

Hanover Impact Report



South Shore Community Action Council (SSCAC) works to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer. Through our Community Needs Assessment Survey, low-income Hanover residents identified the ability to pay heat and utility bills, affordable housing, and access to affordable food as their three most critical needs. In addition to providing services to residents of Hanover to address those needs and more, SSCAC operated as an economic conduit, bringing private, local, state, and federal funding to Hanover and the South Shore.



\$163,923

2025 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED ON BEHALF OF LOW-INCOME HANOVER RESIDENTS OF ALL AGES IN 2025



406 Residents Served



4,202 Meals Provided



233 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES AVAILABLE TO HANOVER RESIDENTS

Appliance Management, Consumer Aid, Emergency Assistance, Food Resources, Heating System Repair and Replacement (HEARTWAP), Home Energy Assistance, South Shore Early Education, South Shore Family Network, Transportation for the Elderly and Disabled, Volunteer Income Tax Assistance (VITA), and Weatherization



Making a Difference for Hanover Residents



SSCAC SERVED 406 HANOVER RESIDENTS IN 2025

In a year marked by sky-rocketing costs for household basics, many low- and moderate-income families had to make difficult trade-offs between healthcare and food to cover non-discretionary expenses like housing, utilities, and transportation. In response, SSCAC and its community partners stepped forward to provide a vital safety net. Our impact extended beyond immediate crisis relief to foster long-term financial and family stability - from mobilizing food security initiatives to expanding transportation for older adults and individuals with disabilities; preventing housing displacement and utility shut-off to increasing comprehensive early education opportunities for our youngest learners. We focused on ensuring that our most vulnerable neighbors had access to the resources and care they needed. This work was and continues to be possible only through the unwavering dedication of our employees, volunteers, and community partners. For the thousands of children, seniors, and families whose lives we touched in 2025 and beyond, we stand together, committed to our shared vision where those with so many cards stacked against them have support and resources to achieve their full potential, live with dignity and in decency, and fully participate in our vibrant communities.

202 Residents	HOME ENERGY ASSISTANCE (FUEL ASSISTANCE) Hanover residents stayed safe and warm through \$87,908 in direct payments made by SSCAC to local home heating companies.
34 Residents	ENERGY CONSERVATION Lowered utility bills for Hanover residents through Weatherization, Appliance Management and Heating System Repair and Replacement totaling \$75,416 .
2 Children	SOUTH SHORE EARLY EDUCATION Head Start, Early Head Start, and state funded preschool provided for free or low-cost for Hanover's children, including daily nutritious meals, health screening, bus transportation, and family supports.
6 Residents	TRANSPORTATION Elderly and disabled Hanover residents with no means of transportation accessed medical, adult day health, and social service appointments in handicap accessible vehicles with specially trained drivers.
148 Residents Fed	FOOD RESOURCES SSCAC provided 5,042 pounds of fresh and non-perishable food, the equivalent of 4,202 meals to 148 Hanover residents struggling with hunger and food insecurity.
1 Resident	VOLUNTEER INCOME TAX ASSISTANCE Free State and Federal income tax preparation and e-filing for a Hanover resident, securing a combined refund of \$561 .
23 Children	SOUTH SHORE FAMILY NETWORK Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness.
10 Households	CONSUMER AID Consumer education and mediation of consumer complaints for residents of Hanover.
7 Residents	EMERGENCY ASSISTANCE AND FINANCIAL STABILITY Helping households in crisis with information, referrals, case management, and financial assistance totaling \$600 to avoid eviction or utility shut-off.

CHARACTERISTICS OF SSCAC CLIENTS

Female	62%
White	83%
Black/African American	5%
Hispanic/Latinx	5%
0-17 Years Old	21%
60 Years or Older	45%
At or Below 100% Poverty Level	29%
Single Person Household	56%
High School Graduate or Greater	86%
Active Military or Veteran	6%
Disabled	12%
Retired	43%
Homeowners	59%

SSCAC SERVED 31,689 PEOPLE IN 2025

“ Community Speaks ”

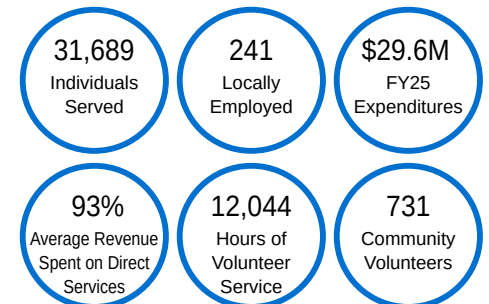
Keeping our home warm was an uphill battle. Your support was a great financial help and gave us peace of mind during a crisis. Thank you!

#OurCommunityInAction

As the Community Action Agency for Hanover, our Board of Directors includes a seat designated for a member or representative of the town's Select Board. Our Board of Directors also includes Community Representatives and Low-Income Representatives.

Other towns in our primary service area are:

Carver, Duxbury, Halifax, Hanover, Hingham, Hull, Kingston, Marshfield, Norwell, Pembroke, Plymouth, Plympton, and Scituate



South Shore Community Action Council

For more information visit sscac.org, follow us on social media or call 508-747-7575