Duxbury Impact Report



South Shore Community Action Council (SSCAC) works to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer. Through our 2023 Community Needs Assessment Survey, low-income Duxbury residents identified the ability to pay heat and utility bills, affordable housing, and access to affordable food as their three most critical needs. In addition to providing services to residents of Duxbury to address those needs and more, SSCAC operated as an economic conduit, bringing private, local, state, and federal funding to Duxbury and the South Shore.



2024 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED ON BEHALF OF LOW-INCOME DUXBURY RESIDENTS OF ALL AGES IN 2024

396 Residents

396 Residents Served

3,068 Meals Provided



134 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES AVAILABLE TO DUXBURY RESIDENTS

Appliance Management, Consumer Aid, Emergency Assistance and Case Management, FEMA Emergency Food and Shelter, Food Resources, Home Heating System Repair and Replacement, Home Energy Assistance (aka Fuel Assistance), South Shore Early Education, South Shore Family Network, Transportation for the Elderly and Disabled, Volunteer Income Tax Assistance, and Weatherization



Making a Difference for Duxbury Residents



SSCAC SERVED 396 DUXBURY RESIDENTS IN 2024

Struggling to make ends meet with the high cost of household basics, low- and moderate-income individuals and families are cutting back on prescriptions and food to pay for less "discretionary" expenses such as rent, mortgage, utilities, and transportation. SSCAC and our community partners are rising to the challege and made a powerful difference in the lives of thousands of South Shore residents in the past year. We hosted a month-long March Mania food drive tournament that collected over 16,000 pounds of food. Our Transportation program secured additional funding to expand its service reach so greater numbers of older adults and individuals with disabilities accessed the healthcare and services they need. We prevented homelessness for 29 people and utility shut-off for 1,659 people. And we fostered a love of learning through early education for 1,278 children. On behalf of the thousands of children, seniors, and families whose lives we touch each year, we remain ever-grateful to our dedicated community partners who support our mission to ensure everyone in our communities is safe, warm, and healthy.

134 Residents

HOME ENERGY ASSISTANCE (FUEL ASSISTANCE)

Duxbury residents stayed safe and warm through **\$104,479** in direct payments made by SSCAC on their behalf to local home heating companies.

6 Residents

ENERGY CONSERVATION

Lowered utility bills for Duxbury residents through Weatherization, Heating System Repair and Replacement, and Appliance Management totaling **\$5,702**.

6 Children

SOUTH SHORE EARLY EDUCATION

Head Start, Early Head Start, and state funded preschool provided for free or low-cost for Duxbury's children, including daily nutritious meals, health screening, bus transportation, and family supports.

11 Residents

TRANSPORTATION

Elderly and disabled Duxbury residents with no means of transportation accessed medical, adult day health, and social service appointments in handicap accessible vehicles with specially trained drivers.

3,681 Pounds

FOOD RESOURCES

Fresh and non-perishable food supplied to the Duxbury COA pantry, the Lions Club pantry, and distributed by SSCAC directly to **23** Duxbury children and families to fight hunger, promote nutrition, and increase food access.

10 Residents

VOLUNTEER INCOME TAX ASSISTANCE

Duxbury taxpayers saved \$3,230 in tax preparation fees and received \$19,541 in state and federal refunds through free, electronic preparation and filing of tax returns.

170 Children

SOUTH SHORE FAMILY NETWORK

Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness, resulting in **340** parents improving skills as caregivers.

24 Households

CONSUMER AID

Consumer education and mediation of consumer complaints for residents of Duxbury.

35 Residents

EMERGENCY ASSISTANCE AND FINANCIAL STABILITY

Helping households in crisis with information, referrals, case management, and financial assistance totaling **\$14,697** to avoid eviction and prevent food insecurity.

CHARACTERISTICS OF DUXBURY CLIENTS

Female	63%
0-17 Years Old	23%
65 Years or Older	39%
At or Below 100% Poverty Level	21%
Single Person Household	59%
High School Graduate or Greater	79%
Active Military or Veteran	7%
Disabled	19%
Retired	31%
Homeowners	52%

SSCAC SERVED 28,970 PEOPLE IN 2024

G Community Speaks **55**

My family has been through a lot. There have been so many challenges and obstacles. But knowing that hard work is acknowledged and having your support and understanding has been substantial. It's because of people like you that I don't give up!

#OurCommunityInAction

As the Community Action Agency for Duxbury, our Board of Directors includes a seat designated for a member or representative of the town's Select Board. Our Board of Directors also includes Community Representatives and Low-Income Representatives.

Other towns in our primary service area are:

Carver, Hanover, Hull, Kingston, Marshfield, Norwell, Pembroke, Plymouth, Plympton, and Scituate

28,970 Individuals Served

239 Locally Employed \$33.1M FY24 Direct Expenditures

95%
Average Revenue
Spent on Direct
Services

11,165

Hours
of Volunteer
Service

696 Community Volunteers

South Shore Community Action Council For more information visit sscac.org, follow us on social media or call 508-747-7575