

BEYOND GENERIC TOOLS: IST'S SECURE AND DEFENSIBLE REMOTE DEPOSITIONS



By combining advanced technology with expert oversight, IST reduces risk, accelerates workflows, and significantly lowers litigation costs while maintaining the integrity of every proceeding.

Remote depositions are a permanent fixture in modern litigation. Legal teams are embracing remote and hybrid proceedings for their flexibility, speed, and cost efficiency. But while the format has evolved, much of the underlying technology has not. Depositions are still too often conducted using consumer-grade video platforms, tools designed for convenience rather than legal rigor, leading to a fundamental disconnect.

Platforms like Zoom, Microsoft Teams, and Slack were built for collaboration, but this doesn't address the major deposition concerns, such as:

- Preserving a defensible legal record
- Managing sensitive exhibits
- Protecting privileged information

The result is a growing gap between how depositions are conducted and what litigation demands.

Blended audio, inconsistent exhibit control, and unclear data governance introduce unnecessary risk into high-stakes proceedings. In an environment where every word, objection, and exhibit matters, that risk is unacceptable and can compromise the integrity of each case.

CONSUMER TOOLS	VS	IST PLATFORM
BLENDED AUDIO	✗	✓ MULTI-CHANNEL AUDIO
SCREEN SHARE RISKS	✗	✓ CONTROLLED EXHIBIT WORKFLOW
UNCLEAR DATA POLICIES	✗	✓ SOC 2 + HIPAA COMPLIANT
GENERAL USE TOOLS	✗	✓ BUILT FOR LITIGATION

IST Management addresses this gap with a purpose-built, fully managed deposition solution designed specifically for the legal environment. By combining secure technology with expert oversight, IST ensures remote proceedings meet the same standards of clarity, control, and defensibility as in-person depositions.

Closing the Security Gap, Protecting Privileged Information

Data security is central to risk management and can no longer be a secondary concern in litigation. Depositions routinely involve sensitive materials, including confidential business information, personally identifiable data, and privileged communications. Many widely used platforms lack the controls necessary to safeguard this information at a legal standard.

Key risks include:

- Unclear data storage and access policies
- Exposure to third-party AI model training
- Lack of verifiable compliance frameworks

As artificial intelligence continues to evolve, concerns around how data is processed, stored, and reused have only intensified. Legal professionals are right to question whether widely available tools are truly appropriate for handling privileged information.

IST eliminates this uncertainty through an engineered security framework:

- **End-to-End Encryption:** All deposition data (video, audio, and exhibits) is fully encrypted
- **Zero AI Training Exposure:** Recorded content is never used to train speech recognition engines or AI models
- **SOC 2 Type II Certification & HIPAA Compliance:** Ensuring rigorous administrative, technical, and physical safeguards

That is why this approach delivers confidence. Organizations using IST's platform report a **100% incident-free track record for data breaches**, reinforcing the reliability of a system designed specifically for legal use.

At IST, we believe security is not an add-on. It's foundational.



**100% INCIDENT-FREE
TRACK RECORD**

Masterful Exhibit Control

Exhibit handling remains one of the most vulnerable aspects of remote depositions and traditional approaches, particularly screen sharing, introduce significant risk:

- Accidental display of privileged or unrelated documents
- Exposure of file directories or desktop environments
- Inefficient workflows that disrupt the pace of proceedings

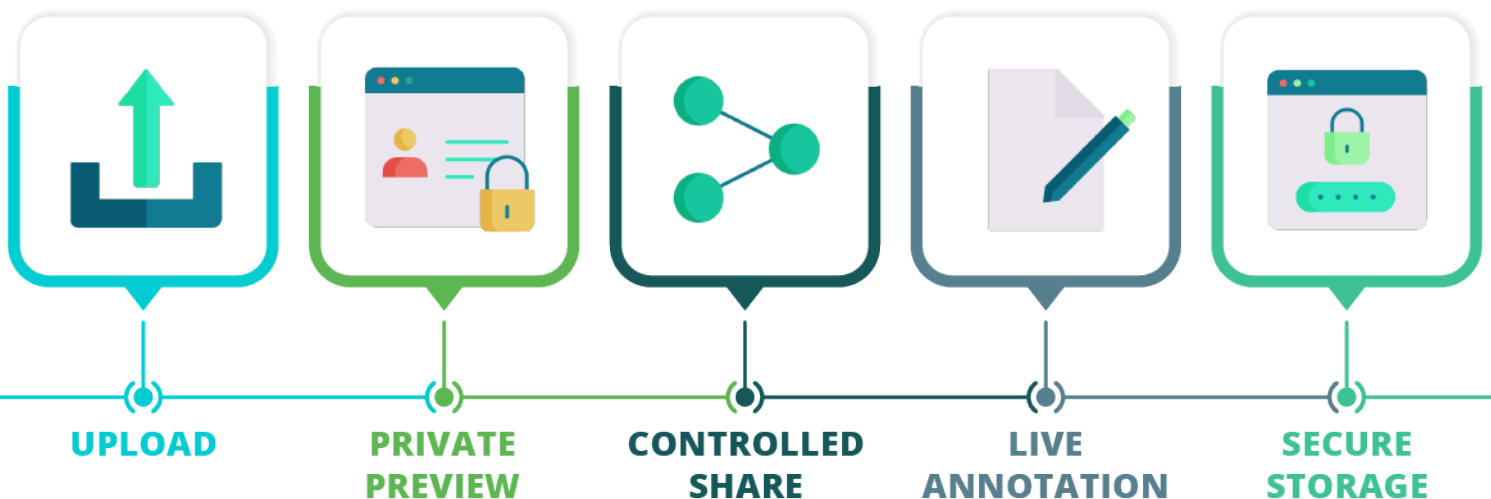
These issues can compromise confidentiality and undermine the integrity of the record. IST understand the importance of confidentiality and maintaining the utmost integrity and replaces this fragmented approach with a controlled, litigation-grade workflow.

A Structured, Defensible Process

- **Private Exhibit Preview:** Attorneys can review materials before sharing them with participants
- **Selective Presentation Controls:** Only intended content is displayed, nothing more
- **Secure, Integrated Exhibit Management:** Upload, stamp, and annotate exhibits in real time within a closed environment

This mirrors the discipline of in-person depositions while enhancing speed and control in a digital setting.

A CONTROLLED EXHIBIT WORKFLOW



Measured Impact

- **30% faster exhibit handling**
- Elimination of unsecured file transfers
- Reduced risk of inadvertent disclosure

IST enables attorneys to focus on examination strategy rather than technical execution by removing the uncertainty from exhibit management.

Ensuring a Defensible Record with Precision, Speed, and Accuracy

The value of a deposition is ultimately defined by the quality of its record, but many remote proceedings rely on audio and transcription methods that introduce ambiguity:

- Overlapping speech that obscures testimony
- Difficulty distinguishing speakers
- Delays in transcript delivery

These limitations create downstream inefficiencies and increase the risk of misinterpretation.

Through a combination of advanced capture technology and human expertise, IST addresses these challenges.

High-Fidelity Capture

- **Multi-Channel Audio Recording:** Each participant is recorded on a separate channel, eliminating crosstalk
- **Clear Speaker Attribution:** Every statement is accurately tied to the correct individual

Real-Time Intelligence

- **Live Speaker Identification**
- **Content Flagging for Key Testimony**

These capabilities allow legal teams to identify critical moments during the proceeding for real-time review.

Accelerated, Verified Transcription

- **35% faster transcript turnaround**
- **Up to 50% reduction in review time**
- **20% improvement in real-time decision-making**

Critically, IST combines AI-assisted drafting with professional human verification to achieve **99.9% accuracy**, ensuring speed never comes at the expense of defensibility.

This hybrid approach reflects a broader industry reality: while AI can enhance efficiency, human validation remains essential to maintaining legal standards.

IST Managed Experience: Expertise That Reduces Risk

Technology alone does not ensure a successful deposition. Execution, oversight, and responsiveness are equally critical, particularly in high-pressure environments where delays or disruptions can have significant consequences.



Many providers offer little more than access to a platform, but IST delivers a fully managed experience.

Active Oversight, Not Passive Support

Every proceeding is supported by a **Certified Reporters** who:

- Monitors the deposition in real time
- Resolves technical issues immediately
- Ensures the integrity of the record

Seamless Implementation

- Guided onboarding for legal teams and outside counsel
- Clear workflows that require minimal adjustment
- 24/7 technical support

Proven Results

- **98% customer satisfaction rate**
- Consistent, reliable execution across matters

CLIENT PERSPECTIVE

“THE PLATFORM WAS EASY TO USE AND NAVIGATE, AND THE SEPARATE EXHIBIT AND ATTENDEE VIEWS MADE A NOTICEABLE DIFFERENCE. THE LIVE TRANSCRIPTION WAS ESPECIALLY VALUABLE FOR NOTE-TAKING AND POST-DEPOSITION REPORTING.

THE ABILITY TO ACCESS ROUGH TRANSCRIPTS AND EXHIBITS IMMEDIATELY—WITHOUT WAITING—SAVED OUR TEAM TIME, AND THE UPFRONT TRAINING AND LIVE MONITORING ENSURED EVERYTHING RAN SMOOTHLY.

AND, OF COURSE, THE COST WAS SIGNIFICANTLY LOWER THAN OTHER PROVIDERS.”



This model reflects a fundamental principle: in litigation, reliability is not optional.

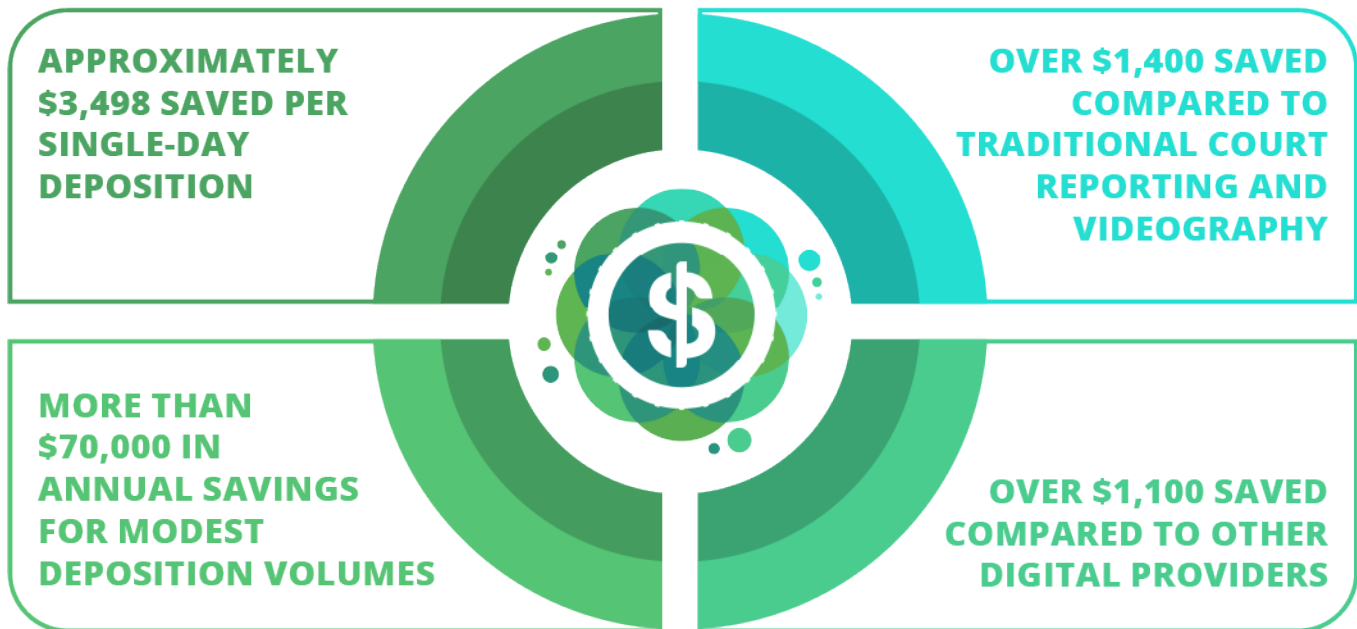
As IST's broader service philosophy emphasizes, outcomes are driven not just by technology, but by responsive, accountable teams who understand the stakes.

Reducing Cost Without Compromising Quality

Cost pressure is a constant in modern litigation and clients demand efficiency. Firms and legal departments are expected to deliver results without escalating spend and traditional deposition models, and many digital alternatives, struggle to meet this expectation.

IST's engineered approach delivers measurable financial impact:

UP TO 53% COST REDUCTION



These savings are the result of eliminating inefficiencies inherent in legacy processes.

Better technology. Better workflows. Better economics.

Scalable, Global Support for Modern Litigation

Litigation increasingly spans jurisdictions, time zones, and regulatory environments which makes managing depositions nowadays more challenging. Across this complexity, depositions require consistency and coordination without adding operational burden.

IST provides:

- **Certified support in all 50 U.S. states**
- **Global deposition capabilities across key international markets**
- **A single point of contact for multi-jurisdictional matters**

IST ensures that regardless of location, every deposition adheres to the same standards of security, quality, and defensibility.



A More Defensible Way to Conduct Depositions

Remote depositions have become the norm, and that means the tools used to conduct them have to keep pace with the demands of modern litigation. Generic platforms introduce risk and traditional models introduce inefficiency.

IST offers an approach that is engineered specifically for the legal environment by integrating:

- Legal-grade security
- Structured exhibit control
- High-fidelity recording and transcription
- Expert, real-time oversight

IST transforms depositions into a process that is more and defensible.

The Result

- Lower costs
- Faster outcomes
- Stronger records
- Reduced risk

In a landscape where precision and protection are critical, the choice of deposition partner is no longer operational—it is strategic.

And the firms and legal departments that recognize this will be better positioned to manage risk, control cost, and drive better outcomes in every matter.

Ready to bring more control, security, and efficiency to your depositions?

Schedule your next proceeding or Contact IST to see how our approach can strengthen your litigation strategy.

At IST Discover-E, we have years of experience helping our clients with their eDiscovery needs along with full scale legal support management systems. We are experts in creating and customizing eDiscovery processes that best fit our client's needs and expectations. Our model is uniquely transparent, easy to understand and effective in aiding our clients get the decision they want for their clients.



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