

## **Pearland Privacy Policy**

**Effective Date:** February 19, 2026

Eagle Automotive & Transmission (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or communicate with us.

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### **Information We Collect**

We may collect the following information:

#### **Personal Information You Provide**

- Name
- Phone number
- Email address
- Vehicle information
- Information submitted through contact forms or service requests

#### **Automatically Collected Information**

- IP address
  - Browser type
  - Website usage data
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### **How We Use Your Information**

We use your information to:

- Provide automotive repair and related services
  - Communicate about appointments, estimates, and repairs
  - Send invoices, payment links, and service updates
  - Respond to customer inquiries
  - Improve our services and operations
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## **Text Messaging / SMS Communications**

By providing your phone number, you consent to receive text messages from Eagle Automotive & Transmission, including:

- Appointment reminders
- Repair and service updates
- Invoice and payment communications
- Customer service communications
- **Promotional and marketing messages**

## **SMS Terms**

- Message frequency may vary
- Message and data rates may apply
- You may opt out at any time by replying **STOP**
- For assistance, reply **HELP** or contact us directly

We do **not** sell or share your phone number with third parties for their marketing purposes.

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## **Marketing Communications**

We may send occasional promotional messages, special offers, discounts, or service-related marketing communications. You may opt out of marketing messages at any time.

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## **Information Sharing**

We do **not** sell personal information.

We may share information only when necessary to:

- Process payments
  - Comply with legal obligations
  - Support business operations (such as communication or payment providers)
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## **Data Security**

We implement reasonable safeguards to protect your information from unauthorized access or disclosure.

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## **Cookies & Website Usage**

Our website may use cookies or similar technologies to improve user experience and analyze site usage.

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## **Your Privacy Rights**

You may request to review, correct, or request deletion of your personal information by contacting us.

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## **Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for their privacy practices.

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## **Policy Updates**

We may update this Privacy Policy periodically. Updates will be reflected by revising the effective date.

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## **Contact Information**

### **Eagle Automotive & Transmission**

6905 Broadway St

Pearland, Texas 77581

Phone: **281-412-3300**

Website: **[pearland.eagletransmission.com](http://pearland.eagletransmission.com)**