

SSCAC Impact Report



Founded in 1965 under the auspices of the Economic Opportunity Act, South Shore Community Action Council (SSCAC) is a 501c3 private non-profit on a mission to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower and support individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer.



\$33,075,620

2024 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED BY SSCAC ON BEHALF OF LOW-INCOME RESIDENTS OF ALL AGES IN 2024



28,970 Residents Served



322,627 Meals Provided



14,459 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES

Appliance Management Program, Consumer Aid, Emergency Assistance and Financial Stability, Food Basket, Food Resources, Heating System Repair and Replacement, Home Energy Assistance, South Shore Early Education, South Shore Family Network, Transportation, Volunteer Income Tax Assistance, and Weatherization



MAKING A DIFFERENCE IN OUR COMMUNITIES



CHARACTERISTICS OF SSCAC CLIENTS

Female	62%
White	85%
Black/African American	5%
Hispanic/Latinx	4%
0-17 Years Old	21%
60 Years or Older	47%
At or Below 100% Poverty Level	25%
Single Person Household	59%
High School Graduate or Greater	92%
Active Military or Veteran	6%
Disabled	23%
Retired	45%
Homeowners	60%

SSCAC SERVED 28,970 PEOPLE IN 2024

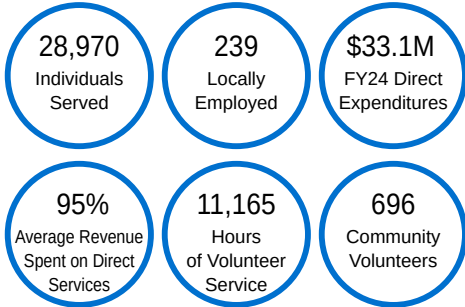
“ Community Speaks ”

My family has been through a lot. There have been so many challenges and obstacles. But knowing that hard work is acknowledged and having your support and understanding has been substantial. It's because of people like you that I don't give up! -- Emma, Hull resident

#OurCommunityInAction

SSCAC is a private, 501(c)(3) non-profit Community Action Agency. We are one of 23 Community Action Agencies throughout Massachusetts and over 1,000 across the United States.

Our volunteer Board of Directors is composed entirely of local residents directly connected to the communities we serve with members who are Representatives of town Select Boards, Community Representatives, and Low-Income Representatives.



South Shore Community Action Council

For more information visit sscac.org, follow us on social media or call 508-747-7575

Many low-income households in our region lost wages and accumulated significant housing and utility arrearages during the pandemic. Today, high costs for basic necessities create obstacles to paying down debt and regaining financial stability. In the past year, SSCAC worked with over 1,400 volunteers and community partners to help make housing, utilities, food, transportation, and childcare more affordable and accessible. Together, we prevented nearly 1,700 people from becoming homeless or having their utilities shut-off. We hosted our 1st annual March Mania food drive tournament that collected over 16,000 pounds of local food donations. We secured grant funds and began renovation of our East Wareham Early Education center so we can serve even more children and families upon completion in 2025. Our Transportation program was awarded increased funding so more elders and individuals with disabilities can access healthcare and services. We are deeply grateful to all who work with us to strengthen and support the resilience of children, seniors, families, and our communities. We are truly better together, and we are making a difference.

14,459
Residents

HOME ENERGY ASSISTANCE (FUEL ASSISTANCE)

Children, seniors, and families stayed warm in winter and avoided utility shut-off on the South Shore, Cape Cod, and the Islands through \$9,950,782 in direct payments made by SSCAC to local home heating companies.

416
Residents

HEATING SYSTEM REPAIR AND REPLACEMENT (HEARTWAP)

Lowered home heating bills for our low-income neighbors through no-cost heating system inspections, maintenance, or repair/replacement of inoperable heating systems by local heating system repair companies totaling \$1,055,833.

174
Residents

WEATHERIZATION

Low-income residents saved money on home heating through free, energy efficient home Weatherization measures installed by local residential energy contractors totaling \$993,680.

140
Residents

APPLIANCE MANAGEMENT PROGRAM (AMPS)

Reducing high utility costs through no-cost energy usage audits and conservation measures, including installation of energy efficient light bulbs or replacement of refrigerators, freezers, air conditioners, or dehumidifiers totaling \$130,152.

588
Children

SOUTH SHORE EARLY EDUCATION

Award-winning Head Start, Early Head Start, state funded preschool and before/after school care at 6 centers in Plymouth, Marshfield, Wareham, and on Cape Cod including daily meals, health screening, bus transportation, and family supports.

851
Residents

TRANSPORTATION

Older adults and individuals with disabilities accessed health care and other vital services with safe, door-to-door transportation provided by SSCAC's specially trained drivers in accessible vehicles totaling 90,788 trips.

9,537
Residents

FOOD RESOURCES

SSCAC collected and distributed 423,016 pounds of fresh and non-perishable food to children, seniors, and families and to supply 63 pantries, schools, Councils on Aging, and other emergency food providers to sustain operations.

596
Residents

VOLUNTEER INCOME TAX ASSISTANCE

Low-income taxpayers saved approximately \$192,508 in tax preparation fees and received \$1,126,619 in refunds through free, electronic preparation and filing of state and federal tax returns.

716
Children

SOUTH SHORE FAMILY NETWORK

Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness, resulting in 510 parents improving skills as caregivers.

519
Households

CONSUMER AID

Free consumer education and mediation of consumer complaints as an alternative to costly court resolution for Plymouth County residents, resulting in complaint resolutions valued at \$136,571.

732
Residents

EMERGENCY ASSISTANCE AND FINANCIAL STABILITY

Stabilizing households in crisis through case management, resource information and referrals, and emergency assistance direct vendor payments totaling \$97,504 to prevent food insecurity, eviction, foreclosure, or utility shut-off.