247 Alliance Ltd
Quality Management System Policy

It is the policy of 247 Alliance Ltd. to maintain on a continual improvement basis an effectively managed Quality Management system as defined in ISO 9001:2015.

To underpin this policy, we operate to British Standards: BS 7499 for Static and Mobile Guarding BS7960 Door Supervision, BS 7984 for Key Holding and Alarm Response Services, and BS 7858 for Security Screening.

To further confirm our commitment to service quality and compliance with the Private Security Act, we operate in full compliance with the SIA licensing requirements and the SIA Approved Contractor scheme.

Is the objective of our company to provide the highest levels of service that deliver client satisfaction in all aspects and by focusing on the following drivers we will promote Customer and supplier relationships that are both mutually beneficial and profitable.

- Maintain ACS approval and our position within our peer group by maintaining a top 15% position within comparable sector firms each year
- Adherence to ISO 9001:2015 including associated British Standards
- Compliance with the requirements of our customers and all regulations and legislation applicable to our business
- Alignment of policy and objectives with strategic direction
- Continual Improvement of all systems and practices
- Establishment of quality objectives and targets
- Maintain a profitable business for shareholders and investors whilst growing Sales revenue by at least 10% each year
- Ensure we retain satisfied Customers that score a minimum of 90% on Satisfaction Surveys
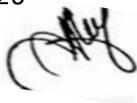
Our quality objectives and targets shall be formally reviewed at each management review of the quality, environmental and health & safety management system.

This Policy is reviewed and approved by the Managing Director and made publicly available on the company website.

Malik Mustafa

Director

05/01/2026

Signed: **Review Date:**   05/01/2027