

# Hanover Impact Report



South Shore Community Action Council (SSCAC) works to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer. Through our 2023 Community Needs Assessment Survey, low-income Hanover residents identified the ability to pay heat and utility bills, affordable housing, and access to affordable food as their three most critical needs. In addition to providing services to residents of Hanover to address those needs and more, SSCAC operated as an economic conduit, bringing private, local, state, and federal funding to Hanover and the South Shore.



**\$178,160**

## 2024 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED ON BEHALF OF LOW-INCOME HANOVER RESIDENTS OF ALL AGES IN 2024



**265 Residents Served**



**974 Meals Provided**



**175 Residents Kept Warm**

## SSCAC'S PROGRAMS AND SERVICES AVAILABLE TO HANOVER RESIDENTS

Appliance Management, Consumer Aid, Emergency Assistance, Food Resources, Heating System Repair and Replacement (HEARTWAP), Home Energy Assistance, South Shore Early Education, South Shore Family Network, Transportation for the Elderly and Disabled, Volunteer Income Tax Assistance (VITA), and Weatherization



# Making a Difference for Hanover Residents



## SSCAC SERVED 265 HANOVER RESIDENTS IN 2024

Struggling to make ends meet with the high cost of household basics, low- and moderate-income individuals and families are cutting back on prescriptions and food to pay for less “discretionary” expenses such as rent, mortgage, utilities, and transportation. SSCAC and our community partners are rising to the challenge and made a powerful difference in the lives of thousands of South Shore residents in the past year. We hosted a month-long March Mania food drive tournament that collected over 16,000 pounds of food. Our Transportation program secured additional funding to expand its service reach so greater numbers of older adults and individuals with disabilities accessed the healthcare and services they need. We prevented homelessness for 29 people and utility shut-off for 1,659 people. And we fostered a love of learning through early education for 1,278 children. On behalf of the thousands of children, seniors, and families whose lives we touch each year, we remain ever-grateful to our dedicated community partners who support our mission to ensure everyone in our communities is safe, warm, and healthy.

**175**  
Residents

**HOME ENERGY ASSISTANCE (FUEL ASSISTANCE)**  
Hanover residents stayed safe and warm through **\$135,930** in direct payments made by SSCAC to local home heating companies.

**19**  
Residents

**ENERGY CONSERVATION**  
Lowered utility bills for Hanover residents through Weatherization, Appliance Management and Heating System Repair and Replacement totaling **\$41,041**.

**8**  
Children

**SOUTH SHORE EARLY EDUCATION**  
Head Start, Early Head Start, and state funded preschool provided for free or low-cost for Hanover’s children, including daily nutritious meals, health screening, bus transportation, and family supports.

**8**  
Residents

**TRANSPORTATION**  
Elderly and disabled Hanover residents with no means of transportation accessed medical, adult day health, and social service appointments in handicap accessible vehicles with specially trained drivers.

**1,169**  
Pounds

**FOOD RESOURCES**  
Fresh and non-perishable food supplied to a low-income 55+ community in Hanover and distributed directly by SSCAC to **18** Hanover children and families to fight hunger and promote food security.

**6**  
Residents

**VOLUNTEER INCOME TAX ASSISTANCE**  
Hanover taxpayers saved \$1,938 in tax preparation fees and received \$11,097 in state and federal refunds through free, electronic preparation and filing of tax returns.

**37**  
Children

**SOUTH SHORE FAMILY NETWORK**  
Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness, resulting in **74** parents improving skills as caregivers.

**19**  
Households

**CONSUMER AID**  
Consumer education and mediation of consumer complaints for residents of Hanover resulting in **\$3,425** in resolutions.

**4**  
Residents

**EMERGENCY ASSISTANCE AND FINANCIAL STABILITY**  
Helping households in crisis with information, referrals, case management, and financial assistance totaling **\$1,188** to avoid eviction or utility shut-off.

## HANOVER CLIENT CHARACTERISTICS

Female	62%
0-17 Years Old	19%
65 Years or Older	41%
At or Below 100% Poverty Level	16%
Single Person Household	59%
High School Graduate or Greater	81%
Active Military or Veteran	6%
Disabled	15%
Retired	43%
Homeowners	83%

## SSCAC SERVED 28,970 PEOPLE IN 2024

### “ Community Speaks ”

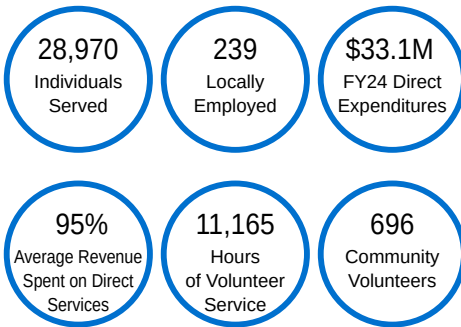
*My family has been through a lot. There have been so many challenges and obstacles. But knowing that hard work is acknowledged and having your support and understanding has been substantial. It's because of people like you that I don't give up!*

### #OurCommunityInAction

As the Community Action Agency for Hanover, our Board of Directors includes a seat designated for a member or representative of the town’s Select Board. Our Board of Directors also includes Community Representatives and Low-Income Representatives.

### Other towns in our primary service area are:

Carver, Duxbury, Hull, Kingston, Marshfield, Norwell, Pembroke, Plymouth, Plympton, and Scituate



### South Shore Community Action Council

For more information visit [sscac.org](https://sscac.org), follow us on social media or call 508-747-7575