



Patient Email and Texting Informed Consent Form

1. Risks of Using Email and Texting

The transmission of patient information by email and/or texting has a number of risks that individuals should consider prior to use. These include, but are not limited to, the following risks:

- Emails and texts can be circulated, forwarded, stored electronically and on paper, and broadcast to unintended recipients.
- Senders can easily misaddress an email or text and send the information to an undesired recipient.
- Backup copies of emails and texts may exist even after the sender and/or the recipient has deleted their copy.
- Employers and online services have a right to inspect emails sent through their company systems.
- Emails and texts can be intercepted, altered, forwarded, or used without authorization or detection.
- Emails and texts can be used as evidence in court.
- Emails and texts may not be secure; therefore, it is possible that the confidentiality of such communications may be breached by a third party.

2. Conditions for the Use of Email and Texts

Thunderbird Vein cannot guarantee but will use reasonable means to maintain the security and confidentiality of email and text information sent and received. Thunderbird Vein is not liable for improper disclosure of confidential information that is not caused by intentional misconduct. Patients, parents, and legal guardians must acknowledge and consent to the following conditions:

- Email and texting are not appropriate for urgent or emergency situations. The provider cannot guarantee that any particular email and/or text will be read and responded to within a specific period of time. Email and text messages should not be time-sensitive.
- Emails and texts should be concise. The patient, parent, or legal guardian should call and/or schedule an appointment to discuss complex and/or sensitive situations.
- Email and text messages may be filed directly into your medical chart.
- Thunderbird Vein will not forward a patient's, parent's, or legal guardian's identifiable emails and/or texts without written consent, except as authorized by law.
- Patients, parents, and legal guardians should not use email or texts for the communication of highly sensitive medical information.
- Thunderbird Vein is not liable for breaches of confidentiality caused by the patient, parent, legal guardian, or any third party.
- It is the patient's, parent's, or legal guardian's responsibility to follow up and/or schedule an appointment if warranted.

3. Data Sharing Policies

- **Marketing Restrictions:** Customer data is not shared with third parties for promotional or marketing purposes.
- **Opt-In Protection:** Mobile opt-in and consent are never shared with anyone for any purpose. Any information-sharing practices mentioned elsewhere in this policy strictly exclude mobile opt-in data.

4. Messaging Terms and Conditions

By providing your phone number and agreeing to receive texts, you consent to receive text messages from Thunderbird Vein at **602-831-2142** regarding customer care and marketing.

- Consent is not a condition of purchase.
- Message frequency varies. Message and data rates may apply.
- You can reply **STOP** to unsubscribe at any time or **HELP** for assistance.
- You can also contact us directly at **(602) 831-2142** or via email at **info@thunderbirdvein.com**.
- Mobile opt-in information is never shared with third parties.

5. Patient Acknowledgement and Agreement

I acknowledge that I have read and fully understand this consent form. I understand the risks associated with the use of email and/or text messaging as a form of communication between Thunderbird Vein and myself. I consent to the conditions and instructions outlined, as well as any other instructions that Thunderbird Vein may impose to communicate with me by email or text.

Patient Name: _____ **Patient Date of Birth:** _____

Email Address: _____

Patient/Guardian Signature: _____ **Date:** _____