

## From Tuesday 23 November updated Covid Messages apply

Please Note - We take the safety of our doctors, nurses, staff and patients seriously. Everyone who works at Plympton Park Day & Night Surgery is fully vaccinated against COVID 19

### COVID Symptoms

If you have any COVID symptoms please let us know when phoning for appointments.

These include;

Fever or Chills

Cough

Headache

Sore Throat

Shortness of breath or difficulty breathing

New loss of taste or smell

Congested or runny nose

You are more than welcome to book for a phone consult. However if you have any of these symptoms please seek a Covid test/swab.

Staff will either refer you to a Respiratory Clinic or a drive-thru testing site. We will require a negative Covid test within the 72 hours prior to being considered by the doctor for a face to face appointment. In an emergency, please call 000 or go to the nearest hospital.

### Checking in at Reception

Staff will ask

- Do you have any Covid type symptoms
- Are you awaiting results from a COVID-19 test?
- Have you been in contact with anyone who has or is suspected to have COVID-19?
- Have you checked in on your QR code or can we record your details.
- Please utilize hand sanitizer stations

The Plympton Park Day & Night Surgery are working closely with our Professional Peers and other Health Services within our Region and are taking advice and direction from SA Health. These directives change frequently and we will do our best to keep you informed of modifications to these safety items.



### No mask, no entry:

(This does not apply to children under the age of 12.)

If you are unable to wear a mask please let us know by phone so that we can arrange for the doctor to see you in full PPE (personal protective equipment) or arrange a phone appointment. Cloth masks on patients are ok and can be easier to wear for some people. Masks must cover the nose and mouth.

### Keeping your distance:

It's important to stay 1.5 metres away from other people. Please observe signs and consider waiting outside if you are well enough to do so. We will do our best to let you know of any significant waiting times. Consult rooms are large enough for 2 people maximum for a consult. Consider limiting people who are accompanying you to the appointment. Children should be with one parent.

### Respecting one another:

Please respect our doctors, nurses and staff. We are working hard to keep everyone safe and provide you with access to medical care. If we don't keep our Medical Staff and Support Staff safe then Medical Care will be harder to access. Aggression and non-compliance of conditions of entry to the surgery will not be tolerated.

### Vaccination:

Please consider your vaccination status. If you are not sure about vaccinating against the Covid 19 then please book an appointment to discuss this with your doctor.

### Remain Calm

You may encounter staff in additional Protective Wear, Gowns, Masks, Goggles etc. Each person has preferences which we respect and/or they may require this for different circumstances. Please do not be alarmed. We are endeavoring to meet many changes in the workplace and current environment.