



## Joining Hero

Hero is our new communication tool, and we need every family to join. Once joined you will have access to all key communication areas – reports, newsletters, teacher messaging, class notices, school calendar – everything!

### Creating a Hero account

[On your phone](#), go to the App Store or Google Play and download the app. You are looking for this app –



[On your computer](#), go to - [this link](#).

---

#### 1. Select "New User"

Your account will be set up by your school using the email address that you provided when you enrolled your children, use this address to request a password.

#### 2. Add your email address

Select the "Request Password Link"

#### 3. Check your email

Hero will send you an email with a link to follow.

#### 4. Follow the link

This will take you to a secure page to enter your chosen password.

If you have problems logging in, come and see Rachel in the Office to make sure we have the correct details for you. If you have an issue, the most likely cause is that the email address you used is not the same one as you used when you enrolled your child(ren).

---

In case you need it, here is the link to the 'how to join' page on the Hero website.

[Detailed instructions for joining Hero](#)