

EDITION 1



DRM SERVICES

TRANSPORT • FINAL MILE • LOGISTICS

PROFESSIONAL CARRIER INFORMATION PACKET

USDOT 8223058	MC NUMBER 74584969
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Active Interstate Motor Carrier Operating Authority

DRIVEN BY SAFETY. POWERED BY RELIABILITY. COMMITTED TO EXCELLENCE.

Reliable transportation solutions built on safety, operational excellence, accountability, and exceptional customer service.

CORPORATE HEADQUARTERS

Charlotte, North Carolina 28209

Phone: (980) 780-2390 | drmservices@donerightmove.com | donerightmove.com



COMPANY OVERVIEW

Professional Transportation Solutions Built on Safety, Reliability & Service Excellence

Welcome to DRM Services LLC

Thank you for considering DRM Services LLC as your transportation partner.

This Professional Carrier Information Packet — Edition 1 provides an overview of our operating authority, transportation capabilities, safety standards, equipment, and operational practices. It is intended to provide brokers, shippers, and logistics partners with a clear understanding of our company, our commitment to compliance, and the standards that guide every shipment we accept.

Professional transportation is built on more than moving freight — it is built on trust, communication, accountability, and a commitment to delivering every shipment safely and on time. At DRM Services LLC, these principles guide every mile we travel.

We appreciate the opportunity to earn your confidence and become a trusted extension of your logistics network.

Carrier at a Glance

Company Information	Details
Legal Name	DRM Services LLC
USDOT Number	8223058
MC Number	74584969
Operating Authority	Active Interstate Motor Carrier
Headquarters	Charlotte, North Carolina
Equipment	2018 International 4300 • 26' Straight Truck
Cargo Insurance	\$100,000
Auto Liability	\$1,000,000
General Liability	\$1,000,000
Electronic Logging Device	Motive ELD
Shipment Visibility	Real-Time GPS Tracking
Service Coverage	Regional & Nationwide



Company Profile

DRM Services LLC is a federally authorized interstate motor carrier headquartered in Charlotte, North Carolina, providing dependable transportation services throughout the United States.

We specialize in regional freight, expedited transportation, final-mile delivery, dedicated contract carriage, and over-the-road freight solutions. Every shipment entrusted to our team is managed with professionalism, regulatory compliance, and a commitment to exceptional customer service.

Our philosophy is simple: **relationships matter as much as results.** We believe strong communication, dependable service, and operational excellence create long-term partnerships with brokers, shippers, and logistics providers.

By combining experienced operations, modern technology, proactive communication, and strict adherence to FMCSA regulations, DRM Services LLC is committed to delivering transportation solutions that inspire confidence from pickup through final delivery.

Our Mission

"To provide safe, dependable, and efficient transportation solutions while building lasting partnerships founded on integrity, communication, and operational excellence. Every shipment entrusted to DRM Services LLC is managed with professionalism, regulatory compliance, and an unwavering commitment to exceeding customer expectations."

Why Brokers & Shippers Choose DRM Services

- Safety-first operating culture
- FMCSA-compliant operations
- Professional, customer-focused communication
- Real-time GPS shipment visibility
- Modern electronic logging technology
- Reliable capacity and dependable service
- Commitment to on-time performance
- Transparent, partnership-driven approach

Dependable Communication

Clear, responsive communication from dispatch through delivery.

Shipment Visibility

Real-time GPS tracking and proactive shipment updates.

Safety First

Every shipment is transported under strict FMCSA compliance standards.

Professional Service

Committed to punctuality, accountability, and exceptional customer experience.



TRANSPORTATION SERVICES

Reliable Freight Solutions Designed Around Performance, Communication & Dependability

DRM Services LLC provides reliable transportation solutions tailored to meet the operational needs of brokers, shippers, manufacturers, distributors, and logistics providers. Our services are designed to deliver flexibility, dependable capacity, and consistent communication throughout every stage of the transportation process.

Whether moving a single expedited shipment or supporting ongoing transportation requirements, our team is committed to providing safe, compliant, and customer-focused service from pickup through final delivery.

Transportation Service Portfolio

REGIONAL FREIGHT

Reliable Coverage Across the Southeast

Dependable transportation throughout NC, SC, GA, TN, AL, VA, KY, FL, and surrounding regional markets.

- Scheduled deliveries
- Distribution replenishment
- Manufacturing support
- Retail & commercial freight

EXPEDITED FREIGHT

Priority Service for Time-Critical Shipments

Proactive communication and priority routing to help customers meet critical delivery deadlines.

- Emergency shipments
- Production recovery
- Critical replacement parts
- High-priority freight

LTL / PARTIAL FREIGHT

Flexible Capacity Without Paying for Unused Space

Cost-effective solutions for partial shipments, with dependable handling and communication throughout.

DEDICATED CONTRACT CARRIAGE

Reliable Capacity for Long-Term Partnerships

Customized support for customers requiring consistent equipment availability and scheduled lane coverage.

FINAL MILE DELIVERY

Professional Delivery to the Final Destination

Efficient final-mile transportation connecting distribution centers and warehouses with customers.

OVER-THE-ROAD (OTR)

Nationwide Interstate Freight Solutions

Long-haul transportation connecting regional markets nationwide through dependable scheduling and compliance.

Service Coverage

PRIMARY OPERATING REGION

North Carolina • South Carolina • Georgia • Tennessee • Alabama • Virginia • Florida • Ohio • Indiana • Illinois • Kentucky • Missouri

EXTENDED COVERAGE

Pennsylvania • Maryland • Washington, D.C. • Delaware • Texas • Louisiana • Mississippi • Arkansas

Additional markets available based on customer requirements and lane availability.

**EQUIPMENT & TECHNOLOGY**

Reliable Equipment. Modern Technology. Dependable Performance.

Reliable transportation begins with dependable equipment. DRM Services LLC operates professionally maintained equipment supported by modern technology, preventive maintenance programs, and FMCSA-compliant safety practices.

Our fleet is equipped to provide consistent performance, shipment visibility, and dependable service across regional and interstate transportation lanes.

Primary Power Unit

Equipment Specification	Details
Equipment Type	Straight Truck (Box Truck)
Make	International
Model	4300
Model Year	2018
Cargo Body Length	26 Feet
Maximum Payload Capacity	10,000 lbs
GVWR	26,000 lbs
Operating Status	Active Service

Equipment Features

ELECTRONIC LOGGING**Motive ELD**

FMCSA-compliant electronic logging for accurate Hours of Service management, driver compliance, and operational transparency.

REAL-TIME VISIBILITY**GPS Tracking**

Real-time GPS monitoring with shareable tracking links, providing enhanced shipment visibility from pickup through delivery.

RIDE QUALITY**Air-Ride Suspension**

Minimizes vibration and reduces the risk of cargo damage, providing a smoother experience for sensitive and high-value freight.

CARGO SECUREMENT**Professional Freight Protection**

- E-Track cargo securement system
- Load bars & ratchet straps
- Moving blankets
- Professional cargo restraint equipment



Loading Configuration

- Swing Doors
- Roll-Up Door
- Hydraulic Liftgate
- Onboard Pallet Jack
- Efficient dock-height loading
- Ground-level delivery capability
- Wide-access cargo area

Designed to accommodate dock, curbside, commercial, and limited-access delivery environments with maximum operational flexibility.

LIFTGATE SERVICE

Liftgate Service Capability

A commercial hydraulic liftgate allows efficient loading and unloading at locations without dock access, improving flexibility and reducing delays.

MATERIAL HANDLING

Onboard Pallet Jack

Every power unit carries a professional pallet jack for safe, efficient freight movement during pickup and delivery, minimizing handling time.

Safety Equipment

- DOT-required emergency equipment
- Fire extinguisher
- Reflective warning devices
- First-aid supplies
- PPE for operational use

Maintenance Philosophy

At DRM Services LLC, preventive maintenance is viewed as an essential component of operational excellence — not simply a regulatory requirement.

Our equipment undergoes scheduled preventive maintenance at regular service intervals to maximize vehicle reliability, reduce downtime, and support on-time performance.

- Engine and drivetrain inspections
- Brake system inspections
- Tire condition monitoring
- Suspension inspections
- Lighting and electrical system verification
- Fluid service intervals
- Manufacturer-recommended maintenance schedules



Inspection & Compliance

Before every dispatch, each vehicle undergoes a comprehensive Driver Vehicle Inspection Report (DVIR) to identify and address any maintenance or safety concerns prior to operation.

- Daily pre-trip inspections
- Daily post-trip inspections
- Annual DOT inspections
- FMCSA equipment compliance
- Immediate correction of safety-related deficiencies

This proactive maintenance philosophy helps ensure every shipment is transported using equipment that meets both regulatory requirements and DRM Services' internal standards for safety and reliability.

Technology That Supports Every Shipment

Motive Fleet Platform

- Electronic Logging Device (ELD)
- Hours of Service Monitoring
- Compliance Reporting

Real-Time GPS

- Live vehicle tracking
- Shipment visibility
- Proactive communication

Digital Operations

- Electronic documentation
- Dispatch coordination
- Customer communication

Safety Focused

- Preventive maintenance
- Inspection program
- Regulatory compliance

Every shipment is transported using professionally maintained equipment supported by preventive maintenance, modern fleet technology, and a commitment to safety, reliability, and operational excellence.

**SAFETY & COMPLIANCE**

Compliance Without Compromise

At DRM Services LLC, safety is the foundation of every decision we make. Our commitment extends beyond regulatory compliance — we foster a culture of accountability, professionalism, and continuous improvement that protects our drivers, our customers' freight, and the communities we serve.

Every shipment is planned and executed with safety as the highest operational priority.

EVERY DRIVER. EVERY SHIPMENT. EVERY MILE. SAFELY.

Safety at a Glance

Safety Program	Status
FMCSA Compliance	Active
Driver Qualification Files	Maintained
Electronic Logging (ELD)	Motive
Drug & Alcohol Program	Active
Daily DVIR Inspections	Required
Annual DOT Inspections	Current
Preventive Maintenance	Ongoing
Cargo Securement Standards	FMCSA Compliant

Driver Qualification Standards

Every driver representing DRM Services LLC is expected to meet rigorous qualification standards designed to promote safety, professionalism, and regulatory compliance.

MINIMUM STANDARDS

- Minimum one year of verified over-the-road driving experience
- Current Commercial Driver's License (when applicable)
- Valid DOT Medical Examiner's Certificate
- Clean Motor Vehicle Record (maximum two minor moving violations within the previous 36 months)
- Pre-employment background screening
- Employment and driving history verification
- Enrollment in a DOT-compliant Drug & Alcohol Testing Program



Driver Development

Professional drivers complete company orientation covering:

- Hours of Service (HOS)
- Cargo securement procedures
- Customer service expectations
- Accident reporting procedures
- Defensive driving principles
- Equipment inspections
- Company safety policies

We believe safety is an ongoing commitment — not a one-time training event.

Hours of Service Compliance

DRM Services LLC operates in full compliance with **49 CFR Part 395** governing Hours of Service for interstate motor carriers.

All power units are equipped with Motive Electronic Logging Devices (ELDs) that automatically record duty status, driving time, and Hours of Service compliance.

Our dispatch team actively monitors available driving hours to ensure loads are assigned responsibly and in accordance with federal regulations.

Federal Requirement	Limit	DRM Operational Standard
Driving Limit	11 Hours	ELD Enforced
Duty Window	14 Hours	Dispatcher Monitoring
Required Break	30 Minutes	Automated ELD Alerts
Weekly Limit	70 Hours / 8 Days	Dispatch Oversight

Insurance Coverage

Coverage	Policy Limit
Auto Liability	\$1,000,000
General Liability	\$1,000,000
Cargo Insurance	\$100,000

Certificates of Insurance are available upon request and are maintained in accordance with applicable contractual and regulatory requirements.

Safety is not measured solely by compliance — it is demonstrated through preparation, accountability, disciplined execution, and an unwavering commitment to protecting people, freight, and the public every day.

**RATES, ACCESSORIALS & SERVICE POLICIES**

Transparent Pricing. Predictable Service. Professional Execution.

At DRM Services LLC, we believe successful transportation partnerships are built on clear expectations and transparent pricing. Our accessorial schedule is designed to ensure consistency, fairness, and operational efficiency while allowing brokers and shippers to accurately anticipate transportation-related costs.

All accessorial charges are applied only when the corresponding service is requested, or operational conditions require additional time or resources.

Detention & Delay Charges

Service	Rate
Free Loading / Unloading Time	First 2 Hours
Detention (Hours 3–4)	\$75–\$100 per Hour
Detention (5+ Hours)	\$95–\$120 per Hour
Layover	\$350 per Day
Weekend / Holiday Layover	\$450 per Day

Note: Detention begins once the complimentary loading/unloading period has expired and is subject to documented arrival and departure times.

Loading & Material Handling

Service	Rate
Driver Assist	\$75 per Hour (1-Hour Minimum)
Hand Unloading	\$80 per Hour
Liftgate Service	\$75 per Trip

Liftgate and pallet jack services are available for locations without dock access, subject to shipment characteristics and safe operating conditions.

Fuel, Routing & Regulatory Charges

Charge	Rate
Fuel Surcharge	DOE National Diesel Index
Toll Charges	Actual Cost + \$10 Administrative Fee
Special Permits	Actual Cost + \$25 Administrative Fee



Additional Transportation Services

Service	Rate
Truck Ordered Not Used (TONU)	\$300
Dry Run	\$450
Stop-Off (After First)	\$85 per Stop
Residential Delivery	\$125
Inside Delivery	\$95
Appointment Scheduling	\$50
Reconsignment	\$100
Attempted Delivery	\$185
Expedited Dispatch	\$285 + Applicable Linehaul

Billing Transparency

DRM Services LLC believes in clear, upfront communication regarding accessorial charges. Whenever practical, accessorial fees will be communicated and approved prior to invoicing. Charges resulting from unforeseen operational circumstances will be documented and supported with applicable records.

Our objective is not simply to recover operational costs — but to maintain transparent, long-term partnerships built on trust and accountability.

Service Standards

- Transparent communication
- Professional documentation
- Responsive customer support
- Accurate invoicing
- Prompt issue resolution
- Consistent operational accountability

Fair pricing, transparent communication, and dependable execution are fundamental to every transportation partnership we build.

**CONTACTS, BILLING & CARRIER CERTIFICATION**

Building Lasting Partnerships Through Professional Service

Billing & Payment Information

DRM Services LLC is committed to accurate, timely, and transparent billing practices. Supporting documentation is provided with every invoice to facilitate efficient payment processing and maintain clear communication with our customers.

STANDARD BILLING DOCUMENTATION

- Signed Proof of Delivery (POD)
- Bill of Lading (BOL)
- Lumper receipts (if applicable)
- Accessorial documentation
- Delivery confirmations
- Supporting transportation documentation

Payment Terms

Payment Option	Details
Standard Terms	Net 30
Quick Pay	Available (2% Fee • 2 Business Days)
Preferred Payment	ACH / Direct Deposit
Factoring	Accepted (Notice of Assignment Required)

Billing Department: drmservices@donerightmove.com • (844) 674-8060

Executive Contact Directory

Department	Primary Contact	Phone
Owner & President	Anthony Jefferies	(980) 214-0413
Operations Management	DRM Management	(980) 780-2390
Dispatch Operations (24/7)	Dispatch Center	(980) 214-0413
Safety & Compliance	Safety Department	(844) 674-8060
Billing & Accounting	Billing Department	(844) 674-8060



Business Hours

Department	Availability
Dispatch Operations	24 Hours / 7 Days
Administrative Office	Monday – Friday • 8:00 AM – 5:00 PM (ET)
Billing Department	Monday – Friday • 8:00 AM – 5:00 PM (ET)

After-hours support is available for active shipments and transportation-related emergencies.

Carrier Certification

DRM Services LLC certifies that the information contained within this Professional Carrier Information Packet — Edition 1 is accurate and current to the best of our knowledge as of the effective publication date.

We further certify that DRM Services LLC maintains all applicable federal and state operating authority, required insurance coverages, and safety compliance programs necessary to operate as an interstate motor carrier.

As a company, we remain committed to conducting every transportation service with integrity, professionalism, regulatory compliance, and an unwavering dedication to customer satisfaction.

Executive Authorization

Authorized Representative

Anthony Jefferies

Owner & President, DRM Services LLC

Signature:

Date:

07/11/2026

Thank you for considering DRM Services LLC as your transportation partner. We appreciate the opportunity to earn your business and look forward to building a relationship founded on trust, professionalism, and dependable service.

DRM SERVICES LLC

Driven by Safety. Powered by Reliability. Committed to Excellence.