



Learn about TACL: The Transportation Technical Assistance Coordination Library

February 23, 2026



U.S. Department of Transportation
Federal Transit Administration

What is TACL?



<http://transportation-tacl.org>

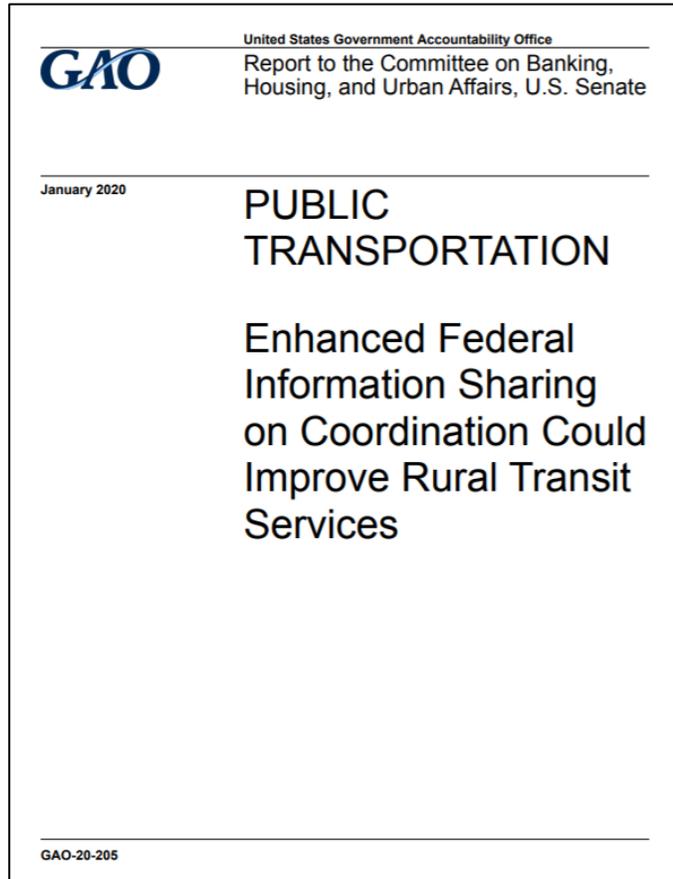
Note: NADTC, N-CATT, and NCMM are not currently operating. Their resources are still in TACL, and many can be found on the CCAM-TAC website.

The Transportation Technical Assistance Coordination Library (TACL) provides a sustainable methodology and platform for access and findability of rural and tribal transit coordination resources across a diverse range of transportation technical assistance centers and the Federal Transit Administration (FTA).

The FTA-funded technical assistance centers participating in this ongoing work are:

- Coordinating Council on Access and Mobility Technical Assistance Center (CCAM TAC)
- National Aging and Disability Transportation Center (NADTC)
- National Center for Applied Transit Technology (N-CATT)
- National Center for Mobility Management (NCMM)
- National Rural Transit Assistance Program (National RTAP)
- Shared-Use Mobility Center (SUMC)
- Transit Workforce Center (TWC)

Why was TACL Created?



The United States Government Accountability Office (GAO) published *Public Transportation: Enhanced Federal Information Sharing on Coordination Could Improve Rural Transit Services* in January 2020 (<https://www.gao.gov/assets/710/703699.pdf>).

GAO recommended that Federal Transit Administration (FTA) “develop a communication plan that will effectively share information with state and local stakeholders on coordination opportunities in an accessible and informative way.”

This effort was created to improve interagency resource coordination between FTA and its five Technical Assistance (TA) Centers. TACL launched on January 13, 2021.

In 2022, GAO told FTA that their efforts satisfied the request.

TACL Task Force

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- **Michaela Boneva**, Transit Workforce Center (TWC)
- **Kayla Cassanova**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)
- **Destiny Buchanan**, Federal Transit Administration (FTA)
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- **Sarah Clements**, Federal Transit Administration (FTA)
- **Enjoli Dixon**, National Rural Transit Assistance Program (National RTAP)
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- **Abby Mader**, Shared Use Mobility Center (SUMC)
- **Jane Mahoney**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)
- **Cara Marcus**, National Rural Transit Assistance Program (National RTAP) (project lead)
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- **Robin Phillips**, National Rural Transit Assistance Program (National RTAP)
- **John Roberts**, Rural Communities Opioid Response Program (RCORP)
- **Hani Shamat**, Shared-Use Mobility Center (SUMC)
- **Bill Wagner**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)

Where to Find TACL

TACL website: <http://transportation-tacl.org>

Task Force web pages

- **CCAM-TAC:** <https://www.ccam-tac.org/resources/technical-assistance-coordination-library/>
- **FTA:** <https://www.transit.dot.gov/rural-formula-grants-5311>
- **National RTAP:** <http://nationalrtap.org/Resource-Center/TACL>
- **SUMC:** <https://sharedusemobilitycenter.org/mobility-hub-newsletter-january-21-2021/>
- **TWC:** <https://www.transitworkforce.org/link-to-tacl/>

Featured Resource Presenter



Michaela Boneva

Research Associate, Transit Workforce Center (TWC)



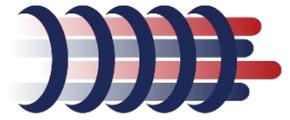
College Partnerships in Public Transportation Workforce Development



Federal Transit
Administration

Transit Workforce Center

National Technical Assistance Center
for Transit Workforce Development



INTERNATIONAL
TRANSPORTATION
LEARNING CENTER

College Partnerships in Public Transportation Workforce Development

www.transitworkforce.org/case-study-college-partnerships/

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TWC • TRANSIT WORKFORCE CENTER



Key takeaways

Local colleges have **existing capacity** to provide technical education, navigate apprenticeship registration, and offer "**plug and play**" approaches that can be adapted for transit.

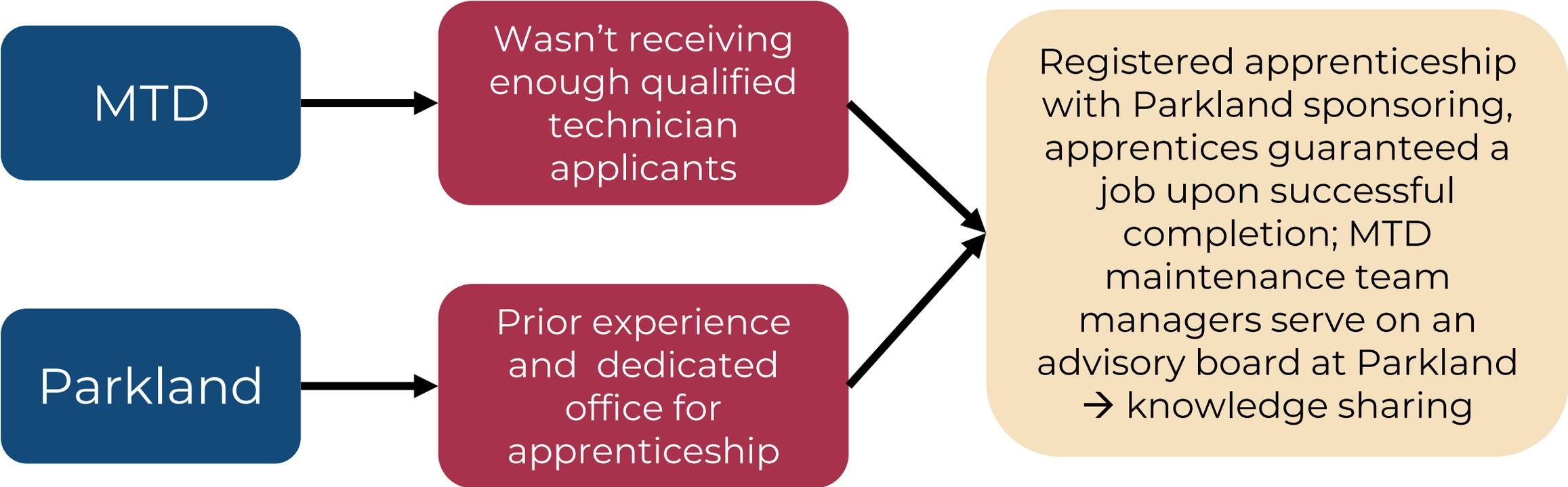
College partnerships can allow employers to **pool demand for training**, particularly in cases where individually, they wouldn't have the scale necessary to be viable.

College partnerships can support a **range of training approaches**, including internships, registered apprenticeship, specialized technical training, and professional development for frontline supervisors and other employees.

College partnerships can also support recruitment by leveraging colleges' expertise with **outreach and community engagement**.



Champaign-Urbana Mass Transit District (MTD) and Parkland Community College





Greater Cleveland Regional Transit Authority (GCRTA) & Cuyahoga Community College (Tri-C)

GCRTA & ATU
Local 268

Goals of improving recruitment/comm
unity outreach and
CDL and supervisor
training

Tri-C

Existing community
outreach access
centers and training
courses

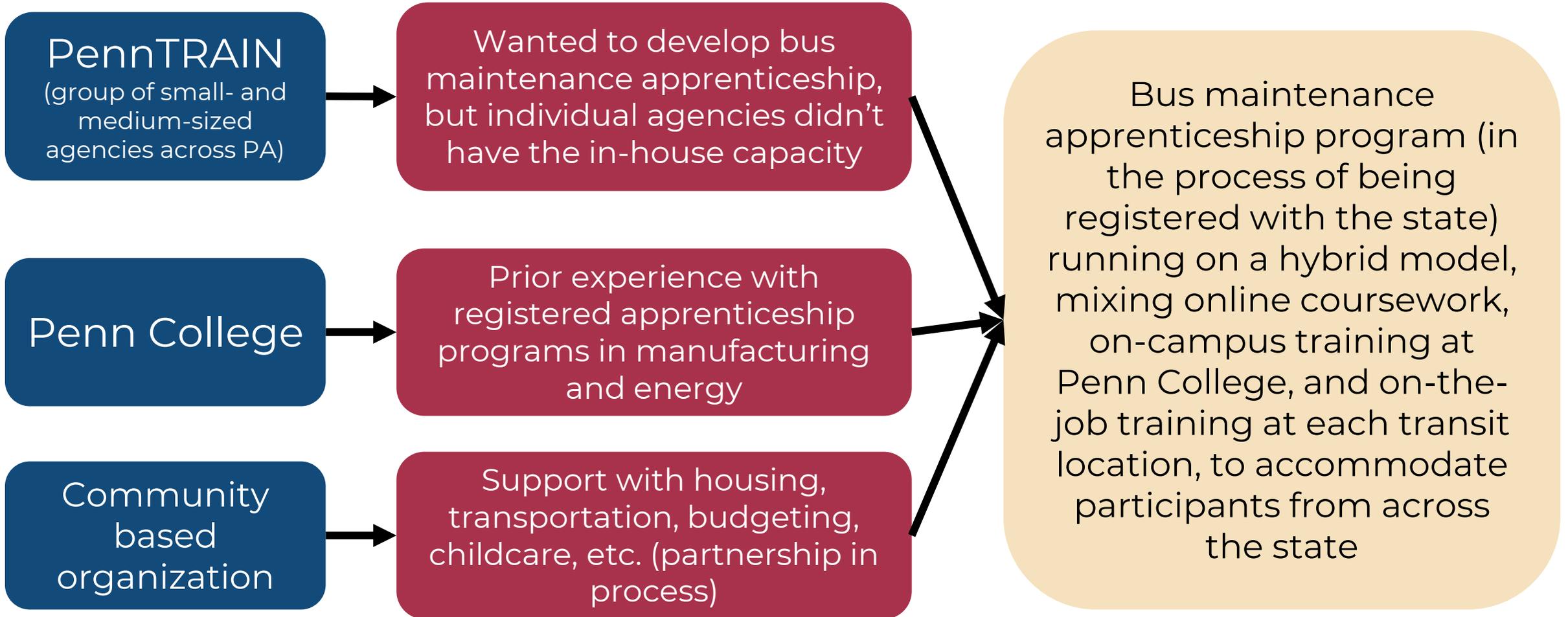
Community Training & Job Hub:
enables GCRTA to host
recruitment/hiring events at Tri-C's
access centers and community events

Transportation Innovation Center:
GCRTA donated 2 buses to the center,
which supports maintenance and
CDL training for students and CDL
testing for GCRTA

Tri-C's Corporate College: supervisory
and management training courses



PA Transportation Resource and Information Network (PennTRAIN) and Pennsylvania College of Technology



TACL Homepage



About TACL

TACL is managed under a cooperative agreement with the Federal Transit Administration. This website and resources are being reviewed to ensure they reflect recent Executive Orders. Some previously available resources may be revised to ensure alignment.

The Transportation Technical Assistance Coordination Library (TACL) features information on transportation coordination for state and local stakeholders. The library includes reports, webinars, technical briefs, training, and toolkits developed by the **Federal Transit Administration (FTA)** and its technical assistance centers. The focus of the information in the library is on helping states and localities coordinate federally funded transportation programs and share resources across agencies to improve transportation in rural areas and to targeted populations.

The FTA-funded technical assistance centers or former centers contributing to this ongoing work are:

- Coordinating Council on Access and Mobility Technical Assistance Center (CCAM TAC)
- Coordinating Council on Access and Mobility Technical Assistance Center Partners
- National Aging and Disability Transportation Center (NADTC)
- National Center for Applied Transit Technology (N-CATT)
- National Center for Mobility Management (NCMM)
- National Rural Transit Assistance Program (National RTAP)
- Shared-Use Mobility Center (SUMC)
- Transit Workforce Center (TWC)

The TACL Task Force uses a systematic review process for resources included in this database.



Chat with TACL

Suggest a Topic

TACL Peer Forum

Contact Us

If you have a question about TACL or if you would like to be considered to become a TACL peer reviewer, please contact us at info@nationalrtap.org

Search the Technical Assistance Coordination Library

Q Enter keywords (or leave blank to browse all records)

Search

Bookmarks

Alerts

Go to Advanced Search

Searching TACL is easy. For a keyword search, enter a word or a brief phrase (2-3 words) and hit Search. Here are some suggestions and an example of a resource that each search retrieves to get you started:

- **healthcare** retrieves NCMM's Health Care Providers Working to Streamline Transportation Services for Patients
- **intercity** retrieves National RTAP's Intercity Transportation Topic Guide
- **paratransit** retrieves FTA's Mobility on Demand (MOD) Sandbox Demonstration: Pinellas Suncoast Transit Authority (PSTA) Public-Private-Partnership for Paratransit, Evaluation Report
- **call center** retrieves NADTC's Transportation Call Centers and Information & Referral/Assistance
- **microtransit** retrieves N-CATT's Microtransit: When and Where It Makes Sense
- **collaboration** retrieves National RTAP, SUMC, and TWC's Electric Vehicle Maintenance Best Practices
- **homeless** retrieves TACL Partner's Homelessness: A Guide for Public Transportation

View All Resources

Featured Resources - TACL Partners



Medicaid
Transportation
Coverage &
Coordination Fact
Sheet



Improving Safety for
Pedestrians and
Bicyclists Accessing
Transit



From a Broken Back
to a Better Job



Browsing TACL

Sort by Relevance

Sort by Date

▼ Format

Case Study	(33)
Webinar	(23)
Technical Brief	(16)
Learning Module	(13)
Research Report	(12)
Article	(10)
Toolkit	(10)
more...	

▼ Subject(s)

Planning	(73)
Partnerships	(71)
Promising Approaches	(64)



Advocating for your Transit System Technical Brief

National RTAP, NADTC , 2021

Advocating for your transit system is one of the most important tasks of a transit manager. Advocacy and lobbying are different. Lobbying involves attempting

[Read more](#) ▾

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Best Practices: Coordination Between State DOTs and Transit Agencies ... Webinar

National RTAP , 2023

In this National RTAP webinar, Best Practices: Coordination Between State DOTs and Transit Agencies in Asset Management and Capital Planning focuses on

[Read more](#) ▾

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Bike Sharing Programs Best Practices Case Study

National RTAP , 2023

This best practices spotlight article provides an overview of successful bike sharing programs, using a case study of Oklahoma State University's Department

[Read more](#) ▾

Searching TACL

GTFS Advanced Search

|

1 results

 **Webinar: GTFS Flex**
2020
This webinar explain what **GTFS** Flex is, and describes its advantages and the
[View item](#)

Advanced Search

Find Resources With:

	Title	Equals	CCAM	x
AND	Date		2020 present	x
AND	Keyword(s)	Like		+

Limit By:

TA Center

Format

Preview Search:
title=CCAM AND date:[2020 TO *]

TACL Results

College Partnerships in Public Transportation Workforce Development

TWC, 2025

Source: <https://www.transitworkforce.org/...>

DESCRIPTION

Community colleges and other postsecondary institutions are leading providers of workforce education in the United States. Increasingly, transit agencies are partnering with local colleges to recruit and train new frontline workers and to upskill existing workers. Transit agencies and colleges, along with labor and community partners, have collaborated in unique ways based on their specific circumstances and needs. Developed through original research, this set of TWC mini case studies features summaries of those efforts, documenting three distinct approaches to partnering with local colleges.

SUBJECTS

Partnerships | Planning | Populations

 View item



College Partnerships in Public Transportation Workforce Development

Key takeaways

- Local colleges can be effective partners for transit agencies, given their existing capacity to provide technical education, their expertise with navigating apprenticeship registration and other administrative processes, and the potential for "plug and play" approaches in which existing foundational curricula can be adapted for transit-specific programs.
- College partnerships provide an opportunity for employers to pool demand for training, with a college-based program supporting multiple transit agencies or other employers that need workers with similar skills. This approach can enable training programs to achieve the scale necessary to be viable.
- College partnerships can support a range of training approaches, including internships, registered apprenticeship, specialized technical training, and professional development for frontline supervisors and other employees.

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Sharing TACL Results



TACL B results

cmarcus@nationalrtap.org

Best Practices: Coordination Between State DOTs and Transit Agencies in Asset Management and Capital Planning.

2018

[View Details...](#) [View full text](#)

Bike Sharing Programs Best Practices

2017

[View Details...](#) [View full text](#)

Building a Coordinated Transportation System - Self-Assessment Tool

2003

[View Details...](#) [View full text](#)

-  EndNote Web
-  Mendeley
-  Refworks Web
-  RefWorks
-  Plain Text (.txt)
-  Reference Manager (.ris, ie. Zotero, Citavi)
-  Word (.docx)
-  Pdf
-  Excel (.xlsx)

 RSS

Need Help?

How to Use TACL

TACL: our Technical Assistance Coordination Library – is very simple to use. There are many easy ways to search and filter your results:

Keyword search: There is a keyword search button at the top of TACL and a keyword search bar on the TACL homepage. Both work the same way.

[Training Page](#)

FAQs

What does coordination mean?

Coordination is the act of organizing federally funded transportation programs and sharing resources across agencies to improve the accessibility, availability, and efficiency of transportation services to targeted populations. To learn more about transportation coordination, visit FTA's [Coordinating Council on Access and Mobility \(CCAM\)](#).

How are resources reviewed?

Each resource is reviewed by 1) a task force member from a different TA Center and 2) 1-2 additional reviewers (a transportation expert and/or a member of the public with an interest in transportation coordination).

Need Help?



Chat with TACL

Contact Us

If you have a question about TACL, would like to participate in our utilization study, or if you would like to be considered to become a TACL peer reviewer, please contact us at info@nationalrtap.org

Email us

Contact us at info@nationalrtap.org Monday-Friday, 9:00 AM – 5:00 PM ET.

Chat with Us



Chat with us now

Enter your name

Enter your email address

Type your message and hit enter

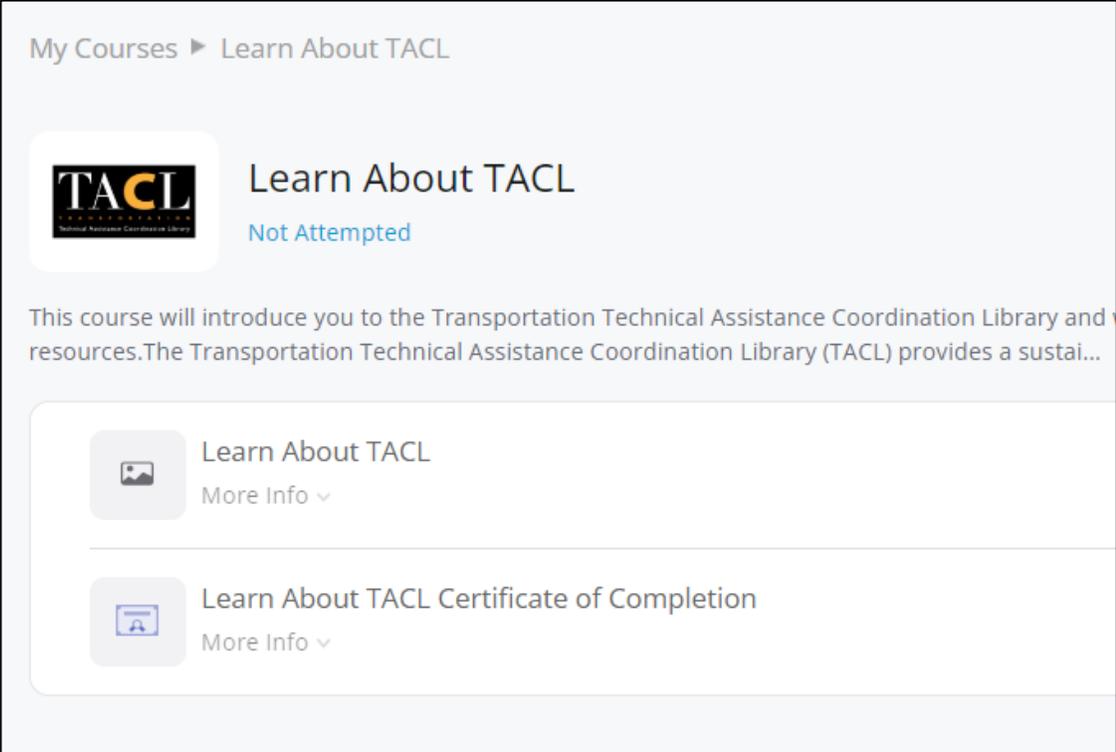
▶ Start Chat

TACL eLearning Course

This course will introduce you to the TACL and walk you through how to use it to find transportation coordination resources.

Learners who complete the course and pass a quiz will receive a certificate of completion.

<https://elearning.nationalrtap.org/>



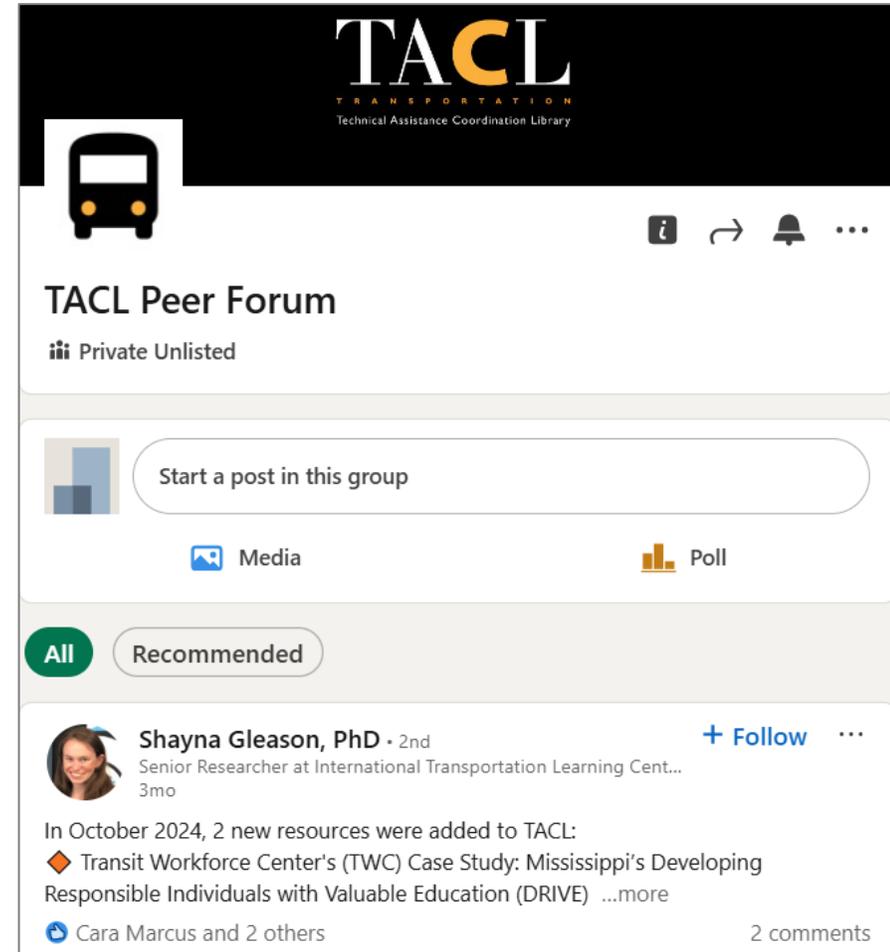
The screenshot shows a user interface for a course. At the top, it says "My Courses" followed by a right-pointing triangle and "Learn About TACL". Below this is a course card. On the left of the card is a square icon with the TACL logo (the letters "TACL" in a bold, black font with "TRANSPORTATION TECHNICAL ASSISTANCE COORDINATION LIBRARY" in smaller text below it). To the right of the icon, the text "Learn About TACL" is displayed in a large, dark font, and "Not Attempted" is shown in a smaller, blue font below it. Underneath the course card, there is a short paragraph of text: "This course will introduce you to the Transportation Technical Assistance Coordination Library and resources. The Transportation Technical Assistance Coordination Library (TACL) provides a sustain...". Below the text are two interactive items. The first is a small square icon with a picture symbol, followed by the text "Learn About TACL" and "More Info" with a downward-pointing chevron. The second is a small square icon with a certificate symbol, followed by the text "Learn About TACL Certificate of Completion" and "More Info" with a downward-pointing chevron.

TACL Peer Forum

Private LinkedIn Group

<https://www.linkedin.com/groups/12922306/>

- Moderated by Enjoli Dixon, National RTAP
- Ask questions about TACL and/or transportation coordination
- Get answers from your peers and our technical assistance center specialists



What's New?

Coordinating Council on Access and Mobility (CCAM)
Partner Resources are now added to TACL, even if they are not co-authored by FTA or one of its TA Centers

Users can save searches and bookmarks if they create accounts, and change how many results they want to see

Embedded YouTube Videos

Let's Tackle TACL!



TACL Demo

Q&A



Thank You

National Rural Transit Assistance Program

nationalrtap.org

Cara Marcus, MSLIS

Knowledge and Resource Manager

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Webinar Survey



U.S. Department of Transportation
Federal Transit Administration