

Durland Solutions - Chatbot Setup Information Form

Please fill in the fields below. This information will be used to customize your chatbot. Save the completed form and send it back to Durland Solutions.

1. Business Introduction (short welcome message):
2. Hours & Availability (special hours, holiday closures, after-hours service):
3. Services & Specialties (include unique or less-known offerings):
4. Pricing & Quotes (rough ranges or process):
5. FAQs & Misconceptions (top 3-5 customer questions with answers):
6. Promotions & Offers (seasonal discounts, loyalty programs, referral bonuses):
7. Customer Process (steps from first contact to completion):
8. Contact Preferences (phone, email, text, booking form):
9. Brand Voice/Personality (formal, friendly, playful, other phrases/tones):
10. Special Instructions/Edge Cases (important notes like service area limits, licenses, or disclaimers):

