



WELCOME

We want to welcome you and your child to our family! We are so excited you have allowed us the privilege to join you in caring for your child.

At our office, we believe that raising a child is a rewarding, and sometimes challenging, experience. We want to build a relationship with your family, one in which we know your child's situation, medical history and health issues. In turn, we hope you will come to trust and rely on us for expert, evidence-based health care answers that are focused entirely on you and your family.

WE ARE A TEAM

We believe we have brought together the best group of doctors, nurses, and other professionals, along with services and technology to ensure we take the best care of your child. We have seven primary care physicians, four highly skilled nurse practitioners/physician assistants, a lactation consultant, and an amazing group of caring nurses that will be involved in your child's care. We recognize and commit to you that together our staff will: get to know you and your child personally, suggest treatments that make sense for your family, maintain your child's complete medical history, help you set goals for your family's care, help you handle your child's chronic conditions, and when necessary, connect you with the best specialists and resources that Kansas City offers.

WE ARE ACCESSIBLE

To ensure the best quality of care for your child, we strive to provide many options and opportunities for care. Our schedule is open twelve months in advance, so booking annual well-child exams is always available.

For simple health-related questions, such as illness and symptoms, medicine dosages, and other developmental concerns, our website is an excellent resource sourced from the American Academy of Pediatrics and other well-respected protocols.

If you need health forms, immunization records, etc., we offer a patient portal through our website to simplify the request and dissemination of this documentation. You can also use our Patient Portal to ask non-urgent care questions, and receive practice updates and messages via a secure system.

And, most importantly, we want your child to get the care they need without waiting in an emergency room unnecessarily. If you need care right away, we offer same-day appointments and walk-in hours daily. And, when concerns arise after hours, call our office and a triage nurse from Children's Mercy Hospital will talk with you, and if necessary, get you in touch with the physician on call.



HOURS

We are here to support your child's care 24 hours a day, 7 days a week.

Office Hours

Monday - Friday 8:30 am to 5:00 pm

Walk-in Care Hours

Monday - Friday 8:30-12:00 PM & 1:30-4:30 PM
(No scheduled appointment necessary)

After Hours

If it is after hours and you have a medical issue that cannot wait, please call the office at (913) 906-0900 to speak to a triage nurse and/or the doctor on call.

WELL CHILD VISITS

At Pediatric Care Specialists, Inc., we strive to provide our patients with the best continuity of care possible. Each well child check will be scheduled with your child's primary doctor. We encourage you to make these appointments as far in advance as possible. Our schedule is open twelve months in advance, so booking annual well-child exams is always available. If you have question about the frequency of well child checks, or what to expect at each appointment, check out our website by scanning our QR code below.

SICK CHILD VISITS

It's never convenient to have a sick child. If your child becomes ill, please call our office for same day availability options with your doctor. If your primary care provider is not available, our office offers walk-in care M-F from 8:30-12pm and 1:30-4:30pm. We have a laboratory on site and are able to test for strep throat, influenza, RSV, COVID-19, infectious mononucleosis, urinary complaints, blood sugars, and perform complete blood counts. Learn more about our walk-in care here by scanning our QR code below.

NURSE TRIAGE

We have wonderful triage nurses that answer our phones Monday-Friday, 8:30a-12:00pm and 1:30-5:00pm. Calls after 4:00p may be returned the next business day. Our triage nurses can help guide you on when to come in and what you might be able to do from home. After hours, our phones are answered by the Children's Mercy triage nurses. Please note that these calls incur a nominal \$10 fee that is not billed to insurance. Rest assured, day or night, we will provide you with the best resources to care for your child.

CARE COORDINATION

The unexpected arrives often and sometimes finding the right resources to help can be difficult. You may learn that your child was diagnosed with a medical condition and requires follow-up with a specialist; or you may have a child struggling with anxiety or other mental health issues, but are overwhelmed and unsure of where to start.

We are here for you. We have dedicated Care Coordinators on staff who work specifically with these types of situations and many others every day. Our Care Coordinators work with families to link them with resources available in the community.

CONNECT WITH US

We encourage you to check out our website for more information about well visits, vaccines, medication dosing charts, a symptom checker, and helpful links to our social media and Amazon pages.



Follow us on [Facebook](#) and [Instagram](#) for practice updates, current pediatric news, and general healthy child information in an informal and fun environment.

