Mobility Management and Veterans Transportation to Healthcare Webinar Resources

March 14, 2023

The following resources provide additional information on the topics that will be presented at the Mobility Management and Veterans Transportation to Healthcare Webinar 1.

FTA Technical Assistance Network

NADTC: Promoting the availability and accessibility of transportation options for older adults, people with disabilities, and caregivers. Contacts: Carrie Diamond and Virginia Dize, nadtc.org.

NCMM: Promoting customer-centered mobility strategies that advance good health, economic vitality, self-sufficiency, and community (SDOH). Contact: Amy Conrick, nc4mm.org.

National RTAP: Addresses the training and technical assistance needs of rural and tribal transit agencies and State RTAPs. Contact: Robin Phillips, nationalrtap.org

Customer Service

National RTAP. Customer Driven Service Learner's Training Module. 2011. https://cloud.nationalrtap.org/Resource-Library/Advanced-Search/?fid=212

National RTAP. Delivering Excellent Customer Service in Rural Transit. 2021. https://elearning.nationalrtap.org/

National RTAP and SURCOM. Customer Service. https://elearning.nationalrtap.org/

Grant Writing and Management

National RTAP. 101 Webinar Series: Grant Writing. 2017. https://youtu.be/kzxojHRaIXo

National RTAP. Grant Writing Made Easy: How to Write a Successful Grant Application. 2017. https://cloud.nationalrtap.org/Resource-Library/Advanced-Search/?fid=497

National RTAP. Grant Writing Tips. In the Transit Manager's Toolkit. 2020. https://www.nationalrtap.org/Toolkits/Transit-Managers-Toolkit/Administration/Budgeting-and-Finance-101#GrantWritingTips

National RTAP. Electronic Grant Management. 2021. https://youtu.be/sQtxB1l58CI

National RTAP. Grant Compliance Section of the Transit Manager's Toolkit. 2020. https://www.nationalrtap.org/Toolkits/Transit-Managers-Toolkit/Compliance/grant-compliance-requirements

National RTAP and SURCOM. Grant Writing. https://elearning.nationalrtap.org/

Mobility Management

NADTC. Mobility Management and FTA Section 5310. 2022. https://www.nadtc.org/resources-publications/resource/mobility-management-and-fta-section-5310

NCMM. Framework to Develop a Continuum of Mobility Services. 2021. https://nationalcenterformobilitymanagement.org/wp-content/uploads/2021/07/508-Compliant-v.2-Framework-to-develop-a-continuum-final.pdf

NCMM. Mobility Management Connections Platform Sign-Up Form. https://learn.pyd.org/groups/mmc/

NCMM. The Role of a Mobility Manager. 2023. https://vimeo.com/801286207

NCMM and SeniorCorps. Mobility Management: Introduction, Implementation, Community Service and Seniors. 2017. https://bit.ly/2Ub058R

National RTAP. Coordination and Mobility Management Section of Transit Manager's Toolkit. 2022. https://www.nationalrtap.org/Toolkits/Transit-Managers-Toolkit/Operations-and-Planning/Coordination-and-Mobility-Management#CoordinationandMobilityManagement

National RTAP. Mobility Management Topic Guide. 2022. https://www.nationalrtap.org/Resource-Center/Topic-Guides/mobility-management

NCMM and FTA. Competencies for the Practice of Mobility Management. 2016. http://nationalcenterformobilitymanagement.org/wp-content/uploads/2013/12/Mobility_Management_Competencies_Final_2016.pdf

Transportation Coordination

NCMM. Transportation Coordination Resources. https://nationalcenterformobilitymanagement.org/by-topic/coordination/

National RTAP. Coordination and Mobility Management Section of Transit Manager's Toolkit. 2022. https://www.nationalrtap.org/Toolkits/Transit-Managers-Toolkit/Operations-and-Planning/Coordination-and-Mobility-Management#CoordinationandMobilityManagement

National RTAP and NCMM. Stakeholder Outreach and Coordination Webinar Recording. 2021. https://youtu.be/FZJZ8obvjWs

National RTAP and TACL. Let's TACL Coordination Twitter Chat. 2021. https://irp.cdn-website.com/270961f6/files/uploaded/Let%27s_TACL_Coordination_Twitter_Chat_2021_Summary.pdf

NCMM. Coordination: Community Models, Outcomes & Lessons Learned. 2017. https://nationalcenterformobilitymanagement.org/wp-content/uploads/Pdfs/Coordination-Community-Models-NCMM-FINAL-REV-12.7.17.pdf

National RTAP, NCMM and NADTC. Writing a Coordinated Public Transit Human Services Transportation Plan. 2021. https://nationalrtap.org/Resource-Library/Advanced-Search/?fid=22

NCMM. Coordination: Community Models, Outcomes & Lessons Learned. 2017. https://nationalcenterformobilitymanagement.org/wp-content/uploads/Pdfs/Coordination-Community-Models-NCMM-FINAL-REV-12.7.17.pdf

Transportation to Healthcare

FTA. 2021. Rides to Wellness Demonstration Grants Program Evaluation. https://www.transit.dot.gov/sites/fta.dot.gov/files/2021-03/FTA-Report-No-0190.pdf.

Rural Health Information Hub's (RHIhub) and National RTAP. 2022. Transportation to Support Rural Healthcare. https://www.ruralhealthinfo.org/topics/transportation.

Veterans

NADTC. Veterans Connecting to Healthcare. 2022. https://www.nadtc.org/event/nadtc-office-hours-improving-mobility-for-veterans-connecting-to-health-care-and-beyond/

National RTAP. 101 Webinar Series: Veteran's Highly Rural Transportation Grants. 2016. https://youtu.be/OV7PzBRrKBI

Oregon VA and ODOT Veterans Transportation Program. 2021. https://www.oregon.gov/odot/RPTD/RPTD%20Document%20Library/Rural-Veterans-Healthcare-Transportation-Solicitation-Guidance.pdf

Patterson, Adam. VA Debuts New Health Services Transit Program with Uber. GovernmentCIO Magazine LLC. 2022. https://governmentciomedia.com/va-debuts-new-health-services-transit-program-uber

U.S. Department of Veterans Affairs. Tennessee Valley Healthcare System Pilots VHA-Uber Health Connect for Veteran Transportation. 2022. https://www.va.gov/tennessee-valley-health-care/news-releases/tennessee-valley-healthcare-system-pilots-vha-uber-health-connect-for-veteran-transportation/

U.S. Department of Veterans Affairs. Veterans Transportation Program (VTP). https://www.va.gov/healthbenefits/vtp/

NADTC NCMM National RTAP