



AGENDA

1st Technical Assistance and Tribal Transit Program Conference and Roadeo
Creating Partnerships for Rural Transit Solutions
March 18 – 21, 2012
Radisson Fort McDowell, AZ

TIME	DESCRIPTION	TOPIC AREA	WASSAJA ROOM
Sunday, March 18, 2012			
8:00 am – 5:00 pm	Roadeo Competition		Parking Lot
1:00 pm – 7:00 pm	Conference Registration		Foyer
6:00 pm – 7:00 pm	Welcome Reception		Pool Patio
6:30 pm – 8:00 pm	Roadeo Awards Dinner		114 - 115
Monday, March 19, 2012			
7:00 am – 5:00 pm	Registration		Foyer
7:30 am – 8:30 am	Breakfast		Foyer
8:30 am – 9:30 am	Plenary Session I <i>FTA Welcome and Leadership Update for Tribal Grantees Rural/Small Urban Transit Providers, and State RTAP Managers</i>		111-113
	Moderator: Leslie Rogers, Regional Administrator, FTA Region 9		
	Speakers: John Halikowski, Director, Arizona Department of Transportation (invited) Ben Skelly, President, Navajo Nation (invited) Richard Thompson, President, National Tribal Transit Association Patti Monahan, Executive Director, National RTAP		
Posting of the Colors, Navajo Transit System Veterans			

TIME	DESCRIPTION	TOPIC AREA	WASSAJA ROOM
	FTA Breakout Sessions		
9:35 am – 10:15 am	1. Status of the Tribal Transit Program Update	Tribal	108
10:15 am – 11:00 am	2. Other FTA Grant Programs	Tribal	108
	Other Concurrent Sessions		
9:35 am – 11:00 am	1. ProcurementPRO: Help with the Procurement Process	Transit Mgmt	109
	2. Protecting Your Riders and Other Assets: Safety and Security Resources	Transit Ops	110
	3. Emergency Procedures and the Rural Transit Environment	RTAP	111
11:00 am – 11:15 am	Morning Break		Foyer
	Concurrent Sessions		
11:15 am – 12:30 pm	1. Federal Partners Panel on Tribal Transit	Tribal	108
	2. Customer Driven Service and its Importance to Your System	Transit Mgmt	109
	3. Cloud Computing: Why Your Transit System Should Get Onboard	Transit Ops	110
	4. Training Program Makeovers: Creative Ways to Revive Your Training Program and Share Your Message	RTAP	111
12:30 pm – 1:45 pm	Lunch		114 - 115
	Concurrent Sessions		
1:45 pm – 3:15 pm	1. Pre-Award TEAM Training	Tribal	110
	2. Serving Riders with Disabilities: ADA and Beyond	Transit Mgmt	109
	3. Customer Service In-Depth: Learning the Ropes with National RTAP's Customer Driven Service	Transit Ops	108
	4. Crossing Great Divides, Elderly Mobility in Indian Country: Lessons from the Field and Technical Assistance	RTAP	111
3:15 pm – 3:30 pm	Afternoon Break		Foyer
	Concurrent Sessions		
3:30 pm – 5:00 pm	1. Post-Award Grants Management – TEAM Training	Tribal	110
	2. Ethics and Credible Transit Leadership	Transit Mgmt	109
	3. Customer Service In-Depth: Learning the Ropes with National RTAP's Customer Driven Service – Continued	Transit Ops	108
	4. Managing a State RTAP Program: Secrets of Success	RTAP	111
6:00 pm – 8:00 pm	Dinner and Performance by River People Traditional Dancers and Singers, Gila River Indian Community		114-115

TIME	DESCRIPTION	TOPIC AREA	WASSAJA ROOM
Tuesday, March 20, 2012			
7:00 am – 8:00 am	Breakfast		Foyer
7:00 am – 5:00 pm	Registration		Foyer
8:00 am – 9:10 am	Plenary Session II <i>Finding Friends, Fans, and Followers: How Transit Agencies Can Use Social Media</i> Moderator: Patti Monahan, Executive Director, National RTAP Speakers: Susan Bregman, Principal, Oak Square Resources Courtney Sloger, Online Media Specialist, Metro Transit, St. Louis		111 – 113
9:15 am – 10:30 am	Concurrent Sessions <ol style="list-style-type: none"> TCRP Project H-38: Developing, Enhancing, and Sustaining Tribal Transit Services Choosing Your Attitude: Creating a Positive Work Environment Creating Partnerships Through Online Trip Planning and Much More with GTFS Builder Web App Simulated Driver Training Overview 	Tribal Transit Mgmt Transit Ops RTAP	108 109 110 107
10:30 am – 10:45 am	Morning Break		Foyer
10:45 am – 12 noon	Concurrent Sessions <ol style="list-style-type: none"> ProcurementPRO: Help with the Procurement Process Rural National Transit Database (NTD) Training Getting There Together: How Coordinated Scheduling and Dispatching Is Moving Communities Customer Driven Service and Its Importance to Transit Drive Right: Train-the-Trainer Driver Simulation 	Tribal Transit Mgmt Transit Ops RTAP Transit Mgmt	108 109 110 111 107
12 noon – 1:30 pm	Luncheon <i>Keynote Speaker: Charmaine Knighton, FTA Region 8 Deputy Administrator</i>		114 – 115

TIME	DESCRIPTION	TOPIC AREA	WASSAJA ROOM
1:45 pm – 3:15 pm	Concurrent Sessions		
	1. Tribal Transportation: Challenges and Best Practices	Tribal	108
	2. Rural National Transit Database (NTD) Training - Continued	Transit Mgmt	109
	3. Mobility Management: Not Your Traditional Transit Operation	Transit Ops	110
	4. Expanding Your Reach: Utilizing Web Apps to Increase Your Impact While Conserving Resources	RTAP	111
	5. Drive Right: Train-the-Trainer Driver Simulation - Continued	Transit Mgmt	107
3:15 pm – 5:00 pm	Exhibitor Expo & Ice Cream Social		Foyer
6:00 pm - 10:00 pm	Shuttle service to Scottsdale for dinner on your own		Hotel Lobby
Wednesday, March 21, 2012			
7:30 am – 8:30 am	Breakfast		Foyer
8:45 am – 10:00 am	Concurrent Sessions		
	1. NTTA Business Meeting and Success Story Roundtable	Tribal	108
	2. Mobility Management: Not Your Traditional Transit Operation	Transit Mgmt	109
	3. Emergency Procedures for Transit: An In-Depth Examination	Transit Ops	110
	4. From the Weeds: Best Practices in Direct Technical Assistance	RTAP	111
10:00 am – 10:15 am	Morning Break		Foyer
10:15 am – 11:30 am	Concurrent Sessions		
	1. NTTA Business Meeting and Success Story Roundtable - Continued	Tribal	108
	2. Hands-on: GTFS Builder Web App for Online Trip Planning	Transit Mgmt	109
	3. Emergency Procedures for Transit: An In-Depth Examination - Continued	Transit Ops	110
	4. Table Talk with RTAP Managers	RTAP	111
11:30 am – 12 noon	Conference Wrap-up and Closing Ceremonies <i>FTA, National RTAP, NTTA</i>		114 -115
	Retrieval of the Colors by Navajo Transit System Veterans		
12 noon – 1:00 pm	Box Lunch		114 - 115