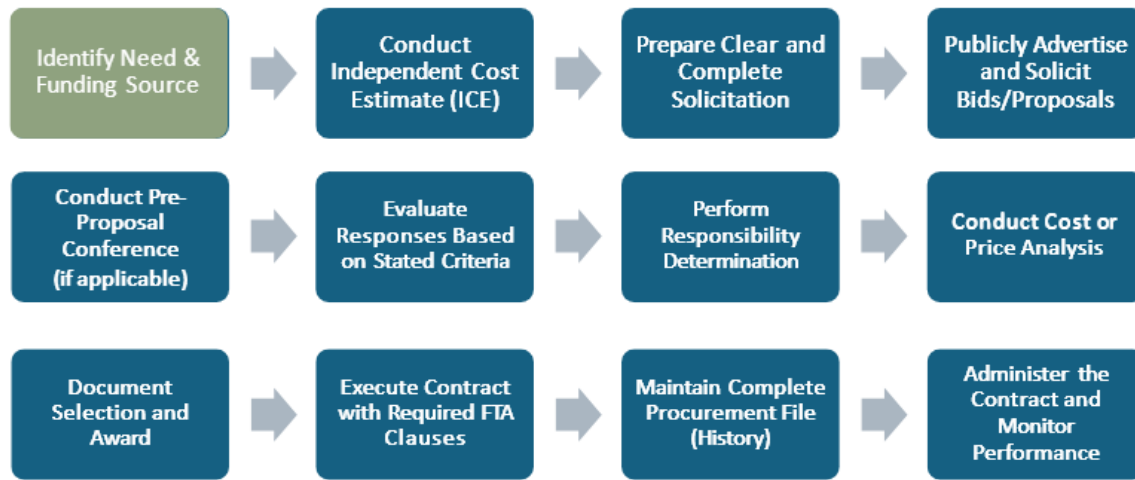
FTA Procurement Requirements

- Independent Cost Estimate or Price Estimate
- Full and Open Competition
- DBE Good Faith Effort
- Non-Geographic Preference
- Federal and any Applicable State Clauses
- Federal Thresholds
- Award to Responsive and Responsible Contractors

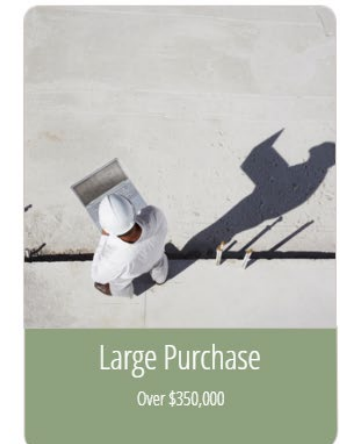
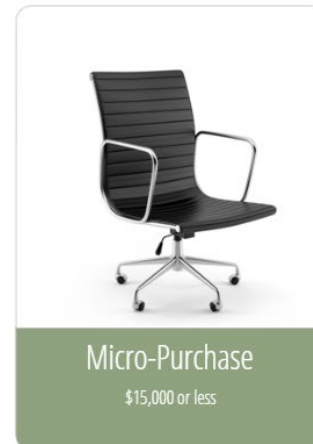
These requirements apply to all recipients and subrecipients of Federal Transit Administration (FTA) funding. Contact your State DOT for state-specific requirements.

Procurement Process Steps and Thresholds

The Procurement Process



Source: Mike LaBello, Main Street Connections ProcurementPRO Tools and Tactics Webinar, 2025



Note that federal procurement thresholds were increased in 2025.

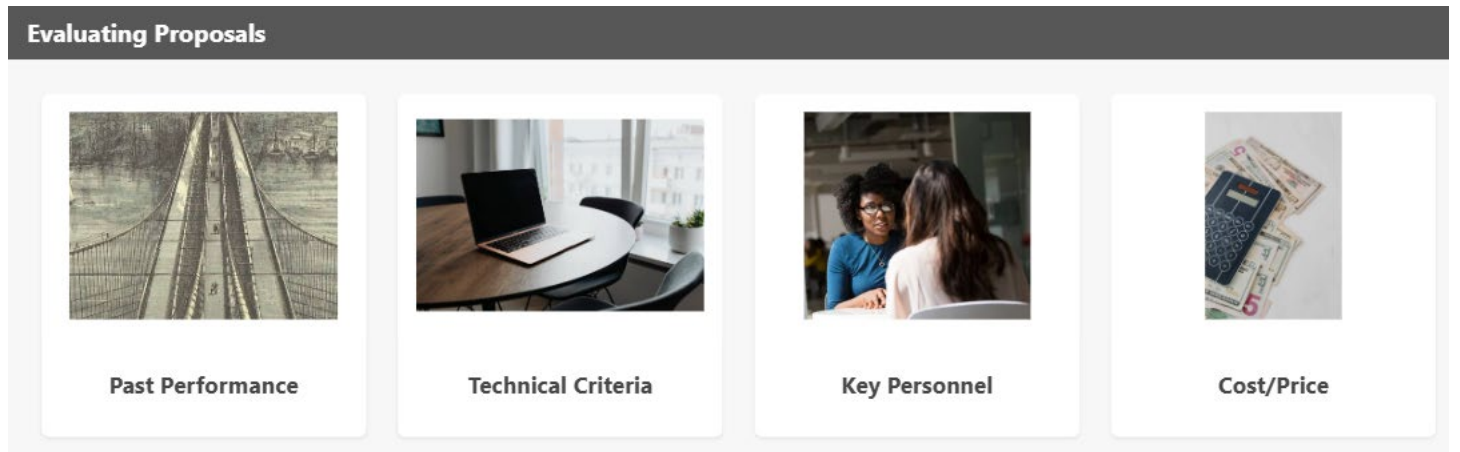
Procurement Types and How to Evaluate Proposals & Bids



Information on procurement types and methods are also available at <https://www.nationalrtap.org/Technology-Tools/ProcurementPRO/Support>.

There are detailed sections in the course about procurement methods:

- Request for Qualifications (RFQ)
- Sole Source
- Non-Competitive Quotation
- Request for Proposals (RFP)
- Invitation for Bid (IFB)
- Joint Procurement/Piggybacking



Procurement Contract Files

Contract Files

Project managers should retain a comprehensive collection of all supporting documentation in the procurement project file at all times, including a justification letter for the award.

In FTA's [Third-Party Contracting Guidance](#), FTA provides guidance on items that should be kept in the contract file.



- Independent cost estimate
- A signed copy of the complete contract
- All signed amendments including rationale for the contract change and justification for the resulting cost/price or delivery date change
- All correspondence with the contractor
- Construction bills over \$2,000
- Payroll documentation



- Approvals or disapprovals of contract deliveries
- Requests for waivers or deviations and the associated responses
- Documentation regarding settlement of claims and disputes



- Documentation regarding stop work or suspension of work orders
- Contract closeout documentation
- Written record of procurement history

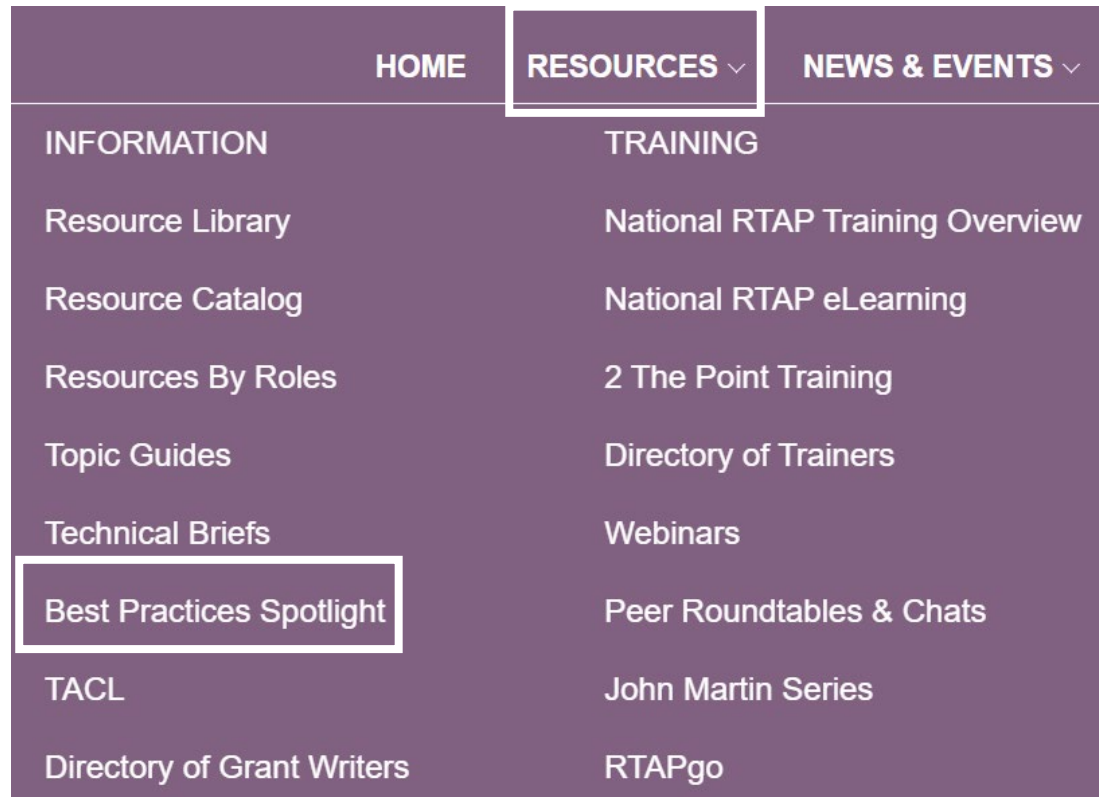
There is much more in this course, including:

- Cost/Price Analysis
- How to Buy a Vehicle
- Buy America
- Disadvantaged Business Enterprise (DBE)
- Protest Procedures
- And more

Using Data for Storytelling Best Practices Spotlight Article

Accessing Using Data for Storytelling

1. Mouse over the Resources Megamenu



Thank you to the following National RTAP Review Board Members for their reviews and contributions to this article: John Andoh, Transit General Manager, Redding Area Bus Authority (RABA); LaShonda McKinney, Executive Director, Bolivar County Council on Aging, Inc. (BCCOA); and Katy Miller, Transit Programs Manager, Virginia Department of Rail & Public Transportation (VDRPT).

2. Click on Best Practices Spotlight <https://www.nationalrtap.org/Resources/Best-Practices-Spotlight>

3. Direct Link <https://www.nationalrtap.org/Resources/Best-Practices-Spotlight/using-data-for-storytelling>

About Using Data for Storytelling

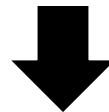
- This National RTAP Best Practices Spotlight Article on Using Data for Storytelling will show how rural and tribal transit agencies have mastered this technique and how you can become an expert too.
- Putting data in your stories (or telling stories with your data) adds another layer to make your agency's impression and message last.



Photo from National RTAP
2023 Technical Assistance
Conference of Jonnie
Kusek, Open Plains Transit

Using Data for Storytelling Contents

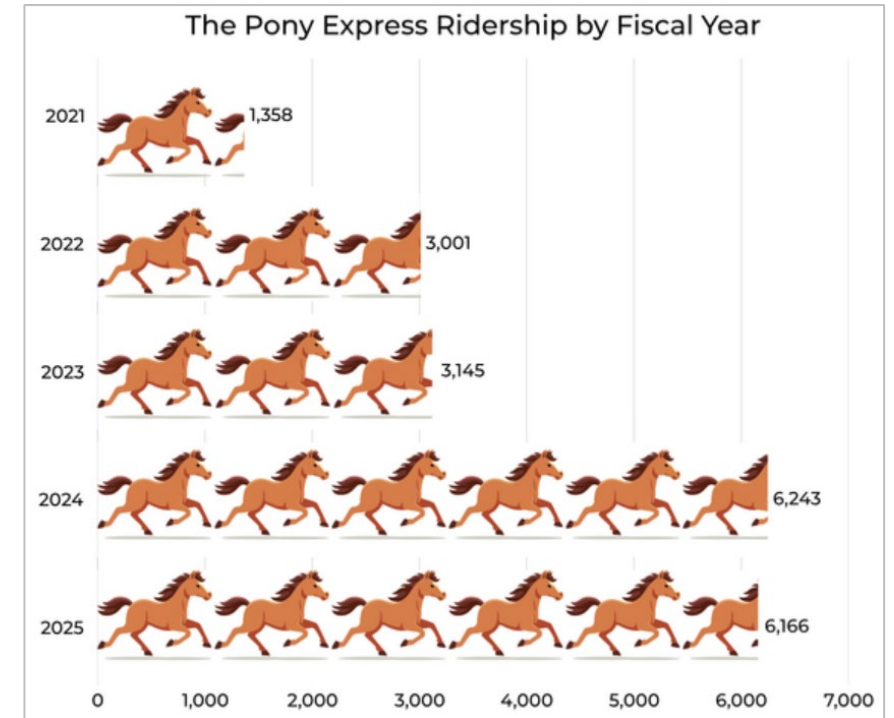
- Stories about Funding
- Storytelling for Advocacy
- Visual Storytelling
- Verbal Storytelling
- Celebrating Milestones



Paul Murphy speaks with Beth Gearhart, the ten millionth rider on the Island Explorer bus system.
ISLANDER PHOTOS BY JACK STROUD

Island Explorer recognizes ten millionth rider with fanfare

https://www.mdislander.com/lifestyle/island-explorer-recognizes-ten-millionth-rider-with-fanfare/article_d125c2e2-7cf0-11ef-a946-eb58d1282be2.html



From Data Stories: The Transit of Tidewater & Beyond Virginia Department of Rail and Public Transportation
<https://content.govdelivery.com/accounts/VADRPT/bulletins/3fa7373>

Using Data for Storytelling Case Study

Case Study: Bolivar County Council on Aging, Inc. (BCCOA), Cleveland, MS

From October 2023 to September 2024, BCCOA provided **71,489 trips**. Now that was very good, but let's take a look at October 2024 to September 2025 – the agency provided an impressive **79,549 trips**. That's **8,060 more trips**, over an **11% increase!**

Wow! **71,489 trips** ⇒ **79,549 trips** = **8,060 more trips**

Since 1975

So - let's look at those trip numbers again:

1 trip ⇒ **79,549 trips** = **79,548 more trips**

And in case you were wondering, that's a **7954700%** increase!



BCCOA's 50th anniversary celebration took place on a day with some numbers you won't want to forget – **7/16/25**

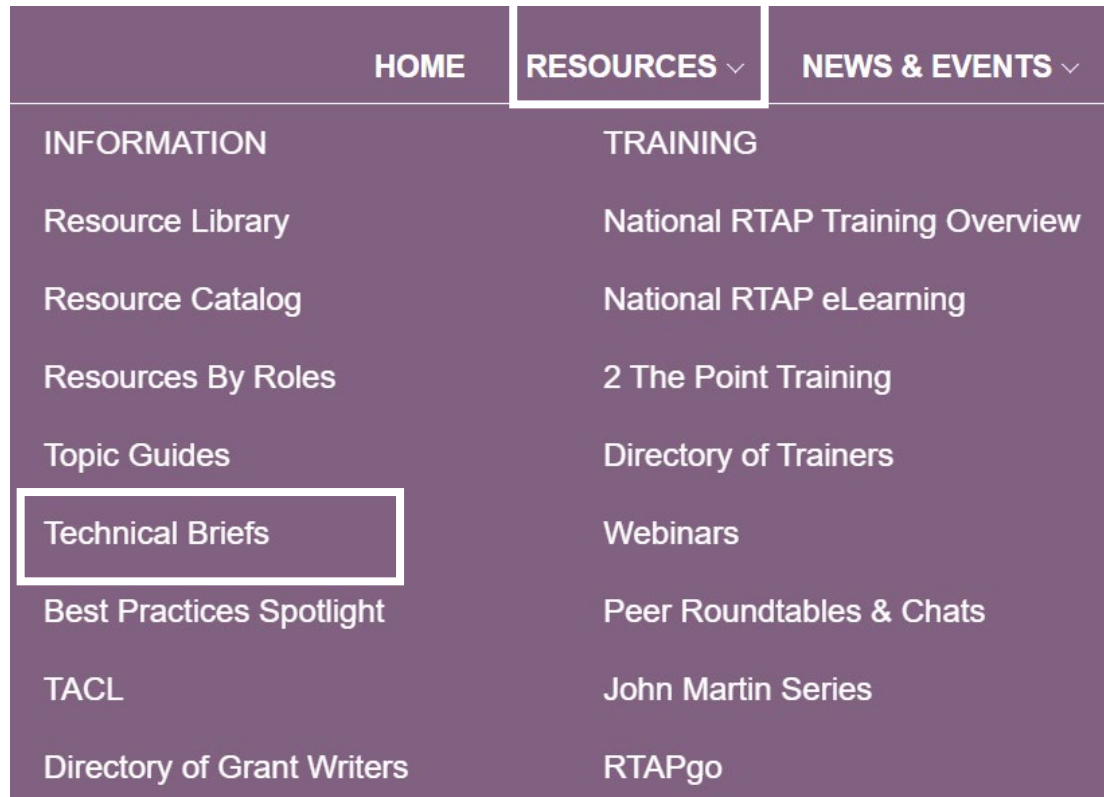
National RTAP Resources for Using Data for Storytelling

- [Uncovering Data](#) from the National RTAP Find Anything Toolkit and [guidance](#) on how to write a news release
- [Transit Benefit Statistics](#) from our Marketing Toolkit
- Data from a story National RTAP wrote on [Transportation to Scenic Destinations](#)
- [Directory of Grant Writers](#) with consultants to assist transit agencies that need help with grant writing
- A best practices data story in National RTAP's [Advocating for Your Transit System](#) technical brief
- [Measure and Report Your Impacts: How to Assess Your Impact and Tell Your Story](#)

Artificial Intelligence Use in Transit Technical Brief

Accessing Artificial Intelligence Use in Transit

1. Mouse over the Resources Megamenu

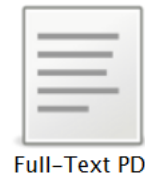


2. Click on Technical Briefs <https://www.nationalrtap.org/Resource-Center/technical-briefs>

3. Direct Link <https://nationalrtap.eos-intl.net/N94067/OPAC/Details/Record.aspx?BibCode=1031352>

3. Click on Artificial Intelligence Use in Transit. It will open as a record in our Resource Library

4. Once you are in the Resource Library record, click on the Full-Text PDF icon at the bottom of the record.



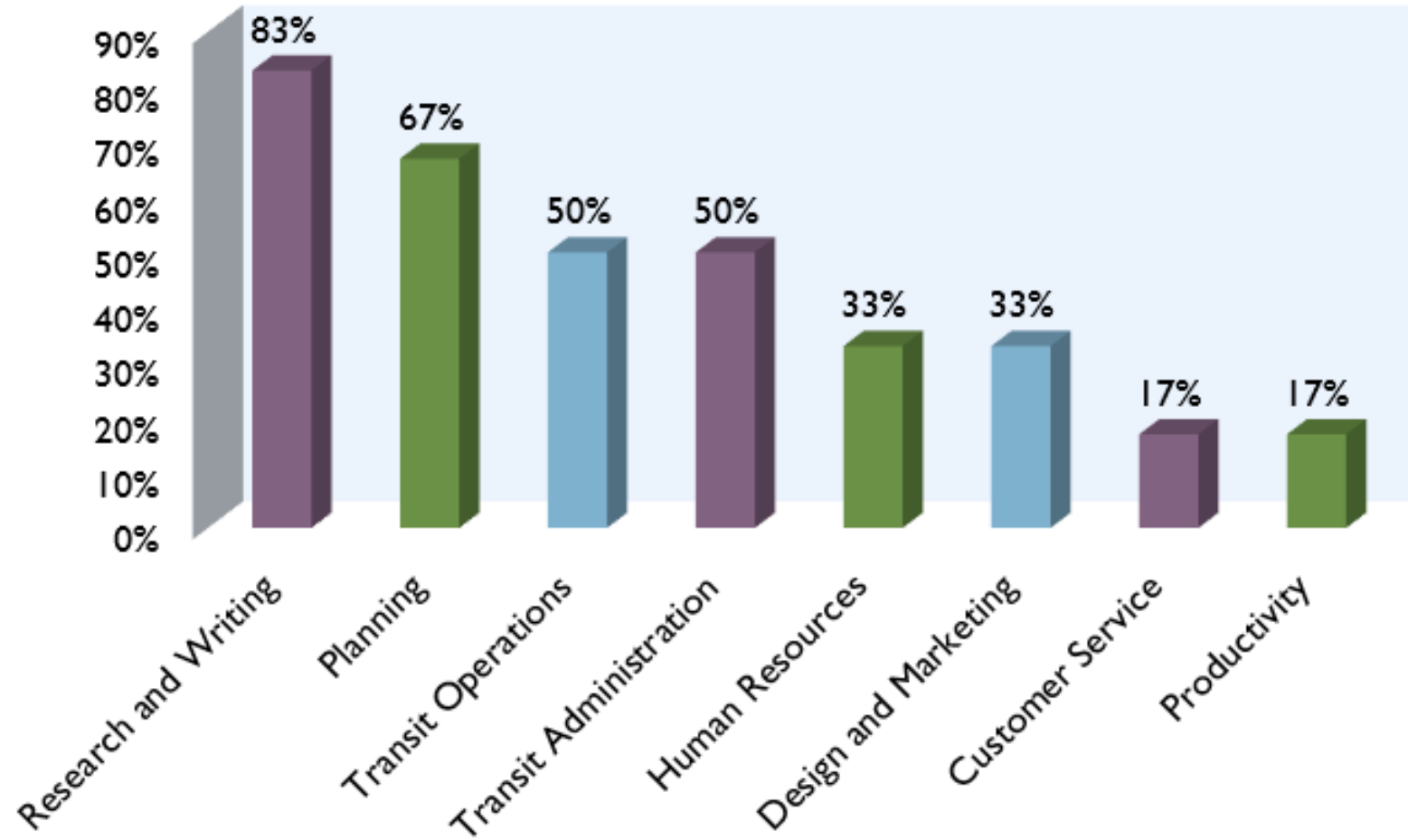
About Artificial Intelligence Use in Transit

- **Full title:** Understanding Artificial Intelligence and How It Can Be Used in Transit
- **Requested by** multiple National RTAP users
- **Acknowledgments:** Katy Miller, Virginia Department of Rail & Public Transportation; and Tom Nutter, Oklahoma Department of Transportation.
- **AI use:** AI was not used in the writing of this document, although it was used for some research.
- **Sections:** History; Benefits, Challenges, and Safety Issues, Product Types, Uses, Regulatory Matters, Funding Sources, Case Studies, Getting Started, Lessons Learned, Best Practices

Artificial Intelligence Use in Transit Survey

- National RTAP conducted a survey during January-February 2026 through its newsletter and social media.
- The survey received 24 responses (21 rural transit systems, 5 community transportation systems, 1 Tribal transit system, 1 intercity transportation provider, and 1 microtransit provider – respondents were able to select more than one category).
- 25% of respondents stated that they already use AI for their transit system.
- 12.5% are planning to use AI.
- 62.5% are interested in using AI.
- No one responded that they were not at all interested in using AI.

Artificial Intelligence Use in Transit Survey



Six respondents out of 24 responded that they are currently using AI. Note: None of the transit agencies that responded that they are currently using AI said that they are using it for safety and security purposes.

How AI Can Be Used in Transit

<p>Research and Writing</p> <ul style="list-style-type: none"> • Searching online • Grant writing, passenger materials, policies, meeting minutes, etc. • Language translation • Data collection and analysis 	<p>Transit Operations</p> <ul style="list-style-type: none"> • Asset condition assessment • Traffic and bus departure prediction • Predictive equipment failure and maintenance • Scheduling and rostering 	<p>Transit Administration</p> <ul style="list-style-type: none"> • Bookkeeping • Inventory control • Billing • Bid analysis and monitoring vendor performance
<p>Human Resources</p> <ul style="list-style-type: none"> • Developing and delivering training • Screening job applicants by looking for specific skills • Behavioral recognition 	<p>Design and Marketing</p> <ul style="list-style-type: none"> • Graphic design, photography, artwork, signage, bus wraps • Websites, social media, print media • Tracking user responses to advertisements 	<p>Safety and Security</p> <ul style="list-style-type: none"> • Camera surveillance for driver monitoring, incidents, and weather tracking • Detecting weapons • AI-driven cybersecurity
<p>Customer Service</p> <ul style="list-style-type: none"> • Chatbots when humans are not available or to help with conversations • Automated complaint intake and triage 	<p>Productivity</p> <ul style="list-style-type: none"> • Email inbox management • Meeting scheduling • Automated software renewal 	<p>Planning</p> <ul style="list-style-type: none"> • Route planning • Facility site selection • Predictive emergency planning

Survey respondents to the National RTAP 2026 Survey on Artificial Intelligence Utilization **use or are interested in using AI** for many of these topics. 95% of the respondents use or are planning to use AI for research and writing. The second most popular use described was planning: 62%, design and marketing: 52%, transit administration: 48%, productivity: 43%, customer service: 38%, human resources: 33%, transit operations: 29%, and safety and security: 14%. Respondents could select more than one category.

How AI is Being Used in Practice

- Research
- Marketing
- Grant writing
- Support roles
- New routes
- Outside communications
- Social media
- Design
- Email
- Dispatch
- Ridership data
- Energy source tracking
- Fleet and service analytics

Quotes from agencies interested in using AI:

“We are very interested in how AI can be used for service design, route scheduling, and efficiency. Many rural providers operate with limited staff, so using AI could be very beneficial for working smarter! We would love to see information on how this technology can be used, especially specific platforms that can help us accomplish our goals.”

“AI would be helpful for dispatching. It could help relieve some of the phone calls by being an automated response. It should be able to help with routing issues also.”

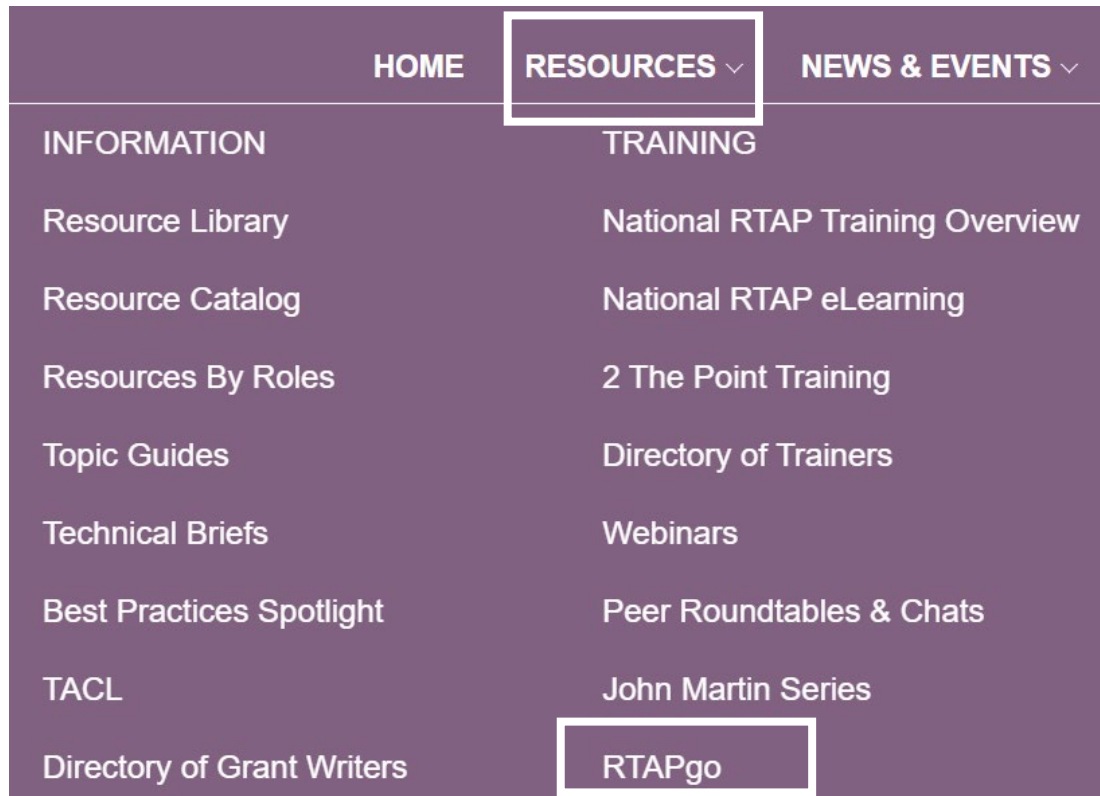
Getting Started with Artificial Intelligence



RTAPgo

Accessing RTAPgo

1. Mouse over the Resources Megamenu



2. Click on RTAPgo <https://www.nationalrtap.org/Training/RTAPgo>

About RTAPgo

- Several early assets were informally shared in 2020. RTAPgo was fully launched in 2026.
- RTAPgo is a podcast with real stories, practical strategies, and powerful perspectives that help you grow both personally and professionally.
- Hosts: Jeremy Bell and Al Benedict
- Reviewers: Review Board members John Andoh, Tim Maceyko, Tom Nutter

Listening to RTAPgo

All you need is a web browser and a computer or handheld device that plays sound.

Podcasts will also work on tablets and mobile devices.

The earlier 2020 podcasts were webcasts and show videos too. Shown below is Christy Warner, administrator of Kimball County Transit Service in Kimball, Nebraska



RTAPgo Transcripts

We've edited the transcripts to make them user-friendly and clear. Therefore, you won't find them while you're listening to the podcasts. Buttons for the podcasts and transcripts are found next to the podcast titles and descriptions.

[Sheri Bozic Podcast](#)

[Sheri Bozic Podcast Transcript](#)

Episode 2 - Sheri Bozic - Pueblo of Jemez

Pueblo of Jemez Director of Transportation Sheri Bozic discusses the many benefits of attending the National Transportation in Indian Country Conference - NTICC (including the heavy equipment rodeo), as well as information about the TRB Standing Committee on Native Americans and Tribal Lands, which she chairs.

Following RTAPgo

Subscribe for Podcast Updates

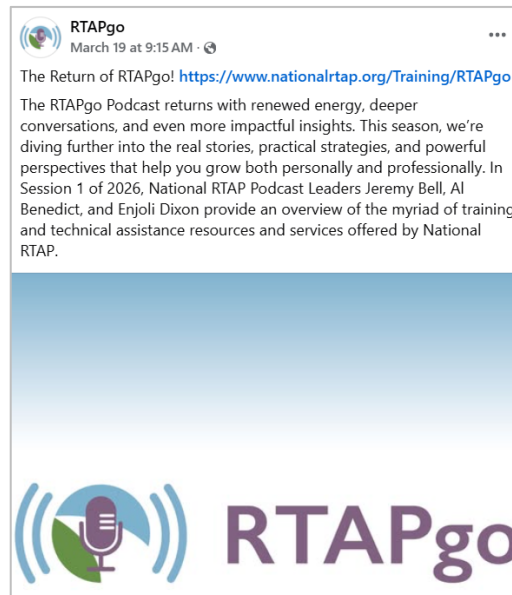


This button signs you up for an email list where you receive a bcc email whenever we have a new episode



Follow on Facebook!

<https://www.facebook.com/RTAPgo/>



Be a Part of RTAPgo

Join the Next RTAPgo Episode

Request for your rural or tribal transit agency to be featured in a future episode.

Name:

Email:

Your Organization:

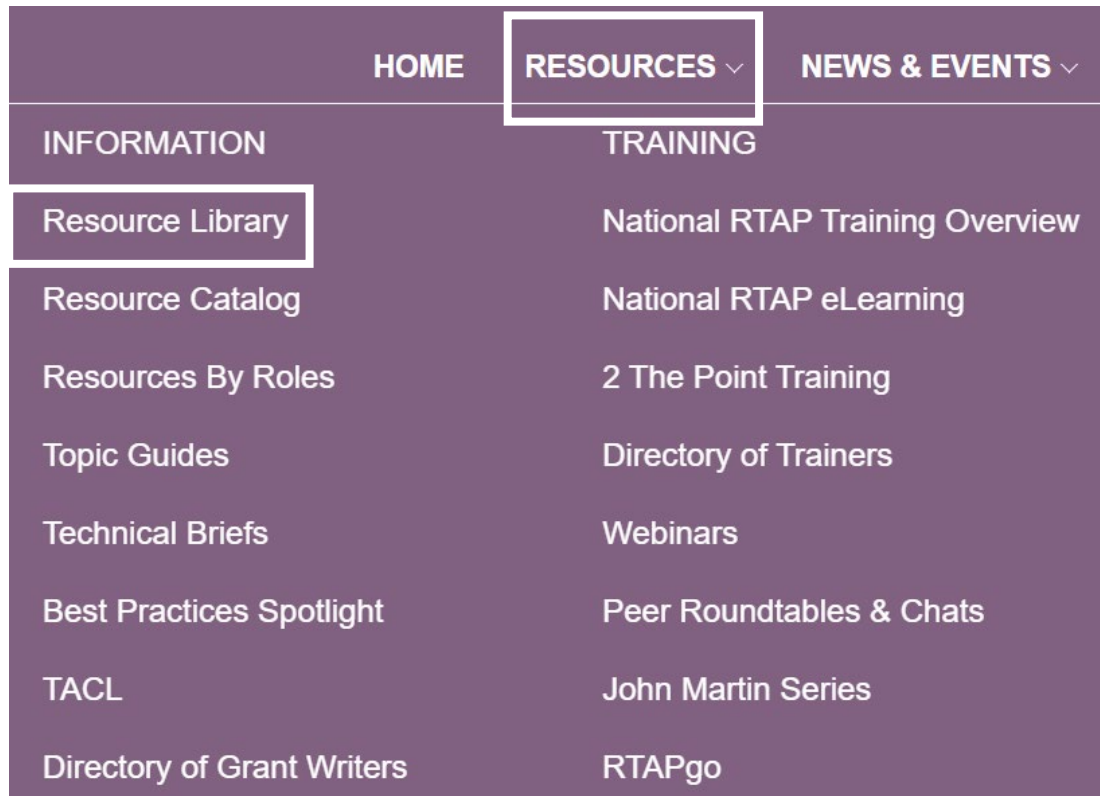
Please share your topic idea(s):

Submit

The State of Art in Transit Programs

Accessing The State of Art in Transit Programs

1. Mouse over the Resources Megamenu



2. Click on Resource Library <https://www.nationalrtap.org/Resource-Center/Resource-Library>

3. Search for art

Simple Search

art

Search Start Over

The State of Art in Transit Programs

Return to Home

Detail



Title Statement: [The State of Art in Transit Programs](#)

About The State of Art in Transit Programs

- Direct links: <https://www.nationalacademies.org/publications/29371> and <https://nationalrtap.eos-intl.net/N94067/OPAC/Details/Record.aspx?BibCode=1024241>
- TRB Transit Cooperative Research Program TCRP Synthesis 186
- Documents the use of art in public transit systems throughout the U.S. and Canada.
- Information on historical and current art in transit programs
- Describes how agencies develop, implement, and manage the programs
- Includes temporary works and performance art but excludes advertising campaigns.
- National RTAP Knowledge and Resource Manager Cara Marcus participated on the panel to guide this synthesis
- Available to borrow from the National RTAP Resource Library

The State of Art in Transit Programs Contents



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<input type="text" value="Search this publication..."/>		
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National RTAP in The State of Art in Transit Programs

Rural Transit and the National RTAP Annual Photo Contest

While there is limited available information on art in rural transit, rural transit agencies do include art on their buses and facilities. The following two examples were submitted to National RTAP's annual photo contest in recent years:

Cripple Creek Transit in Teller County, CO, built bus stops that were designed to look like trolleys and were solar powered as part of a project funded by the Colorado Department of Transportation and the FTA in 2014 (Figure 2) (National RTAP 2022).



Figure 2. Art at a Cripple Creek transit stop (T. Schweitzer 2022).

Ketchikan Transit in Ketchikan, AK, installs artistic bus wrappings on its fixed-route bus fleet (National RTAP 2023). Bus wrapping, along with painted murals over bus shelter panels, has a history of being a low-cost and easy-to-manage way to increase riders' comfort and safety and improve the bus system's identity (Figure 3) (Feuer 1996).

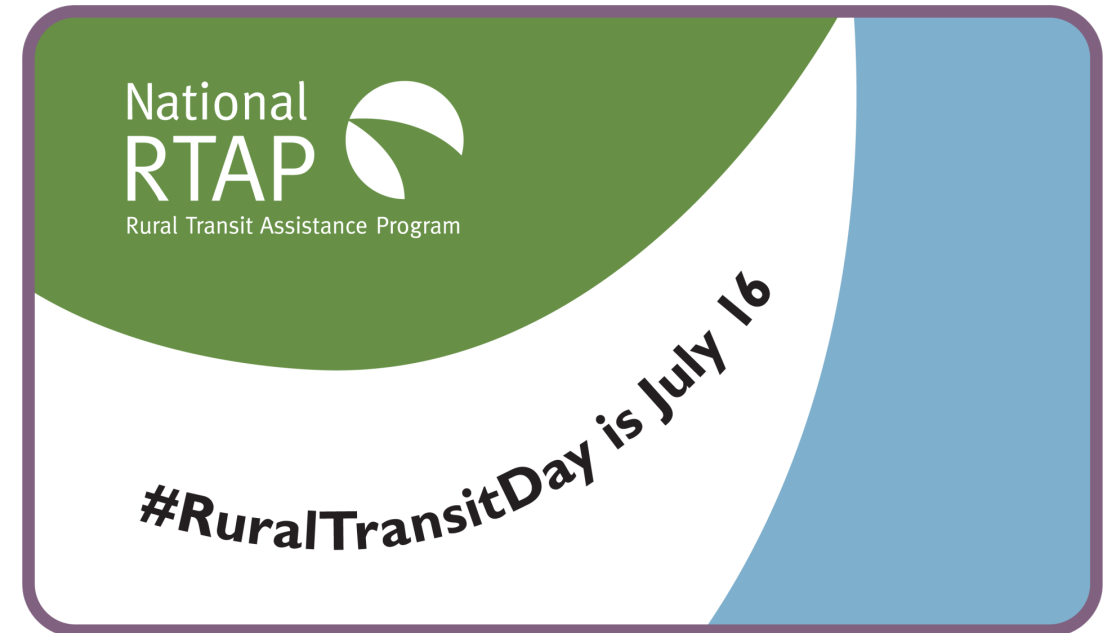


Figure 3. Ketchikan Transit bus wrap (M. Davis 2023).

Rural Transit Day

What's New for Rural Transit Day 2026?

- We are holding a Rural Transit Day Zoom Chat on July 16, 2026, 2:00-3:00 PM ET.
- Submit student artwork for our Rural Transit Day Art Contest through June 20, 2026. There are prizes for students and schools.
- We are collecting small transit stickers for our Rural Transit Day Time Capsule. If you have any, please send them to Cara Marcus, National RTAP, 5 Wheeling Avenue, Woburn, MA 01801.



<https://www.nationalrtap.org/News/Rural-Transit-Day>

Additional New National RTAP Resources

Additional New National RTAP Resources

- **Emergency Procedures Word Scramble:** Every spring, National RTAP releases a new training puzzle and holds a contest to award a prize to the person who completes it first. This year's puzzle is a Word Scramble based on our Emergency Procedures for Rural Transit Drivers training module.
<https://nationalrtap.eos-intl.net/N94067/OPAC/Details/Record.aspx?BibCode=1025597>
- **AASHTO Transit Management Directory** (formerly MTAP Directory): Updated in February 2026. This Directory contains records for State DOT trainers and is managed through National RTAP.
<https://www.nationalrtap.org/AASHTO-Transit-Management-Directory>

Tribal Transportation - 5311 Funding Resolution Template

The purpose of this template is to provide Tribes and Tribal transit systems with a sample template of a Resolution to apply for a Section 5311 Formula Grant for Rural Areas (or for a continuation of the grant). While this template can be used by any entity for the Tribal Resolution, it may only be used as a resource tool, but not for any commercial purposes.

<https://www.nationalrtap.org/Toolkits/Transit-Managers-Toolkit/Tribal-Transit/tribal-transportation-5311-funding-resolution-template>

TRIBAL RESOLUTION NO: _____

(Title) A RESOLUTION TO APPLY FOR (CONTINUATION OF) A SECTION 5311 FORMULA GRANT FOR RURAL AREAS FROM THE (Insert State) DEPARTMENT OF TRANSPORTATION to the (Name of Tribe)

The Tribe empowers the Tribal Council to negotiate with and to approve or disapprove contracts or agreements with federal, state or local governments, with private individuals, or with corporate bodies; and

SCOPE: A Resolution to enter into (or continue) a Federal Transit Administration (FTA) Tribal 5311(c)(1)(B) supporting the adoption and approval of an FTA-sponsored program to provide public transportation on routes that are defined and designated by the tribe. This program funding will be braided with PL 93-538 Compact funding through the Office of Self Governance for the Tribal Transportation Program (TTP) functions on behalf of the U. S. Bureau of Indian Affairs (BIA) to Approve and Complete Transportation Planning, Design and/or Construction and Maintenance Activities identified in the Tribal Transportation Priority List, Long Range Transportation Plan (LRTP), and Transportation Improvement Program (TIP) for FY 22-26 Tribal shares funding, 2% Planning funding, all reconciliation funds, and all High Priority Projects. The (insert Tribal leadership name) is the governing body of the federally recognized Tribe; and

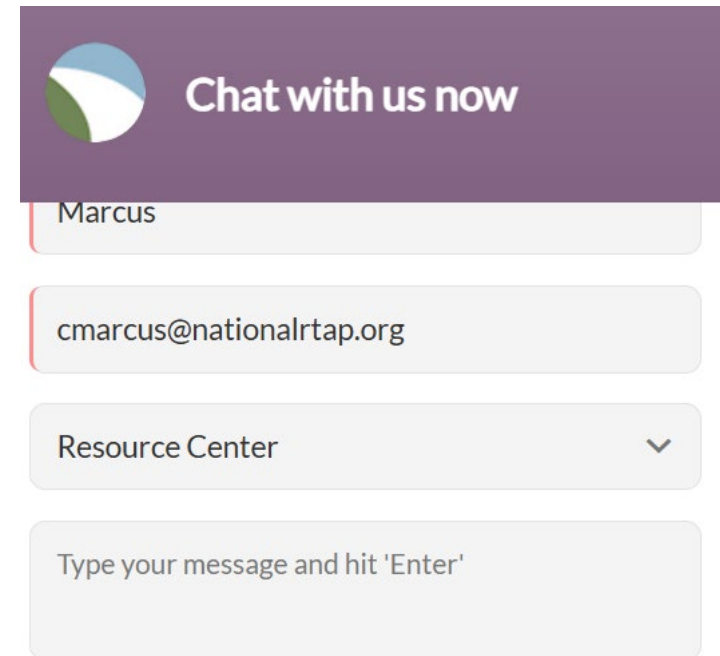
SOVEREIGNTY STATEMENT;
The (Tribe) is a Federally Recognized Indian Tribe (Federal Register Volume 65, Number 49, March 13, 2000, Notices Pages 13298-13303) and is a State Recognized Indian Tribe as noted in the Millennium agreement between the State of Alaska and the Tribe. The Tribe reserves its sovereign status by exercising self-determination in the administration of this program, consistent with the government's trust responsibility for self-governance. If the contractual program or any administrative issues need to be addressed, the Agency Technical Representatives will contact the tribal contact immediately to minimize impacts on program administration and contract performance periods. The tribe reserves the direct and indirect effects of planning efforts and alternative conclusions determined throughout project development; and

WHEREAS: The Tribe is applying for (or continuing) a grant under Section 5311 to support transit service; and

The template was created by National RTAP Tribal Transit Liaison Jeremy Bell. Thank you to Review Board member Darrell Williams, Resource Director, Ninilchik Village Tribe, for the review of this template.

New Chat Bot Technical Assistance

- We now have a bot to assist with our technical assistance chat service for after hours and other times when we are not able to answer.
- Successful 2-month trial period
- Chat with the Resource Center when you have a research question or information request. Chat is also available for eLearning and technical support.
- If we miss your chat, we will follow up by email.



Updated National RTAP Resources

Updated Toolkits

- **Find Anything Toolkit:** Updated in April 2026. Updates include new search engines, new databases for finding transit service, and updated links to the transportation management association and 5310 program lists. <https://www.nationalrtap.org/Toolkits/Find-Anything-Toolkit/Welcome>
- **Marketing Toolkit:** The Passenger Guide Brochures section contains Canva Templates that you can use for creating rider guides that can be printed. In March, we added three 5"x7" booklet-sized rider guides, with and without bleeds. <https://www.nationalrtap.org/Toolkits/Marketing-Toolkit/Marketing-Tools-and-Templates/Passenger-Guide-Brochures>
- **Volunteer Driver Toolkit:** We added a full-text PDF version and hosted an introductory webinar. <https://www.nationalrtap.org/Toolkits/Volunteer-Drivers-Toolkit/Welcome>

Updated 2 The Point Training Cards

- We updated the PDF versions for its flagship driver training - 2 The Point Training.
- Quick refresher training for drivers that can be reviewed during safety meetings, while parked and waiting for a passenger to finish an appointment, or at the beginning of the day before starting a route.
- The print versions and eLearning training module will be updated soon. When the new cards are printed, you can order 1 per agency per year.
- Thank you to Review Board members Kristin Haar, Marianna Hanefeld, Mallory Meier, and Darrel Williams for the review of the updates.

Distracted Driving

Issue One: What is a Distraction?

National RTAP
Rural Transit Assistance Program

Distracted driving is any activity that could divert a person's attention away from the primary task of driving. The three types of distractions are manual (taking your hands off the wheel), visual (taking your eyes off the road), and cognitive (taking your mind off driving). All distractions endanger driver, passenger, and bystander safety.

Examples of distractions include:

- Texting
- Using a cell phone or tablet
- Eating and drinking
- Talking to passengers
- Grooming
- Reading, including maps
- Using a navigation system
- Watching a video
- Adjusting a radio, CD player, or MP3 player



Make sure you are also aware of your company's policies regarding communication devices.

Updated 2025. Information and image from National Highway Traffic Safety Administration and U.S. DOT's Distraction.gov website.

<https://www.nationalrtap.org/Training/2-the-Point-Training>

Updated Technical Briefs

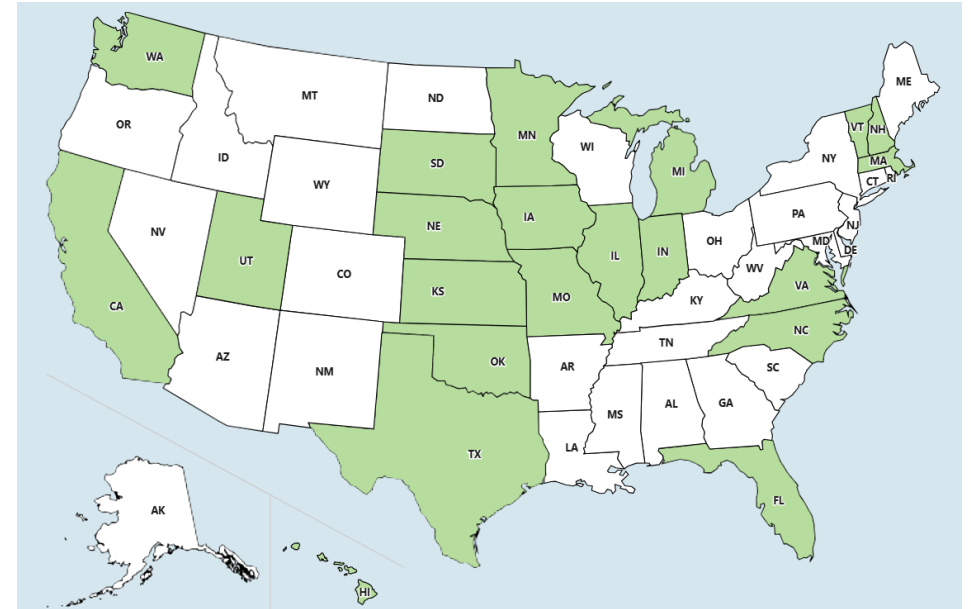
- All National RTAP technical briefs are available at <https://www.nationalrtap.org/Resource-Center/technical-briefs>
- Emergency Response Checklist (During Normal Operating Hours)
- Emergency Response Checklist (After Normal Operating Hours)
- Incident and Injury Report Form
- Risk Management

Updated Compendium of Best Practices

National RTAP updated its interactive map that contains best practices for State and U.S. Territorial RTAPs and Tribal Transit Systems in January 2026.

Best practices were added for twelve states and one Tribal Transit System, including:

- North Carolina RTAP is partnering with Indiana RTAP to host an emergency evacuation exercise in both states
- New Hampshire RTAP is providing technical assistance on information technology and facility renovation projects
- Texas RTAP implemented a program to enable subrecipient access to pre-selected consultants
- And more!



<https://www.nationalrtap.org/Resources/Best-Practices-Compendium>

Q&A



Upcoming National RTAP Events

Intercity Bus Industry and State Updates: Where Things Are Now, June 26, 2:00-3:30 PM ET

National RTAP Rural & Tribal Transit Mini-Conference, Window Rock, AZ, June 29 - July 1

Rural Transit Day Prequel/Zoom Chat, July 16, 2026, 1:00-2:00 PM/2:00-3:00 PM

State RTAP Manager Peer Roundtable, July 21, 2026, 2:00-3:00 PM ET

Books in Transit Discussion Group: The Bus People, August 6, 2026, 2:00-3:00 PM ET

Learn About TACL: The Transportation Technical Assistance Coordination Library, August 12, 2026, 2:00-3:00 PM ET

Western Tribal Technical Assistance Program (WTTAP) and National RTAP Tribal Transit Workshop, Los Angeles, CA, August 18-19

To register or to access chat and webinar recordings, slides, or summaries, go to:
nationalrtap.org/Training/Peer-Roundtables-and-Chats and nationalrtap.org/Webinars.

Thank You

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Webinar Survey



U.S. Department of Transportation
Federal Transit Administration