

Pembroke Impact Report



South Shore Community Action Council (SSCAC) works to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer. Through our Community Needs Assessment Survey, low-income Pembroke residents identified the ability to pay heat and utility bills, affordable housing, and access to affordable food as their three most critical needs. In addition to providing services to residents of Pembroke to address those needs and more, SSCAC operated as an economic conduit, bringing private, local, state, and federal funding to Pembroke and the South Shore.



PHOTO COURTESY: PEMBROKE COMMUNITY CENTER

2025 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED BY SSCAC ON BEHALF OF LOW-INCOME PEMBROKE RESIDENTS OF ALL AGES IN 2025



818 Residents Served



9,524 Meals Provided



482 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES AVAILABLE TO PEMBROKE RESIDENTS

Appliance Management Program, Consumer Aid, Emergency Assistance and Financial Stability, Food Resources, Home Energy Assistance (HEAP), Heating System Repair and Replacement (HEARTWAP), South Shore Early Education, South Shore Family Network, Transportation for the Elderly and Disabled, Volunteer Income Tax Assistance (VITA), and Weatherization



Making a Difference for Pembroke Residents



SSCAC SERVED 818 PEMBROKE RESIDENTS IN 2025

In a year marked by sky-rocketing costs for household basics, many low- and moderate-income families had to make difficult trade-offs between healthcare and food to cover non-discretionary expenses like housing, utilities, and transportation. In response, SSCAC and its community partners stepped forward to provide a vital safety net. Our impact extended beyond immediate crisis relief to foster long-term financial and family stability - from mobilizing food security initiatives to expanding transportation for older adults and individuals with disabilities; preventing housing displacement and utility shut-off to increasing comprehensive early education opportunities for our youngest learners. We focused on ensuring that our most vulnerable neighbors had access to the resources and care they needed. This work was and continues to be possible only through the unwavering dedication of our employees, volunteers, and community partners. For the thousands of children, seniors, and families whose lives we touched in 2025 and beyond, we stand together, committed to our shared vision where those with so many cards stacked against them have support and resources to achieve their full potential, live with dignity and in decency, and fully participate in our vibrant communities.

449 Residents	HOME ENERGY ASSISTANCE (FUEL ASSISTANCE) Pembroke residents stayed safe and warm through \$207,553 in direct payments made by SSCAC to local home heating companies.
40 Residents	ENERGY CONSERVATION PROGRAMS Lowered utility bills for Pembroke residents through Weatherization, Appliance Management and Heating System Repair and Replacement totaling \$149,464 .
34 Children	SOUTH SHORE EARLY EDUCATION Head Start, Early Head Start, and state funded preschool provided for free or low-cost for Pembroke's children, including daily nutritious meals, health screening, bus transportation, and family supports.
19 Residents	TRANSPORTATION Elderly and disabled Pembroke residents with no means of transportation accessed medical, adult day health, and social service appointments in handicap accessible vehicles with specially trained drivers.
215 Residents Fed	FOOD RESOURCES SSCAC provided 11,429 pounds of fresh and non-perishable food, the equivalent of 9,254 meals to 215 Pembroke residents struggling with hunger and food insecurity.
22 Residents	VOLUNTEER INCOME TAX ASSISTANCE Free State and Federal income tax preparation and e-filing for 3 Carver residents, securing a combined refund of \$38,670 .
40 Children	SOUTH SHORE FAMILY NETWORK Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness.
20 Households	CONSUMER AID Consumer education and mediation of consumer complaints for residents of Pembroke.
22 Residents	EMERGENCY ASSISTANCE AND FINANCIAL STABILITY Helping households in crisis with information, referrals, case management, and financial assistance totaling \$2,874 to avoid eviction or utility shut-off.

CHARACTERISTICS OF SSCAC CLIENTS

Female	62%
White	83%
Black/African American	5%
Hispanic/Latinx	5%
0-17 Years Old	21%
60 Years or Older	45%
At or Below 100% Poverty Level	29%
Single Person Household	56%
High School Graduate or Greater	86%
Active Military or Veteran	6%
Disabled	12%
Retired	43%
Homeowners	59%

SSCAC SERVED 31,689 PEOPLE IN 2025

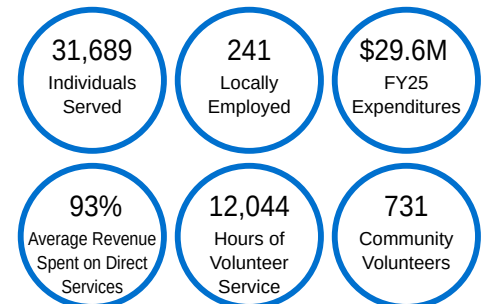
“ Community Speaks ”

Keeping our home warm was an uphill battle. Your support was a great financial help and gave us peace of mind during a crisis. Thank you!

#OurCommunityInAction

As the Community Action Agency for Pembroke, our Board of Directors includes a seat designated for a member or representative of the town's Select Board. Our Board of Directors also includes Community Representatives and Low-Income Representatives.

Other towns in our primary service area are: Carver, Duxbury, Halifax, Hanover, Hingham, Hull, Kingston, Marshfield, Norwell, Pembroke, Plymouth, Plympton, and Scituate



South Shore Community Action Council
For more information visit sscac.org, follow us on social media or call 508-747-7575