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☒ What to Expect After Contacting ClearPath

A Simple Guide Through the Next Steps

◆ Initial Contact

- ☐ Speak with or receive a message from a ClearPath Care Advisor
- ☐ Confirm your loved one's name and location so we can begin coordinating care
- ☐ Share your contact information and relationship to the deceased
- ☐ Learn what to expect next and get answers to any immediate questions

Notes: _____

◆ Transfer into Our Care

- ☐ We'll coordinate bringing your loved one into our care as soon as possible
- ☐ You'll be notified once your loved one has arrived safely
- ☐ Every step is handled with dignity, respect, and compassion

Notes: _____

◆ Begin Arrangements

- ☐ You can access our secure website portal at any time by clicking the link titled "Begin Online Arrangements." There you can view pricing, select a cremation package, and choose optional items such as urns or keepsakes.
- ☐ You'll receive a separate link where you can provide the necessary biographical information required for completion of the death certificate and complete the cremation authorization.
- ☐ All forms will be sent to you for secure electronic signature (where permitted by law)

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Notes: _____

Documentation & Legal Requirements

- ☐ We'll guide you through completing all required forms, permits, and authorizations
- ☐ You can sign documents electronically, where permitted by Texas law
- ☐ We'll collect the necessary information and coordinate with the attending physician or coroner to complete and sign the death certificate
- ☐ Cremation cannot take place until the doctor or coroner has certified the cause of death
- ☐ Once the certificate is signed and reviewed, we'll file it with the State and place the order for any certified copies you request
- ☐ Certified copies are typically available within 7 to 10 business days from the time of filing

Notes: _____

Cremation Process

- ☐ Once paperwork is complete and permits are received, cremation typically takes place within 3–7 business days
- ☐ We'll notify you promptly once cremation is complete
- ☐ You can choose to pick up the ashes, have them delivered, or ask us about scattering or placement options—we're here to help

Notes: _____

Ongoing Support

- ☐ Our team is here to answer questions any time—even evenings and weekends
- ☐ We can help with planning a memorial or selecting keepsakes, if and when you're ready
- ☐ You'll receive a follow-up from our team to make sure everything has been completed to your satisfaction