

# SMS Customer Messaging Program Disclosure

## Program Name

Anderson Irrigation & Outdoor Lighting Customer Messaging Program

## Program Description

The Anderson Irrigation & Outdoor Lighting Customer Messaging Program is used to communicate with customers regarding appointment confirmations and reminders, technician arrival notifications, service updates, estimates, invoices, account notices, and seasonal announcements.

## Message & Data Rates Disclosure

Message and data rates may apply. Standard messaging and data charges may be applied by your mobile carrier.

## Message Frequency

Message frequency varies based on your service activity and account status. Customers may receive messages related to scheduled services, job updates, billing notifications, or seasonal reminders. Promotional messages are sent occasionally.

## Customer Support Contact Information

For questions or assistance, please contact our office:

Phone: 513-724-0472

Email: [info@andersonirrigationohio.com](mailto:info@andersonirrigationohio.com)

## Opt-Out Instructions

You may opt out at any time by replying STOP to any message. After you send STOP, you will receive one final confirmation message and will no longer receive SMS communications from us.

## Privacy Policy

Please review our Privacy Policy at: <https://irp.cdn-website.com/225dfcf0/files/uploaded/Anderson+Irrigation+Privacy+Policy.pdf>