



4th National RTAP
Technical Assistance Conference
**Charting New Trails
FOR Rural & Tribal Transit**

Conference Agenda
DoubleTree by Hilton, Portland, Oregon
September 15-18, 2019

START	END	EVENT	DESCRIPTION						
SUNDAY SEPTEMBER 15, 2019									
9:30 AM	7:30 PM	Registration	Conference Registration Open						
All Day / Varies			Day trips on transit to the Coast and the Columbia River Gorge, organized by Oregon DOT and lead by local liaisons. Information is also provided for self-led tours around Portland using transit and bike share.						
8:00 AM	4:00 PM	TransportationCamp	TransportationCamp - <i>hosted by Oregon DOT and Trillium Solutions</i>						
10:00 AM	4:30 PM	Pre-Conference Training Free, but registration required	Rural and Tribal Service Design: Fixed Route Done Right - <i>Ken Hosen, KFH Group</i>						
12:30 PM	2:30 PM		Hands-on GTFS Builder Workshop: Online Trip Planning & Beyond with No-Cost Toolkit - <i>Marcy Jaffe, Transnnovation, Inc.</i>						
12:30 PM	4:30 PM		Intercity Bus Route Development - <i>Stephanie Gonterman, Isaacs & Associates; Fred Fravel, KFH Group</i>	Tribal Transit Assessment of FTA Recipients - <i>Dana Lucas, The DMP Group</i>		Reasonable Suspicion Determination Training - <i>Sean Oswald, RLS & Associates</i>			
2:30 PM	4:30 PM		Website Builder 3.0 - Building Your Agency Website - <i>Frank Condon, DevObal Technologies</i> WCAG 2.1 and Beyond: A Holistic Approach to Web Accessibility - <i>Nome Dickerson, Trillium Solutions</i>						
5:30 PM	7:30 PM	Reception	Welcome Reception and Tribal Blessing <i>Appetizers and Cash Bar</i>						
MONDAY SEPTEMBER 16, 2019									
7:30 AM	8:30 AM	Breakfast	Breakfast Roundtables						
8:30 AM	10:00 AM	Plenary Session I	Conference Opening and Keynote Speaker Welcome to Oregon - <i>Travis Brouwer, Assistant Director, Oregon Department of Transportation</i> New Face of Connection/De-escalation - <i>Ray Hassett, C.A.B.L.E (CT Alliance To Benefit Law Enforcement)</i>						
10:15 AM	11:45 AM	Concurrent Sessions I	Admin and Planning Route	Compliance Route	Coordination Route	Operations Route	Technology Route	Labs	
			Successful Partnerships and Projects with Consultants - <i>Oren Eshel, Nelson\Nygaard Consulting Associates; Doug Pilant, Tillamook County Transportation; Angie Jones, Grant County Transportation; Jeff Hazen, Sunset Empire Transportation; Derek Hofbauer, Cascades East Transit</i>	National RTAP Tools for Compliance - <i>Neil Rodriguez, National RTAP; Beth Hamby, KFH Group; Mike Labello, Main St. Connections</i>	State Mobility Management Initiatives Set the Stage - <i>Judy Shanley, National Center for Mobility Management and Easterseals; Jonathan Steketee, Livermore Amador Valley Transit Authority; Julia Castillo, HIRTA Public Transit</i>	Navigating the #MeToo Movement in the Transit Industry - <i>Robbie Sarles, RLS & Associates</i>	Check Your Tech Health - <i>Gail Bauhs, TripSpark Technologies; Robin Phillips, National RTAP</i>	Hands-on GTFS Builder - <i>Marcy Jaffe, Transnnovation, Inc.</i>	

12:00 PM	1:30 PM	Lunch & Plenary Session II	Luncheon and Tribal Transit Awards Ceremony Update from FTA Headquarters and Regional Administrators - Mokhtee Ahmad, Regional Administrator, FTA Region 7 - Ray Tellis, Regional Administrator, FTA Region 9 - Linda Gehrke, Regional Administrator, FTA Region 10 - Marianne Stock, Chief, Rural and Targeted Programs, FTA					
1:30 PM	3:00 PM	Concurrent Sessions II	Admin and Planning Route	Compliance Route	Coordination Route	Operations Route	Technology Route	Labs
			Inclusive Transportation Planning Workshop - Virginia Dize, NADTC and National Association of Area Agencies on Aging; Charlie Dickson, Community Transportation Association of America	Requirements and Responsibilities of an FTA Grantee - Amy Changchien and Kristine McGill, FTA Region 10	Envision Working Together to Build Your Network - Krista Purser, Kittelson & Associates; Teresa Penninger and Frank Thomas, Oregon DOT; JD Tovey, Confederated Tribes of the Umatilla Indian Reservation; Bob Wahlder, Umatilla County; Anita Pranger and Carla McLane, Morrow County	Keys to Successful Training Programs - Michele Brooks, Connecticut RTAP; Kaitlyn Richardson, Nebraska Safety Center; Anne Lowder, Kansas RTAP	Friendly Technology for Riders - Ross MacDonald, VTrans; Holly Kvalheim, Trillium Solutions; Darrin Umbarger, Clearview Disability Resource Center	Two-Variable Cost Allocation Calculator Demonstration Workshop - Todd Hansen, Texas A&M Transportation Institute
3:00 PM	3:15 PM	Afternoon Break	Afternoon Break					
3:15 PM	4:45 PM	Concurrent Sessions III	Admin and Planning Route	Compliance Route	Coordination Route	Operations Route	Technology Route	Labs
			Empowering Your Board to Lead - Carol Wright Kenderdine, National Aging and Disability Transportation Center (NADTC) and Easterseals	ADA Hot Topics: Service Animals, Direct Threat and Reasonable Modification - Jess Segovia, Navigator Mobility Consulting	Organizing Access: The Network Is There If You Can See It - Terry Cordell, Transcor Data Services; Greg Wright, Washington State DOT; Doug Pilant, Tillamook County Transportation District	Dollars and Sense - Gail Nehls, Envida; Ann Beauvais, RAE Consultants; Julia Castillo, HIRTA Public Transit	Operational Technology: Cameras, Assets and Tablets, Oh My - Robert Johnson, Confederated Tribes of the Umatilla Indian Reservation; Michael Harrison, Fleetio; Brad Rader, Pullman Transit	Hands-on Website Builder - Frank Condon and Justin Heavenridge, DevObal Technologies
4:30 PM	7:00 PM	Vendor Expo & Bus Show	Vendor Expo and Bus Show Open					
5:00 PM	6:30 PM	Reception	Vendor Expo Reception Appetizers and Cash Bar					
TUESDAY SEPTEMBER 17, 2019								
7:30 AM	8:30 AM	Breakfast	Breakfast Buffet					
7:30 AM	8:30 AM	RTAP Breakfast	State RTAP Manager Breakfast (invite only)					
8:00 AM	10:00 AM	Vendor Expo	Vendor Expo and Prizes					

9:15 AM	10:00 AM	Poster Session	<p>Student Research Poster Presentations</p> <p>1st: "Hidden Homelessness," by Ciara Williams & Christopher Erickson, The George Washington University & California State University Fullerton</p> <p>2nd: "Disability and Travel for Medical Care from Rural Areas in Massachusetts," by Jessica Archer, Simmons University</p> <p>3rd: "Transit Barriers to Health Care Service in Rural America," by Cristopher Patvakanian, Harvard College</p>					
10:00 AM	10:15 AM	Morning Break	Morning Break					
10:15 AM	11:45 AM	Concurrent Sessions IV	Admin and Planning Route	Compliance Route	Coordination Route	Operations Route	Technology Route	Labs
			Reimagining Your Transit System: Strategies for Improving Service and Increasing Ridership - Susan Gallagher, Western Transportation Institute; Maggie Derk, Nelson\Nygaard Consulting Associates	TAM Program Compliance - Kyle Emge, Cambridge Systematics; Dilip Mistry, Upper Great Plains Transportation Institute, NDSU	Collaboration Sees No Borders - Marianna Hanefeld, Snohomish County Transportation Coalition; Amy Biggs, Snoqualmie Valley Transportation; Staci Haber, King County Mobility Coalition; Bettye Scott, Lee County Transportation Services; Ann Beauvais, RAE Consultants	Verbal Judo - Curtis Smith, Verbal Judo Institute	Charting New Avenues of Procuring IT Systems - Curtis Sims, South Carolina DOT; Patricia Drakeford, Santee Wateree RTA	NTD Hot Topics for State, Rural and Tribal Reporters - John D. Giorgis, Federal Transit Administration
12:00 PM	1:30 PM	Lunch & Plenary Session III	<p>Luncheon and Panel on Human Trafficking and the Opioid Crisis - How Transit Can Help</p> <p>- Kristen Joyner, U.S. DOT Advisory Committee on Human Trafficking</p> <p>- Betty-Ann Bryce, Office of National Drug Control Policy, Executive Office of the President</p>					
1:30 PM	3:00 PM	Concurrent Sessions V	Admin and Planning Route	Compliance Route	Coordination Route	Operations Route	Technology Route	Labs
			Improve Your Grant Writing Workshop - Elan Flippin, Kelly Tyler, and Amy Fong, Federal Transit Administration; Kari Banta, Texas DOT; Connie Sipe, The Center for Community	Compliance Reviews - Kevin Wassom, Michigan Department of Transportation; Deborah Bach, New Mexico DOT	Crossing Boundaries to Access Healthcare and Shopping - Virginia Dize, NADTC and n4a; Margaret McDonough, Berkshire Regional Planning Commission; Briana Smith, Lou Go's and Red Apple Transit	Let's Get Personnel - Carol Wright Kenderdine, National Aging and Disability Transportation Center (NADTC) and Easterseals; Cara Marcus, National RTAP	Using Technology to Design Multi-Modal Rural and Tribal Systems - Sarah Peters, Fehr & Peers; Scott Chancey, Josephine County; Teague Fitzpatrick, Routematch; Angie Jones, Grant County Transportation District; Angie Peters, Valley Transit	GTFS Builder Advanced Topics - Marcy Jaffe, Transnnovation, Inc.
3:00 PM	3:15 PM	Afternoon Break	Afternoon Break					

3:15 PM	4:45 PM	Concurrent Sessions VI	Admin and Planning Route	Compliance Route	Coordination Route	Operations Route	Technology Route	Labs
			Planning for the Future: Adapting to Changes in Demographics and Demand - <i>Kaycee Mertz, Georgia DOT; Laurie Garrow, Georgia Institute of Technology; Michael Lachman, Streetkeys Ltd</i>	Deterrence and Detection: Unpredictable Drug & Alcohol Testing in Random/Follow-Up Testing Programs - <i>Sean Oswald, RLS & Associates</i>	State Programs: Partnerships Deliver More and Better Service - <i>Richard Price, AASHTO; William Bivin, University of Nebraska Kearney; Marsha Hoskins, Oregon DOT; Don Chartock, Washington State DOT</i>	On Your Marketing, Get Set, Go - <i>Lisa Harris-Frydman, University of Kansas Transportation Center; Julia Castillo, HIRTA Public Transit; Mark Szyperski, On Your Mark Transportation</i>	Friendly Technology For Providers - <i>Tim Geibel, Crawford Area Transportation Authority; Thomas Craig, Trillium Solutions; Marcele Edington, Michigan DOT</i>	Website Builder Advanced Topics - <i>Frank Condon and Justin Heavenridge, DevObal Technologies</i>
6:00 PM		Big Night Out	Big Night Out at Urban Studio in the Pearl District <i>Heavy appetizers, cash bar, music, donut taste test, and more!</i>					
WEDNESDAY SEPTEMBER 18, 2019								
7:30 AM	8:30 AM	Breakfast	Breakfast					
8:30 AM	4:30 PM	National Transit Institute (NTI) Training	Procurement for Small and Medium Transit Systems Training Day 1 - <i>James LaRusch, NTI</i> * Note: This is an outside training offered as an add-on to our conference. You must register through NTI. This is a two-day training held on September 18-19.*					
9:00 AM	12:00 PM	Ride Connection Tour	Take transit over to Ride Connection, a local demand response transit provider, to tour their facilities.					
8:30 AM	10:30 AM	Plenary Session IV	Economic Development Plenary Workshop: Rural Trends, Transportation, and Building Wealth <i>Carrie Kissel, National Association of Development Organizations (NADO)</i>					
10:00 AM	10:30 AM	Morning Break	Morning Break & Check Out					
10:30 AM	12:00 PM	Roundtables	<u>Roundtable Discussions:</u> Transit Management State Programs Tribal Transit Intercity Bus					
12:00 PM	12:30 PM	Town Hall and Wrap-Up	Town Hall Discussion and Conference Closing <i>Boxed Lunch</i>					
THURSDAY SEPTEMBER 19, 2019								
8:30 AM	4:30 PM	NTI Training	Procurement for Small and Medium Transit Systems Training Day 2 - <i>James LaRusch, NTI</i> (see note above)					