

Scituate Impact Report



South Shore Community Action Council (SSCAC) works to eliminate poverty on the South Shore by coordinating, strengthening, and supplementing community efforts to empower individuals and families so they can live in decency and with dignity, realize their full potential, and participate to the extent of their capabilities in all that our communities have to offer. Through our 2023 Community Needs Assessment Survey, low-income Scituate residents identified the ability to pay heat and utility bills, affordable housing, and access to affordable food as their three most critical needs. In addition to providing services to residents of Scituate to address those needs and more, SSCAC operated as an economic conduit, bringing private, local, state, and federal funding to Scituate and the South Shore.



2024 PROGRAM & SERVICE DOLLARS

SERVICE DOLLARS EXPENDED ON BEHALF OF LOW-INCOME SCITUATE RESIDENTS OF ALL AGES IN 2024



389 Residents Served



297 Households Served



185 Residents Kept Warm

SSCAC'S PROGRAMS AND SERVICES AVAILABLE TO SCITUATE RESIDENTS

Appliance Management Program, Consumer Aid, Emergency Assistance and Case Management, Fuel Assistance, Heating System Repair and Replacement (HEARTWAP), South Shore Early Education, South Shore Family Network, Transportation for the Elderly and Disabled, Volunteer Income Tax Assistance (VITA), and Weatherization





Making a Difference for Scituate Residents

SSCAC SERVED 389 SCITUATE RESIDENTS IN 2024

Struggling to make ends meet with the high cost of household basics, low- and moderate-income individuals and families are cutting back on prescriptions and food to pay for less “discretionary” expenses such as rent, mortgage, utilities, and transportation. SSCAC and our community partners are rising to the challenge and made a powerful difference in the lives of thousands of South Shore residents in the past year. We hosted a month-long March Mania food drive tournament that collected over 16,000 pounds of food. Our Transportation program secured additional funding to expand its service reach so greater numbers of older adults and individuals with disabilities accessed the healthcare and services they need. We prevented homelessness for 29 people and utility shut-off for 1,659 people. And we fostered a love of learning through early education for 1,278 children. On behalf of the thousands of children, seniors, and families whose lives we touch each year, we remain ever-grateful to our dedicated community partners who support our mission to ensure everyone in our communities is safe, warm, and healthy.

185
Residents

HOME ENERGY ASSISTANCE (FUEL ASSISTANCE)
Scituate residents stayed safe and warm through **\$155,808** in direct payments made by SSCAC to local home heating companies.

9
Residents

ENERGY CONSERVATION
Lowered utility bills for Scituate residents through Weatherization, Appliance Management and Heating System Repair and Replacement totaling **\$60,701**.

2
Children

SOUTH SHORE EARLY EDUCATION
Head Start, Early Head Start, and state funded preschool provided for free or low-cost for Scituate's children, including daily nutritious meals, health screening, bus transportation, and family supports.

94
Residents

TRANSPORTATION
Elderly and disabled Scituate residents with no means of transportation accessed medical, adult day health, and social service appointments in handicap accessible vehicles with specially trained drivers.

6
Residents

VOLUNTEER INCOME TAX ASSISTANCE
Scituate taxpayers saved **\$1,938** in tax preparation fees and received \$56,209 in state and federal refunds through free, electronic preparation and filing of tax returns.

57
Children

SOUTH SHORE FAMILY NETWORK
Free community-based parent-child playgroups and family support activities focused on early literacy and S.T.E.M., parenting, child development, and kindergarten readiness, resulting in **114** parents improving skills as caregivers.

25
Households

CONSUMER AID
Consumer education and mediation of consumer complaints for residents of Scituate resulting in **\$1,246** in resolutions.

5
Residents

EMERGENCY ASSISTANCE AND FINANCIAL STABILITY
Helping households in crisis with information, referrals, case management, and financial assistance totaling **\$200** to avoid eviction or utility shut-off.

SCITUATE CLIENT CHARACTERISTICS

Female	67%
0-17 Years Old	20%
65 Years or Older	43%
At or Below 100% Poverty Level	18%
Single Person Household	62%
High School Graduate or Greater	56%
Active Military or Veteran	5%
Disabled	18%
Retired	43%
Homeowners	65%

SSCAC SERVED 28,970 PEOPLE IN 2024

“ Community Speaks ”

My family has been through a lot. There have been so many challenges and obstacles. But knowing that hard work is acknowledged and having your support and understanding has been substantial. It's because of people like you that I don't give up!

#OurCommunityInAction

As the Community Action Agency for Scituate, our Board of Directors includes a seat designated for a member or representative of the town's Select Board. Our Board of Directors also includes Community Representatives and Low-Income Representatives.

Other towns in our primary service area are:

Carver, Duxbury, Hanover, Hull, Kingston, Marshfield, Norwell, Pembroke, Plymouth, and Plympton

28,970

Individuals
Served

239

Locally
Employed

\$33.1M

FY24 Direct
Expenditures

95%

Average Revenue
Spent on Direct
Services

11,165

Hours of
Volunteer
Service

696

Community
Volunteers

South Shore Community Action Council

For more information visit [sscac.org](https://www.sscac.org), follow us on social media or call 508-747-7575