



Register Today



# FEBRUARY 3 & 10

## TWO-DAY

# SUPERVISOR TRAINING

## THE TOOLS TO BECOME A SUCCESSFUL SUPERVISOR

### ABOUT THIS TRAINING

- Increase your communication skills
- Learn to supervise more effectively
- Learn how to deal with difficult people

### TIME AND LOCATION

February 3 and 10, 2027

9 am to 4 pm for both sessions

Yakima Area Arboretum

1401 Arboretum Drive, Yakima 98901



This program is excellent for both first-time and experienced supervisors who want to build upon existing skills.

Supervisor or other training can be brought directly to your company or city by contacting [diana@hrmsnw.com](mailto:diana@hrmsnw.com).

Additional training opportunities may be available in the Spokane, Seattle, and Tri Cities areas. Please see [www.hrmsnw.com](http://www.hrmsnw.com) for information.



A training in partnership with



# SUPERVISOR TRAINING



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## WHAT TO EXPECT

**THIS TRAINING IS PACKED WITH ENGAGING TRAINING MATERIALS, DISCUSSIONS, SELF-ASSESSMENTS, GUIDED ROLE PLAYS, AND GOAL SETTING. THESE POWERFUL TOOLS AND TECHNIQUES WILL ALLOW YOU TO IMMEDIATELY APPLY YOUR ELEVATED SKILLS.**



### DAY 1: THE STARTING POINT FOR MANAGING

- Discuss your challenges with employees, why they happen, and discover solutions
- Learn how to apply the best supervisor qualities to your workday and build your team
- Discover how to improve your communications
- Find out how to motivate employees, address disengaged employees, and build trust
- Practice coaching employees for continuous performance management



### DAY 2: HANDLING CHALLENGES AND DIFFICULT PEOPLE

- How to successfully go from peer to supervisor
- Engage in tough talks with confidence
- Practice addressing difficult employees and problem behaviors
- Identify and improve your time management issues and improve delegation
- Gain knowledge on how to work with all the generations and a diverse workforce
- Learn to resolve employee conflicts effectively and improve working relationships
- Uncover a variety of ways to problem solve and make decisions

**In-person 2-day session: \$369 per person**

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