



Keystone Health
Plan® Central

Member Services
800.962.2242 • CapitalBlueCross.com

APPLICATION TO ENROLL OR CHANGE ENROLLMENT

Dependable Healthcare Coverage from the Capital Blue Cross Family of Companies

GROUP ADMINISTRATOR: You must complete all areas in the Group

Administrator Box before submitting this application to Capital Blue Cross.

GROUP INFORMATION (For Group Administrator Use): Please print the Group/ Employer information in the applicable boxes, including the Group ID, Effective Date, and Hire Date. Check the appropriate box to indicate the action to be taken (Enrollment, Change, or Terminate—see Reason Codes for reference). Please include the appropriate Plan ID for each product (medical, dental, vision, etc.) the employee has selected.

REASON CODES (For Group Administrator Use):

Place a check mark in the appropriate box to indicate the reason for completing the application. (If multiple changes occur, use the code most applicable.) Refer to page 2 of the application for appropriate codes and descriptions.

Please send the completed application to:

Enrollment and Billing, Capital Blue Cross, PO Box 772612, Harrisburg, PA 17177-2612
Email: CBCA.Enrollment@CapBlueCross.com Fax: 717.541.6667

INSTRUCTIONS TO SUBSCRIBER

1. SUBSCRIBER INFORMATION: Enter the appropriate information in the applicable

fields. Check the box to indicate reason(s) for submitting this Enrollment/Change request.

Enter your name (first, middle initial, last), sex, and in the Subscriber ID/SSN box, enter your subscriber identification number as it appears on your ID card, if you are a current subscriber, or if a new subscriber, enter your social security number (SSN). Enter your birth date, current mailing address, phone number, and email address. Check the appropriate box for employment status. If retired enter the retirement start date. Check the disabled box "Yes" if you are disabled. (If you are disabled and enrolled in Medicare, be sure to complete Section 5, Medicare Coverage Information.) In the PCP (Primary Care Physician/NPI (National Provider Identifier) number box, enter your group physician of choice code number. This field is required if you are enrolling in an HMO or Gatekeeper PPO (GPPPO) product. Your PCP/NPI number can be found in the Capital Blue Cross Provider Directory, Keystone Health Plan® Central Provider Directory, or on our website — CapitalBlueCross.com. Please indicate whether you are a current patient of this provider. You and each member of your family can independently select a physician of choice from the directories or website listing.

2. PLAN OPTIONS: Check all appropriate plan boxes.

3. ENROLLMENT/CHANGE INFORMATION: For each of your spouse/dependent(s)

check the box indicating the reason(s) for submitting this form. Enter their name, sex, social security number (SSN), relationship, and birth date. If the dependent is other than a son or daughter (i.e., legal dependent), complete Section 3e. Check the disabled box "Yes" for any disabled dependents enrolled under your contract. If your disabled dependent(s) also qualify for Medicare, please complete Section 5 of this application. Enter your dependent's physician of choice group code number in the PCP/NPI number box. This field is required if you are enrolling in an HMO or GPPPO product. Complete the student box for any dependent that is a full-time student at an accredited school or college/university. Select the coverage for which spouse or dependent(s) are applying or changing coverage.

If the spouse or dependent's address is different from the subscriber's due to a Qualified Medical Child Support Order (QMCSO), a copy of the court order is required (along with the alternate address) to process the address change. Provide this information with this application. If the address is different due to Act 150 (The Spousal and Child Medical Support Act, 150 of PA), contact Member Services (the number is listed on this application) so the appropriate forms can be mailed to you. Be sure to have the form notarized before returning it.

4. DEMOGRAPHIC INFORMATION: Completion of this section is voluntary.

Your responses will be kept private and the data will be used to record your cultural and linguistic needs. This will allow us to ensure that you get the highest quality of care. We will not use the information for eligibility determinations, underwriting, or rating purposes. We will not deny an application based on your refusal to answer the questions related to demographic data on the application. Use the checkboxes to indicate the responses for the subscriber, spouse, and all dependents in the demographic information tables. List the primary language spoken in the home.

5. MEDICARE COVERAGE INFORMATION: Complete this section only if you or

your dependent(s) are eligible for Medicare benefits. Enter the Medicare number and effective date(s) found on your red, white, and blue Medicare health insurance card. Check the box in the appropriate column under the Reason/Effective Date for Medicare Coverage—whether eligible for Medicare by age, disability, or by End Stage Renal Disease (ESRD). If you or your dependents are eligible due to multiple reasons, please enter the effective date for each reason in the applicable date field.

6. CHANGE INFORMATION: Complete this section to make a change in name, social security number, or birth date. Check the appropriate box to indicate who the change is for.
7. STATEMENT OF APPLICATION: Read this section carefully. You must sign and date the application for it to be processed. Capital Blue Cross will not accept your application if this section is not completed.

Important notice for fully insured individual and employer group plans in Pennsylvania: Advertised health insurance policies or programs may not cover all your healthcare expenses. Read your contract or benefit booklet (certificate of coverage) carefully to determine which healthcare services are covered. Questions? Please call 800.962.2242 or the number on the back of your ID card (TTY: 717). Healthcare benefit programs issued or administered by Capital Blue Cross and/or its subsidiaries, Capital Advantage Insurance Company², Capital Advantage Assurance Company², and Keystone Health Plan® Central, Independent licensees of the Blue Cross Blue Shield Association. Communications issued by Capital Blue Cross in its capacity as administrator of programs and provider relations for all companies. GrpMbrBenefitsApp8

INITIAL ELIGIBILITY:Code Definition

- A: New group enrollment and/or group medical only benefit change.
- B: Newly hired — The applicant can be enrolled at the time of hire or after a waiting period established by the group.
- C: The subscriber or dependent elects COBRA coverage. (Indicate if employee or dependent.)
- D: Union member now eligible for coverage.

LIFE STATUS CHANGES (if multiple changes occur, use the code most applicable):Code Definition

- E: The subscriber marries.
- F: The subscriber has a child, adopts, acquires a stepchild, or becomes legal guardian of a child.
- G: The subscriber divorces or legally separates and no longer has coverage through a spouse.
- H: The subscriber has a change in employment status (i.e., from part-time to full-time, hourly to salary, union to nonunion).
- I: The subscriber has a change in his/her Medicare Primary Status (e.g., the employee retires and Medicare becomes primary).
- J: The subscriber and/or dependent loses coverage under another benefit plan.
- K: The subscriber is reinstating terminated coverage (for instance, from a leave of absence, layoff, etc.).

SUBSCRIBER TERMINATIONS (including all dependents):Code Definition

- IS01: The subscriber is no longer employed/requests cancel.
- IS02: The subscriber is deceased.
- IS03: The contract cancel reason is unknown.
- IS05: The subscriber has coverage with another Blue plan.
- IS06: The subscriber selected coverage through another insurance company.

DEPENDENT TERMINATIONS:Code Definition

- IM01: The dependent is deceased.
- IM03: The dependent has coverage with another Blue plan.
- IM04: The dependent has coverage through another insurance company.
- IM05: The dependent marries.
- IM06: The dependent is over the age limit.
- IM13: The dependent is divorced.

OTHER/EXPLANATION:

If the reason for the enrollment/change is other than listed above, please explain on the application.

STATEMENT OF APPLICATION

I hereby apply for the coverage indicated. I understand this application is subject to approval by Capital Blue Cross, its subsidiaries, and/or reinsurers, and any coverage provided will be subject to the terms of the agreements and/or contracts issued to me. **Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.** I verify that the information supplied by me is correct to the best of my knowledge, information, and belief.

Rescissions Disclaimer for Statement of Attestation of Termination of Coverage: By submitting member termination of healthcare coverage, the group hereby represents and warrants that the terminations comply with the Patient Protection and Affordable Care Act. Contributions of any funds for healthcare coverage will not be obtained from the member for any period beyond the date of termination. The contract holder is solely responsible for the termination of the member's healthcare coverage.

For those choosing CareConnect: I have been offered the option of enrolling in CareConnect, a gatekeeper PPO. This means I must select a primary care physician and abide by referral processes for specialists to receive the highest level of coverage. I have reviewed the list of primary care practices that participate in the CareConnect gatekeeper PPO and have selected one that is sufficiently convenient to provide such care. CareConnect is available in the following counties: Cumberland, Dauphin, and Perry.

For those applicants residing outside Keystone Health Plan Central's (KHP Central) Service Area: I have been offered the option of enrolling in KHP Central's Health Maintenance Organization. I understand that if my place of residence is not within KHP Central's service area, the majority of the care that I and my dependents receive as KHP Central members must be provided or referred by a KHP Central physician of choice, according to the terms of the KHP Central Certificate of Coverage. I have reviewed KHP Central's listing of primary care practices and have selected one that is sufficiently convenient to provide such care. I understand the conditions of enrollment and wish to enroll in KHP Central. KHP Central's service area includes the following counties: Adams, Berks, Centre, Columbia, Cumberland, Dauphin, Franklin, Fulton, Juniata, Lancaster, Lebanon, Lehigh, Mifflin, Montour, Northampton, Northumberland, Perry, Schuylkill, Snyder, Union, and York.



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APPLICATION TO ENROLL OR CHANGE ENROLLMENT

(Please print or type)

GROUP ADMINISTRATOR: You must complete all areas in the shaded box before submitting this application to Capital Blue Cross.

Group Name Neuro Real Estate Mng.	Group Number 00700001	Subgroup Number	Class	Effective Date of Coverage/Change ___/___/___	Date Hired ___/___/___
REASON CODES (see page 2 for codes and descriptions) Enrollment ☐ Open Enrollment ☐ Initial Eligibility Change: CODE _____ ☐ Other (please explain): _____ Date of Change ___/___/___		Change of Enrollment ☐ Life Status Change: CODE _____ Date of Change ___/___/___		Termination ☐ Termination: CODE _____ Date of Termination ___/___/___ Member coverage ends at midnight of the Termination Date indicated.	
Medical Plan ID	Rx Plan ID	Dental Plan ID	Vision Plan ID		

SUBSCRIBER: Please refer to the attached Instruction Sheet when completing sections 1 through 6 of this form. Subscriber information must be completed for any transaction.

1. SUBSCRIBER INFORMATION (please print clearly)									
☐ Add ☐ Change ☐ Remove	Subscriber's First Name	Middle Initial	Subscriber's Last Name	Sex ☐ Male ☐ Female ☐ Prefer not to answer	Subscriber's ID/SSN	Birth Date (MM/DD/YYYY)			
Street Address	City	State	ZIP Code	New Address ☐ Yes ☐ No	County	Phone Number ☐ Home ☐ Cell ☐ Work	Email Address		
Employment Status ☐ Active Full-Time ☐ Active Part-Time ☐ Long Term Disability	☐ Retired (date) ___/___/___ ☐ Other (explain) _____	☐ Exempt ☐ Nonexempt	☐ Union ☐ Non-union	Disabled? ☐ Yes ☐ No	PCP/NPI Number	Current Patient? ☐ Yes ☐ No			

2. PLAN OPTIONS

☐ PPO ☐ EPO ☐ CareConnectSM GPPO ☐ HMO ☐ Senior ☐ Rx ☐ Traditional ☐ QHDHP ☐ HRA ☐ Dental ☐ Vision ☐ Other _____

3. ENROLLMENT/CHANGE INFORMATION

Subscriber ID: _____

a. Spouse

☐ Add ☐ Change ☐ Remove	Spouse's First Name	Middle Initial	Spouse's Last Name	Sex ☐ Male ☐ Female ☐ Prefer not to answer	Spouse's ID/SSN	Birth Date (MM/DD/YYYY) ____/____/____
Disabled? ☐ Yes ☐ No	PCP/NPI Number	Current Patient? ☐ Yes ☐ No	☐ Medical ☐ Dental ☐ Vision ☐ Rx			

b. Dependent

☐ Add ☐ Change ☐ Remove	Dependent's First Name	Middle Initial	Dependent's Last Name	Sex ☐ Male ☐ Female ☐ Prefer not to answer	Dependent's ID/SSN	Birth Date (MM/DD/YYYY) ____/____/____
Disabled? ☐ Yes ☐ No	PCP/NPI Number	Current Patient? ☐ Yes ☐ No	☐ Medical ☐ Dental ☐ Vision ☐ Rx		Student: ☐ Yes ☐ No Graduation Date: ____/____/____ Name of School: _____	

c. Dependent

☐ Add ☐ Change ☐ Remove	Dependent's First Name	Middle Initial	Dependent's Last Name	Sex ☐ Male ☐ Female ☐ Prefer not to answer	Dependent's ID/SSN	Birth Date (MM/DD/YYYY) ____/____/____
Disabled? ☐ Yes ☐ No	PCP/NPI Number	Current Patient? ☐ Yes ☐ No	☐ Medical ☐ Dental ☐ Vision ☐ Rx		Student: ☐ Yes ☐ No Graduation Date: ____/____/____ Name of School: _____	

d. Dependent

☐ Add ☐ Change ☐ Remove	Dependent's First Name	Middle Initial	Dependent's Last Name	Sex ☐ Male ☐ Female ☐ Prefer not to answer	Dependent's ID/SSN	Birth Date (MM/DD/YYYY) ____/____/____
Disabled? ☐ Yes ☐ No	PCP/NPI Number	Current Patient? ☐ Yes ☐ No	☐ Medical ☐ Dental ☐ Vision ☐ Rx		Student: ☐ Yes ☐ No Graduation Date: ____/____/____ Name of School: _____	

e. Other (see section #3 of the instructions for further guidance)

☐ Add ☐ Change ☐ Remove	Other's First Name	Middle Initial	Other's Last Name	Sex ☐ Male ☐ Female ☐ Prefer not to answer	Other's ID/SSN	Birth Date (MM/DD/YYYY) ____/____/____
Disabled? ☐ Yes ☐ No	PCP/NPI Number	Current Patient? ☐ Yes ☐ No	☐ Medical ☐ Dental ☐ Vision ☐ Rx		Student: ☐ Yes ☐ No Graduation Date: ____/____/____ Name of School: _____	

If you have more dependents, please attach an additional application.

4. APPLICANT AND DEPENDENT DEMOGRAPHIC INFORMATION (ANSWERING IS OPTIONAL)

Are you of Hispanic, Latino or Spanish origin? Please check the appropriate box for **EACH** applicant. (Choose only **ONE** selection per member.)

	Subscriber	Spouse	Dep. 1	Dep. 2	Dep. 3	Dep. 4	Dep. 5
No, not of Hispanic, Latino or Spanish origin	☐	☐	☐	☐	☐	☐	☐
Yes, Mexican, Mexican American, Chicano	☐	☐	☐	☐	☐	☐	☐
Yes, Puerto Rican	☐	☐	☐	☐	☐	☐	☐
Yes, Cuban	☐	☐	☐	☐	☐	☐	☐
Yes, other Hispanic, Latino or Spanish origin (please specify)							
Prefer not to answer.	☐						

How would you best describe yourself? You may select more than one. Please check the appropriate box for **EACH** applicant.

	Subscriber	Spouse	Dep. 1	Dep. 2	Dep. 3	Dep. 4	Dep. 5
White	☐	☐	☐	☐	☐	☐	☐
Black, African American	☐	☐	☐	☐	☐	☐	☐
American Indian or Alaska Native	☐	☐	☐	☐	☐	☐	☐
Asian Indian	☐	☐	☐	☐	☐	☐	☐
Japanese	☐	☐	☐	☐	☐	☐	☐
Native Hawaiian	☐	☐	☐	☐	☐	☐	☐
Chinese	☐	☐	☐	☐	☐	☐	☐
Korean	☐	☐	☐	☐	☐	☐	☐
Guamanian or Chamorro	☐	☐	☐	☐	☐	☐	☐
Filipino	☐	☐	☐	☐	☐	☐	☐
Vietnamese	☐	☐	☐	☐	☐	☐	☐
Samoan	☐	☐	☐	☐	☐	☐	☐
Other Asian (please specify)							
Other Pacific Islander (please specify)							
Other race (please specify)							
Prefer not to answer.	☐						

What is the primary language spoken in the home?

Prefer not to answer.	☐
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5. MEDICARE COVERAGE INFORMATION

Complete Medicare information for Subscriber and/or Dependents CURRENTLY enrolled for Medicare. Please list the starting date for each reason in the applicable date field. (Refer to your Health Insurance Card for the Medicare number and effective dates.)

Subscriber or Dependent First Name	Middle Initial	Subscriber or Dependent Last Name	Medicare Number
Effective Date(s)		Reason/Effective Date for Medicare Coverage (Only ONE reason per member)	
Hospital (Part A) ____ / ____ / ____	Medical (Part B) ____ / ____ / ____	☐ Age ____ / ____ / ____ ☐ Disabled ____ / ____ / ____ ☐ ESRD ____ / ____ / ____	
Subscriber or Dependent First Name	Middle Initial	Subscriber or Dependent Last Name	Medicare Number
Effective Date(s)		Reason/Effective Date for Medicare Coverage (Only ONE reason per member)	
Hospital (Part A) ____ / ____ / ____	Medical (Part B) ____ / ____ / ____	☐ Age ____ / ____ / ____ ☐ Disabled ____ / ____ / ____ ☐ ESRD ____ / ____ / ____	

6. CHANGE THE FOLLOWING INFORMATION

Change is for ☐ Subscriber ☐ Dependent

Name	From: (First): _____ (Middle Initial): _____	To: (First): _____ (Middle Initial): _____
	(Last): _____	(Last): _____
Birth Date	From: ____ / ____ / ____	To: ____ / ____ / ____
Social Security Number	From: ____ - ____ - ____	To: ____ - ____ - ____

7. STATEMENT OF APPLICATION

Note: An authorized Group Administrator may sign for subscriber terminations (including all dependents).

By signing this application, I am indicating that I have read the STATEMENT OF APPLICATION. I verify that the information given is true and correct.

By providing a telephone number and/or an email address, I hereby authorize Capital Blue Cross, its affiliates, subsidiaries and/or agents (collectively "Capital Blue Cross") to communicate with me by phone, text messages, faxes, and/or emails for billing, transactional, informational, marketing, or any other purposes including, without limitation, calls or messages made or sent using an automatic telephone dialing system or a artificial/pre-recorded voice. I understand my consent is not a condition of purchasing any goods or services and that I may opt out at any time.

Subscriber's Signature	Date ____ / ____ / ____
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