



# Reporting a safeguarding concern

## Our Commitment to Safeguarding

The Ramblers is committed to ensuring that children and adults are protected from both deliberate or accidental harm or abuse. We call this Safeguarding. We have a specific set of policies and procedures that everyone is expected to follow. By doing this we will ensure that the Ramblers is a safe organisation.

There are three types of safeguarding concern:

1. Where abuse is taking place or has taken place
2. Where a volunteer or member of staff's behaviour falls below the expected standard so that they can gain access to someone for the purpose of committing a form of abuse (poor practice)
3. Where an individual is unable to look after themselves or their best interests

## How to report a safeguarding concern, allegation of abuse or malpractice

We have a set procedure for reporting a Safeguarding concern, allegation of abuse or poor practice. This is:

1. If you have a safeguarding concern, allegation of abuse or poor practice, you should report it as soon as possible using the safeguarding reporting form or by e-mailing [safeguarding@ramblers.zendesk.com](mailto:safeguarding@ramblers.zendesk.com).
2. If you believe an individual is in immediate danger of causing harm to themselves or someone, you should call the emergency services on 999. Do not put yourself in any danger.

If you have seen something that makes you feel uncomfortable report it even if you are unsure whether it is a safeguarding matter or not.

You can report a concern either at [safeguarding@ramblers.zendesk.com](mailto:safeguarding@ramblers.zendesk.com) on the [online form](#) or by calling 02039613232.

## How to respond to a Safeguarding concern, allegation of abuse or poor practice.

We have a set procedure for responding to a Safeguarding concern, allegation of abuse or poor practice.

