



Learn about TACL

February 8, 2024



U.S. Department of Transportation
Federal Transit Administration

What is TACL?



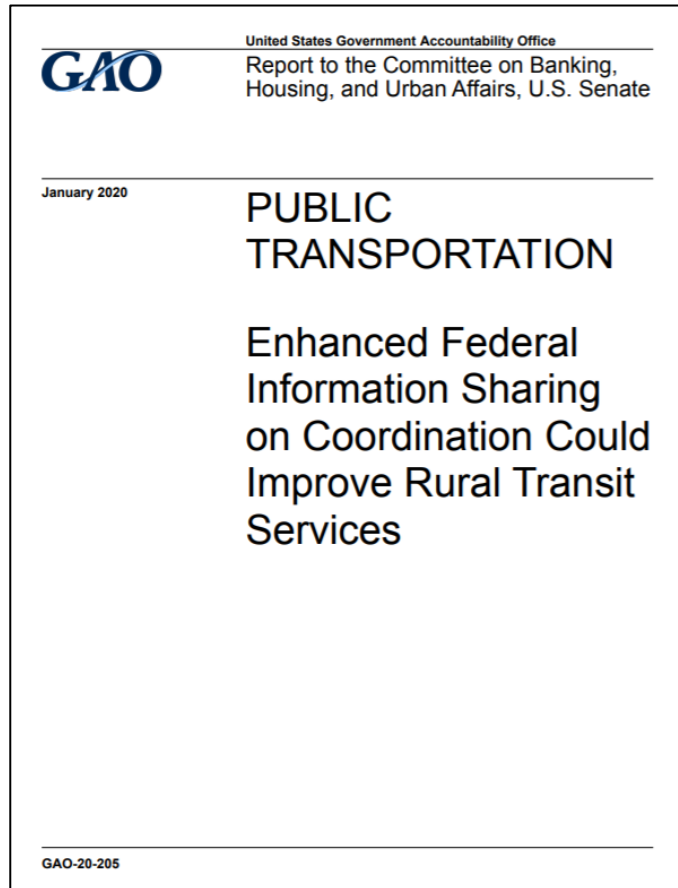
<http://transportation-tacl.org>

The Transportation Technical Assistance Coordination Library (TACL) provides a sustainable methodology and platform for access and findability of rural and tribal transit coordination resources across a diverse range of transportation technical assistance centers and the Federal Transit Administration (FTA).

The FTA-funded technical assistance centers participating in this ongoing work are:

- National Aging and Disability Transportation Center (NADTC)
- National Center for Applied Transit Technology (N-CATT)
- National Center for Mobility Management (NCMM)
- National Rural Transit Assistance Program (National RTAP)
- Shared-Use Mobility Center (SUMC)
- Transit Workforce Center (TWC)

Why was TACL Created?



The United States Government Accountability Office (GAO) published Public Transportation: Enhanced Federal Information Sharing on Coordination Could Improve Rural Transit Services in January 2020 (<https://www.gao.gov/assets/710/703699.pdf>).

GAO recommended that Federal Transit Administration (FTA) “develop a communication plan that will effectively share information with state and local stakeholders on coordination opportunities in an accessible and informative way.”

This effort was created to improve interagency resource coordination between FTA and its five Technical Assistance (TA) Centers. TACL launched on January 13, 2021.

In 2022, GAO told FTA that their efforts satisfied the request.

TACL Task Force

- **Al Benedict**, Shared Use Mobility Center (SUMC)
- **Meredith Bratton**, National Aging and Disability Transportation Center (NADTC)
- **Destiny Buchanan**, Federal Transit Administration (FTA)
- **Andrew Carpenter**, National Center for Applied Transit Technology (N-CATT)
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- **Elan Flippin**, Federal Transit Administration (FTA)
- **Shayna Gleason**, Transit Workforce Center (TWC)
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- **Cara Marcus**, National Rural Transit Assistance Program (National RTAP) (project lead)
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- **Doug Nevins**, Transit Workforce Center (TWC)
- **Robin Phillips**, National Rural Transit Assistance Program (National RTAP)
- **Judy Shanley**, National Center for Mobility Management (NCMM)
- **Marianne Stock**, Chief, Rural and Targeted Programs, Federal Transit Administration (FTA)
- **Lynn Winchell-Mendy**, Program Analyst, Federal Transit Administration (FTA)

Where to Find TACL

TACL website: <http://transportation-tacl.org>

Task Force web pages

FTA: <https://www.transit.dot.gov/rural-formula-grants-5311>

NADTC: <https://www.nadtc.org/resources-publications/resource/tacl-transportation-technical-assistance-coordination-library/>

National RTAP: <http://nationalrtap.org/Resource-Center/TACL>

N-CATT: <http://n-catt.org/tech-university/technical-assistance-coordination-library>

NCMM: <https://nationalcenterformobilitymanagement.org/resources/technical-assistance-coordination-library/>

SUMC: <https://sharedusemobilitycenter.org/mobility-hub-newsletter-january-21-2021/>

TWC: <https://www.transitworkforce.org/link-to-tacl/>

Featured Resource Presenter



<https://www.nadtc.org/>



Mission: Promoting the availability and accessibility of transportation options for older adults, people with disabilities and caregivers.

Jane Mahoney

Training & Technical Assistance Specialist
Easterseals Transportation Group
National Aging & Disability Transportation Center

Featured Resource – Coordination Committee Toolkit

Coordination Committee Toolkit

This toolkit was created with support from the Coordination Advisory Committee to provide guidance in developing and maintaining a transportation coordination committee.



<https://www.nadtc.org/resources-publications/resource/coordination-committee-toolkit/>

Coordination Committee Toolkit – Part I

Getting Ready

- Needs Assessment, Readiness Assessment, and Environmental Scan
- Surveys
- Stakeholder and Community Asset Mapping



Coordination Committee Toolkit – Part II

Growing the Table

- Recruitment
- Process Equity
- Communication and Messaging
- Framing



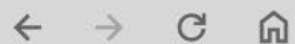
Coordination Committee Toolkit – Part III

Organization and Planning

- Vision and Mission Statements
- Goals, Objectives, and Action Plans
- Performance Measures
- Structure of the Coordinating Committee
- Outreach and Public Engagement
- Holding and Facilitating Effective Meetings
- Sustaining the Committee



TACL Homepage



transportation-tacl.org

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About TACL

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- Shared-Use Mobility Center (SUMC)

The **TACL Task Force** uses a systematic review process for resources included in this database.

Search TACL

[Advanced Search](#)

Browse A-Z:

0-9	A	B	C	D	E	F	G	H
I	J	K	L	M	N	O	P	Q
R	S	T	U	V	W	X	Y	Z
ALL								

Featured Resources



Progressive Rural



Bike Sharing



Connecting Users and

Browsing TACL

Sort by Relevance


Sort by Date

▼ Format

Case Study	(33)
Webinar	(23)
Technical Brief	(16)
Learning Module	(13)
Research Report	(12)
Article	(10)
Toolkit	(10)
more...	

▼ Subject(s)

Planning	(73)
Partnerships	(71)
Promising Approaches	(64)



Advocating for your Transit System


National RTAP, NADTC , 2021

Advocating for your transit system is one of the most important tasks of a transit manager. Advocacy and lobbying are different. Lobbying involves attempting

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Best Practices: Coordination Between State DOTs and Transit Agencies ...


National RTAP , 2023

In this National RTAP webinar, Best Practices: Coordination Between State DOTs and Transit Agencies in Asset Management and Capital Planning focuses on

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Bike Sharing Programs Best Practices

National RTAP , 2023

This best practices spotlight article provides an overview of successful bike sharing programs, using a case study of Oklahoma State University's Department

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Technical Brief

Webinar


Case Study

Searching TACL

Advanced Search

☐ |

1 results



☐ **Webinar: GTFS Flex**
2020
This webinar explain what **GTFS** Flex is, and describes its advantages and the
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Advanced Search

Find Resources With:

	Title	Equals	CCAM	x
AND	Date		2020 present	x
AND	Keyword(s)	Like		+

Limit By:

TA Center	
Format	

Preview Search:

title=CCAM AND date:[2020 TO *]

Search

TACL Results

Medical Transportation: Multi-Model Approaches to Accessing Health Care Services Toolkit

2020

Source: <https://www.nadtc.org/...>

DESCRIPTION

The Medical Transportation Toolkit was adapted from NADTC's fall 2019 online course, which provided an in-depth look at transportation programs addressing the gaps in access to health care services in their community and how these programs play a key role in providing medical transportation services to older adults and people with disabilities.

SUBJECTS

Partnerships | Promising approaches

EXTRA INFORMATION:

Format:	Toolkit
TA center:	NADTC
TRT terms:	Medical trips Health care
Tags:	medical transportation health care health-care health

 View item



The *Medical Transportation* toolkit was adapted from NADTC's fall 2019 [online course](#) which provided an in-depth look at transportation programs addressing the gaps in access to health care services in their community and how these programs play a key role in providing medical transportation services to older adults and people with disabilities.

Medical transportation is an important option for providing access to health care services for older adults and people with disabilities. According to the [Eldercare Locator](#) which connects older adults and caregivers to local support and resources, the top need for consumers is transportation assistance.

NADTC recognizes the importance of providing organizations and communities with the tools to understand how to manage and operate a medical transportation program whether starting or currently operating a program to better serve older adults, people with disabilities, veterans and low-income populations.

This toolkit is divided into 2 sections. Section 1 is a collection of written and video materials from the course which can be viewed independently. Section 2 includes links to resources and supplemental reading that tie in to the material presented in the course.

KEY FACTS

- 3.6 million Americans miss medical appointments or delay care because they do not have access to proper transportation.
- 74% of calls to Eldercare Locator are individuals needing transportation to medical appointments
- 13-14% of cancer patients experience transportation problems related to obtaining care.
- 48% of older adults report "it can be challenging" to find rides to doctor's appointments

Sources: Eldercare Locator; National Academy of Sciences; Clinical Colorectal Cancer; National Aging and Disability Transportation Center

Sharing TACL Results



TACL B results

cmarcus@nationalrtap.org

Best Practices: Coordination Between State DOTs and Transit Agencies in Asset Management and Capital Planning.

2018

[View Details...](#) [View full text](#)

Bike Sharing Programs Best Practices

2017

[View Details...](#) [View full text](#)

Building a Coordinated Transportation System - Self-Assessment Tool

2003

[View Details...](#) [View full text](#)



EndNote Web



Mendeley



Refworks Web



RefWorks



Plain Text (.txt)



Reference Manager (.ris, ie. Zotero, Citavi)



Word (.docx)



Pdf



Excel (.xlsx)



RSS

Need Help?

How to Use TACL

TACL: our Technical Assistance Coordination Library – is very simple to use. There are many easy ways to search and filter your results:

Keyword search: There is a keyword search button at the top of TACL and a keyword search bar on the TACL homepage. Both work the same way.

[Training Page](#)

FAQs

What does coordination mean?

Coordination is the act of organizing federally funded transportation programs and sharing resources across agencies to improve the accessibility, availability, and efficiency of transportation services to targeted populations. To learn more about transportation coordination, visit FTA's [Coordinating Council on Access and Mobility \(CCAM\)](#).

How are resources reviewed?

Each resource is reviewed by 1) a task force member from a different TA Center and 2) 1-2 additional reviewers (a transportation expert and/or a member of the public with an interest in transportation coordination).

Need Help?



Chat with TACL

Contact Us

If you have a question about TACL, would like to participate in our utilization study, or if you would like to be considered to become a TACL peer reviewer, please contact us at info@nationalrtap.org

Email us

Contact us at info@nationalrtap.org Monday-Friday, 9:00 AM – 5:00 PM ET.

Chat with Us



Chat with us now

Enter your name

Enter your email address

Type your message and hit enter

Start Chat


TACL eLearning Course

This course will introduce you to the TACL and walk you through how to use it to find transportation coordination resources.

Learners who complete the course and pass a quiz will receive a certificate of completion.

<https://elearning.nationalrtap.org/>


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Learn About TACL

Not Attempted

This course will introduce you to the Transportation Technical Assistance Coordination Library and resources. The Transportation Technical Assistance Coordination Library (TACL) provides a sustain...



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[More Info](#) ▼



[Learn About TACL Certificate of Completion](#)
[More Info](#) ▼

What's New?

New Features

We conducted a utilization study to see how users utilize TACL. Our Task Force will be implementing recommendations made during the study this spring.

We will be launching a TACL Peer Forum in the spring.

TACL now includes a related resources button.

Let's Tackle TACL!



TACL Demo

Q&A



Thank You

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