



NEBRASKA

Good Life. Great Journey.

DEPARTMENT OF TRANSPORTATION



Cedar County **Transit** Expansion Project



Cedar County Transit

- Demand Response Service for over 30 years
- ► Monday Friday, 6a to 6p
- ► (5 yrs ago 2 vehicles) TODAY = 13 vehicles + 2 more ordered
- ► CTS Tripmaster Software
- Medicaid Provider (500 trips/yr 7% of total ridership)
- New Facility Opened 2021





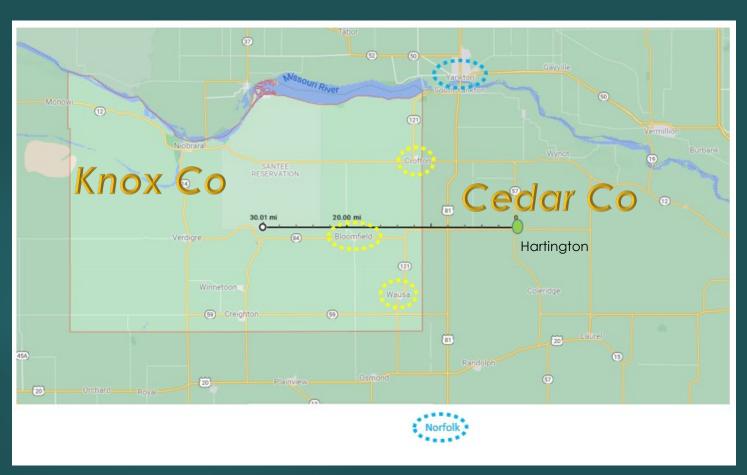
Identified Need

- Surveys, community feedback, information sessions
- Unmet need for affordable transportation Knox County
- Connect to critical services clinic, hospital, pharmacy, etc.
- Additional drivers to support expansion

Cedar County Transit Expansion –

Affordable transportation to increase access to healthcare, employment, and essential services

Cedar County Transit Expansion Pilot



Phased Approach

EXISTING NEEDS / REQUESTS

- Knox Co areas Crofton, Bloomfield, Wausa
- Yankton, SD, Norfolk, Other

Phase 1 (0-6m)

- Expand 30-Mile Boundary into Knox County
- ▶ Service Hrs M-F, 6a-6p

Phase 2 (6m+)

Pilot Service Routes

Key Elements for Success

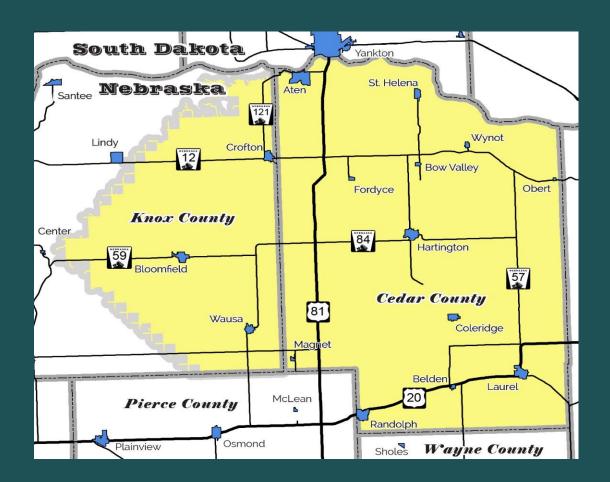
Technical Committee

Members

- Northeast NE Area Agency on Aging
- ► Avera Sacred Heart Hospital Yankton
- Cedar County Commissioners
- Knox County Commissioners
- NDOT Transit Staff
- NDOT Statewide Mobility Mgr

Role

- Discuss transit needs, outreach, review plans, and provide feedback for expanded services.
- Assist in promoting the new expanded service



Key Elements for Success



Operating Plan

- Availability of Vehicles/Drivers
- Determine Schedules

Marketing Plan

- Vehicle Decals Promoting Both Counties
- Social media, radio, flyers, the newspaper, community meetings, etc.





MARKETING STRATEGIES

TECHNICAL COMMITTEE INPUT

- Facebook Cedar County Transit –
 Primary Marketing Tool
- Cedar / Knox County
 - Radio
 - Flyers
 - Newspapers
 - TV
- Transit Talk Presentations in the communities
 - Piggy-back off other meetings
- Flyers / Brochures



MARKETING STRATEGIES



CEDAR COUNTY TRANSIT WINS NATIONAL TRANSIT GRANT

Cedar County Transit was selected to expand transit services to Cedar County residents and expand 30 miles into Knox County. Cedar County was 1 of 19 transit agencies selected for the award, 76 applications were submitted and 19 were awarded, including Cedar County. The award is for \$97,800 to fund approximately 12 months of expanded services. The pilot program begins January 2022 and the first three rides are free for all new passengers.

Grant Support

The Pilot Project Grant received support from several agencies -

- * Cedar County Commissioners
- * Knox County Commissioners
- * Nebraska Department of Transportation
- * Northeast NE Area Agency on Aging
- * Avera Sacred Heart Hospital
- * Yankton Medical Clinic
- * NE Statewide Mobility Manager

A Technical Committee meets monthly to review the pilot project transit services. If you are interested in joining the Committee, please contact the Transit Manager.

Thank you for supporting increased transit services in Cedar and Knox County.



Why the Pilot Project?

This Pilot Project creates additional transportation services for residents and visitors in Cedar and Knox Counties, such as trips to the doctors' office, medical clinic, or hospital, or other major activity locations. More transit options for essential trips to the grocery store, pharmacies, local educational campuses, or to/from work. This Project provides an affordable transit alternative for all residents and visitors.

Contact Information

Transit Manager: Nikki Pinkelman Transit Scheduler: Ashley Gowery

Office Hours: 8am - 5pm

Phone - 402.640.6147

Email - cedarcotransit@hartel.net

Office Address - 56253 Highway 84



PILOT PROJECT

Cedar County Transit is Expanding Service!

In 2021, Cedar County Transit was awarded a national transit grant to expand general public transportation services for Cedar County Residents and also expand 30-miles into Knox County, Call the office, in advance, to book a



402.640.6147

Every ride MATTERS

Facebook.com/CedarCountyTransit

February 1, 2022

- Trifold Flyer
- Flyer w/ Tear-off Tabs
- Business Cards
- Magnets
- First 3 trips = FREE

ROUND-TRIP FARES - CEDAR COUNTY

Within Same Town (Except Hartington): \$5

From and To Hartington (round-trip):

\$3 - Within Hartington \$5 - rural Hartington to town, Coleridge

Fordyce, Saint Helena, Wynot

\$7 - Beiden, Bloomfield, Brooky Bottom Crofton, Laurel, Randolph, Wausa

\$8 - Osmond, Wayne, Vermillion, Yankton

\$12 - Sioux City, Dakota Dune

\$25 - Columbus, Sioux Falls

\$30 - Fremont

\$40 - Elkhorn

From and To Coleridge (round-trip):

\$5 - Hartington \$7 - Belden, Bloomfield, Laurel, Randolph, Wausa

\$8 - Osmond, Wayne, Yankto

\$10 - Norfolk Vermillion

\$12 - Dakota Dunes, Sioux City

\$25 - Columbus

\$30 - Fremont, Sioux Falls

\$55 - Lincoln \$70 - Kearney

\$7 - Hartington \$8 - Wayne \$10 - Osmond, Wausa \$12 - Norfolk, Sioux City, Dakota Dunes, Vermillion, Yankton

\$30 - Columbus, Fremont, Sioux Falls

From and To Randolph (round-trip):

\$7 - Hartington, Laurel

\$10 - Norfolk, Wayne, Yankton

\$15 - Sioux City, Dakota Dunes

\$45 - Elkhorn \$60 - Omaha

From and To Bow Valley (round-trip):

\$60 - Lincoln

From and To Laurel or Belden (round-trip):

\$30 - Fremont, Sioux Falls

\$8 - Osmond, Wausa

\$60 - Lincoln

\$5 - Hartington

\$25 - Sioux Falls

\$35 - Fremont

\$45 - Elkhorn

\$8 - Vermillion, Yankto

\$12 - Norfolk, Sinux City, Dune

\$30 - Columbus \$55 - Omaha

ROUND-TRIP FARES - KNOX COUNTY

Within Same Town: \$5

From and To Crofton (round-trip):

\$7 - rural Crofton to town, Fordyce, Hartington, Saint Helena \$8 - Bloomfield, Wausa, Wynot, Yankton SD

\$12 - Norfolk, Randolph \$15 - Wayne

\$20 - Sioux City IA, Dakota Dunes SD

\$30 - Sioux Falls, SD

\$50 - Fremont

\$65 - Omaha

\$70 - Lincoln

From and To Bloomfield (round-trip):

\$7 - rural Bloomfield to town \$8 - Crofton, Wausa, Osmond

\$10 - Creighton, Niobrara, Planview, Randolph

Verdigre, Wynot, Yankton SD \$12 - Norfolk

\$15 - Wayne

\$25 - Dakota Dunes, Sioux City, IA

\$40 - Sioux Falls, SD

\$70 - Lincoln, Omaha

From and To Wausa (round-trip):

\$8 - Bloomfield, Crofton, Osmond

\$7 - rural Wausa to town

\$12 - Niobrara, Wayne

\$65 - Lincoln, Omaha

Cedar County Transit

- Service available: Monday-Friday, 6am - 6 pm
- * We accept Nebraska Medicaid United Healthcare and Heritage Health/Nebraska
- * Fares are based upon mileage from Hartington. Call office for towns not listed.
- * All services available to the general public, including persons with disabilities. Wheelchair accessible vehicles are available.
- * Call in-advance to book a ride.



From and To Wynot, Fordyce or Saint Helena (round-trip):

\$55 - Omaha

\$75 - Kearney

From and To

Magnet (round-trip):

\$65 - Omaha, Lincoln

\$5 - Hartington

\$30 - Columbus

\$45 - Elkhorn

\$12 - Sioux Cit

\$15 - Norfolk

\$55 - Omaha

\$60 - Lincoln

\$30 - Sloux Falls

\$8 - Vermillion, Yankt

From and To Brooky

Bottom (round-trip):

\$12 - Norfolk, Sloux City, Dakota Dunes



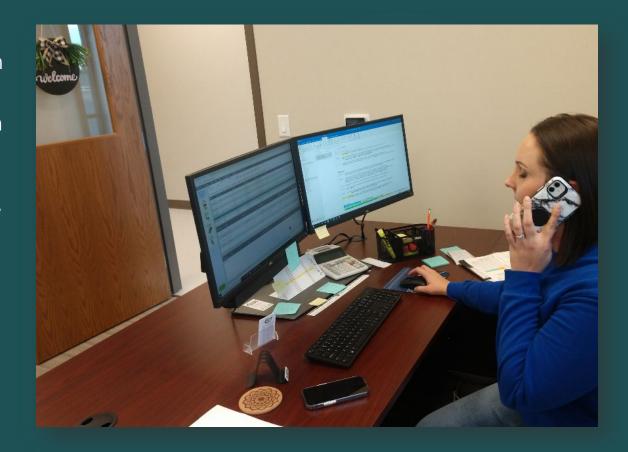
Golive – January 2022

- Brief CeremonyRecognizing PartnerAgencies
- Open House in New Facility
- ► Facebook Live Presentation
- Media Press Release / Invite



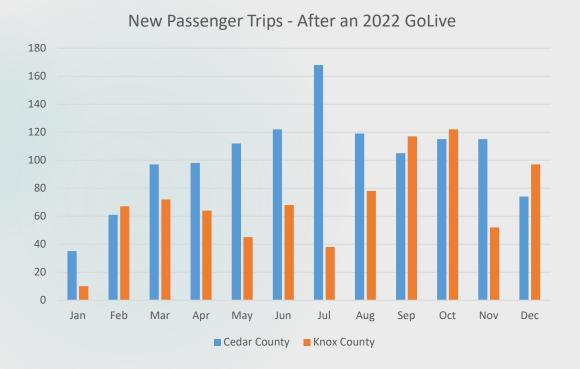
Performance Measures

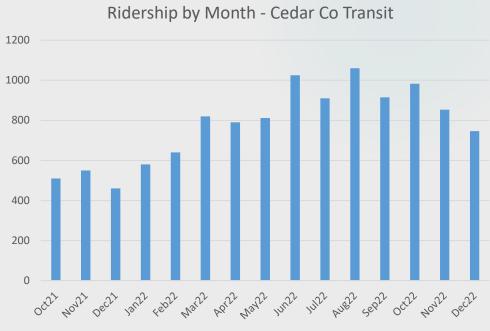
- Partner participation a critical grassroot measure showing the needs for public transportation from community input, major activity centers and business input, local city/county staff input, and from elected officials.
- Ridership growth measured throughout the life of the project and details of where ride requests come from.
- Marketing Efforts/Outreach measurement of how outreach is conducted to market this project and how project partners are assisting in outreach



Ridership Performance

- 2021 Average Ridership = 520/month
 - 6,200 annual trips
- 2022 Average Ridership = 971/month
 - 10,000 annual trips
 - 221 total new riders





Testimonials

"This is a very much needed service to our area."

"The transit service is wonderful for appointments."

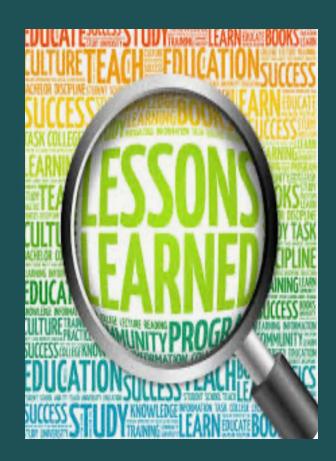
"Several ladies were talking about how they had used this service and how wonderful it was! They would otherwise not be able to travel to appointments without trying to find a family member or someone to drive them."

"She is legally blind so transportation is important so she can be independent."



Challenges & Lessons Learned

- Monitor marketing budget closely
- Be intentional about finding stakeholders who will help advocate for the project
- Make sure all partners are on-board with the project vision
- World health pandemics may affect all aspects including ridership, supplies, drivers & vehicles
- Be prepared for unexpected costs



Project Sustainability

Funding secured for 2023!

Agreement reached between Cedar and Knox Counties.

Contract will be renewed annually.

