



Learn about TACL: The Transportation Technical Assistance Coordination Library

August 12, 2026, 2:00-3:00 PM ET



U.S. Department of Transportation
Federal Transit Administration

What is TACL?



<http://transportation-tacl.org>

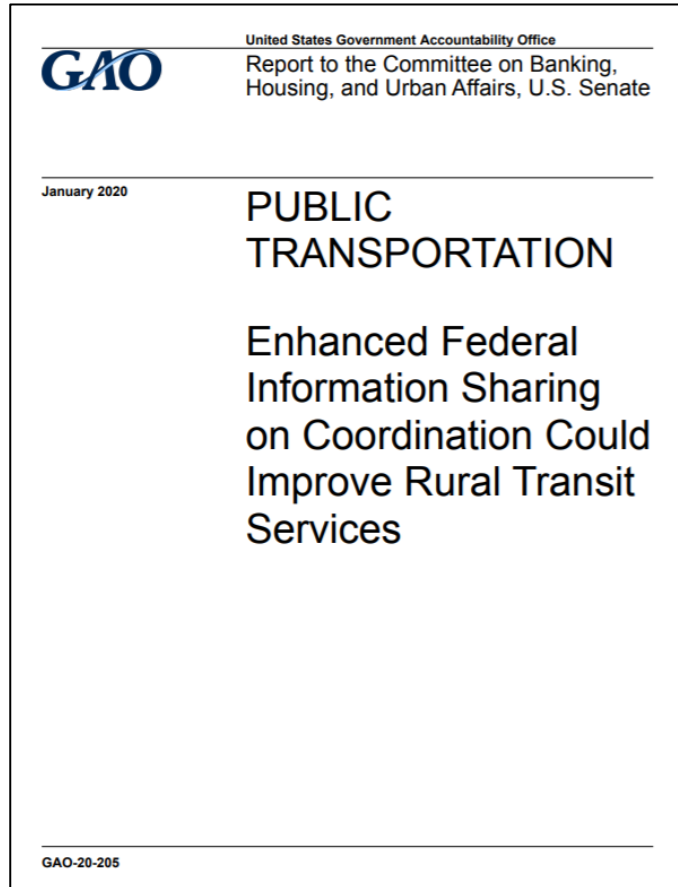
Note: NADTC, N-CATT, and NCMM are not currently operating. Many of their resources are still in TACL and can be found on the CCAM-TAC website.

The Transportation Technical Assistance Coordination Library (TACL) provides a sustainable methodology and platform for access and findability of rural and tribal transit coordination resources across a range of transportation technical assistance centers and the Federal Transit Administration (FTA).

The FTA-funded technical assistance centers participating in this ongoing work are:

- Coordinating Council on Access and Mobility Technical Assistance Center (CCAM TAC)
- National Aging and Disability Transportation Center (NADTC)
- National Center for Applied Transit Technology (N-CATT)
- National Center for Mobility Management (NCMM)
- National Rural Transit Assistance Program (National RTAP)
- Shared-Use Mobility Center (SUMC)
- Transit Workforce Center (TWC)

Why was TACL Created?



The United States Government Accountability Office (GAO) published Public Transportation: Enhanced Federal Information Sharing on Coordination Could Improve Rural Transit Services in January 2020 (<https://www.gao.gov/assets/710/703699.pdf>).

GAO recommended that Federal Transit Administration (FTA) “develop a communication plan that will effectively share information with state and local stakeholders on coordination opportunities in an accessible and informative way.”

This effort was created to improve interagency resource coordination between FTA and its five Technical Assistance (TA) Centers. TACL launched on January 13, 2021.

In 2022, GAO told FTA that their efforts satisfied the request.

TACL Task Force

- **Al Benedict**, National Rural Transit Assistance Program (National RTAP)
- **Michaela Boneva**, Transit Workforce Center (TWC)
- **Kayla Cassanova**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)
- **Destiny Buchanan**, Federal Transit Administration (FTA)
- **Andrew Carpenter**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)
- **Sarah Clements**, Federal Transit Administration (FTA)
- **Shayna Gleason**, Transit Workforce Center (TWC)
- **Matt Lange**, Federal Transit Administration (FTA)
- **Michael Linder**, Federal Transit Administration (FTA)
- **Abby Mader**, Shared Use Mobility Center (SUMC)
- **Jane Mahoney**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)
- **Cara Marcus**, National Rural Transit Assistance Program (National RTAP) (project lead)
- **Danielle Nelson**, Federal Transit Administration (FTA)
- **Robin Phillips**, National Rural Transit Assistance Program (National RTAP)
- **John Roberts**, Rural Communities Opioid Response Program (RCORP)
- **Hani Shamat**, Shared-Use Mobility Center (SUMC)
- **Bill Wagner**, Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)

Where to Find TACL

TACL website: <http://transportation-tacl.org>

Task Force web pages

- **CCAM-TAC:** <https://www.ccam-tac.org/resources/technical-assistance-coordination-library/>
- **FTA:** <https://www.transit.dot.gov/rural-formula-grants-5311>
- **National RTAP:** <http://nationalrtap.org/Resource-Center/TACL>
- **SUMC:** <https://sharedusemobilitycenter.org/mobility-hub-newsletter-january-21-2021/>
- **TWC:** <https://www.transitworkforce.org/link-to-tacl/>

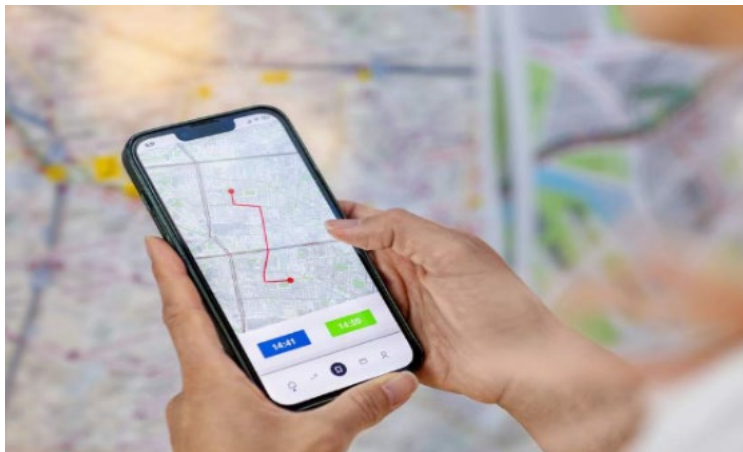
Featured Resource Presenter



Jane Mahoney

Grants Administrator

Coordinating Council on Access and Mobility Technical Assistance Center (CCAM-TAC)



CCAM-TAC Coordinated Human Services Transportation Plan Course

Coordinating Council on Access & Mobility Technical Assistance Center (CCAM-TAC)

Mission Statement

The mission of CCAM-TAC is to promote and facilitate human services transportation, public transit, and non-emergency medical transportation (NEMT) coordination that advances people's access to everyday destinations.



Federal Transit
Administration



What CCAM-TAC Provides

- **Technical Assistance:** Individual consultation and guidance to solve transportation and coordination challenges
- **Training & Capacity Building:** Webinars, peer learning and in-person training to support coordinated mobility
- **Toolkits and Guides:** Ready-to-use materials covering federal fund braiding, rural health transformation and community transportation access



We serve state DOTs, human service organizations, transit providers, community organizations and federal partners nationwide

CCAM-TAC Tools & Resources



Federal Fund Braiding Guide

Learn how to combine federal funding streams to legally maximize funding.



Rural Health Transformation Toolkit

Understand, access and coordinate new Rural Health Transformation funds.



Community Provider Map

Discover and connect with transportation providers across your region.



Trip Cost Allocation Tool

Calculate and allocate per-trip costs across multiple funding.



Webinars & eLearning

Increase your knowledge on coordination and other transportation-related topics.



Blog & News

Stay up to date on transportation related news across the country.

Visit Our Website!



www.ccam-tac.org

CCAM-TAC Highlighted Resource



**Coordinated Human
Services Transportation
Plan**

[View Course Info](#)

🕒 Modules: 4

- Four Modules
- 15 minutes per module
- One hour course
- No cost
- No time limits

Course Format

Each Module Contains

1. **Video** – information about the module topic



2. **Knowledge Check** – quick test on how much you learned



3. **Activity** – opportunity to put what you learned into practice



4. **Resources** – additional learning materials



Module 1

Overview of a Coordinated Human Services Transportation Plan



- What a Coordinated Plan is and why we develop one
- How the plan can benefit your program
- Who is involved in the plan's development
- Required elements of a plan

Activity: Worksheet to help identify roles and responsibilities for plan development

Resources: Guidance for writing a plan and examples of existing plans

Module 2

Collecting Information for a Coordinated Plan



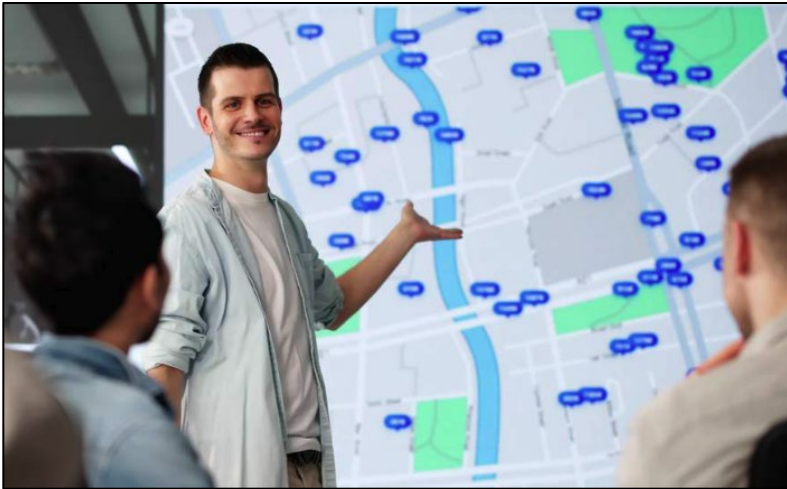
- Why community engagement is important
- What information you should collect
- How to find demographic data
- Strategies for engaging older adults, people with disabilities and people with low income

Activity: Template and activities to help prioritize and rank unmet needs

Resources: Additional data sources and techniques for collaboration

Module 3

Identifying Transportation Needs and Service Gaps



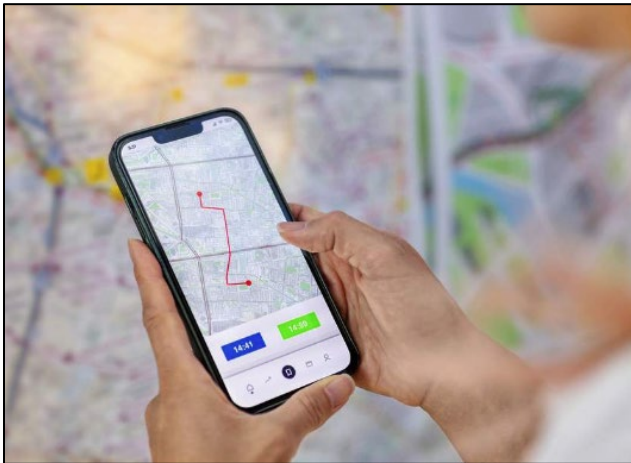
- How to analyze data to identify needs and gaps
- Strategies for comparing needs to services
- Guide to prioritizing unmet needs
- How to best document and present your findings

Activity: Tools to prioritize and rank unmet needs

Resources: Guidance and tools for community engagement

Module 4

Identifying Strategies to Address Unmet Service Needs



- How to identify priorities for implementation
- Ideas on drafting goal statements for the plan
- Ways to break down goals into action steps
- Guidance on developing a timeline and resource list to achieve each goal

- **Activity:** Template and instructions for drafting goal statements and building a complete implementation strategy – timeline, roles, resources and measurement
- **Resources:** Guidance and tools for data collection and action plan development.

TACL Homepage



About TACL

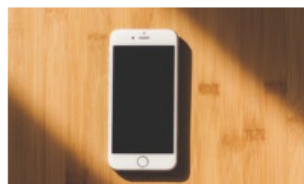
TACL is managed under a cooperative agreement with the Federal Transit Administration. This website and resources are being reviewed to ensure they reflect recent Executive Orders. Some previously available resources may be revised to ensure alignment.

The Transportation Technical Assistance Coordination Library (TACL) features information on transportation coordination for state and local stakeholders. The library includes reports, webinars, technical briefs, training, and toolkits developed by the **Federal Transit Administration (FTA)** and its technical assistance centers. The focus of the information in the library is on helping states and localities coordinate federally funded transportation programs and share resources across agencies to improve transportation in rural areas and to targeted populations.

The FTA-funded technical assistance centers or former centers contributing to this ongoing work are:

- Coordinating Council on Access and Mobility Technical Assistance Center (CCAM TAC)
- Coordinating Council on Access and Mobility Technical Assistance Center Partners
- National Aging and Disability Transportation Center (NADTC)
- National Center for Applied Transit Technology (N-CATT)
- National Center for Mobility Management (NCMM)
- National Rural Transit Assistance Program (National RTAP)
- Shared-Use Mobility Center (SUMC)
- Transit Workforce Center (TWC)

The TACL Task Force uses a systematic review process for resources included in this database.



Chat with TACL

Suggest a Topic

TACL Peer Forum

Contact Us

If you have a question about TACL or if you would like to be considered to become a TACL peer reviewer, please contact us at info@nationalrtap.org

Search the Technical Assistance Coordination Library

Enter keywords (or leave blank to browse all records)

Search

Bookmarks

Alerts

Go to Advanced Search

Searching TACL is easy. For a keyword search, enter a word or a brief phrase (2-3 words) and hit Search. Here are some suggestions and an example of a resource that each search retrieves to get you started:

- **healthcare** retrieves NCMM's Health Care Providers Working to Streamline Transportation Services for Patients
- **intercity** retrieves National RTAP's Intercity Transportation Topic Guide
- **paratransit** retrieves FTA's Mobility on Demand (MOD) Sandbox Demonstration: Pinellas Suncoast Transit Authority (PSTA) Public-Private-Partnership for Paratransit, Evaluation Report
- **call center** retrieves NADTC's Transportation Call Centers and Information & Referral Assistance
- **microtransit** retrieves N-CATT's Microtransit: When and Where It Makes Sense
- **collaboration** retrieves National RTAP, SUMC, and TWC's Electric Vehicle Maintenance Best Practices
- **homeless** retrieves TACL Partner's Homelessness: A Guide for Public Transportation

View All Resources

Featured Resources - TACL Partners



Medicaid
Transportation
Coverage &
Coordination Fact
Sheet



Improving Safety for
Pedestrians and
Bicyclists Accessing
Transit



From a Broken Back
to a Better Job

Browsing TACL

Sort by Relevance

Sort by Date

▼ Format

Case Study	(33)
Webinar	(23)
Technical Brief	(16)
Learning Module	(13)
Research Report	(12)
Article	(10)
Toolkit	(10)
more...	

▼ Subject(s)

Planning	(73)
Partnerships	(71)
Promising Approaches	(64)



Advocating for your Transit System

National RTAP, NADTC , 2021

Advocating for your transit system is one of the most important tasks of a transit manager. Advocacy and lobbying are different. Lobbying involves attempting

Read more ▾

View item

View similar articles



Best Practices: Coordination Between State DOTs and Transit Agencies ...

National RTAP , 2023

In this National RTAP webinar, Best Practices: Coordination Between State DOTs and Transit Agencies in Asset Management and Capital Planning focuses on

Read more ▾

View item

View similar articles



Bike Sharing Programs Best Practices

National RTAP , 2023

This best practices spotlight article provides an overview of successful bike sharing programs, using a case study of Oklahoma State University's Department

Read more ▾

View item

View similar articles

Technical Brief

Webinar

Case Study

Searching TACL

Advanced Search

☐ |

1 results



Webinar: **GTFS Flex**
2020
This webinar explain what **GTFS** Flex is, and describes its advantages and the
[View item](#)

Advanced Search

Find Resources With:

	Title	Equals	CCAM	x
AND	Date		2020 present	x
AND	Keyword(s)	Like		+

Limit By:

TA Center	
Format	

Preview Search:

title=CCAM AND date:[2020 TO *]

Search

TACL Results

College Partnerships in Public Transportation Workforce Development

TWC, 2025

Source: <https://www.transitworkforce.org/...>

DESCRIPTION

Community colleges and other postsecondary institutions are leading providers of workforce education in the United States. Increasingly, transit agencies are partnering with local colleges to recruit and train new frontline workers and to upskill existing workers. Transit agencies and colleges, along with labor and community partners, have collaborated in unique ways based on their specific circumstances and needs. Developed through original research, this set of TWC mini case studies features summaries of those efforts, documenting three distinct approaches to partnering with local colleges.

SUBJECTS

Partnerships | Planning | Populations

 View item



College Partnerships in Public Transportation Workforce Development

Key takeaways

- Local colleges can be effective partners for transit agencies, given their existing capacity to provide technical education, their expertise with navigating apprenticeship registration and other administrative processes, and the potential for "plug and play" approaches in which existing foundational curricula can be adapted for transit-specific programs.
- College partnerships provide an opportunity for employers to pool demand for training, with a college-based program supporting multiple transit agencies or other employers that need workers with similar skills. This approach can enable training programs to achieve the scale necessary to be viable.
- College partnerships can support a range of training approaches, including internships, registered apprenticeship, specialized technical training, and professional development for frontline supervisors and other employees.

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Sharing TACL Results



TACL B results

cmarcus@nationalrtap.org

Best Practices: Coordination Between State DOTs and Transit Agencies in Asset Management and Capital Planning.

2018

[View Details...](#) [View full text](#)

Bike Sharing Programs Best Practices

2017

[View Details...](#) [View full text](#)

Building a Coordinated Transportation System - Self-Assessment Tool

2003

[View Details...](#) [View full text](#)



EndNote Web



Mendeley



Refworks Web



RefWorks



Plain Text (.txt)



Reference Manager (.ris, ie. Zotero, Citavi)



Word (.docx)



Pdf



Excel (.xlsx)

 RSS

Need Help?

How to Use TACL

TACL: our Technical Assistance Coordination Library – is very simple to use. There are many easy ways to search and filter your results:

Keyword search: There is a keyword search button at the top of TACL and a keyword search bar on the TACL homepage. Both work the same way.

[Training Page](#)

FAQs

What does coordination mean?

Coordination is the act of organizing federally funded transportation programs and sharing resources across agencies to improve the accessibility, availability, and efficiency of transportation services to targeted populations. To learn more about transportation coordination, visit FTA's [Coordinating Council on Access and Mobility \(CCAM\)](#).

How are resources reviewed?

Each resource is reviewed by 1) a task force member from a different TA Center and 2) 1-2 additional reviewers (a transportation expert and/or a member of the public with an interest in transportation coordination).

Need Help?



Chat with TACL

Contact Us

If you have a question about TACL, would like to participate in our utilization study, or if you would like to be considered to become a TACL peer reviewer, please contact us at info@nationalrtap.org

Email us

Contact us at info@nationalrtap.org Monday-Friday, 9:00 AM – 5:00 PM ET.

Chat with Us



Chat with us now

Enter your name

Enter your email address

Type your message and hit enter

▶ Start Chat

TACL eLearning Course

This course will introduce you to the TACL and walk you through how to use it to find transportation coordination resources.

Learners who complete the course and pass a quiz will receive a certificate of completion.

<https://elearning.nationalrtap.org/>

[My Courses](#) ▶ [Learn About TACL](#)



Learn About TACL

Not Attempted

This course will introduce you to the Transportation Technical Assistance Coordination Library and resources. The Transportation Technical Assistance Coordination Library (TACL) provides a sustain...



[Learn About TACL](#)
[More Info](#) ▼



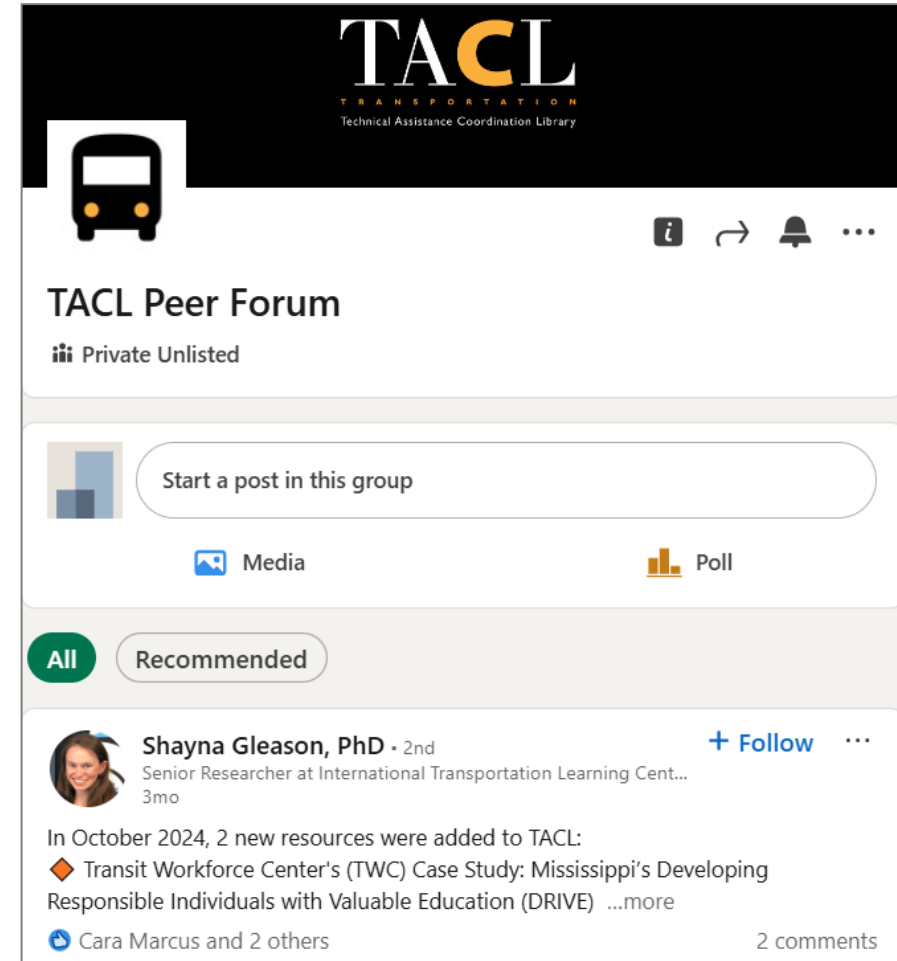
[Learn About TACL Certificate of Completion](#)
[More Info](#) ▼

TACL Peer Forum

Private LinkedIn Group

<https://www.linkedin.com/groups/12922306/>

- Moderated by Cara Marcus, National RTAP
- Ask questions about TACL and/or transportation coordination
- Get answers from your peers and our technical assistance center specialists



What's New?

Updated Learn About TACL eLearning course

The Advanced Search feature now lets users build nested searches and phrase searches

Accessibility - TACL is now WCAG 2.2 Level AAA compliant

Let's Tackle TACL!



TACL Demo

Q&A



Thank You

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Webinar Survey



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Federal Transit Administration